

Vic (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Wednesday, 19 February, 2020 12:23 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: LOD SLS2139D (TP-AXA) - LKK REF CC4/ASM19014766/Khb3
Attachments: 20200219123136088.pdf

Dear Vic,

Apologies for my misunderstanding.

Pls refer assigned DV.

Kindly close the case asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial](#)
[Park 2 #01-259](#) (Head Office)
[385 Sin Ming Drive](#) Vicom
Inspection Centre (Showroom)

www.esteemperformance.com



On Wed, Feb 19, 2020 at 11:48 AM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Vic,

Pls inform your principal we agreed to using Audatex for survey and the amount still deduct with no reason? This case under Grab fleet, our spare parts list price also deducted 30%, it is another 5% more with market price.

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

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On Wed, Feb 19, 2020 at 10:36 AM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Carmen,

We refer to your below email.

Please be informed that our principal maintain our offer in full of **\$1,870.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward to us for payment processing.

The above amount is to be made payable to **ESTEEM PERFORMANCE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: Friday, 7 February, 2020 4:45 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: LOD SLS2139D (TP-AXA) - LKK REF CC4/ASM19014766/Khb3

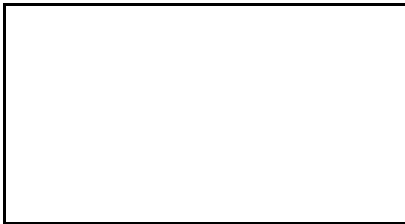
Dear Vic,

We rejected your offer.

We prepare to accept **\$1,948.38** to close case.

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

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On Thu, Feb 6, 2020 at 12:11 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Carmen,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$1,870.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back to us for payment processing.

The above amount is to be made payable to **ESTEEM PERFORMANCE PTE LTD.**

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Vic (LKKAuto)

Sent: Tuesday, 4 February, 2020 3:11 PM

To: Carmen Lim

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD SLS2139D (TP-AXA) - LKK REF CC4/ASM19014766/Khb3

Without Prejudice

Dear Carmen,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]

Sent: Monday, 3 February 2020 4:55 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin-B <admin-b@lkkauto.com>; serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>

Subject: LOD SLS2139D (TP-AXA)

Dear Cecilia,

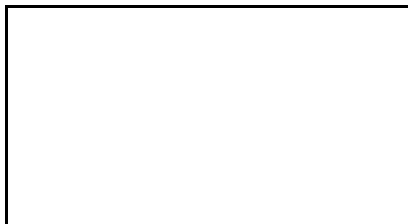
Accident involving SLS2139D & SJZ5444P on 21.08.2019.

We refer to the above matter.

Attached herewith our LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

Operation Division

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