Set and Cost: Date	Menny	1.0	ASSIGNMENT			
Type (IIC) / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / University / University / Prime Mover / University / University / Prime Mover / University / University / Prime Mover / University / Univer	From:	Dale: 21/8/19	Veh No: Sk	cJ9136A.	Yr Regn: 20	13 May.
Truck / Trailer or Alice Al		W. Francisco				
To inspect Vehicle No: SKJ 9136A Make: Audi A3 SB	_	ES / EVA / INV / MV	Truck / Trail	ler or		
Colour White. Insured Std NI NA Sp. Reading 133968 TiRadio: Insured Std NI NI Std Ni Std Std Std Std Std NI NI Sp. Reading 133968 TiRadio: Insured Std NI NI Std Std Std Std Std Std Std Std NI Std Std Std Std Std Std NI Std Std Std Std Std Std NI Std			Make: Au	di A3 SB	c.c	1798
Sp. Reading 133968 T/Radio: Insured / Std / NI / NA English No. 2000 182856 ALSU SA Gen. Cond. 60 dt / Fair / Poor / Burnt Steering: Increer / Jammed / Leaked / Burnt or Brake: Increer / Jammed / Leaked / Burnt or Modi: Ni / Size / S		ramium	Colour 60	rite.	A/C: Insured /	Std / NI / NA
EngiNo: Cilos: WAUZUS POCA122 53A Gen. Cond: God I Fair / Poor / Burnt Steering: Interpret / Jammed / Leaked / Burnt or Brake: Inforder / Jammed / Leaked / B	55.11	Di Road I	Sp.Reading	133968	T/Radio: Insured /	Std / NI / NA
Choicy No. 340703 Claims No. 55700787856 Claims No. 5570078786 Claims No. 557007878786 Claims No. 5570078786 Claims No. 557007878786 Claims No. 557007878786 Claims No. 557007878786 Claims No. 557007878786 Claims No. 557007878787878 Claims No. 557007878787877 Claims No. 5570078787877 Claims No. 5570078787877 Claims No. 55700787877 Claims No. 55700787877 Claims No. 55700787877 Claims No. 557007877 Claims No. 557007877 Claims No. 557007877 Claims No. 5570077 Claims No. 557007 Claims No. 5570077 Claims No. 5570077 Claims No. 5570077		, , , , , , , , , , , , , , , , , , , ,				
Claim's No. \$5700787856		140203		JA47.728PO	CA122534	
Steering: Inorder / Jammed / Leaked / Burnt or Steering: Inorder / Jammed / Leaked / Burnt or Brake: Inorder / Jammed / Leaked / Burnt or Modi: Nil / SiRm / STD A/Rim or Tyre Size: F: 225/ 45 R.17. R: 225/	Claims No 5570	02182856 16	18 19 Gen. Cond: 600d /			
Brake: Informer Jammed Leaked Burnt or	.cs -w	Excess: 196 86	Steering: Inorder /	Jammed / Leaked	/Burnt or	
Make of Veh: No 30cm (Null Nil Rim		194		Jammed / Leaked	/ Burnt or	
Tyre Size: F: 275 45 R.T. Remark: The veh had commenced its repair at the time of inspection. Bal. or Market Value: DAC Accident Rport: Consistent?: Yes or No SIA / PR Seen: Set. Repairs: (\text{Value}: Yes or No) Lum Sum: CA / RED / REP. / 24 HRS Date: Person Contacted: Date / Time Action / Instruction OD ALG. SIZE: F: 275 45 R.T. R: 325 45 R.T. R: 3		en (unithm)	, ,			
R: \$\overline{\text{PSLT7}}\$. Remark: The veh had commenced its repair at the time of inspection. DAC Accident Rport:	10	suitemin j				
Remark: The veh had commenced its repair at the time of inspection. Sal. or Market Value:	(Policy Condition)		The state of the s	- 1	- Carlot and Carlot an	
repair at the time of inspection. TOYO / YOKO or Front Rear R/Bal. 06 mm R/Bal. 06 mm R/Bal. 06 mm L/Bal. 06	. No reas Norman and Norman and an arrange	nced its N/S			/ MIC / OHTSU / PIR /	SUMI/
DAC Accident Rport: Consistent?: Yes or No SIA / PR Seen: Consistent?: Yes or No Six Repairs: (I Dir days Res.: Yes or No Survey held at CA / RED / REP. / 24 HRS Date: Person Contacted: Vehicle: IN / OUT Date / Time	repair at the time of	inspection.				
DAC Accident Rport: Consistent?: Yes or No SIA / PR Seen: Consistent?: Yes or No Six Repairs: (I Dir days Res.: Yes or No Survey held at CA / RED / REP. / 24 HRS Date: Person Contacted: Vehicle: IN / OUT Date / Time	Ral, or Market Value		Front		Rear	
CA I RED I REP. I 24 HRS Date: Person Contacted: Date / Time Action / Instruction OD AIG. SIZE A 1 G 1 G 1 G 1 G 1 G 1 G 1 G 1 G 1 G 1		Consistent? : Yes or No		mm	R/Bal. 66	mm
Est. Repairs: (I Dir days Res.: Yes or No % 3 Val.: Yes or No % Survey held at Rep. 1 Rep. 1 24 HRS Date: Person Contacted: Vehicle: IN / OUT Date / Time Action / Instruction OD AIG. SKD 913612 - CC31 A19194575/ Ob3 DOA - 19/05/ 2019 PM \$1960 10.450 Value V	MANUFACTURE AND ADDRESS OF THE PARTY AND ADDRE	Consistent? ; Yes or No	L/Bal. 06	mm	L/Bal. 06	mm
Survey held at Survey			D.O.A.	(1100)	D.O.I. 21/08	19
Des. of Damages Fr. / Rear / O/S / N/S / U/C / Rooftop or The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction OD ALG. SKO 913612 - CC3/ A1919/4575/Cl33 DOA - 19/06/ 2019 20 819 00.45 m vevent to licher us when. MY: 5816 PV: ASIC			'Survey held at	Premi		
Vehicle: IN/OUT Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction OD ALG. SKO 913614 - CC3/ ALG 19/4565/0163 DOA - 19/06/ 2019 22/ 81/9 00.45m Veneral to Victor U/G Unexamen. mv: 5816 Pv: ASIC Neth: 12 K				Fr / Rear / O/S	/ N/S / U/C / Rooft	op or
Date/Time Action/Instruction OD ALG. SKD 913617- (C3/ A1919,14565/cl33 DOA-19/06/ 2019) 20/ 8/19 @ 10.45 m vevent to lictor use mennen. MV: 5816 PV: 45/6 Neth: 12 K	CA I REV I REP. I 24		OUT			
OD ALG. SKJ 913614- (C3) ALG1904565/0163 DOA-19/06/2019 20/8/19@10.45an vevert to Victor UG Westmen. mv: 581c Pv: 45/c North: 12 K	Date: Person	Contacted:	The U/C / Cha	assis frame / Boo	ly Structure affected of	due to collision.
SK) 9136A- (C3/ A) 9190/4565/db3 DOA-19/06/2019 20/ 8/19@10.45an vevent to victor use memon. mv: 581c Pv: 45/c Noth: 12 K		2				
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mv: 581c ?v: 451c Noth: 12 K	2010/10/10/10/19	12 (C5) 4) 9 190 456	156 Mar (MAR)	-17/06/ 201	1	
PV: 45/C			UN UNEXTRUES.			
Noth: 13 K	3111					
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	218/19 @5.38m	and nevert to MC	tor va messus	en (vegni	iver aslang	15 \$16-5
	Date/Time, File Pass to?	71 pay \$1750 of Preli Report	Days Of Repair:	the own	er will to p	xiess.
they will pay \$1750 of \$3500 and the owner will to pay other Date/Time, File Pass 67 : Preli. Report Days Of Repair: 11 \$1750 8 0 xcess.					The state of the s	
M8/19 @ 5.32 m And nevert to Victor via Meisinen (vegniver asking is \$16.5) 26/8/19 @ 1233 Victor informed they just only approve con at \$134k 8 they will pay \$1750 of \$350 and the owner will to pay other Date/Time, File Pass to? Preli. Report Days Of Repair: \$1750 8 excess.	Date/Time, File Return to?				Transportation:	700
: Final Report Resurvey No. of Trip: Survey Fee: >000	2)	Ado	Fee: : Site Insp	(\$)S+RS,SI	
1) Survey Fee: >000 Date/Time, File Return to? Add Foo: Site lease (\$ 2000)			: Interview	(\$) Photos	
Survey Fee: 200	Report Format :	WED-00	processor .	0.01) Others	11
Survey Fee: 200			: West end	(\$		
Survey Fee: 200	TOTAL TRANSPORTER TOTAL		1 - 1 - 1 - 1 - 1 - 1		-1	24.

1914 op welicle: SKJ 9136A DON: 19108119

Up 18/19 & 12/11 m la formed Thoy copy not more than LS \$ 16,500 BEX: 6800. MG, will top up \$ 1 750 of \$3500, the innered will to pay the \$1750 s Qs: before G57.

19/2/2004.12pm Email carrine, reprir unit \$ 13000; requirer agreed to require at \$6 16500; Brunce of \$ 3500 will be bear by insured and insurance 50% each at \$1750.

Chad \$ 17356.56, 549/7

Nivitha (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Monday, 19 August 2019 3:33 PM

To:

'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'

Cc:

'Claims'

Subject:

OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Attachments:

SKJ 9136 A - 19082019.PDF; SAftersales19081915330_0002.jpg;

SAftersales19081915330_0001.jpg

Dear All,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

Please arrange survey on 21/8/2019, 10.30am. Vehicle is in workshop.

Best Regards, Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 19 February 2020 4:12 PM

To:

Carrine Leong; SUR

Cc:

'Boo seng yak'; 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION - SKJ9136A - OD AIG - SURVEYED 21 AUG 2019 RE-SURVEYED

19 SEP 2019

Dear Carrine,

WITHOUT PREJUDICE

Repair limit \$13,000.00.

Repairer agreed to repair at \$16,500.00.

Balance of \$3,500.00 will be bear by Insured and Insurance 50% each at \$1,750.00.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Tuesday, 19 November 2019 10:53 AM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SKJ9136A - OD AIG - SURVEYED 21 AUG 2019 RE-SURVEYED 19 SEP 2019

Hi Adrian/Shiau Chan,

Revised estimate is attached.

We wish to inform you that we have repaired the above vehicle on Limit recommendation of \$16,500.00 @ 14 days and 2 sundays

Please let us have your approval to submit our final repair bill for early closure.

Thanks & Best Regard Carrine Leong Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

-	UDIT		P	Ву
Vo.	On 19 Aug	Audit Clm Veh	Remarks	Alamatana
1	2019 15:29	Model Changed		[] Merimen Administrato
2	19 Aug 2019 15:29	Clm Created	Reg No: SKJ9136A, Policy No: 2100340203-06. Acct Date: 2019/08/19. Claim Type: SC. Insurer: AI G Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA119108596	
3	21 Aug 2019 15:03 21 Aug 2019	Clm Registration Modified Clm Veh Model	Acct Time:09:50:00->09:00:00. Pol No:2100340203-06->2100340203. Init.Est.:->5,000 - 6,000. (202500) AUDI A3 1.8 TFSI (A).	[I] Abu Kassim, Noo Mariesa [I] Abu Kassim, Noo
	15:03 21 Aug 2019	Changed Clm Registration	Setl.Type:3->0. Claim Type:SC->OD.	Mariesa [] LEE SU
C:	17:41 21 Aug	Modified Adj Clm		THING
3	2019 17:41 21 Aug	Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	THING
7	2019 17:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
8	21 Aug 2019 17:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/30	[A] LEE SU THING
9	21 Aug 2019 17:41	Adj Mandate Set	Approved:8000,00.Reinsp:Adj decides.	[A] LEE SU THING
10	21 Aug 2019 17:41 21 Aug	Registration Modified	Rep:1137->200611.	[A] LEE SU THING
11	2019 17:41	Model Changed	(202500) -> (201401) AUDI A3 1.8 Sportback TFSI S-tronic (A).	[A] LEE SU THING
12	21 Aug 2019 17:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
3	22 Aug 2019 09:18		Excess: -> 800.00. 2F Remarks: -> Not Applicable, GST; -> 7.00.	[I] Azlan, Syazairdina
14	22 Aug 2019 09:58	Adj Rpt Initiated		[A] SHIAU CHAN
15	22 Aug 2019 09:58	Clm Dtl Modified	JPJ Reg. Date: -> 2013/05/27.	[A] SHIAU CHAN
16	22 Aug 2019 09:58	Clm Details Notified		[A] SHIAU CHAN
17	22 Aug 2019 10:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/30	(A) SHIAU CHAN
18	22 Aug 2019 10:45	Adj Mandate Request	Cur.Req:0.00:DAMAGES CONSISTENT, PENDING REPAIR COST FROM REPAIRER, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	22 Aug 2019 17:35	Request Cancelled		[A] SHIAU CHAN
20	22 Aug 2019 17:37	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/30	[A] SHIAU CHAN
21	22 Aug 2019 17:37	Adj Mandate Request	Cur.Req:24562.00:DAMAGES CONSISTENT. REPAIRER ASKING REPAIR COST AT $$16,500.00$ ON LUM P SUM BASIS. (MARGIN OF REPAir: $$13,101.00$) WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
22	23 Aug 2019 11:29	Label Added	(20226):Coverage Confirmed.	[A] Merimer Administrato
23	23 Aug 2019 12:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/30, Mandate Remarks: Repair limit at \$13,000.00. Kindly chec k with repairer if they are able to repair. Re-inspection to be done for damage check and supplement ary items / labour.	[I] Koh, Victor-CK
24	23 Aug 2019 12:05	Adj Mandate Set	Approved:13000.00:Repair limit at \$13,000.00. Kindly check with repairer if they are able to repair. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
25	26 Aug 2019 09:24	Adj Mandate Request	Cur.Req:16500.00:According to the repairer, the owner Insist want to repair his vehicle and they counter propose again the repair cost at \$16,500 on Lump Sum basis to repair the vehicle. Kindly advis e.	[A] SHIAU CHAN
26	26 Aug 2019 11:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/30. Mandate Remarks: Refer to email.	[I] Koh, Victor-CK

E #	UDIT T	RAIL		
No.	On	Audit	Remarks	Ву
	26 Aug 2019 11:33	Adj Mandate Set	Maintained:Refer to email.	[I] Koh, Victor-CK
	22 Jan 2020 15:50	Adj Mandate Request	Cur.Req:14750.00:KINDLY APPROVE REPAIR COST OF \$14,750.00.	[A] SHIAU CHAN
29	19 Feb 2020 15:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/30. Mandate Remarks:	[I] Koh, Victor-CK
30	19 Feb 2020 15:46	Adj Mandate Set	Approved:14750.00:	[I] Koh, Victor-CK

Date From	■ ► Date To	◀ 📳 🕨 Audit Type	None	▼ Go
Date From			1001070	

ACTIVITY	
No record	
At the Billian for this area. Tonnerstien Ulstern.	

Bill Ref No	Bill Date	ВШ Туре	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref. 2	Amount
2253498	22 Aug 2019 09:58:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKJ9136A		11.77

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park

Singapore 408933

Attn:

Azlan, Syazairdina

Date:

22 Aug 2019

Preliminary Advice

Vehicle No

: SKJ9136A

Accident Date

: 19/08/2019

Make

: AUDI A3

: 2100340203

Assignment Date

: 21/08/2019

Policy No. Excess

: \$\$800.00

Date of Inspection

: 21/08/2019

Est. Duration of Repair

: 9.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross) Revised Amount Check Items (Estimated) Total

Lump Sum Repair

:S\$

:S\$:S\$

:S\$

:S\$

Total Loss Consideration

New for Old Value

:S\$ 58,000.00 Pre-Accident Value 44,899.00 :S\$ COE / PARF Rebate

Salvage Value

Margin for Repair

:S\$:S\$

:S\$

13,101.00

33,710.00

18,518.00

6,044.00

24,562.00

Remarks

8)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy of	overage.	Kindly
8	95	let us have your authorisation.		

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck,

Other comments: REPAIRER ASKING REPAIR COST AT \$16,500.00 ON LUMP SUM BASIS.

Shiau Chan (LKKAuto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Thursday, 22 August 2019 5:26 PM

To:

Shiau Chan (LKKAuto); nora.khai@premiumauto.com.sg

Cc:

SUR; 'Claims Dept'

Subject:

RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear Shiau Chan,

Due to the extensive damages the vehicle suffered, we would like to counter propose \$16,500.00 lump sum to repair the vehicle.

Your urgent approval is well appreciated.

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e, claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 22 August 2019 10:33 AM To: Claims; nora.khai@premiumauto.com.sg

Cc: SUR

Subject: RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear Syafiq,

Kindly advise whether your workshop able to repair the SKJ 9136A within repair limit \$13,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Monday, 19 August 2019 3:33 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear All,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

Please arrange survey on 21/8/2019, 10.30am. Vehicle is in workshop.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. <u>claims@premiumauto.com.sg</u> w. <u>www.audi.com.sg</u>
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 26 August 2019 12:11 PM

To:

Claims; nora.khai@premiumauto.com.sg

Cc:

SUR

Subject:

RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Attachments:

SKJ9136A UNDERTAKING LETTER.pdf

Dear TRoy.

The message from insurance officer: "Repair limit at \$13,000.00 is final. If Insured is insistent on repairing at Premium kindly obtain a written agreement of the amount \$16,500.00. AIG will pay \$1,750.00 of the balance \$3,5000.00 and Insured will have to pay the other \$1,750.00 before Excess and GST." and send back the undertaking letter as attached after signature and cop.

As instructed by our client, please proceed to repair the insured vehicle SKJ 9136A at repair cost not more than \$16,500 on Lump Sum basis (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Monday, 26 August 2019 9:05 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; nora.khai@premiumauto.com.sg

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear Shiau Chan,

As per a short conversation with my client, client insisted want his car to be repair. We would like to counter propose

again \$16,500 lump sum to repair the vehicle.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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The new Audi A7 Sportback. Do you really need a reason?

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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Friday, 23 August 2019 2:24 PM

To: Claims; nora.khai@premiumauto.com.sq

Cc: SUR

Subject: RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear TRoy,

As spoken with you.

Kindly advise whether your workshop able to repair SKJ 9136A within repair limit \$13,000.00 as instruction by insurance.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <<u>claims@premiumauto.com.sg</u>>
Sent: Thursday, 22 August 2019 5:26 PM

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >; nora.khai@premiumauto.com.sg

Cc: SUR <<u>sur@lkkauto.com</u>>; 'Claims Dept' <<u>claims@premiumauto.com.sg</u>>

Subject: RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear Shiau Chan,

Due to the extensive damages the vehicle suffered, we would like to counter propose \$16,500.00 lump sum to repair the vehicle.

Your urgent approval is well appreciated.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 22 August 2019 10:33 AM To: Claims; nora.khai@premiumauto.com.sq

Cc: SUR

Subject: RE: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear Syafiq,

Kindly advise whether your workshop able to repair the SKJ 9136A within repair limit \$13,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Monday, 19 August 2019 3:33 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <<u>claims@premiumauto.com.sg</u>>
Subject: OD CLAIM FOR SKJ 9136 A ON 19/8/2019

Dear All,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

Please arrange survey on 21/8/2019, 10.30am. Vehicle is in workshop.

Best Regards, Syafiq Claims Admin Assistant

Claim Audit

Vo.	On	Audit	Remarks	By
	19 Aug 2019		11000000	[] Merimer
1	15:29	Clm Veh Model Changed		Administrati
2	19 Aug 2019 15:29	Clm Created	Reg No: SKJ9136A, Policy No: 2100340203-06. Acct Date: 2019/08/19. Claim Typ e: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notificatio n. Created from SAS:MPA119108596	[I] Merimer Administrate
3	21 Aug 2019 15:03	Clm Registration Modified	Acct Time:09:50:00->09:00:00, Pol No:2100340203-06->2100340203, Init.Est.:->5,000 - 6,000.	[I] Abu Kassim, Noo Mariesa
4	21 Aug 2019 15:03	Clm Veh Model Changed	(202500) AUDI A3 1.8 TFSI (A).	[I] Abu Kassim, Noo Mariesa
5	21 Aug 2019 17:41	Clm Registration Modified	Seti.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
6	21 Aug 2019 17:41	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
	21 Aug 2019 17:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
	21 Aug 2019 17:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/30	[A] LEE SU THING
-	21 Aug 2019 17:41	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
	21 Aug 2019 17:41	Clm Registration Modified	Rep:1137->200611.	[A] LEE SU THING
	21 Aug 2019 17:41	Clm Veh Model Changed	(202500) -> (201401) AUDI A3 1.8 Sportback TFSI S-tronic (A).	[A] LEE SU THING
12	21 Aug 2019 17:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
	22 Aug 2019 09:18	Clm Registration Modified	Excess: -> 800.00. 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Azlan,Syazairdina
14	22 Aug 2019 09:58	Adj Rpt Initiated		[A] SHIAU CHAN
15	22 Aug 2019 09:58	Clm Dtl Modified	JPJ Reg. Date: -> 2013/05/27.	[A] SHIAU CHAN
10	22 Aug 2019 09:58	Clm Details Notified		[A] SHIAU CHAN
17	22 Aug 2019 10:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/30	[A] SHIAU CHAN
	22 Aug 2019 10:45	Adj Mandate Request	Cur.Req: 0.00 : DAMAGES CONSISTENT. PENDING REPAIR COST FROM REPAIRER. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
	22 Aug 2019 17:35	Adj Mandate Request Cancelled		[A] SHIAU CHAN
	22 Aug 2019 17:37	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/30	[A] SHIAU CHAN
	22 Aug 2019 17:37	Adj Mandate Request	Cur.Req:24562.00:DAMAGES CONSISTENT. REPAIRER ASKING REPAIR COST AT \$1 6,500.00 ON LUMP SUM BASIS. (MARGIN OF REPAir: \$13,101.00) WE HAVE NOT A UTHORISE REPAIR.	[A] SHIAU CHAN
22	23 Aug 2019 11:29	Label Added	(20226):Coverage Confirmed.	[A] Merimer Administrato
22	23 Aug 2019 12:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/30. Mandate Remarks: Repair limit at \$13,00 0.00. Kindly check with repairer if they are able to repair, Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
24	23 Aug 2019 12:05	Adj Mandate Set	Approved:13000.00:Repair limit at \$13,000.00. Kindly check with repairer if they a re able to repair. Re-inspection to be done for damage check and supplementary ite ms / labour. Reinsp:Yes.	[I] Koh, Victor-CK
	26 Aug 2019 09:24	Adj Mandate Request	Cur.Req:16500.00:According to the repairer, the owner Insist want to repair his vehicle and they counter propose again the repair cost at \$16,500 on Lump Sum basis to repair the vehicle. Kindly advise.	[A] SHIAU CHAN
26	26 Aug 2019 11:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: 2019/08/30. Mandate Remarks: Refer to email.	[I] Koh, Victor-CK
	26 Aug 2019 11:33	Adj Mandate Set	Maintained:Refer to email.	[I] Koh, Victor-CK

ACTIVITY No record

rimen Billin	g for this case -	Transaction H	istory				
Bill Ref No	Bill Date	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Reř 2	Amount
2253498	22/08/2019 09:58	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKJ9136A		11.77

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Azlan, Syazairdina

Date:

22 Aug 2019

Preliminary Advice

Vehicle No

: SKJ9136A

Accident Date

: 19/08/2019

Make

: AUDI A3

Policy No.

: 2100340203

Assignment Date

Excess

:S\$

: S\$800.00

Date of Inspection

: 21/08/2019

: 21/08/2019

Est. Duration of Repair

: 9.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,710.00
Revised Amount	:S\$	18,518.00
Check Items (Estimated)	:S\$	6,044.00
Total	:S\$	24,562.00

Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$

:S\$ 58,000.00 Pre-Accident Value COE / PARF Rebate :S\$ 44,899.00

Salvage Value :S\$

Margin for Repair :S\$ 13,101.00

Remarks

()	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kind	y
		let us have your authorisation.	

) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments: PENDING REPAIR COST FROM REPAIRER.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Volumeter with a constraint of the constraint of	
Owner ID Type:	Singapore NRIC
Owner ID:	892J
Vehicle Detailer	onkastin etembre is petras stanik samera tak is est. Dan is semes samera pa
Vehicle No.:	SKJ9136A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.8 TFSI
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	CDA293330
Chassis No.:	WAUZZZ8P0CA122534
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$30,791.00
Original Registration Date:	27 May 2013
First Registration Date:	27 May 2013
Transfer Count:	0
Actual ARF Paid:	\$30,108.00
Intended PARE Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 May 2023
PARF Rebate Amount:	\$19,570.00
Interned dela Rebatte Primis	
COE Expiry Date:	26 May 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$67,304.00
COE Rebate Amount:	\$25,329.00
Total Rebate Amount:	\$44,899.00

The information contained herein is correct as at 21 Aug 2019

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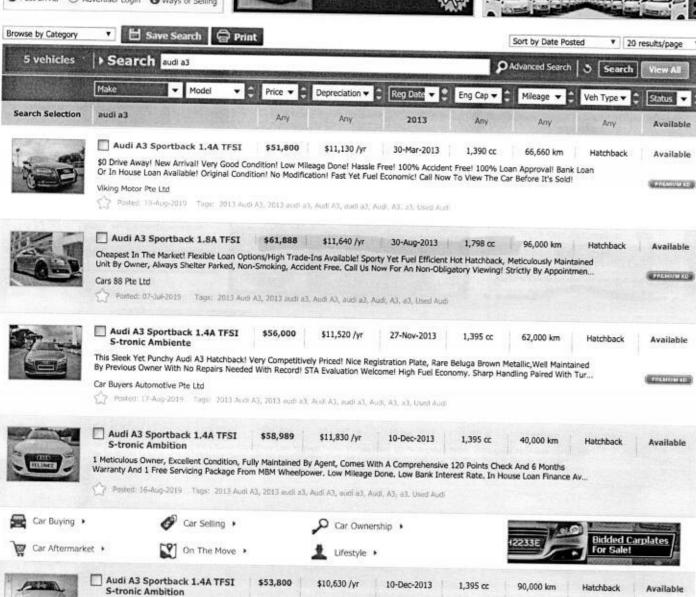


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