Asher Sng (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Friday, 23 April 2021 4:15 PM

To: Jenny Toh

Cc: Admin A; Asher Sng (LKKAuto); claims-singapore

Subject: RE: VC013589 : Direct Settlement - Accident Involving SGD2008L (OI : QBE - TBA)

and SHA7272K (TP: LKK REF - CC3/QBE19014786/K1ea3) on 20/08/2019

Hi Jenny,

Noted. We will submit report and invoice by next week.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com> Sent: Friday, 23 April, 2021 2:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-

singapore@qbe.com>

Subject: VC013589: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF -

CC3/QBE19014786/K1ea3) on 20/08/2019

Dear Mei Kwan

Kindly advise us whether LKK Auto have survey the third party taxis, if yes kindly let us have the full survey report.

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

Website LinkedIn Twitter







Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore Insurance Business Asia List – Top Insurance Workplaces 2020, Asia Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 19 March 2020 10:07 am

To: Andrew Lim <<u>andrew.lim@qbe.com</u>>; Jenny Toh <<u>jenny.toh@qbe.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SGD2008L (OI : QBE - TBA) and SHA7272K (TP : LKK REF - CC3/QBE19014786/K1ea3) on 20/08/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 9 October, 2019 2:50 PM **To:** Janice Goh Siew Geok < <u>janice.goh@qbe.com</u>>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Asher Sng (LKKAuto)

<a href="mailto:mailto:Senny.toh@qbe.com

Subject: RE: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF -

CC3/QBE19014786/K1ea3) on 20/08/2019

Dear Janice,

Wrong report attached. Different DOA and TP's veh number.

Please advise.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok < janice.goh@qbe.com>

Sent: Tuesday, 8 October, 2019 10:39 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF -

CC3/QBE19014786/K1ea3) on 20/08/2019

Hi Mei Kwan

As requested, please refer to the attachment.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 8 October 2019 9:45 AM

To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF -

CC3/QBE19014786/K1ea3) on 20/08/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 10 September, 2019 9:48 AM

To: 'Jenny Toh' < jenny.toh@qbe.com>; Janice Goh Siew Geok < janice.goh@qbe.com>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF -

CC3/QBE19014786/K1ea3) on 20/08/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 30 August, 2019 9:32 AM

To: 'Jenny Toh' < jenny.toh@qbe.com; Janice Goh Siew Geok < jenny.toh@qbe.com; Janice Goh Siew Geok < jenny.toh@qbe.com;

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Asher Sng (LKKAuto)

<a href="mailto:AsherSng@lkkauto.com

Subject: RE: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF - CC3/QBE19014786/K1ea3) on 20/08/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 28 August, 2019 4:16 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

< Asher Sng@lkkauto.com >

Subject: Direct Settlement - Accident Involving SGD2008L (OI: QBE - TBA) and SHA7272K (TP: LKK REF -

CC3/QBE19014786/K1ea3) on 20/08/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7272K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

