

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 6 November, 2019 7:39 PM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO); syaheeda.othman@qbe.com
Subject: <SEEK MANDATE> RE: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S ; QBE'S REF VC012899 - LKK REF CC4/QBE19014673/Uhb3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS 1.pdf; LKK REINSPECTION PHOTOS 2.pdf; LKK AFTER REPAIR PHOTOS 1.pdf; LKK AFTER REPAIR PHOTOS 2.pdf; TP LOD.pdf; LETTER TO OI.pdf

YOUR REF – VC012899
LKK REF – CC4/QBE19014673/Uhb3
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Dear Jenny,

ACCIDENT INVOL VING VEHICLES YK 6655S (OI) / SJT 731A (TP) / OTHERS ON 19/08/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended to the TP vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **CYCLE & CARRIAGE – FULCO MOTOR DEALER PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 43,712.71	\$ 29,345.82
Loss of Rental w/gst (\$100 x 22 days)	\$ 2,354.00	\$ 2,140.00 (\$100 x 20 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 46,068.71	\$ 31,487.82

Breakdown of days is as follows:

Our surveyor's recommended days to repair	15 days
Weekends / Downtime	5 days
TOTAL	20 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAuto)

Sent: Thursday, 22 August, 2019 5:04 PM

To: Janice Goh Siew Geok

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S ; QBE'S REF VC012899

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJT 731A at M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Thursday, 22 August 2019 10:18 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S ; QBE'S REF VC012899

Hi Shu Pei

As requested, please refer to the attachment.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Wednesday, 21 August 2019 4:56 PM

To: Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S ; QBE'S REF VC012899

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Wednesday, 21 August 2019 12:38 PM

To: 'Janice Goh Siew Geok' <janice.goh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S ; QBE'S REF VC012899

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

Sent: Wednesday, 21 August 2019 12:07 PM

To: mars.ler@ccfulco.com.sg; assignments@lkkauto.com

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: RE: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S ; QBE'S REF VC012899

Without PREJUDICE

Hi Mars

Thank you for your email.

Liability is clear for direct settlement.

We will appoint LKK for the survey.

Hi LKK

Please assist.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Tuesday, 20 August 2019 9:53 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re:Accident On 19/08/2019 Involving Our Insured SJT731A And Your Insured YK6655S

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for survey , vehicle already in workshop (330 Ubi Road 3 Singapore 408650) .

Thank you,

Best regards

Mars Ler
Senior Advisor - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

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