

Khanchna (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: 7 August 2020 5:57 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: Seeking approval to reject TP claim - Accident Involving GY5872C (OI : CTI - SNM19D203863/GY5872C /tankl) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

Dear Khanchna,

We refer to your email below.

Please proceed to reject third party's property claim as per your advice below.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, August 7, 2020 3:40 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Seeking approval to reject TP claim - Accident Involving GY5872C (OI : CTI - SNM19D203863/GY5872C /tankl) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we have reviewed the matter and we are seeking approval to reject third party claim.

The locus, TUAS roundabout is located underneath AYE flyover with two lanes running throughout the circle. For exiting the roundabout, motorist should take the inner lane
In order to exit roundabout and enter into the intended road.

As both parties mentioned that when exiting the roundabout the collision occurred which suggest that third party was most probably travelling along the right lane on the circle and exited onto Subroad (TUAS road) which is not right. Therefore, we are of the view that liability is down against Third party.

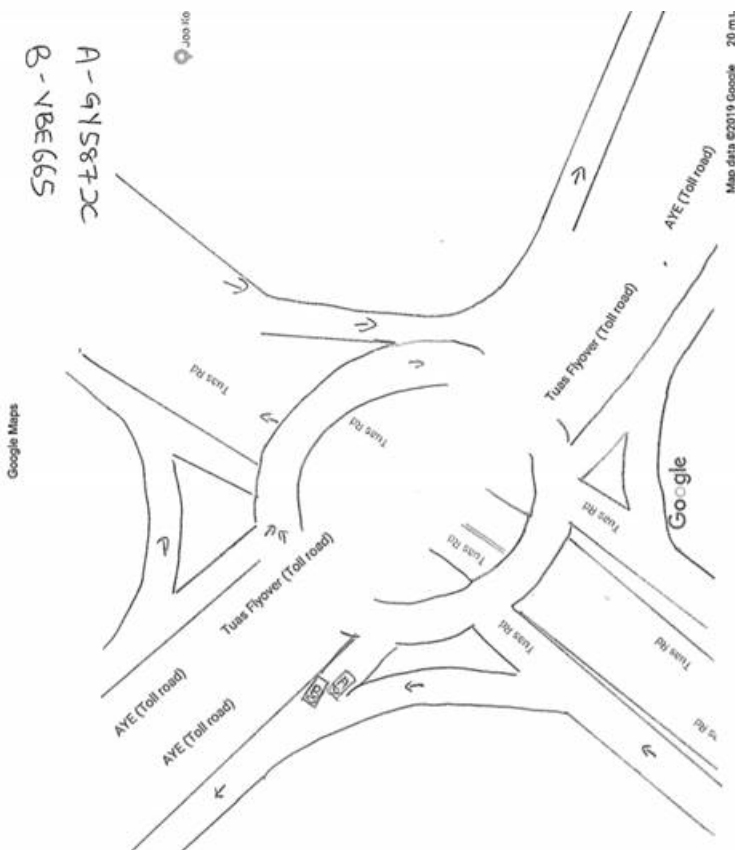
We append below Insured driver's statement and sketch plan for your easy reference:

Brief Details.

On 16/08/2019 at about 0820hrs, I was driving my lorry bearing registration number GY5872C along PIE round about (Tuas Road) heading towards AYE Jln Ahmad Ibrahim. I was along the inner lane and upon exiting, one black foreign van bearing registration number VBE665 cut into my lane and collided with the right side of my lorry.

Thereafter, the vehicle stopped and we exchanged particulars. No one was injured. My right side mirror is bent with slight scratches on the front right bumper area. The other vehicle sustained scratches on the left side of the vehicle.

I am unsure if there are any CCTV's in the vicinity. I have already proceeded to my insurance company to make a report.



Suggest to reject Third party's claim based on reasons above.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: 29 July 2020 12:21 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Mandate Request - Accident Involving GY5872C (OI : CTI - SNM19D203863/GY5872C /tankl) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

Dear Khanchna,

We refer to your email below.

Without prejudice to injury claim, please proceed to offer at liability 50/50% at \$4,757.49.

Please keep us posted on the status of the claim.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, July 29, 2020 11:05 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Mandate Request - Accident Involving GY5872C (OI : CTI - SNM19D203863/GY5872C /tankl) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

Dear Sir/Madam,

As requested, we attach herewith a copy of our letter to Insured.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 29 July 2020 11:02 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Mandate Request - Accident Involving GY5872C (OI : CTI - SNM19D203863/GY5872C /tankl) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

Without Prejudice

Dear Khanchna,

We refer to your email below.

Please advise if there is any letter sent to insured regarding the accident.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, July 28, 2020 5:35 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Mandate Request - Accident Involving GY5872C (OI : CTI - SNM19D203863/GY5872C /tankl) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

Dear All,

Please note that officer in charge is Kah Leong.

Dear Kah Leong,

Please assist.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, July 28, 2020 4:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Mandate Request - Accident Involving GY5872C (OI : CTI - TBA) AND VBE665 (TP : LKK REF - CC6/CTI19014691/Akb3) on 16.08.2019

LKK REF - CC6/CTI19014691/Akb3

CTPIS REF – Please advice

Dear Sir/Madam,

We refer to the above matter.

Insured driver and Third party both exiting the roundabout and allege the other collided into their vehicle.

We are of the opinion that liability is 50% against Insured due to conflicting versions. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "**HUA MENG SPRAY PAINTING WORKSHOP**" at **\$4,757.49 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 26,155.60	\$ 8,800.00
2. Loss of Use (7 days x \$180)	\$ 1,620.00	\$ 700.00 (7 days x \$100)
TOTAL		\$ 9,500.00
50%		\$ 4,750.00
3. LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 27,783.09	\$ 4,757.49

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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