

Khanchina

Our ref:

GBC 5871 E 19/19/19/V005/022229

Your ref:

SMD525 C

Date:

23 SEP 2019

Direct Settlement

To:

Loan

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SMD525 C & GBC5871 E
At/Along BT. T.uch Rd S.2c Ave On 17/08/19 @ 17:20
Jet

I am the owner of vehicle no. SMD525 C that was involved in an accident with your insured vehicle no. GBC5871 E of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

| | |
|--|-------------|
| 1. Cost of Repairs | \$ 4,321.09 |
| 2. Loss of Use (Rental) 3 days @ \$ 107 per day) | \$ 321.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| 4. GIA Report Fee | \$ |
| 5. Others | \$ |
| Total: | \$ 4644.09 |

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address:

C/o. 188 Pandan Loop Singapore 128378

Cc:

Mr Vincent Seah/ Ms Amanda Ang

E-mail:

vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No.

67795383

LETTER OF AUTHORIZATION

To: Lopec

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SMJ 525C (OWNER'S
VEHICLE NO.) AND 6BC 5871E (3RD PARTY'S VEHICLE NO.)
ON 17/08/19 (DATE) AT 17:20 (TIME)
AT/ALONG B.T. Timah Rd Six Ave Jct (ROAD)

I am the registered owner of SMJ 525C (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.


Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Seah Kiat Hong

NRIC No. : SXXXX977Z

Date : _____



LONPAC INSURANCE BHD



CLAIM NO : 19/19/19/VC05/022229
DATE : 15 NOVEMBER 2019

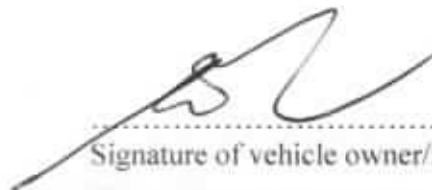

DISCHARGE VOUCHER

I/We, **SEAH KOK KHONG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBC5871E** the sum of Singapore Dollar Four Thousand Six Hundred Forty-Four and Nine cents Only (\$4,644.09) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GBC5871E** and **SMD525C** on 17 August 2019 along Bukit Timah Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / M-STARS ENGINEERING & CONSTRUCTION PTE LTD (RAJENDRAN PARTHIBAN)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 
Signature of vehicle owner/Date


Seah Kok Khong 4 Dec 2019
Name of vehicle owner/Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

| Invoice Name & Address | Owner Name & Vehicle Info |
|---|--|
| LONPAC INSURANCE BHD | Cust No/Name WCV37512/Seah Kok Khong |
| MOTOR CLAIM DEPARTMENT | Reg No/Reg Date SMD525C / 08/11/2018 |
| 300 BEACH ROAD | Date In/Mileage 02/09/2019/ 11044 |
| #17-04/07 THE CONCOURSE | Chassis No WDD2462422J5143468 |
| SINGAPORE 199555 | Engine No 27091031737371 |
| Contact No 62507388 | Make/Model MB/MB B 180 STYLE |
|  | Colour/Trim 028 890 Cavansite B/ 041 118 Lther ARTIC |

| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No | |
|---|-----------------------------|-------------------|-----|--------------------|---------|------------------------|------------|
| WL001605 | Credit | 18/09/2019/ 15:47 | VS | 356 / Vincent Seah | 36169 | 28158138 | |
| Description of Goods / Services | | | | | Qty | Unit Price S\$ | Amount S\$ |
| M BPNSUN | | | | | | | F.O.C. |
| POLICY NO/ACC DATE :1800132909 // 17.08.19 | | | | | | | |
| DRIVE IN/EXCESS : 19.08.19 // TP CAR NO.: GBC5871E=LONPAC | | | | | | | |
| DATE IN/DATE SURVEY:02.09.19 // 02.09.19 TAUFIKH=LKK 14:50PM | | | | | | | |
| DIRECT SETTLEMENT : KHANCHNA-LKK | | | | | | | |
| A BPILAB | | | | | | 0.10 | 380.00 |
| "USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT" | | | | | | | |
| A BPILAB | | | | | | | 960.00 |
| REMOVE & REPLACE ON REAR BUMPER | | | | | | | |
| A BPIRES | | | | | | | 600.00 |
| RESPRAY ON REAR BUMPER | | | | | | | |
| X | REAR BUMPER | | | 1.00 | 1499.14 | | 1499.14 |
| X | FOOTPLATE | | | 1.00 | 239.22 | | 239.22 |
| X | REAR LOWER BUMPER | | | 1.00 | 152.11 | | 152.11 |
| X | REAR BUMPER CHROME MOULDING | | | 1.00 | 207.93 | | 207.93 |

Cycle & Carriage celebrates 120 years.

Visit www.cyclecarriage.com/120 for more info!

| | | | |
|-----------------|----------|---------------|----------|
| Parts | 2,098.40 | Nett | 4,038.40 |
| Labour | 1,940.00 | 7% GST on | 282.69 |
| Standard Menu | 0.00 | | |
| Specialist Job | 0.00 | Total Payable | 4,321.09 |
| Diagnostics Job | 0.00 | Paid | 0.00 |
| Sundry/Others | 0.00 | Total Due | 4,321.09 |
| Total(w/o GST) | 4,038.40 | | |

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

FLEXI-DRIVE ENTERPRISE

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875
Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg
H/Phone : 9667 5455 (24 Hrs)

SMD
5250

INVOICE

RA : 09002

| | | | |
|---|-----------------------------|----------------------------------|---|
| V. A. No. | Vehicle Regn. No. | Model Type | Renting Location |
| | S162 5413P | MUZDA 3 | C2C VINCENT |
| Reference | Agreed Return Date | | 5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension) |
| \$ 10.00 per Day \$ 1.00 per | KM In 129654 | | Time / Date In 09/09/10 10:30 |
| \$ per Week \$ per | KM Out 129552 | | Time / Date Out 09/09/10 8:45 |
| \$ per Month Cts per Kilometre | KM Drvn | | Total / Time Chargeable |
| Hirer's Name | Rental Charges | | Dollars Cents |
| Seah Lok Keng | Total 3 Days Rental | | 810.00 13.00 |
| Address | 22 Leong Hee Seng | | |
| #09-32 S 266218 | | | |
| IC No. | 5 26239772 | | |
| Reference Contact | Tel. No. | | |
| Driver's Name | Passport / IC No. / Country | | |
| AS ABOLV | | | |
| Address | | | |
| Driving Licence No. | Expiry | Issued by | |
| | | | |
| Additional Driver | Tel. No. (Home) | | |
| Address | Passport / IC No. / Country | | |
| Driving Licence No. | Expiry | Issued by | |
| | | | |
| Method of Payment | By. (Name in Block Letters) | | CASH CHEQUE |
| BILL TO: CYCLES RARIAGE | | | |
| IN PER LTD | | | |
| 188 PANDAN LOP 128378 | | | |
| - RATES QUOTED ARE FOR USE IN SINGAPORE ONLY. | | Refund Received \$ by receiver X | |
| - THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE. | | Out by In by | |
| Hirer's signature signifies acceptance of agreement | | | |
| X Hirer's Signature / Company Stamp | | FRONT | |
| Remarks Longue | | FRONT | |
| | | LH RH | |
| | | BEAR | |
| | | CAR | |
| | | MPV | |

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-133524
Date of Request: 19/08/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 19/08/2019
Enquiry By Lim Xin Yi
TP Vehicle No. GBC5871E
Accident Date 17/08/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|----------------------|-----------------------|------------------|
| GBC5871E | Lonpac Insurance Bhd | 19/03/2019-18/03/2020 | +65 62507388 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Invoice


**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-133524
 Date of Request: 19/08/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
 188 Pandan Loop
 Singapore 128378

Dear Sir/Madam,

Enquiry Date 19/08/2019
 Enquiry By Lim Xin Yi
 TP Vehicle No. GBC5871E
 Accident Date 17/08/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

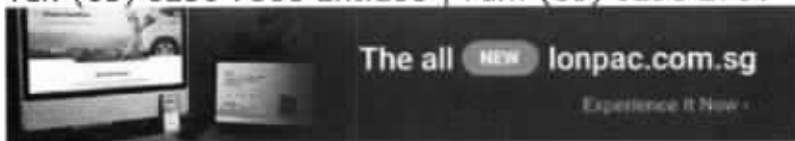
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 15 November 2019 1:37 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Mandate Request - Accident involving SMD 525C (TP) & GBC 5871E (OI-LONPAC) ON 17/08/2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 11 November, 2019 11:40 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Mandate Request - Accident involving SMD 525C (TP) & GBC 5871E (OI-LONPAC) ON 17/08/2019 [External Confidential]

Dear Gerald,

Our offer on loss of rental was rejected.

Third party wants loss of rental at \$107 x 3 days.

| | Revised amount |
|-------------------------------------|--------------------|
| 1. Cost of Repair | \$ 4,321.09 |
| 2. Loss of Rental (3 days x \$ 107) | \$ 321.00 |
| 3. LTA Search Fee | \$ 2.00 |
| Total | \$ 4,644.09 |

**03 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 30 October 2019 11:33 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Mandate Request - Accident involving SMD 525C (TP) & GBC 5871E (OI-LONPAC) ON 17/08/2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

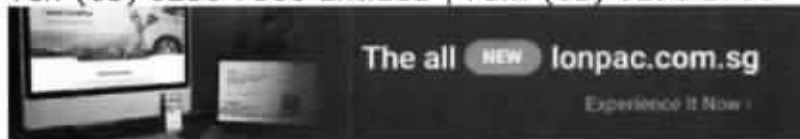
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, 22 October, 2019 2:52 PM

To: MT_Claim_SG

Cc: Admin A

Subject: Mandate Request - Accident involving SMD 525C (TP) & GBC 5871E (OI-LONPAC) ON 17/08/2019

LPC ref: 19/19/19/VC05/022229

LKK REF: CC4/LPC19014682/T1kb3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 20/08/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head to rear collision. We opine that BOLA 27 is applicable and liability is down against Insured.

Summary to offer to third party repairer "CYCLE & CARRIAGE INDUSTRIES PTE LTD" as follows: -

| | Claimed Amount | Revised Amount |
|-------------------------------------|--------------------|----------------------------|
| 1. Cost of Repair | \$ 5,844.15 | \$ 4,321.09 |
| 2. Loss of Rental (3 days x \$ 107) | \$ 321.00 | \$ 300.00 (3 days x \$100) |
| 3. LTA Search Fee | \$ 7.45 | \$ 2.00 |
| Total | \$ 6,172.60 | <u>\$ 4,623.09</u> |

**03 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)