

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
X	X

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: GBC 4504Y

Yr Regn: 3/5/12

Type: M.Car / M.Cycle / Bus / Van / Corr / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Dyna 150

c.c.

2982

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading

356475

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTFAT35Y40K 20/987

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

195R15C

R:

14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

5/7/19

D.O.I.

21/8/19

Survey held at

CYS Automobile

12.09

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-29K

Steve,

pls check parts prices.

18/12/19

Lyon discuss with CYS boss agreed \$3500, 5 days (Red \$3898-00, 52%)

RECEIVED 22 OCT 2019

23/8

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 21/10/19

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Inve (\$

☐

: Wheel end (\$

Survey Fee:

Transportation:

S + RS \$

Pins

Others

TOTAL

250

Report Format:

Lump Sum

USD: \$

\$3500/-

Nivitha (LKK Auto)

From: Daniel Koh <daniel.koh@income.com.sg>
Sent: Wednesday, 21 August 2019 3:43 PM
To: 'assignments@lkkauto.com'
Cc: admin-d@lkkauto.com
Subject: FW: TP CASES FARMED OUT TO LKK ON 21/8/2019

Dear LKK,

RESEND WITH CLAIM NUMBER & OIC

From: Daniel Koh
Sent: Wednesday, 21 August 2019 9:45 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 21/8/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	OIV	DOA	Additional Remarks
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1	FIONA SHEN	MT/1057247-002	SKS9427M	CARZ AUTO SERVICES PTE LTD	61 WOODLANDS INDUSTRIAL PARK E9 (E9 PREMIUM) #04-04 SINGAPORE 757047	Jeslyn Chua / 8322 7418	SLG4424E	13/8/2019	
2	HELENA TAN	MT/1052090-002	GBC4504Y	CYS AUTOMOBILE SERVICES PTE LTD	38 WOODLANDS INDUSTRIAL PARK E1 #07-17 ADMIRALTY IND PARK SINGAPORE 757700	Ms Tee Wee Sin / 62192098	FBL5374B	5/7/2019	
3	JEFF LIN	MT/1057583-002	SLV2243U	LIAN HER MOTORS	BLK 5038 #01-405 ANG MO KIO INDUSTRIAL PARK 2	Anthony Cheong / 91082728	SMJ284R	14/8/2019	1/8/2019
4	WO JESSIE	MT/1058357-002	SHB6644Y	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Ms Lynn or Ms Irene / 65425119	PC7436A	17/8/2019	6542 7162
5	WO JESSIE	MT/1058567-001	SHD3069S	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Ms Lynn or Ms Irene / 65425119	SGC269T	18/8/2019	6542 7162

Yvonne Wong (LKK Auto)

From: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Sent: Monday, October 21, 2019 2:45 PM
To: Yvonne Wong (LKK Auto)
Subject: RE: VEHICLE NO: GBC4504Y DOA: 05/07/2019

Hi Yvonne,

Confirm.

Thanks

Esther
Cys
62192098

From: Yvonne Wong (LKK Auto) [mailto:yvonne.wong@lkkauto.com]
Sent: Monday, 21 October, 2019 2:42 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: VEHICLE NO: GBC4504Y DOA: 05/07/2019

Hi Esther

WITHOUT PREJUDICE

Confirm lump Sum \$3500 @ 5 working days.

Kindly send final invoice and all supporting documents directly to NTUC.

Please reply me by email

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne.wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	971A
Vehicle Details	
Vehicle No.:	GBC4504Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 150 MANUAL 3SEATER
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	1KD2189904
Chassis No.:	JTFAT35Y40K201987
Maximum Power Output:	-
Open Market Value:	\$24,970.00
Original Registration Date:	03 May 2012
First Registration Date:	03 May 2012
Transfer Count:	1
Actual ARF Paid:	\$1,249.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	02 May 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$52,004.00
COE Rebate Amount:	\$14,025.00
Total Rebate Amount:	\$14,025.00

The information contained herein is correct as at 21 Aug 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/07/2019 15:52
Date Of Accident	05/07/2019 12:00
Exact Location Of Accident	SLIP RD FROM TELOK BALANGA RD TO HENDERSON RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBC4504Y
Insured/Policyholder	
Name Of Registered Owner	HONG HENG FOOD SUPPLY
Co Reg No	-
Email Address	JIAWAN2012@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-94573387

Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5099955982-01
Cover Note Number	

Driver

Name of Driver	REN YU CHANG
NRIC No	G3492149R
Date Of Birth	02/12/1988
Occupation	OUTDOOR
Date Of Driving Pass	26/11/2018
Driving Experience	0 YEAR AND 7 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98837817
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	9B WOODLANDS DR 72 #03-24 WOODSVALE
Postcode	738093
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE ABOVE MENTION DATE AND TIME. I WAS AT THE SLIP RD AT TELOK BALANGA RD TO HENDERSON RD. I TOP AT THE SLIP RD TO ALLOW VEHICLE ON THE MAIN ROAD TO PASS. SUDDENLY VEHICLE B (FBL5374B) COLLIDED ONTO THE REAR OF MY VEHICLE. DURING TIME OF ACCIDENT I WAS DOING DELIVERY OF GOODS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBL5374B
Vehicle Make/Model/Colour	MOTORBIKE
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	SEE YE SOON
NRIC/Passport Number	S7822597A
Contact Number	81127111
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



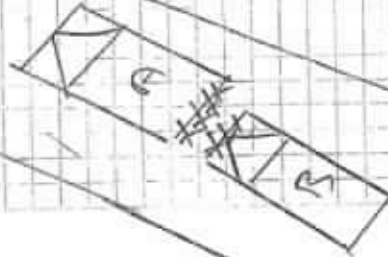
Reporting Centre Personnel's Signature
Name: ESTHER Lim
NRIC/FIN No.:

SKETCH PLAN

HENDERSON ROAD

A = GRC 45045
B = FBL 5374 B

TELOK
BLINGS
RD



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the ABOVE MENTION DATE & TIME: I WAS
AT THE SLIP RD AT TELOK BLINGS RD TO
HENDERSON RD. I STOP AT THE SLIP RD TO
ALLOW VEHICLE ON THE MAIN ROAD TO PASS
BY. SHUDDENLY VEHICLE B (FBL 5374B)
COLLIDED ONTO THE REAR OF MY VEHICLE.

* DURING TIME OF ACCIDENT, I
WAS DOING DELIVERY OF
GOODS.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Handwritten signature]

Reporting Centre Personnel's Signature
Name: ESTHER Lim
NRIC/FIN No.:



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East
#01-17 Admiralty Industrial Park
Singapore 757700
Tel: 6219 2098 (3lines) Fax: 6219 0000



進友成汽車服務私人有限公司 CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR HONG HENG FOOD SUPPLY
15 WOODLANDS LOOP
#04-55 SINGAPORE 738322

POLICY NO : THIRD PARTY CLAIM
YOUR REF : FBL 5374 B (NTUC)
OUR REF : TP 6057
VEHICLE NO : GBC 4504 Y
MAKE/MODEL : TOYOTA DYNA
DATE OF ACCIDENT : 05.07.19

SURVEY BY

DATE : 06.08.19

2 PCS REAR DOOR	BR	2,000.00	1350	S\$	4,000.00	S/ NETT
4 PCS REAR DOOR RUBBER	APC	90.00			360.00	"
1 PC REAR DOOR LOCK RH	X N/A				350.00	"
1 PC REAR NO. PLATE	X N/A				35.00	"
1 PC REAR DOOR "60KM/H" STICKER	APC				13.00	"
1 PC TAILBOARD ALUMINIUM	OD				450.00	"
2 PCS TAILBOARD WOOD	X N/A	80.00			160.00	"
				S\$	5,368.00	

TO RE-WRITE BODY LETTERING

P-3523
L-880
S\$ 600.00 400

TO CHECK WIRING FUNCTION

4403
L/S-3522.40
900.00 450

LABOUR CHARGES

=3500
500.00 X

TO PUTTY AND SPRAY PAINTING CHARGES

S\$ 7,398.00 880

SIN DOLLARS: SEVEN THOUSAND THREE HUNDRED AND NINETY-EIGHT ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

38 Woodlands Industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700

Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

Stone (LKA)
83228517

WHL MyL 21/8/19, 12-10
5 days
L/S
Ry hte sky

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19014706/Eyd3n2

73 BRAS BASAH ROAD

Date: 23-10-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE

189556



ATTN: HELENA TAN

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBL 5374B	Veh. Inspected	GBC 4504Y
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1052090-002	Excess (\$)	0.00
Assign From	DANIEL KOH	Assign Date	21/08/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA DYNA 150	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	JTFAT35Y40K201987	Colour	WHITE
Odometer	356475 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15C	MICHELIN	5 mm
L/H Front Tyre	195 R15C	MICHELIN	5 mm
R/H Rear Tyre	195 R15C	MICHELIN	5 mm
L/H Rear Tyre	195 R15C	MICHELIN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	05/07/2019	Inspect Date / Time	21/08/2019 (12:09 PM)
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 4504Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
2	REAR DOOR @\$2000.00 (SN)	BROKEN	4,000.00	2,700.00
4	REAR DOOR RUBBER @\$90.00 (SN)	NECESSARY	360.00	360.00
1	REAR DOOR LOCK RH (SN)	NOT NECESSARY	350.00	-
1	REAR NO PLATE (SN)	NOT NECESSARY	35.00	-
1	REAR DOOR "60KM/H" STICKER (SN)	NECESSARY	13.00	13.00
1	TAILBOARD ALUMINIUM (SN)	DENTED	450.00	450.00
2	TAILBOARD WOOD @\$80.00 (SN)	NOT NECESSARY	160.00	-
			5,368.00	3,523.00
	LABOUR			
	TO RE-WRITE BODY LETTERING.		600.00	400.00
	TO CHECK WIRING FUNCTION.		30.00	30.00
	LABOUR CHARGES.		900.00	450.00
	TO PUTTY AND SPRAY PAINTING CHARGES.	NOT NECESSARY	500.00	-
			2,030.00	880.00
	GRAND TOTAL		7,398.00	4,403.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			3,500.00

Report Ref No. CS/INC19014706/Eyd3n2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.