

INSURANCE

INS. CASE OWNER:

LYNN

CC 4/AXA1901 4770, EPH

LKK

IDAC

Surveyor:

Steve

DOI:

ASSIGNMENT

34/8/19

Date / Time:

21/8/19

Registered in Meritmen:

Pre-assign / CCU / FTE

SHF 610m.



Insured Vehicle No.:

Name of Insured:

TRIM - CBE SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

10/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

FOR KIM LHOON

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S9M01XP0 (132871)

Policy No.:

VF2 (P1630670)

Make / Model:

PERMUT

Place of Accident:

PUNJALIL RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GIBH 61077



INSRS:

WSP:

Tel:

Liability:

RMKS:

Elite



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

GIBH 61077

SHF 610m

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Minute/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

21/8/19

21/8/19

21/8/19

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PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

3638.00

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

320.00 (5 80 x 4 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIAA/TA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

11350.00

Total:

SS

3965.45

Global Sum SS: 3965.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3965.00

Name 1:

Elite Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

P

IDTAI

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ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : GBH6287J

Vehicle Model : TOYOTA HIACE

Chassis Number : JTFHT02PX00244122

Estimated Repair Cost

S/N	Parts Description	Qty	List Price
1	TAIL GATE / <i>OR</i>	1	2925.75 <i>1925</i> /
2	TAIL GATE LOCK / <i>OR</i>	1	632.55 <i>388</i> /
3	TAIL GATE LOGO / <i>OR</i>	1	77.85 /
4	TAIL GATE CENTER GARNISH X <i>NH</i>	1	239.55 <i>2</i>
5	TAIL GATE WEATHERSTRIP / <i>TAI</i>	1	482.55 <i>395</i> /
6	TAIL GATE INNER BOARD X <i>NH</i>	1	632.55 <i>2</i>
7	TAIL GATE INNER BOARD CLIPS / <i>OR</i>	10	30.00 <i>15</i> /
8	TAIL LAMP LH & RH X <i>NH</i>	2	964.50 <i>2</i>
9	TAIL LAMP LOWER CORNER PANEL LH / <i>CRV</i>	1	278.85 <i>115</i> /
10	REAR BUMPER / <i>CRV</i>	1	782.25 <i>687</i> /
11	REAR BUMPER CLIPS / <i>OR</i>	10	75.00 <i>30</i> /
12	REAR BUMPER INNER BRACKET <i>(CRV) LH</i> / <i>OR</i>	1	92.25 /
13	END PANEL (INNER) X <i>R</i>	1	1082.10 <i>2</i>
14	END PANEL (OUTER) X <i>R</i>	1	1048.95 <i>2</i>
15	END PANEL UPPER PANEL X <i>R</i>	1	317.10 <i>2</i>
16	"TOYOTA HIACE" STICKER / <i>OR</i>	1	49.05 <i>30</i> /
17	70 KM/H STICKER / <i>OR</i>	1	30.00 <i>20</i> /
18	CAR STICKER / <i>OR</i>	1	30.00 <i>20</i> /
			\$ 9770.85 <i>3795.10</i>
Discount Less 25%			\$ 2442.71 <i>-25%</i>
List Prices Total			\$ 7,328.14 <i>2846.32</i>

S/N	Special Nett Items:	Qty	
1	REVERSE SENSOR / <i>OR</i>	2	\$ 350.00 <i>200</i> /
2	REAR NUMBER PLATE WITH HOLDER X <i>NH</i>	1	\$ 60.00 <i>2</i>
Special Nett Total			\$ 410.00
Spare Part's Total Price			\$ 7738.14

Steve (LKK)
83228813

with Apple 30/8/19, 11.39am
4 days
L/S
Ry AL SM

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : GBH6287J

Vehicle Model : TOYOTA HIACE

Chassis Number : JTFHT02PX00244122

S/N	Labour Descriptions	Charges
1	LABOUR CHARGES TO CUT & WELD WHERE NECESSARY; TO STRAIGHTEN & REPAIR REAR LUGGAGE FLOOR PANEL; TO REMOVE & REPLACE PARTS AS LISTED ABOVE.	\$ 1800.00 500
2	TO SPRAY PAINTING ON: TAIL GATE (INNER, OUTER), END PANEL, REAR LUGGAGE FLOOR PANEL, REAR BUMPER, REAR LHS CORNER PANEL.	\$ 1800.00 600
3	TO REMOVE & TRANSFER TAIL GATE SCREEN TO NEW TAIL GATE AND PERFORM WEST TEST.	\$ 150.00 50
4	TO REMOVE & TRANSFER TAIL GATE SERVICEABLE COMPONENTS & FITTINGS TO NEW TAIL GATE & CHECK FUNCTION.	\$ 100.00 X
5	TO CHECK ELECTRICAL WIRINGS & REAR LIGHTS FUNCTION.	\$ 100.00 30
6	CHECK & CLEAR FAULT CODES AFTER NECESSARY NECESSARY ACCIDENT REPAIRS.	\$ 280.00 X

P- 2846.32
M- 220
L- 1180
4226.32
L/S- 3381.95
= 3400

Labour Total	\$ 4230.00	1180
Parts & Labour Total	\$ 11968.14	



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	841H
Vehicle Details	
Vehicle No.:	GBH6267J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	31 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE VAN TURBO 5DR MT
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1KD2816491
Chassis No.:	JTFHT02PX00244122
Maximum Power Output:	-
Open Market Value:	\$28,136.00
Original Registration Date:	26 Jul 2018
First Registration Date:	26 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$1,407.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jul 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$32,001.00
COE Rebate Amount:	\$25,600.00
Total Rebate Amount:	\$25,600.00

The information contained herein is correct as at 20 Aug 2019

OK

◀ Service Request Details

Claim

S9M01XPO

Reference

None 

Loss Date

August 19, 2019

Report Date

Aug 22, 2019 10:31:00 AM

Request Date

August 22, 2019

Due Date

August 29, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. chisty

T: 11.19.19

V. out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

GBH6287

Model

HIACE-3.0 D TURBO 5 DR (M)

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents ³

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Thursday, 22 August, 2019 10:09 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: SG AXA Insurance SM Claims Service Team
Subject: [EXTERNAL] Accident Involving Of Vehicle No: GBH 6287J & SHF610M
Attachments: 22082019100459.pdf

Categories: Raghav

Hi,

Good day! Kindly refer to attached and please arrange pre-repair inspection for vehicle no: GBH 6287J. Thanks!

Regards,

Christy

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 22 August 2019 5:32 PM
To: Elite Automotive
Cc: Admin A; assignments
Subject: RE: FW: [EXTERNAL] Accident Involving Of Vehicle No: GBH 6287J & SHF610M
//LKK REF: CC4/ASM19014770/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Thursday, 22 August 2019 4:30 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: FW: [EXTERNAL] Accident Involving Of Vehicle No: GBH 6287J & SHF610M

Hi Hsiao Tong,

Good day! Please assist to check liability on this case. Thanks!

Regards,

Christy

On Thu, 22 Aug 2019 at 16:10, Shu Pei (LKKAUTO) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive <elite.automotive13@gmail.com>

Sent: Thursday, 22 August 2019 10:09 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: [EXTERNAL] Accident Involving Of Vehicle No: GBH 6287J & SHF610M

Hi,

Good day! Kindly refer to attached and please arrange pre-repair inspection for vehicle no: GBH 6287J. Thanks!

Regards,

Christy



--
Regards,



<TP - Mandate IA> - S9M01XPO [ACCIDENT INVOLVING SHF 610M(OI) & GBH 6287J(TP) ON 19/08/2019]

Type

🔍 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$5,208.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 23-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/09/2019

Survey Details:

Date of loss	19-Aug-19
Date of appointment	22-Aug-19
Date of survey	30-Aug-19
Location of survey	ELITE AUTOMOTIVE

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBH 6287J
Make and Model	TOYOTA HIACE VAN
Date of registration	26/7/2018
Excess	
Market Value	\$70,000
Parf Rebate	\$25,600
Nett Loss	\$44,400

Repair details:

Initial Estimate	\$ 11,968.14
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Proposed/Revised repair cost:

Parts	\$ 4,240.28
Check items (estimate)	\$ -
Labour	\$ 1,180.00
Total	\$ 5,420.28
Lump Sum(if applicable)	\$ 4,300.00
Number of days for repair	4



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

STUB LAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID rear-ended third party.

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	4,601.00	
Loss of use	\$	600.00	(6days x \$100)
Loss of rental		NIL	no. of days
Loss of income		NIL	no. of days
LTA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	5,208.45	

MPA
4days

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Friday, 11 October 2019 9:36 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 132871, vehicle number GBH6287

☐	PENDING SURVEY	LSP	23/8/2019 9:53:57 AM
☐	IA UPLOADED	LSP	3/9/2019 3:04:09 PM
☐	ESTIMATE & SURVEYOR ASSIGNMENT PAPER PASS TO HANDLER	LSP	4/9/2019 10:03:19 AM
☐	MessageLiability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$5,208.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 23-Sep-19	CHT	23/9/2019 9:10:50 AM
☐	10/11/19 8:50 AM KHONG Lynn—Hi Hsiao Tong, Proceed. However, LOU to offer at 4 days since recommended 4 days. Thanks	LSP	11/10/2019 9:23:10 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 11 October 2019 8:57 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 132871, vehicle number GBH6287

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Friday, 11 October, 2019 8:52 AM
To: admin-d@lkkauto.com
Subject: New message for service request 132871, vehicle number GBH6287

AXA Insurance has sent you a message for claim number S9M01XPO.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Steve Chen (LKK Auto)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Thursday, October 24, 2019 3:30 PM
To: Steve Chen (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
Subject: Re: GBH6287J Finalize

Hi Steve,

Good day! We accept the offer. Thanks!

Regards,

Christy

On Mon, 21 Oct 2019 at 18:45, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Christine,

Kindly refer our finalize \$3400 (L/S, before GST). 4 repair days.

Kindly confirm.

Thanks

Best Regards,

Steve Chen| Assistant Automotive Assessor

Hsiao Tong (LKKAuto)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Thursday, 24 October 2019 3:41 PM
To: Steve Chen (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
Subject: Re: GBH6287J Finalize
Attachments: 24102019153802.pdf

Hi,

Good day! Kindly refer to attached LOD and please proceed necessary action. Thanks!

Regards,

Christy

On Thu, 24 Oct 2019 at 15:29, Elite Automotive <elite.automotive13@gmail.com> wrote:
Hi Steve,

Good day! We accept the offer. Thanks!

Regards,

Christy

On Mon, 21 Oct 2019 at 18:45, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Christine,

Kindly refer our finalize \$3400 (L/S, before GST). 4 repair days.

Kindly confirm.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--
Regards,

--
Regards,

Hsiao Tong (LKKAuto)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Thursday, 31 October 2019 12:55 PM
To: Hsiao Tong (LKKAuto)
Cc: Steve Chen (LKK Auto)
Subject: Re: GBH6287J Finalize //LKK REF: CC4/ASM19014770/Epb3

Hi Hsiao Tong,

Good day! We accept the offer, please proceed DV. Thanks!

Regards,

Christy

On Thu, 31 Oct 2019 at 07:56, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,960.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive <elite.automotive13@gmail.com>

Sent: Thursday, 24 October 2019 3:41 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: GBH6287J Finalize

Hi,

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Regards,

Christy

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Hi Steve,

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Christy

On Mon, 21 Oct 2019 at 18:45, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Christine,

Kindly refer our finalize \$3400 (L/S, before GST). 4 repair days.

Kindly confirm.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

—
Regards,

—
Regards,

—
Regards,

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17 Harvest @ Woodlands (S) 757322

Tel : 63397378/ 86606722 Fax: 63397475

Reg No: 201700196D GST Reg No: 201700196D

Date : 24/10/2019

OUR REF : TP/GBH 6287J/19

M/S : AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01
SINGAPORE 068811

Statement Of Claim On Veh No :GBH 6287J
MODEL : TOYOTA HIACE

LUMP SUM OF REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING		\$3,400.00
	7%GST	\$238.00
		<u>\$3,638.00</u>

LOSS OF USE (\$180 X 6DAYS)	\$1,080.00
-----------------------------	------------

*PRE-REPAIR INSPECTION

*INCLU WEEKEND

*POST REPAIR

LTA SEARCH	\$7.45
TP REPORT	\$29.00
	<u>\$4,754.45</u>



Elite Automotive Pte Ltd

23HRS SERVICES

Co.Regd No: 201700196D

GST.Reg.No: 201700196D

280 Woodlands Industrial Park E5 #01-17 Harvest@Woodlands (S) 757322

Hotline: 8660 6722 Tel: 6339 7378 Fax: 6339 7475 Email: elite.automotive13@gmail.com

TAX INVOICE NO : EA1912-600

Messrs : AXA INSURANCE PTE LTD

Date : 11/12/2019

Address : 8 SHENTON WAY, #27-01

SINGAPORE 068811

Email : _____

Mobile : _____

Home/Office Tel : _____

No	Description	Qty	Amount
	<u>OUR REF : TP/GBH 6287J/19</u>		
	<u>ACCIDENT INVOLVING GBH 6287J AND SHF 610M ON 19/8/19</u>		
	<u>VEHICLE NO: GBH 6287J (TOYOTA HIACE)</u>		
1	COST OF REPAIR	1	\$ 3,400.00
			\$ 3,400.00
		GST 7%	\$ 238.00
Total			\$ 3,638.00



Elite Automotive Pte Ltd

Customer Signature & Company Stamp



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19014770/Epb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN		Date : 17-12-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHF 610M	Veh. Inspected	GBH 6287J	
Policy No.	VFX/P1680520	Coverage (\$)	0.00	
Claim No.	S9M01XPO	Excess (\$)	0.00	
Assign From		Assign Date	22/08/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JTFHT02PX00244122	Colour	WHITE	
Odometer	23691	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	BRIDGESTONE	5 mm	
L/H Front Tyre	195 R15C	BRIDGESTONE	5 mm	
R/H Rear Tyre	195 R15C	BRIDGESTONE	5 mm	
L/H Rear Tyre	195 R15C	BRIDGESTONE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/08/2019	Inspection Date	30/08/2019	
Survey held at	ELITE AUTOMOTIVE PTE LTD 280 WOODLANDS INDUSTRIAL PARK E5 #01-17 HARVEST@WOODLANDS SINGAPORE 757322			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 6287J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAIL GATE (CONSISTENT)	DENTED	2,925.75	1,925.00
1	TAIL GATE LOCK (CONSISTENT)	BENT	632.55	388.00
1	TAIL GATE LOGO (CONSISTENT)	NECESSARY	77.85	77.85
1	TAIL GATE CENTER GARNISH (CONSISTENT)	NOT NECESSARY	239.55	-
1	TAIL GATE WEATHERSTRIP (CONSISTENT)	TORN	482.55	395.00
1	TAIL GATE INNER BOARD (CONSISTENT)	NOT NECESSARY	632.55	-
10	TAIL GATE INNER BOARD CLIPS (CONSISTENT)	NECESSARY	30.00	15.00
2	TAIL LAMP LH & RH (CONSISTENT)	NOT NECESSARY	964.50	-
1	TAIL LAMP LOWER CORNER PANEL LH (CONSISTENT)	CRUSHED	278.85	115.00
1	REAR BUMPER (CONSISTENT)	CRUSHED	782.25	687.00
10	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	75.00	30.00
1	REAR BUMPER INNER BRACKET (RETAINER) LH (CONSISTENT)	BROKEN	92.25	92.25
1	END PANEL (INNER) (CONSISTENT)	TO REPAIR SEE LABOUR	1,082.10	-
1	END PANEL (OUTER) (CONSISTENT)	TO REPAIR SEE LABOUR	1,048.95	-
1	END PANEL UPPER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	317.10	-
1	'TOYOTA HIACE' STICKER (CONSISTENT)	NECESSARY	49.05	30.00
1	70KM/H STICKER (CONSISTENT)	NECESSARY	30.00	20.00
1	CAR STICKER (CONSISTENT)	NECESSARY	30.00	20.00
	LESS 25% DISCOUNT		-2,442.71	-948.78
			7,328.14	2,846.32
SPECIAL NETT ITEMS				
2	REVERSE SENSOR (SN) (CONSISTENT)	BROKEN	350.00	200.00
1	REAR NUMBER PLATE WITH HOLDER (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
			410.00	200.00

Report Ref No. CC4/ASM19014770/Epb3q2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	LABOUR CHARGES TO CUT & WELD WHERE NECESSARY ,TO STRAIGHTEN & REPAIR REAR LUGGAGE FLOOR PANEL,TO REMOVE & REPLACE PARTS AS LISTED ABOVE.INCLUSIVE OF THE REPAIR OF END PANEL (INNER),END PANEL (OUTER) AND END PANEL UPPER PANEL.		1,800.00	500.00
	TO SPRAY PAINTING ON ,TAIL GATE (INNER ,OUTER),END PANEL,REAR LUGGAGE FLOOR PANEL ,REAR BUMPER ,REAR LHS CORNER PANEL.		1,800.00	600.00
	TO REMOVE & TRANSFER TAIL GATE SCREEN TO NEW TAIL GATE AND PERFORM WEST TEST.		150.00	50.00
	TO REMOVE & TRANSFER TAIL GATE SERVICEABLE COMPONENTS & FITTINGS TO NEW TAIL GATE & CHECK FUNCTION.	NOT NECESSARY	100.00	-
	TO CHECK ELECTRICAL WIRINGS & REAR LIGHTS FUNCTION.		100.00	30.00
	CHECK & CLEAR FAULT CODES AFTER NECESSARY ACCIDENT REPAIRS.	NOT NECESSARY	280.00	-
			4,230.00	1,180.00
	GRAND TOTAL		11,968.14	4,226.32
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,400.00

Report Ref No. CC4/ASM19014770/Epb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01XP0

Reference

CC4/A3M19014770/E4a3a2

Loss Date

19 August 2019

Report Date

22 Aug 2019 10:31:00 AM

Request Date

22 August 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

GBH6287

Make

TFXD TOYOTA

Model

HIACE-3.0 D TURBO 3 DR (M)

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (10).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	18 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKKInspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 TP-Mandate 1A dd 230919.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 PARF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 LKK_Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 September 2019
 TP-1A 6287.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 GBH6287/ TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghu	22 August 2019
 SHF610M INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghu	22 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP PBI FROM WORKSHOP.meg	Letters and Correspondence	Workshop	OHANAKAL Bagshaw	22 August 2019