

ASS. REC. BY:

REF:

CS31 0119014991 TKF302

Special Instruction:

Surveyor:

Tan Kah

ASSIGNMENT (Office)

From (Person):

Tan Kah Leong

of

CTI

Date/Time:

22.8.19 16.00 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMJ 6538U

Insured:

GBJ 3929A

at Workshop m/s

Miracle work

Tel:

96472568

of

48 Toh Guan Road East # 04-126

Policy No:

DMCVSN 19130019000

Claim No:

SNM 19120387402

Sum Insured:

Excess:

Make of Veh:

D.O.A.

19.8.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

22.8.19 4.15 p.m

Person Contacted:

Nicole

Vehicle IN/OUT

| Date/Time | Action/Instruction ( X ) Estimate |
|-----------|-----------------------------------|
|           | GBJ 3929A : X                     |
|           | SMJ 6538U : X                     |
|           | After repair: 29/8/2019           |
|           |                                   |
|           |                                   |
|           |                                   |
|           |                                   |
|           |                                   |

DRIVER  
Surname Taylor

REF:

(CTI)

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To, Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s \_\_\_\_\_  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No. \_\_\_\_\_  
Claims No. \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SMJ65384 Yr Regn: 2010 May  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

Make: Volkswagen Jetta C.C. 1320  
Colour: Blue A/C: Insured / Std / NI / NA  
Sp. Reading: 129820 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
C/No: WVV ZZZ/KZAM097397

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18  
R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. C mm R/Bal. C mm

L/Bal. C mm L/Bal. C mm

D.O.A. \_\_\_\_\_ D.O.I. 23/8/10 10am

Survey held at Miracle Workshop

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt + O/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

\$3000 - \$4000, 5 days

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: PRG -

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: 150

Transportation: \_\_\_\_\_

) S + RS, SI

) Photos

) Others

TOTAL

150

### ...CLAIM SUBFOLDER...(New Assignment)

#### CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'ed | Status                               |
|------|-------------|---------------|--------------------------------|---------|---------------|-------------|--------------------------------------|
| Main | 21 Aug 2019 |               | 22 Aug 2019<br>16:00<br>Assign |         |               |             | <b>New Assignment</b><br>Cancel Case |

|      |           |               |           |          |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

#### CLAIM SUBFOLDER DETAILS

**Insured:** [Created by insurer]

**Main Claimant:** IZI GO, Co. Reg. No.: 53349112J

**Vehicle Reg. No.:** SMJ6538U **Date of Loss:** 19/08/2019 20:00 - :59

**Claim Type:** TP / SNM19D203894C02 **Policy/Cover Note No.:** DMCVSN19130019000

**Vehicle Reg. No. (Insured):** GBJ3929A **Policy No. (Claimant):** 5109467268

**Excess:** S\$500.00

**Repairer:** Miracle Works Pte Ltd (HQ) 48 TOH GUAN ROAD EAST #04-126 ENTERPRISE HUB, 608586 Jurong West - Tel:

**Handling Insurer:** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]

**Claimant's Insurer:** NTUC Income Insurance Co-operative Ltd (HQ) - Tel:

**Adjuster:** LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 02/09/2019]

#### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#) [Compose Case Mail](#)

#### ALL ASSOCIATED TASKS

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

**Catherine Chong (LKK Auto)**

---

**From:** Pamela Pamela <pamela@yoga-legal.com>  
**Sent:** Thursday, 22 August, 2019 3:42 PM  
**To:** Tan Kah Leong  
**Cc:** Winnie Phee; Admin-D (LKKAuto); assignments  
**Subject:** Re: OUR REF: SNM19D203894-GBJ3929A-TKL - FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

Dear Sirs,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMJ 6538U & GBJ 3929A ON 19.08.2019 @ 2000HRS ALONG 216B BOON LAY AVENUE**

Please be informed that the said vehicle (SMJ 6538U) can be inspected at:

Name of workshop : M/s. Miracle Works Pte Ltd  
Address : 48 Toh Guan Road East  
#04 – 126 Enterprise Hub  
Singapore 608586  
Contact Person : Ms Nicole  
Telephone no. : 8204 5858 / 9647 2568 / 6468 3096  
Fax no. : 6515 5434

Regards,

Pamela

**M/s C. YOGARAJAH LLC**

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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On Thu, Aug 22, 2019 at 3:45 PM Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Pamela,

We refer to the above matter.

Please provide us the workshop details for our surveyor to conduct the Pre-repair survey.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 22 August, 2019 3:25 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; 'Pamela Pamela' <[pamela@yoga-legal.com](mailto:pamela@yoga-legal.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Winnie Phee' <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>  
**Subject:** RE: OUR REF: SNM19D203894-GBJ3929A-TKL - FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

Dear Sir/Mdm,

Thank you for the assignment.

Kindly assist to provide us the workshop details.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 22 August 2019 1:42 PM

**To:** 'Tan Kah Leong' <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; 'Pamela Pamela' <[pamela@yoga-legal.com](mailto:pamela@yoga-legal.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Winnie Phee' <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>

**Subject:** RE: OUR REF: SNM19D203894-GBJ3929A-TKL - FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

Dear Sir/Mdm,

Thank you for the assignment.

Kindly assist to provide us the workshop details.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Thursday, 22 August 2019 10:04 AM

**To:** Pamela Pamela <[pamela@yoga-legal.com](mailto:pamela@yoga-legal.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Winnie Phee <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>

**Subject:** RE: OUR REF: SNM19D203894-GBJ3929A-TKL - FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

We refer to your letter dated 22.08.2019.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Pamela Pamela [<mailto:pamela@yoga-legal.com>]

**Sent:** Thursday, 22 August, 2019 9:39 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Winnie Phee <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>

**Subject:** Re: OUR REF: SNM19D203894-GBJ3929A-TKL - FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

Dear Kah Leong,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD  
TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMJ 6538U & GBJ 3929A ON 19.08.2019 @  
2000HRS ALONG 216B BOON LAY AVENUE**

-

We refer to your matter above dated 21 August 2019.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Winson Goh
2. Amas Ong Poh Meng
3. Ong Ah Keng, Kent
4. Alan Chong

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Regards,

Pamela

**M/s C. YOGARAJAH LLC**

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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On Wed, Aug 21, 2019 at 5:18 PM Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Pamela,



We refer to your email dated 21 August 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

|                         |
|-------------------------|
| ADRIAN LING             |
| LOW SAR HUEI            |
| SEE CHEW SENG           |
| MOHD FADHILAH BIN OSMAN |
| XING QUO QIANG          |
| KENNETH KONG            |
| HONG FOOK CHOY          |
| CHUA WEIJIE             |
| MARCUS CHUA             |
| HENRY NG                |

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Wednesday, 21 August, 2019 5:09 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [pamela@yoga-legal.com](mailto:pamela@yoga-legal.com)

**Subject:** OUR REF: SNM19D203894-GBJ3929A-TKL - FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

Dear Kah Leong,

Please conduct PRS for SMJ6538U.

Note : Officer in charge – Kah Leong 63896193.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Pamela Pamela [mailto:[pamela@yoga-legal.com](mailto:pamela@yoga-legal.com)]

**Sent:** Wednesday, 21 August, 2019 11:52 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Winnie Phee <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>

**Subject:** Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMJ 6538U & GBJ 3929A On 19.08.2019 @ 2000Hrs Along 216B Boon Lay Avenue

Dear Sir/Mdm,

We enclosed herewith our letter (Pre-repair Inspection) dated 21 August 2019 for your attention and information.

Thank you.

Regards,

Pamela

**M/s C. YOGARAJAH LLC**

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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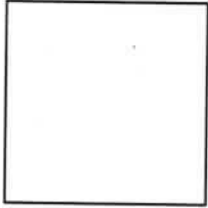
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> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details

|                                |  |
|--------------------------------|--|
| Vehicle No. :                  | SMJ6538U                                       |
| Vehicle Type :                 | N18 - Passenger (Co) Company Car (Single Rate) |
| Vehicle Attachment 1 :         | No Attachment                                  |
| Vehicle Scheme :               | Normal   |
| Vehicle Make :                 | VOLKSWAGEN                                     |
| Vehicle Model :                | JETTA 1.4 TSI AT 1K23Q5 MX                     |
| Chassis No. :                  | WVWZZZ1KZAM097397                              |
| Propellant :                   | Petrol   |
| Engine No. :                   | CAV160771                                      |
| Engine Capacity :              | 1390 cc  |
| Maximum Power Output :         | 118.0 kW ( 158 bhp)                            |
| Maximum Laden Weight :         | 1950 kg  |
| Unladen Weight :               | 1377 kg  |
| Year Of Manufacture :          | 2010   |
| Original Registration Date :   | 04 May 2010                                    |
| Lifespan Expiry Date :         | -  |
| COE Category :                 | A - Car (1600cc & below)                       |
| Quota Premium :                | \$20,340.00                                    |
| COE Expiry Date :              | 03 May 2020                                    |
| Road Tax Expiry Date :         | 03 Nov 2019                                    |
| PARF Eligibility Expiry Date : | 03 May 2020                                    |
| Inspection Due Date :          | 03 May 2021                                    |
| Intended Transfer Date :       | 21 Aug 2019                                    |
| CO2 Emission :                 | -  |
| CO Emission :                  | -  |
| HC Emission :                  | -  |
| NOx Emission :                 | -  |
| PM Emission :                  | -  |

The current road tax expiry is 03 Nov 2019. You may renew the road tax from 04 Aug 2019 with all pre-requisite(s) fulfilled. If the road tax is renewed after 03 Nov 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable. Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 04 Nov 2019 to 03 May 2020)

|   | Amount Before GST<br>(S\$) | GST Amount<br>(S\$) | Amount After GST<br>(S\$) |
|---|----------------------------|---------------------|---------------------------|
| Transfer Fee :  | 25.00                      | -                   | 25.00                     |
| <b>Sub Total :</b>  |                            |                     | <b>25.00</b>              |
| Nett Road Tax Amount (After<br>Offsetting Over Payment) : | 310.00                     | -                   | 310.00                    |
| <b>Total Amount Payable :</b>                             |                            |                     | <b>335.00</b>             |

You may print this page for reference.

OK

Print

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                            |
|-------------------------------------|----------------------------|
| <b>Vehicle Owner Particulars</b>    |                            |
| Owner ID Type:                      | Business                   |
| Owner ID:                           | 112J                       |
| <b>Vehicle Details</b>              |                            |
| Vehicle No.:                        | SMJ6538U                   |
| Vehicle to be Exported:             | No                         |
| Intended Deregistration Date:       | 26 Aug 2019                |
| Vehicle Make:                       | VOLKSWAGEN                 |
| Vehicle Model:                      | JETTA 1.4 TSI AT 1K23Q5 MX |
| Primary Colour:                     | Blue                       |
| Manufacturing Year:                 | 2010                       |
| Engine No.:                         | CAV160771                  |
| Chassis No.:                        | WVWZZZ1KZAM097397          |
| Maximum Power Output:               | 118.0 kW (158 bhp)         |
| Open Market Value:                  | \$22,106.00                |
| Original Registration Date:         | 04 May 2010                |
| First Registration Date:            | 04 May 2010                |
| Transfer Count:                     | 1                          |
| Actual ARF Paid:                    | \$22,106.00                |
| <b>Intended PARF Rebate Details</b> |                            |
| PARF Eligibility:                   | Yes                        |
| PARF Eligibility Expiry Date:       | 03 May 2020                |
| PARF Rebate Amount:                 | \$11,053.00                |
| <b>Intended COE Rebate Details</b>  |                            |
| COE Expiry Date:                    | 03 May 2020                |
| COE Category:                       | A - Car (1600cc & below)   |
| COE Period(Years):                  | 10                         |
| QP Paid:                            | \$20,340.00                |
| COE Rebate Amount:                  | \$1,395.00                 |
| <b>Total Rebate Amount:</b>         | <b>\$12,448.00</b>         |

The information contained herein is correct as at 26 Aug 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                   |
|----------------------------|-------------------|
| Date Of Report             | 21/08/2019 12:13  |
| Date Of Accident           | 19/08/2019 20:00  |
| Exact Location Of Accident | 216B BOON LAY AVE |
| Country/State of Loss      | SINGAPORE         |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SMJ6538U             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | IZI GO               |
| Co Reg No                   | 53349112J            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-83714910 |
| Alternative Phone No        | OFFICE-83714910      |

### Vehicle Particulars

|              |               |
|--------------|---------------|
| Manufacturer | VOLKSWAGEN    |
| Model        | JETTA-1.4 (A) |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

|                           |  |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage          | COMPREHENSIVE                          |
| Fleet Policy              | NO                                     |
| Policy Number             | 5109467268                             |
| Cover Note Number         |  |

### Driver

|                      |                                 |
|----------------------|---------------------------------|
| Name of Driver       | MUHAMMAD HIRZI BIN MOHAMED NOOR |
| NRIC No              | S9035916I                       |
| Date Of Birth        | 01/10/1990                      |
| Occupation           | INDOOR                          |
| Date Of Driving Pass | 04/12/2012                      |
| Driving Experience   | 6 YEARS AND 8 MONTHS            |
| Gender               | MALE                            |
| Mobile Number        | (LOCAL) +65-83714910            |
| Fax Number           |                                 |
| Contact Number       | OFFICE-83714910                 |
| Email Address        | NOEMAIL                         |

|   |                                 |
|---|---------------------------------|
| Address   | 4 CHOA CHU KANG GROVE<br>#08-06 |
| Postcode  | S688239                         |
| Was driver an employee of the Insured's Company     | YES                             |
| If No, Relationship of the Driver with the Insured  |                                 |
| Vehicle Registration Number of Driver's Own Vehicle | -                               |
|   | -                               |
|   | -                               |
| Insurance Company of Driver's Own Vehicle           | -                               |
|   | -                               |
|   | -                               |

#### General Information of the Accident

|                    |                               |
|--------------------|-------------------------------|
| Type Of Accident   | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLEAR                         |
| Road Surface       | DRY                           |

#### Other Information

|   |                               |
|---|-------------------------------|
| Was any foreign vehicle involved in this accident?  | NO                            |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                             |
| Was any body injured in the Accident?   | NO                            |
| Was any injured conveyed to hospital by ambulance?  |                               |
| Was any other material or property damaged?   | YES                           |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                            |
| Number of Passengers (Including Driver)   | 3                             |
| Passenger 1   | NAME: : -<br>GENDER: : FEMALE |
| Passenger 2   | NAME: : -<br>GENDER: : MALE   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

PLEASE SEE ATTACHED SKETCH PLAN

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | GBJ3929A           |
| Vehicle Make/Model/Colour   | TOYOTA DYNA        |
| Details Of Properties       |                    |
| Vehicle Category            | COMMERCIAL VEHICLE |
| Name of Driver              |                    |
| NRIC/Passport Number        |                    |
| Contact Number              |                    |
| Address                     |                    |
| Postcode                    |                    |



Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

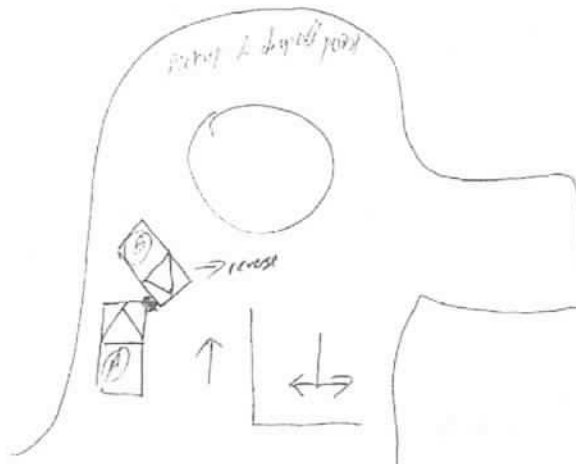
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders

**IZI GO**  
Reg no: 53349112J  
Policyholder's Signature  
Date & Time: 20/08/19

21 AUG 2019  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 21/08/19

**IDAC BUKIT BATOK (VAC)**  
511 Bukit Batok Street 23  
Singapore 659545  
Tel: 6560 3312 Fax: 6569 0722  
Email: vacbb@singnet.com.sg  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



(P) - 6538U

(A) - 653829A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

(SMS 6538U)

On 19 Aug 2019 around 8pm @ 216B Beon lay Ave My car was stationary waiting to go to the drop off point, a Lorry (653829A) reversed back and hit my car front right side

DECLARATION

I/We declare the foregoing particulars are true in every respect.

21 AUG 2019



IZI GO

Reg no: 53349112J



Driver's Signature

If driver is not the policyholder

Date & Time 20/8/19

IDAC BUKIT BATOK (IAC)

511 Bukit Batok Street 23

Singapore 659545

Tel: 6560 3312 Fax: 6569 0722

Email: vacbb@singnet.com.sg

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Policyholder's Signature

Date & Time 20/8/19

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                              | Ins Auth'ed | Status  |
|------|-------------|---------------|--|--|--|-------------|---|
| Main | 21 Aug 2019 |               | 22 Aug 2019<br>16:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$0.00</b><br><a href="#">Edit Estimates</a> | <b>S\$0.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|
|------|-----------|---------------|-----------|----------|

#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                             |  |                        |   |
|-----------------------------|--|------------------------|---|
| Insured:                    | -, Co. Reg. No.: -   |                        |   |
| Main Claimant:              | <b>IZI GO</b> , Co. Reg. No.: 53349112J  |                        |   |
| Vehicle Reg. No.:           | <b>SMJ6538U</b>  | Date of Loss:          | 19/08/2019 20:00 - :59<br>[111 Months and 15 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | <b>TP / SNM19D203894C02</b>  | Policy/Cover Note No.: | DMCVSN19130019000   |
| Vehicle Reg. No. (Insured): | <b>GBJ3929A</b>  | Policy No. (Claimant): | 5109467268  |
|                             |  | Excess:                | S\$500.00   |
| Repairer:                   | <b>Miracle Works Pte Ltd (HQ)</b> 48 TOH GUAN ROAD EAST #04-126 ENTERPRISE HUB, 608586 Jurong West - Tel:                                |                        |   |
| Handling Insurer:           | <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Tan Kah Leong</b> - 63896193]              |                        |   |
| Claimant's Insurer:         | <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:  |                        |   |
| Adjuster:                   | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 02/09/2019] |                        |   |

#### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.























#### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents


\*SMJ6538U (SNM19D203894C02)  
[GBJ3929A]  
TP  
IZI GO  
Aug 19 2019 8:00PM  
[-]  
Miracle Works Pte Ltd

| Upload Documents |                 | Upload Photos                     | Compose New Letter   | View <span>View in Browser</span>   |                                     |
|------------------|-----------------|-----------------------------------|--|-------------------------------------|-------------------------------------|
| Photos/Images    |                 |                                   |  | 3 per page                          | <input checked="" type="checkbox"/> |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |                                     |
| 1                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 2                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 3                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 4                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 5                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 6                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 7                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 8                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 9                | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 10               | 26/08/19 18:47  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 11               | 26/08/19 18:47  | General View                      |  Load JPG  | <input checked="" type="checkbox"/> |                                     |
| 12               | 26/08/19 18:47  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 13               | 26/08/19 18:47  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 14               | 26/08/19 18:47  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 15               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 16               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 17               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 18               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 19               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 20               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 21               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 22               | 03/09/19 16:11  | Photo After Spray                 |  Load JPG | <input checked="" type="checkbox"/> |                                     |







## Linked Accident Report Documents

View



View in Browser

| Assessment Reports |                |                    | 1 per page   | <input checked="" type="checkbox"/> |
|--------------------|----------------|--------------------|--|-------------------------------------|
| No                 | Finalized On   | VAC (Bukit Batok)  | Thumbnail  | Print                               |
| 1                  | 21/08/19 12:21 | Accident Statement |  Load HTM |                                     |

| Photos/Images |                |                   | 3 per page   | <input checked="" type="checkbox"/> |
|---------------|----------------|-------------------|--|-------------------------------------|
| No            | Finalized On   | VAC (Bukit Batok) | Thumbnail  | Print                               |
| 1             | 21/08/19 12:21 | Accident Photo    |  Load JPG | <input checked="" type="checkbox"/> |
| 2             | 21/08/19 12:21 | Accident Photo    |  Load JPG | <input checked="" type="checkbox"/> |
| 3             | 21/08/19 12:21 | Accident Photo    |  Load JPG | <input checked="" type="checkbox"/> |
| 4             | 21/08/19 12:21 | Accident Photo    |  Load JPG | <input checked="" type="checkbox"/> |
| 5             | 21/08/19 12:21 | Accident Photo    |  Load JPG | <input checked="" type="checkbox"/> |
| 6             | 21/08/19 12:21 | Accident Photo    |  Load JPG | <input checked="" type="checkbox"/> |

| Documentation |                |                   | 1 per page   | <input checked="" type="checkbox"/> |
|---------------|----------------|-------------------|--|-------------------------------------|
| No            | Finalized On   | VAC (Bukit Batok) | Thumbnail  | Print                               |
| 1             | 21/08/19 12:20 | Sketch Plan       |  Load TIF |                                     |
| 2             | 21/08/19 12:20 | Sketch Plan #2    |  Load TIF |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST   | Reset | Save | Print |
|---|-------|------|-------|
| There are no document checklists configured.                                  |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>              |       |      |       |
| <div></div>   |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer             |       |      |       |
| <small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI19014791/T1CF3E2

Date: 07/10/2019

### REFERENCE

|                       |   |                      |                           |
|-----------------------|---|----------------------|---------------------------|
| Handling Insurer:     | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No:           | DMCVSN19130019000         |
| Claimant Vehicle No : | SMJ6538U                                      | Insured Vehicle No : | GBJ3929A                  |
| Date of Loss:         | 19/08/2019                                    | Nature of Claim: TP  | Claim No: SNM19D203894C02 |

### DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                              |             |                   |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No:                     | SMJ6538U                     | Engine No:  | CAV160771         |
| Make & Model:               | VOLKSWAGEN JETTA, 1.4 (A)    | Chassis No: | WWWZZZ1KZAM097397 |
| Reg. Date:                  | 04/05/2010 (Man. Year: 2010) | Odometer:   | 129820 km         |
| Colour:                     | Blue                         |             |                   |
| Engine Capacity:            | 1390 cc                      |             |                   |
| Market Value/New Car Price: | N/A                          |             |                   |
| Sum Insured (\$\$):         | Market Value/New Car Price   |             |                   |

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

### CONDITION OF TYRES

|                   |               |                  |               |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size:  | 225/40 R18    | Rear Tyre Size:  | 225/40 R18    |
| Front Left Side:  | Michelin 6 mm | Rear Left Side:  | Michelin 6 mm |
| Front Right Side: | Michelin 6 mm | Rear Right Side: | Michelin 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS            | Repairer's  | Adjuster's  | Difference  | Diff % |
|---------------------------|-------------|-------------|-------------|--------|
| Parts                     | 0.00        | 0.00        | 0.00        |        |
| Miscellaneous Items       | 0.00        | 0.00        | 0.00        |        |
| Labour                    | 0.00        | 0.00        | 0.00        |        |
| Paintwork Labour          | 0.00        | 0.00        | 0.00        |        |
| Towing                    | 0.00        | 0.00        | 0.00        |        |
| <b>Nett Amount (\$\$)</b> | <b>0.00</b> | <b>0.00</b> | <b>0.00</b> |        |

### INSPECTION

|                             |                          |   |
|-----------------------------|--------------------------|---|
| Date of Assignment:         | 22/08/2019               |   |
| Date Inspected:             | 23/08/2019 Inspected At: | Miracle Works Pte Ltd (HQ)<br>48 TOH GUAN ROAD EAST #04-126<br>ENTERPRISE HUB<br>Singapore 608586 |
| Estimated Period of Repair: | 5.0 days                 |   |

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00



## REPAIR DETAILS

### Reference

|                      |  |  |
|----------------------|--|--|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 07 Oct 2019)              |
| <b>Parts:</b>        | 143  | VOLKSWAGEN JETTA 1.4 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                          |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SMJ6538U)  |  |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

|   |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >