

INS. CASE OWNER:

CC3/EQ19014780/Kpa3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

KENNETH

DOI: 21/08/2019

Date / Time: 21/08/2019

Registered in Meritmen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SJH 7645H

Claim No. :

0m191700231315T

Name of Insured :

SHIRLEY CHAO WYEE FONG

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :S\$

D.O.A : 20/08/2019

Place of Accident :

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHD 148S



INSRS:

WSP: TRANS-CAB

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

SJH 7645H - X

SHD 148S - CC3/ASM18016198/Kpa3 : DOA:1/9/18

- CC4/ASM18018401/Uea3q2: DOA:5/10/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

4/9/19
30/10/19

PI see views.

PR - MK action

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

5328.00

Loss of Rental (LOR):

S\$

540.78

(

6

days)

Loss of Use (LOU):

S\$

-

(

x

days)

Loss of Income (LOI):

S\$

5328.00

(

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

6680.23

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

6680.23

Name 1:

Trans-cab Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

31/10/19

bv
kl
ole

ASS. REC. BY:

REF: 261

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

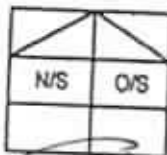
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S1111485

Yr Regn:

09, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Latitude cc

1995

Colour:

M. White / Red

A/C:

Insured / Std / NI / NA

Sp. Reading

582406

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VIFIABL15/MC 280255

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Sailun

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

20/8/19

D.O.I.

21/8/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

Lib R540d

(Book \$50/36.28904)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$1

Fuel

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI19014780/Kpa3

Date: 29/08/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 148S

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21/08/2019 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	55,536.28
Revised Estimate Amount	: S\$	5,400.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	5,400.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 148S**AAD1908-147**

Not Notified
1/1/2019 854001

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

21 AUG 2019

Date of Accident :

Third Party Insurer :

Date of Registration:

SHD 148S

VF1ABL15AUC282255

RENAULT

LATITUDE

20.8.19

EQ

4/9/2015

		PART		LIST	
1	1	BUMPER COVER REAR	\$	<i>B₁</i> 1,108.46	✓
2	1	BUMPER LOWER REAR	\$	<i>B11D11</i> 768.84	✓
3	1	BUMPER BRACKET CTR REAR	\$	<i>D11</i> 113.47	✓
4	1	BUMPER BRACKET SIDE RH REAR	\$	<i>S₂</i> 135.97	X
5	1	BUMPER RETAINER RH REAR	\$	<i>S₂</i> 44.99	X
6	1	BUMPER REFLECTOR RH	\$	<i>S₂</i> 43.61	X
7	1	BUMPER BRACKET SIDE LH REAR	\$	<i>S₂</i> 135.97	✓
8	1	BUMPER RETAINER LH REAR	\$	<i>S₂</i> 44.99	X
9	1	BUMPER REFLECTOR LH	\$	<i>CM</i> 43.61	✓
10	1	BUMPER BEAM REAR	\$	<i>B₁</i> 777.52	✓
11	1	BUMPER BEAM BRACKET LH REAR	\$	<i>D11</i> 225.95	✓
12	1	BUMPER BEAM BRACKET RH REAR	\$	<i>B₁</i> 225.95	✓
13	1	BOOT REAR	\$	<i>R</i> 2,872.68	X
14	1	BOOT FINISHER	\$	<i>S₂</i> 470.06	X
15	1	BOOT WHEATERSTRIP	\$	<i>S₂</i> 323.05	X
16	1	BOOT REFLECTOR LAMP LH	\$	<i>S₂</i> 493.35	X
17	1	BOOT REFLECTOR LAMP RH	\$	<i>S₂</i> 493.35	X
18	1	BOOT BADGE 'RENAULT'	\$	<i>R</i> 225.36	✓
19	1	BOOT BADGE	\$	<i>R</i> 225.36	✓
20	1	BOOT STRUT LH	\$	<i>S₂</i> 276.08	} X
21	1	BOOT STRUT RH	\$	<i>S₂</i> 276.08	
22	1	BOOT HINGE LH	\$	<i>R</i> 367.84	
23	1	BOOT HINGE RH	\$	<i>R</i> 367.84	
24	1	BOOT INNER TRIM	\$	<i>S₂</i> 586.45	
25	1	BOOT SWITCH	\$	<i>S₂</i> 168.13	}
26	1	BOOT LOCK	\$	<i>R</i> 202.67	
27	1	BOOT LOCK CATCH	\$	<i>R</i> 74.40	

Trans-cab Auto Services Pte Ltd

AAD1908-147

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 148S

28	2	LICENCE PLATE LAMP	\$	50.52	
29	2	BOOT RUBBER PLUG	\$	221.81	
30	1	FENDER PANEL INNER TRIM REAR RH	\$	671.45	
31	1	FENDER PANEL REAR RH	\$	3,299.13	
32	1	WHEELARCH REAR RH	\$	543.47	
33	1	FENDER PANEL REAR LH	\$	3,299.13	
34	1	FENDER PANEL INNER TRIM REAR LH	\$	671.45	
35	1	WHEELARCH REAR LH	\$	543.47	
36	1	TAILLAMP RH	\$	552.55	
37	1	TAILLAMP PANEL RH	\$	986.70	
38	1	TAILLAMP LH	\$	552.55	
39	1	TAILLAMP PANEL LH	\$	986.70	
40	1	OUTER PANEL REAR (End Panel)	\$	1,471.77	
41	1	OUTER PANEL REAR (End Panel)TRIM	\$	404.56	
42	1	SPARE WHEEL PANEL (Luggage Floor Panel)	\$	2,189.88	
43	1	SPARE WHEEL PANEL TRIM	\$	612.21	
44	1	EXHAUST REAR	\$	7,489.05	
45	1	EXHAUST CAP REAR	\$	230.49	
46	1	FUEL FLAP	\$	343.57	
TOTAL			\$	36,212.51	
10%			\$	3,621.25	
			\$	32,591.26	

Special Nett

1	1SET	PARKING AID	\$	700.00	
2	1SET	REAR BUMPER CLIP	\$	66.00	
3	1SET	BUMPER BRACKET CTR CLIP	\$	33.00	
4	1SET	BUMPER BRACKET SIDE CLIP RH RR	\$	10.00	
5	1SET	BUMPER RETAINER RH CLIP RR	\$	20.00	
6	1SET	BUMPER BRACKET SIDE CLIP LH RR	\$	10.00	
7	1SET	BUMPER RETAINER CLIP LH RR	\$	20.00	
8	1SET	BUMPER LOWER REAR RIVET	\$	22.00	
9	1SET	BUMPER LOWER REAR CLIP	\$	66.00	
10	1	EXHAUST MOUNTING REAR	\$	17.82	
11	1SET	BOOT FINISHER CLIP	\$	24.20	
12	1	BOOT STICKER "Trans-cab"	\$	30.00	

Trans-cab Auto Services Pte Ltd

AAD1908-147

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 148S

13	1	BOOT STICKER "6555-3333"	\$	na	30.00	✓
14	1	BOOT INNER TRIM CLIP	\$	na	45.00	} X
15	1SET	FENDER WHEELARCH REAR RH CLIP	\$	na	35.00	
16	1	SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	na	385.00	
17	1	SPARE TYRE	\$	na	330.00	
18	1	FENDER INNER TRIM CLIP RH	\$	na	28.00	
19	1	TAILLAMP CLIP RH	\$	na	5.00	
20	2	REAR WINDSCREEN SEALANT	\$	na	80.00	
21	1	WINDSCREEN MOULDING	\$	na	100.00	
22	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	na	100.00	
23	1	TAILLAMP CLIP LH	\$	na	5.00	
24	1	FENDER INNER TRIM CLIP LH	\$	na	28.00	
25	1SET	FENDER WHEELARCH REAR LH CLIP	\$	na	35.00	
26	1	Rear left tyre	\$	na	330.00	
27	1	Rear left tyre rim	\$	na	380.00	
28	1	Rear right tyre	\$	na	330.00	
29	1	Rear right tyre rim	\$	na	380.00	
30	1	Rear Bumper Protector	\$	na	100.00	
TOTAL			\$		3,745.02	

TOTAL PARTS	\$	36,336.28
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LABOUR

Putty And Spray Painting Of The Affected Portion.	\$	7,500.00	6601
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	7,500.00	6001
To supply and re-do rear luggage floor panel insulation padding.	\$	na	380.00 X
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	na	170.00 X

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 148S**AAD1908-147**

To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	~ 170.00	X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00	} 601
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	170.00	
To Rust-Proofing Of The Affected Areas.	\$	170.00	301
To check steering geometry and computer wheel alignment	\$	~ 220.00	X
To repair and realign rear exhaust pipe.	\$	~ 170.00	X
To transfer of tire, rim and on wheel balancing.	\$	~ 170.00	X
To reinstall rear bumper parking sensor.	\$	170.00	601
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	~ 380.00	X
To transfer of rear windscreen glass to facilitate bodywork repair.	\$	~ 170.00	X
To transfer of rear bumper fittings, attachment and perform water seepage test.	\$	~ 380.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	~ 380.00	X
To apply paint protection system (PPS) maintain and enhancement	\$	~ 380.00	X
To Check Electrical Lighting Concerned.	\$	170.00	201

Trans-cab Auto Services Pte Ltd**AAD1908-147**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 148S

To drop diesel tank, pipes, hoses to facilitate
bodywork repair, final checking and testing.

	\$	380.00	X
TOTAL	\$	19,200.00	

Over All Total	\$	55,536.28
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(LUMP SUM) Repair Days**25 DAYS***5 day,*

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 878K

Vehicle Details

Vehicle No.: SHD1485

Vehicle to be Exported: Yes

Intended Deregistration Date: 20 Aug 2019

Vehicle Make: RENAULT

Vehicle Model: LATITUDE 2.0L DCI AUTO D/AB 4DR

Primary Colour: Red

Manufacturing Year: 2015

Engine No.: M9R8839C002793

Chassis No.: VF1ABL15AUC282255

Maximum Power Output: 127.0 kW (170 bhp)

Open Market Value: \$19,998.00

Original Registration Date: 04 Sep 2015

First Registration Date: 04 Sep 2015

Transfer Count: 0

Actual ARF Paid: \$19,998.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 03 Sep 2023

PARF Rebate Amount: \$14,998.00

Intended COE Rebate Details

COE Expiry Date: 03 Sep 2023

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 8

PQP Paid: \$47,373.00

COE Rebate Amount: \$23,910.00

Total Rebate Amount: \$38,908.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 20 Aug 2019

OK

Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 30 August, 2019 10:22 AM
To: Mei Kwan (LKKAuto)
Cc: CS A Team; Hsiao Tong (LKKAuto); Admin A
Subject: FW: Direct Settlement - Accident Involving SJH7645H (OI : EQI - DM19HO02313/JT) AND SHD148S (TP : LKK REF - CC3/EQI19014780/Kpa3) on 20/08/2019
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; SAS2654863.PDF

Categories: HMK

Dear Mei Kwan

As attached,

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the :

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, August 30, 2019 9:50 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH7645H (OI : EQI - TBA) AND SHD148S (TP : LKK REF - CC3/EQI19014780/Kpa3) on 20/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 148S at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 29 October 2019 10:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg
Subject: RE: Your Ref: AAD1908-147 (SHD148S) *Our Ref: CC3/EQI19014780/Kpa3 [ACCIDENT INVOLVING SJH 7645H(EQ) AND SHD 148S ON 20/08/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 26 October, 2019 12:46 PM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Subject: Your Ref: AAD1908-147 (SHD148S) *Our Ref: CC3/EQI19014780/Kpa3 [ACCIDENT INVOLVING SJH 7645H(EQ) AND SHD 148S ON 20/08/2019]

Your Ref: **AAD1908-147 (SHD148S)** Without Prejudice
Our Ref: CC3/EQI19014780/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJH 7645H(EQ) AND SHD 148S ON 20/08/2019

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$5,778.00
2. Loss of Rental (6days x \$99.13)	\$ 594.78
3. Loss of Income (6days x \$50.00)	\$ 300.00
4. LTA / GIA Search Fee	\$ 7.45
Total	\$6,680.23

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1908-147

Your Ref : SJH7645H

Date : 04.September 2019

EQ INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0148S AND SJH7645H ON 20/08/19 12:30 PM ALONG UPPER SERANGOON ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,778.00
2.	Loss of Rental for <u>7</u> days @ \$ <u>99.13</u> per day	\$	693.91
3.	Loss of Income for <u>7</u> days @ \$ <u>50.00</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	6,829.40

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 September 2019 12:21 PM
To: 'WFCHOO_73@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SJH 7645H (EQ) AND SHD 148S ALONG/ UPPER SERANGOON ROAD INFRONT OF NEX BUS STOP ON 20/08/2019

04 Sept 2019

Ms SHIRLEY CHOO WYE FONG

Dear Sir/ Mdm

OUR REF : CC3/EQI19014780/Kpa3

YOUR REF : SJH7645H

ACCIDENT INVOLVING SJH 7645H (EQ) AND SHD 148S ALONG/ UPPER SERANGOON ROAD INFRONT OF NEX BUS STOP ON 20/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 148S against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0148S and SJH7645H along UPPER SERANGOON ROAD on 20/08/19 12:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of September 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: EQ INSURANCE COMPANY LIMITED 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore ATTENTION:	INVOICE NO. : INV1908-346 DATE : 30. August 2019 REFERENCE NO : AAD1908-147 TERMS : DUE DATE : 30. August 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1	6050101	REPAIR-SHD0148S; DOA 20.08.19(LUMP SUM-19)	1	5,778.00	5,778.00

Total SGD Excl. GST :	5,400.00
7% GST :	378.00
Total SGD Incl. GST :	5,778.00

****** FIVE THOUSAND SEVEN HUNDRED SEVENTY EIGHT SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04 September, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 20/08/19 12:30 PM at UPPER SERANGOON ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0148S. The taxi was hired to LIM CHIT CHAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

20-08-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1908-147	Accident Date 20-08-2019
8/20/2019 13:10	8/26/2019 14:00	SHD01485

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Aug 2019 / 16:23:10

Receipt Date/Time : 20 Aug 2019 / 16:23:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190820-002553

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBF879B				
As at 20 Aug 2019/13:00:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - GBF879B Enquiry Fee 20190820162155053190	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SJH7645H				
As at 20 Aug 2019/12:30:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
2	Insurance Enquiry - SJH7645H Enquiry Fee 20190820162155101063	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SML253U				
As at 19 Aug 2019/21:00:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SML253U Enquiry Fee 20190820162155146020	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	21.00	1.47	22.47
	Rounding Difference			0.02
	Total Amount Payable			22.45
Paid By				
	xxxxxxxxxxxx8127	Credit Card: Visa/MasterCard		22.45
	Total			22.45
	Cash Change			0.00
	Tendered Amount			22.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
GBF879B	20 Aug 2019 / 13:00:00	NTUC INCOME INS CO-OP LTD
SJH7645H	20 Aug 2019 / 12:30:00	EQ INSURANCE COMPANY LTD
SML253U	19 Aug 2019 / 21:00:00	NTUC INCOME INS CO-OP LTD

Save as PDF



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJH 7645H (Insd Veh)	Your Ref. No. : DM19HO02313/JT
	SHD 148S (TP Veh)	Our Ref. No. : CC3/EQI19014780/Kpa3q2
Date of Accident	20/8/2019	

Liability	100%	
Final Repair Cost	: \$ 5,778.00	
Loss of Income	: \$ 300.00	6 days
Rental (If any)	: \$ 594.78	6 days
Others:	: \$ 7.45	
	: \$	
	6,680.23	
Final Settlement Sum	: \$ 6,680.23	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 6,680.23
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ19014780/Kpa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 11-11-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJH 7645H	Veh. Inspected	SHD 148S	
Policy No.	DMPPHQ18-005669	Coverage (\$)	0.00	
Claim No.	DM19HO02313/JT	Excess (\$)	0.00	
Assign From		Assign Date	21/08/2019	
2. Vehicle Particulars & Condition				
Make & Model	RENAULT LATITUDE (A)	c.c	1995	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	VF1ABL15AUC282255	Colour	METALLIC WHITE / RED	
Odometer	582406	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	SAILUN	9 mm	
L/H Front Tyre	215/60 R16	SAILUN	9 mm	
R/H Rear Tyre	215/60 R16	SAILUN	9 mm	
L/H Rear Tyre	215/60 R16	SAILUN	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/08/2019	Inspection Date	21/08/2019	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 148S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER COVER REAR	BENT	1,108.46	1,108.46
1	BUMPER LOWER REAR	BENT / DISTORTED	768.84	768.84
1	BUMPER BRACKET CTR REAR	DISTORTED	113.47	113.47
1	BUMPER BRACKET SIDE RH REAR	SERVICEABLE	135.97	-
1	BUMPER RETAINER RH REAR	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR RH	SERVICEABLE	43.61	-
1	BUMPER BRACKET SIDE LH REAR	SERVICEABLE	135.97	-
1	BUMPER RETAINER LH REAR	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR LH	CRACKED	43.61	43.61
1	BUMPER BEAM REAR	BENT	777.52	777.52
1	BUMPER BEAM BRACKET LH REAR	DISTORTED	225.95	225.95
1	BUMPER BEAM BRACKET RH REAR	BENT	225.95	225.95
1	BOOT REAR	TO REPAIR SEE LABOUR	2,872.68	-
1	BOOT FINISHER	SERVICEABLE	470.06	-
1	BOOT WEATHERSTRIP	SERVICEABLE	323.05	-
1	BOOT REFLECTOR LAMP LH	SERVICEABLE	493.35	-
1	BOOT REFLECTOR LAMP RH	SERVICEABLE	493.35	-
1	BOOT BADGE 'RENAULT'	NECESSARY	225.36	225.36
1	BOOT BADGE	NECESSARY	225.36	225.36
1	BOOT STRUT LH	SERVICEABLE	276.08	-
1	BOOT STRUT RH	SERVICEABLE	276.08	-
1	BOOT HINGE LH	TO REPAIR SEE LABOUR	367.84	-
1	BOOT HINGE RH	TO REPAIR SEE LABOUR	367.84	-
1	BOOT INNER TRIM	SERVICEABLE	586.45	-
1	BOOT SWITCH	SERVICEABLE	168.13	-
1	BOOT LOCK	TO REPAIR SEE LABOUR	202.67	-
1	BOOT LOCK CATCH	TO REPAIR SEE LABOUR	74.40	-

Report Ref No. CC3/EQ119014780/Kpa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	LICENCE PLATE LAMP	SERVICEABLE	50.52	-
2	BOOT RUBBER PLUG	SERVICEABLE	221.81	-
1	FENDER PANEL INNER TRIM REAR RH	SERVICEABLE	671.45	-
1	FENDER PANEL REAR RH	TO REPAIR SEE LABOUR	3,299.13	-
1	WHEELARCH REAR RH	SERVICEABLE	543.47	-
1	FENDER PANEL REAR LH	TO REPAIR SEE LABOUR	3,299.13	-
1	FENDER PANEL INNER TRIM REAR LH	SERVICEABLE	671.45	-
1	WHEELARCH REAR LH	SERVICEABLE	543.47	-
1	TAILLAMP RH	SERVICEABLE	552.55	-
1	TAILLAMP PANEL RH	TO REPAIR SEE LABOUR	986.70	-
1	TAILLAMP LH	SERVICEABLE	552.55	-
1	TAILLAMP PANEL LH	TO REPAIR SEE LABOUR	986.70	-
1	OUTER PANEL REAR (END PANEL)	BENT	1,471.77	1,471.77
1	OUTER PANEL REAR (END PANEL)TRIM	SERVICEABLE	404.56	-
1	SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)	TO REPAIR SEE LABOUR	2,189.88	-
1	SPARE WHEEL PANEL TRIM	SERVICEABLE	612.21	-
1	EXHAUST REAR	TO REPAIR SEE LABOUR	7,489.05	-
1	EXHAUST CAP REAR	TO REPAIR SEE LABOUR	230.49	-
1	FUEL FLAP	SERVICEABLE	343.57	-
	LESS 10% DISCOUNT		-3,621.25	-518.63
			32,591.24	4,667.66
	SPECIAL NETT ITEMS			
1	SET PARKING AID (SN)	SHORTED	700.00	400.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	66.00	66.00
1	SET BUMPER BRACKET CTR CLIP (SN)	NECESSARY	33.00	33.00
1	SET BUMPER BRACKET SIDE CLIP RH RR (SN)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER RH CLIP RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER BRACKET SIDE CLIP LH RR (SN)	NOT NECESSARY	10.00	-

Report Ref No. CC3/EQ19014780/Kpa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET BUMPER RETAINER CLIP LH RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER LOWER REAR RIVET (SN)	NOT NECESSARY	22.00	-
1	SET BUMPER LOWER REAR CLIP (SN)	NECESSARY	66.00	66.00
1	EXHAUST MOUNTING REAR (SN)	SERVICEABLE	17.82	-
1	SET BOOT FINISHER CLIP (SN)	NOT NECESSARY	24.20	-
1	BOOT STICKER 'TRANS-CAB'(SN)	NECESSARY	30.00	30.00
1	BOOT STICKER '6555-3333' (SN)	NECESSARY	30.00	30.00
1	BOOT INNER TRIM CLIP (SN)	NOT NECESSARY	45.00	-
1	SET FENDER WHEELARCH REAR RH CLIP (SN)	NOT NECESSARY	35.00	-
1	SPARE TYRE RIM (ROUE 7J 16H 2547) (SN)	SERVICEABLE	385.00	-
1	SPARE TYRE (SN)	SERVICEABLE	330.00	-
1	FENDER INNER TRIM CLIP RH (SN)	NOT NECESSARY	28.00	-
1	TAILLAMP CLIP RH (SN)	NOT NECESSARY	5.00	-
2	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	80.00	-
1	WINDSCREEN MOULDING (SN)	NOT NECESSARY	100.00	-
1	REAR WINDSCREEN INNER SPONGE SEAL (SN)	NOT NECESSARY	100.00	-
1	TAILLAMP CLIP LH (SN)	NOT NECESSARY	5.00	-
1	FENDER INNER TRIM CLIP LH (SN)	NOT NECESSARY	28.00	-
1	SET REAR WHEELARCH REAR LH CLIP (SN)	NOT NECESSARY	35.00	-
1	REAR LEFT TYRE (SN)	SERVICEABLE	330.00	-
1	REAR LEFT TYRE RIM (SN)	SERVICEABLE	380.00	-
1	REAR RIGHT TYRE (SN)	SERVICEABLE	330.00	-
1	REAR RIGHT TYRE RIM (SN)	SERVICEABLE	380.00	-
1	REAR BUMPER PROTECTOR (SN)	SERVICEABLE	100.00	-
			3,745.02	625.00
	LABOUR			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		7,500.00	660.00

Report Ref No. CC3/EQ119014780/Kpa3q2



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BOOT REAR,BOOT HINGE LH,BOOT HINGE RH,BOOT LOCK ,BOOT LOCK CATCH,FENDER PANEL REAR RH,FENDER PANEL REAR LH,TAILLAMP PANEL RH,TAILLAMP PANEL LH,SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL),EXHAUST REAR AND EXHAUST CAP REAR.		7,500.00	600.00
	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.)		170.00	60.00
	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.)		170.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO REINSTALL REAR BUMPER PARKING SENSOR .		170.00	60.00
	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR WINDSCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT.	NOT NECESSARY	380.00	-

Report Ref No. CC3/EQ19014780/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK ELECTRICAL LIGHTING CONCERNED. TO DROP DIESEL TANK ,PIPES ,HOSES TO FACILITATE BODYWORK REPAIR ,FINAL CHECKING AND TESTING.	NOT NECESSARY	170.00 380.00 19,200.00	20.00 - 1,430.00
GRAND TOTAL			55,536.26	6,722.66
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,400.00

Report Ref No. CC3/EQI19014780/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.