

ASS. REP. B

Driver: marcusREF: CS/CTI/9014680/USD3 ⁿ²

Special Instruction:

ASSIGNMENT (Office)From (Person): Chong Boon Sen

of

CTIDate/Time: 21/8/19 @ 1:02pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJH 93X

Insured:

GBB 7609P

at Workshop m/s

Hock wah Motor

Tel:

6441 5655

of

BK 3011 Bedok North Avenue 4 # 01-2008

Policy No:

Claim No:

SNM19D203860

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 17/08/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 3:42pm @ 21/8/19

Person Contacted:

AnysiaVehicle IN OUT

Date/Time	Action/Instruction	Initials	✓
	<u>SJH 93X - NBA/CTI/9014616/Y</u>		
	<u>GBB 7609P - NBA/CTI/9014616/Y</u>		
<u>26/8/19</u>	<u>Con</u>		

(08/11/13) wef

ASS. REC. BY: *Maris*

REF:

*071***ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TR / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *5TH 93X*at Workshop m/s *hodenoh*

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: *9*

Consistent? : Yes or No

Est. Repairs: *3*

days

Res.: Yes or No

Lum Sum: *20*

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LA 52071

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: *5TH 93X*Yr Regn: *3.17*Type: *M. Car* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or *CA*Make: *chevrolet orlando**c.c 1362*Colour: *Brown*

A/C: Insured / Std / NI / NA

Sp. Reading: *52809*

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *KL1YA7589HK 602508*Gen. Cond: *Good* / Fair / Poor / BurntSteering: *In order* / Jammed / Leaked / Burnt orBrake: *In order* / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: *215/60R16*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A. *11/8/19*D.O.I. *4/9/19*

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Lf.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

6/9/19 *2/5 \$3300 costed with Amysc.*
(\$ 6,105.60 Red 65%)

RECEIVED 06 SEP 2019

Date/Time, File Pass to?

06/09/19

1)

typic

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair: *3*Resurvey No. of Trip: *1*

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

) S + RS. SI

) Photos

) Others

TOTAL

220

Report Format :

Lump Sum / I.B.I: (\$ *3,300/- 45*)

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 21 August 2019 1:02 PM
To: Hock Wah Motor Pte Ltd
Cc: assignments
Subject: RE: OUR REF: SNM19D203860-GBB7609P-CBS - FW: TP CLAIM_SJH93X & GBB7609P_DOA: 17/08/2019

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Do you have any video meanwhile?

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Wednesday, 21 August, 2019 9:50 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203860-GBB7609P-CBS - FW: TP CLAIM_SJH93X & GBB7609P_DOA: 17/08/2019

Dear Boon Sen

We would like to appoint Surveyor Marcus to survey above mention vehicle.

Has your insured reported accident?

Please revert on liability.

Thank you.

Best Regards
Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, 21 August, 2019 9:19 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: OUR REF: SNM19D203860-GBB7609P-CBS - FW: TP CLAIM_SJH93X & GBB7609P_DOA: 17/08/2019

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Tuesday, 20 August, 2019 4:42 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; motor@hockwah.com.sg

Subject: OUR REF: SNM19D203860-GBB7609P-CBS - FW: TP CLAIM_SJH93X & GBB7609P_DOA: 17/08/2019

Dear Boon Sen,

Please conduct PRS for SJH93X.

Note : officer in charge – Boon Sen 63896171.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Tuesday, 20 August, 2019 2:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_SJH93X & GBB7609P_DOA: 17/08/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBB7609B.

Please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	055B
Vehicle Details	
Vehicle No.:	SJH93X
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Sep 2019
Vehicle Make:	CHEVROLET
Vehicle Model:	ORLANDO 1.4AT TURBO
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	A14NET163190630
Chassis No.:	KL1YA7589HK609508
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$15,919.00
Original Registration Date:	16 Mar 2017
First Registration Date:	16 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$15,919.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Mar 2027
PARF Rebate Amount:	\$11,939.00
Intended COE Rebate Details	
COE Expiry Date:	15 Mar 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,300.00
COE Rebate Amount:	\$40,132.00
Total Rebate Amount:	\$52,071.00

The information contained herein is correct as at 04 Sep 2019

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3 vehicles

Chevrolet Orlando

Advanced Search: Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Chevrolet Orlando		Any	Any	2017	Any	Any	Any	Available
	Chevrolet Orlando	1.4A Turbo LS	\$73,955	\$8,830 /yr	28-Feb-2017	1,362 cc	40,000 km	MPV	Available
1 Owner. Fully Serviced And Maintained By The Authorised Distributor Alpine Chevrolet With Valid 5 Years Warranty. Accident Free With...									
Posted: 31-Aug-2019 Tags: 2017 Chevrolet Orlando, 2017 chevrolet orlando, Chevrolet Orlando, chevrolet orlando, Chevrolet, Orlando, orlando, Used Chevrolet									
	Chevrolet Orlando	1.4A Turbo LS	\$72,800	\$8,660 /yr	27-Feb-2017	1,362 cc	60,500 km	MPV	Available
Interest Rate 2.48% Only! Secured And Well Maintained By Fussy Owner. Immaculate Condition Inside And Outside. Certified With Assu...									
Car Search									
Posted: 28-Aug-2019 Tags: 2017 Chevrolet Orlando, 2017 chevrolet orlando, Chevrolet Orlando, chevrolet orlando, Chevrolet, Orlando, orlando, Used Chevrolet									
	Chevrolet Orlando	1.4A Turbo LS	\$79,800	\$8,980 /yr	31-Aug-2017	1,362 cc	42,029 km	MPV	Available
Special Promotion 1.5% Interest Rate, 1 Owner With Immaculate Condition. Fully Agent Maintained With Valid Agent Warranty Till 2022....									
Republic Auto									
Posted: 25-Aug-2019 Tags: 2017 Chevrolet Orlando, 2017 chevrolet orlando, Chevrolet Orlando, chevrolet orlando, Chevrolet, Orlando, orlando, Used Chevrolet									

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Compare

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXX5055B
ZHAO RU
BLK 9 PASIR RIS RISE
09-19
SINGAPORE 518084
TEL : FAX :
PH : 97343057
ATTN :

ESTIMATE BILL

Number : EB00005245
Date : 20/08/2019
Case No : AD00010608
Vehicle No : SJH93X
Chassis : KL1YA7589HK609508
Year of Mfr : 2016
Policy No : 5088689075-01
Model : CHEVROLET
ORLANDO 1.4AT

Term:

Sn	DESCRIPTION	QTY	U PRICE	TURBO DISC	AMOUNT
1	FRONT FENDER RH <i>but/suc</i> <i>1050.00</i>	1.0	1,420.30	10	1,278.27
2	HEADLAMP RH <i>cu</i>	1.0	981.40	10	883.26
3	HEADLAMP LOWER BRACKET RH <i>2.1 X</i>	1.0	128.70	10	115.83
4	SUPPORT PANEL <i>1.1 X</i>	1.0	725.60	10	653.04
5	FRONT BUMPER <i>20/02</i> <i>1406</i>	1.0	1,480.70	10	1,332.63
6	FRONT BUMPER RETAINER RH <i>sel</i>	1.0	58.10	10	52.29
7	FRONT BUMPER SPONGE <i>1.1 X</i>	1.0	125.70	10	113.13
8	FRONT BUMPER REINFORCEMENT <i>1.1 X</i>	1.0	1,280.30	10	1,152.27
9	FRONT AIR BOX RESOLATOR RH <i>1.1 X</i>	1.0	1,840.70	10	1,656.63
10	FRONT FENDER PROTECTOR RH <i>1.1 X</i>	1.0	142.50	10	128.25
11	FRONT AIR CLEANER HOUSING <i>1.1 X</i>	1.0			
List Price - Parts Sub Total					7,365.60
12	BONNET - REPAIR <i>2 X</i>	1.0			0.00
Special Nett Price - Parts Sub Total					0.00
Parts Total					7,365.60
13	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	800.00	0	800.00
14	SPRAY PAINT ON THE AFFECTED AREAS	1.0	1,000.00	0	1,000.00
15	ANTI-RUST COATING	1.0	200.00	0	200.00
16	WIRING	1.0	40.00	0	40.00
Labour 1 Sub Total					2,040.00
SINGAPORE DOLLARS : TEN THOUSAND SIXTY-THREE AND CENTS NINETY-NINE ONLY					
Less Excess					0.00
SUBTOTAL					9,405.60
GST 7.00%					658.39
TOTAL					10,063.99

Date of accident : 17/08/2019 04:10 PM. Place : OSCF OF TANJONG KATONG COMPLEX

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

* N = Item not subjected to GST

Issued by : Anyisia

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19014680/USD3N2

Date: 09/09/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30166119022	
Claimant Vehicle No :	SJH93X	Insured Vehicle No :	GBB7609P	
Date of Loss:	17/08/2019	Nature of Claim:	TP	Claim No: SNM19D203860C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJH93X	Engine No:	A14NET163190630
Make & Model:	CHEVROLET ORLANDO, 1.4 Turbo (A)	Chassis No:	KL1YA7589HK609508
Reg. Date:	16/03/2017 (Man. Year: 2016)	Odometer:	52809 km
Colour:	Brown		
Engine Capacity:	1362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	7,365.60	3,145.95	4,219.65	57.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,040.00	1,050.00	990.00	48.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	9,405.60	4,195.95	5,209.65	55.39
Approved Total (Overridden) (\$\$)		3,300.00		
(\$\$)	9,405.60	3,300.00	6,105.60	64.91
+ GST 7.00/7.00% (\$\$)	658.39	231.00	427.39	64.91
Nett Amount (\$\$)	10,063.99	3,531.00	6,532.99	64.91

INSPECTION

Date of Assignment:	06/09/2019	
Date Inspected:	04/09/2019 Inspected At:	Hock Wah Motor Workshop Pte Ltd (Bedok) Blk 3011, Bedok Industrial Park E., #01-2008/2010/2012 Singapore 489977
Estimated Period of Repair:	3.0 days	

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Sep 2019)
Parts:	M1-MPV	CHEVROLET ORLANDO 1.4 Turbo (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJH93X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Bent/Buckled	1,420.30 FL	*1,050.00 FL
2	1		*HEADLAMP RH	Cracked	981.40 FL	*981.40 FL
3	1		*HEADLAMP LOWER BRACKET RH	Not Necessary	128.70 FL	*- FL
4	1		*SUPPORT PANEL	Not Necessary	725.60 FL	*- FL
5	1		*FRONT BUMPER	Dented/Deformed	1,480.70 FL	*1,406.00 FL
6	1		*FRONT BUMPER RETAINER RH	Bent	58.10 FL	*58.10 FL
7	1		*FRONT BUMPER SPONGE	Not Necessary	125.70 FL	*- FL
8	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	1,280.30 FL	*- FL
9	1		*FRONT AIR BOX RESOLATOR RH	Not Necessary	1,840.70 FL	*- FL
10	1		*FRONT FENDER PROTECTOR RH	Not Necessary	142.50 FL	*- FL
11	1		*FRONT AIR CLEANER HOUSING (NPA)	Not Necessary	0.00 FL	*- FL
12	1		*BONNET (NPA)	Repair	0.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,184.00	3,495.50
- List Item Discount on L Items 10.00/10.00% (\$\$)	818.40	349.55
Total Parts (\$\$)	7,365.60	3,145.95

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE & REFIT NECESSARY PARTS	New	800.00	400.00
2	SPRAY PAINT ON THE AFFECTED AREAS	New	1,000.00	600.00
3	ANTI-RUST COATING	New	200.00	30.00
4	WIRING	New	40.00	20.00
Gross Labour Cost (\$\$)			2,040.00	1,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >