

ASS. REC. BY:

REF: cd/INC19014643/Rlsd3st

Special Instruction:

Surveyor: Reid

ASSIGNMENT (Office)

From (Person): Daniel Koh

of

INCDate/Time: 2018/11/14 @ 9:31am

Estimated Cost:

Bill to:

OD / 11 / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKK 25432

Insured:

SKE 3933G

at Workshop m/s

VAG

Tel:

9431 6186

or

18 Toh Guan Rd East # 05-155

Policy No:

Claim No:

MT/1058234-002

Sum Insured:

Excess:

Make of Veh:

D.O.A. 18/8/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:42am 21/8/19

Person Contacted:

Jil renVehicle: IN/OUT

Date/Time

Action/Instruction

1-11-16/17SKE 3933G - XSKK 25432 - X03/01/20@ 14:54 pm checked with Eugene, pending liability from insurance. Vehicle has not sent in for repair.

ASS. REC. BY:

Joan

REF: INC

575P

ASSIGNMENT

From:

Date:

2018/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKK 25432

at Workshop m/s:

VAG Singapore

of

48 Toh Guan Rd East # 05-155

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

10am - 1pm

jieren@94316186

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKK 25432

Yr Regn:

2013 / Jun

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

mercedes Benz E200 500 c.c 1991

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading:

103094

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

W0D2120342A788982

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/45 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

18/08/19

D.O.I.

20/08/19 12.05

Survey held at

VAG

Des. of Damages:

P/R

Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 06 JAN 2020

Date/Time, File Pass to?

06/01/20

1)

Type

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Week end (\$)

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL

Report Format:

Preli

Lump Sum / L&L (\$)

Nivitha (LKK Auto)

From: Daniel Koh <daniel.koh@income.com.sg>
Sent: Tuesday, 20 August 2019 6:22 PM
To: 'assignments@lkkauto.com'
Cc: admin-d@lkkauto.com
Subject: FW: TP CASES FARMED OUT TO LKK ON 20/8/2019

R E S E N D with claim number & OIC

From: Daniel Koh
Sent: Tuesday, 20 August 2019 9:39 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 20/8/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OIV	DOA	Additional Remarks
1	CHRYLLIS QUAH	MT/1057350- 002	SGX2788M	AUTO WHEELS MOTOR WORKS	No.1 BUKIT BATOK CRESCENT #02-40	Louis Ong / 91928963	10:00- 12:00	SMF9355G	10/8/2019	Customer waiting

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OIV	DOA	Additional Remarks
1	CHRYLLIS QUAH	MT/1057350-002	SGX2788M	AUTO WHEELS MOTOR WORKS	No.1 BUKIT BATOK CRESCENT #02-40	Louis Ong / 91928963	10:00- 12:00	SMF9355G	10/8/2019	Customer waiting
2		Claim no and OIC will revert later	SFW113R	MTM PERFORMANCE AUTO PTE LTD	48 TOH GUAN ROAD EAST #01-78 ENTERPRISE HUB SINGAPORE 608583	Erwin Ho / 92210404				
3	CHRYLLIS QUAH	MT/1058341-001	SLL427Y	SK AUTOMOBILE PTE LTD	48 TOH GUAN ROAD EAST #01- 121 ENTERPRISE HUB SINGAPORE 608586	Yvette Zhao / 6266 0555		SJP7455Y	15/8/2019	
4	AZHARI	MT/1058476-001	SKJ5161C	VAG SINGAPORE PTE. LTD.	48 TOH GUAN ROAD EAST #04- 123 ENTERPRISE HUB SINGAPORE 608586	Jie Ren / 6267 9916		GBD8624C	17/8/2019	

5	MUHAMMAD AIRWAN	MT/1058234- 002	SKK2543Z	VAG SINGAPORE PTE. LTD.	48 TOH GUAN ROAD EAST #05- 155 ENTERPRISE HUB SINGAPORE 608586	Jie Ren / 94316186	10:00- 13:00	SKE3933G	18/8/2019	Owner waiting
6	MUHAMMAD AIRWAN	MT/1058310- 002	SMJ888Z	WILLIAM'S AUTO PTE LTD	391B WOODLANDS ROAD BLK 3 YEW TEE INDUSTRIAL ESTATE SINGAPORE 677965	Ang Ngoh Tee / 67636811		SFQ3637H	15/8/2019	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Daniel Koh
Senior Admin Assistant
Motor Insurance
T +65 6430 7901
www.income.com.sg

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Daniel Koh
Senior Admin Assistant
Motor Insurance
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www.income.com.sg

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made different



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in with
you

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This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/08/2019 10:20
Date Of Accident	18/08/2019 11:50
Exact Location Of Accident	WEST COAST MARKET SQUARE CARPARK(PUBLIC CARPARK)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK2543Z
Insured/Policyholder	
Name Of Registered Owner	LIM SIEW LEE
NRIC No	S2674575F
Email Address	JHLEONG1995@GMAIL.COM
Mobile Phone No	(LOCAL) +65-82339738
Alternative Phone No	OFFICE-82339738

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E200 SEDAN (R17)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own Insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00495896/01
Cover Note Number	

Driver

Name of Driver	LEONG JUN HONG
NRIC No	S9590265J
Date Of Birth	23/09/1995
Occupation	INDOOR
Date Of Driving Pass	22/01/2016
Driving Experience	3 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81651230
Fax Number	
Contact Number	
Email Address	JHLEONG1995@GMAIL.COM

Address	40B BRANKSOME ROAD
Postcode	439578
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : CHARMINE POH GENDER: : FEMALE
Passenger 2	NAME: : CHARLENE POH GENDER: : FEMALE
Passenger 3	NAME: : JASMINE LOH GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKE3933G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	KU AIK BENG
NRIC/Passport Number	S7410530J
Contact Number	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

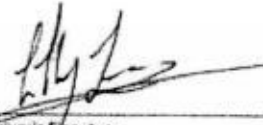
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 17/07/2019, 0743 hrs

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Toolkit

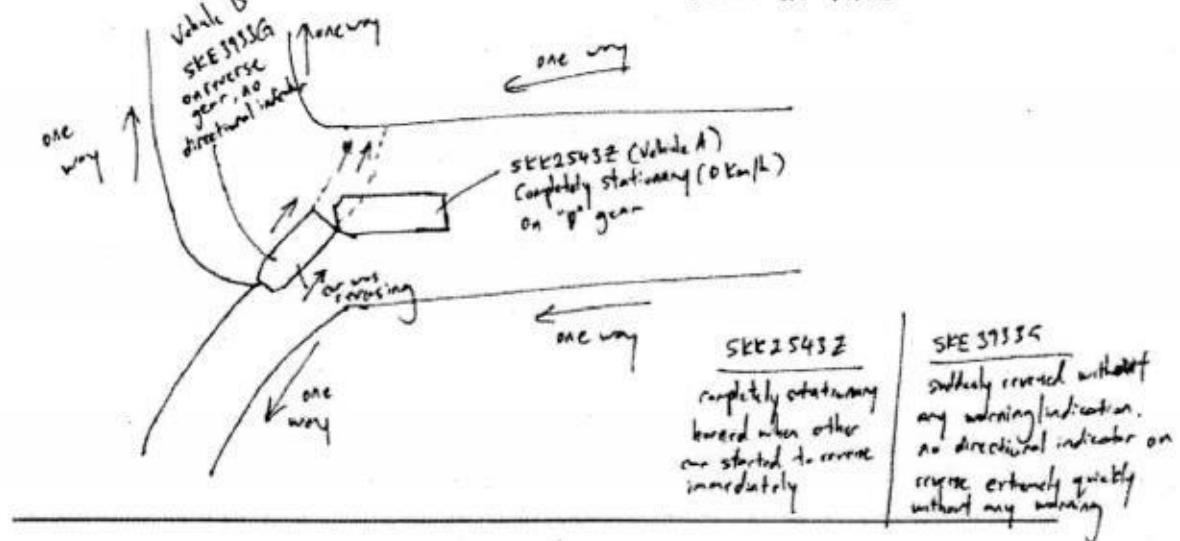
Sketch plan

Sketch of accident scene:

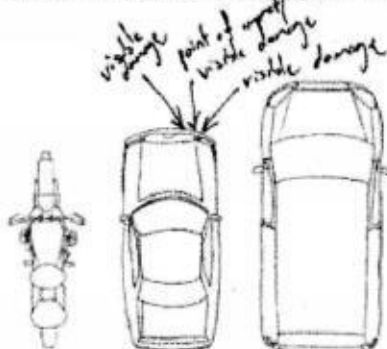
Please illustrate the layout of roads with arrows showing the direction and position of vehicles at the time of impact. Also please note the road names, road signs and vehicle registration numbers.

If safe, please take photos or videos from all angles.

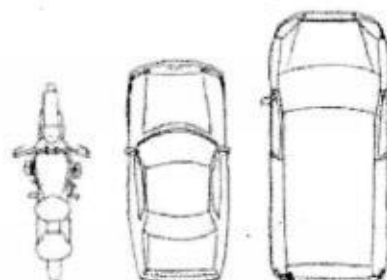
WEST CAST MARKET SQUARE
PUBLIC CAR PARK



Please indicate on vehicle A (your vehicle) and, vehicle B (third party vehicle), the point of impact and area(s) of visible damage with an arrow.



Vehicle A



Vehicle B

point of impact / visible damage



Call us direct

Customer Care
6665 5555

Claims Support 24/7 Hotline
6532 1818

+65 8602 3899 (from overseas)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	575F

Vehicle Details

Vehicle No.:	SKK2543Z
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Aug 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 SEDAN (R17)
Primary Colour:	Grey
Manufacturing Year:	2013
Engine No.:	27492030055833
Chassis No.:	WDD2120342A788982
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$42,967.00
Original Registration Date:	25 Jun 2013
First Registration Date:	25 Jun 2013
Transfer Count:	0
Actual ARF Paid:	\$47,154.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jun 2023
PARF Rebate Amount:	\$30,650.00

Intended COE Rebate Details

COE Expiry Date:	24 Jun 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$75,000.00
COE Rebate Amount:	\$28,833.00
Total Rebate Amount:	\$59,483.00

The information contained herein is correct as at 19 Aug 2019

OK



VAG Singapore Pte Ltd

46 Ton Guan Road East

#05-123, Enterprise Hub

Singapore 608586

Repair Estimate

Tel: 6267 9916

Fax: 6267 9313

www.avantage.sg

Date : 19-Aug-2019

Vehicle Num : SKK2543Z

Make/Model : MERC E200

Chassis No : WDD2120342A788982

S/N	PARTS	QTY	PRICE	TOTAL
1	FRONT BUMPER <i>repair</i>	1	\$ 1,160.00	\$ 1,160.00
2	FRONT PARKING SENSOR <i>RM</i>	1	\$ 210.00	\$ 210.00
3	PARKING SENSOR SEAL RING <i>RM</i>	6	\$ 6.00	\$ 36.00
4	LICENSE PLATE HOLDER <i>de</i>	1	\$ 195.00	\$ 195.00
5	RIVETS <i>X RM</i>	15	\$ 4.50	\$ 67.50
6	MIDDLE FOAM <i>?</i>	1	\$ 124.00	\$ 124.00
7	GRILLE <i>CRM</i>	1	\$ 1,000.00	\$ 1,000.00
<div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>LKK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before and after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer: _____</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
TOTAL PARTS				\$ 2,792.50
TOTAL AMOUNT				\$ 2,792.50
MISCELLANEOUS ITEM				
1	LICENSE PLATE WITH CASING <i>RM</i>		\$ 35.00	\$ 35.00
LABOUR				
1	To remove/refit/panel beat of front bumper and other affected areas		\$ 500.00	\$ 500.00 <i>200</i>
2	To putty and spray paint of front bumper and other affected areas		\$ 350.00	\$ 350.00 <i>250</i>
3	To diagnose and clearing of fault codes after repair		\$ 110.00	\$ 110.00 <i>80</i>
TOTAL				\$ 3,787.50
GST 7%				\$ 265.13
GRAND TOTAL				\$ 4,052.63

Handwritten signature and date: 21/8/19

Handwritten text: Hp 90010068

Handwritten text: 3 days

Handwritten text: PTP 4/5

Handwritten text: 20/08/19 @ 1210 Rem after repair



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19014643/R1sd3s2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 07-01-2020



ATTN: MUHAMMAD AIRWAN

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKE 3933G	Veh. Inspected	SKK 2543Z
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1058234-002	Excess (\$)	0.00
Assign From	DANIEL KOH	Assign Date	20/08/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E200 SEDAN	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WDD2120342A788982	Colour	GREY
Odometer	103094 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	245/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	245/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	245/45 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	18/08/2019	Inspect Date / Time	20/08/2019 (12:05 PM)
Survey held at	48 TOH GUAN ROAD EAST #05-155		
Repairer	VAG SINGAPORE PTE LTD		

5a. Remarks

A)THE VEHICLE HAS NOT SEND IN FOR REPAIR. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 2543Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER	TO REPAIR SEE LABOUR	1,160.00	-
1	FRONT PARKING SENSOR	NOT WORKING	210.00	210.00
6	PARKING SENSOR SEAL RING @ \$6.00	NECESSARY	36.00	36.00
1	LICENSE PLATE HOLDER	DEFORMED	195.00	195.00
15	RIVETS @ \$4.50	NOT NECESSARY	67.50	-
1	MIDDLE FOAM	* CHECK	124.00	-
1	GRILLE	CRACKED	1,000.00	1,000.00
			2,792.50	1,441.00
<u>SPECIAL NETT ITEMS</u>				
1	LICENSE PLATE WITH CASING (SN)	CRACKED	35.00	35.00
			35.00	35.00
<u>LABOUR</u>				
	TO REMOVE / REFIT / PANEL BEAT OF FRONT BUMPER AND OTHER AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		500.00	200.00
	TO PUTTY AND SPRAY PAINT OF FRONT BUMPER AND OTHER AFFECTED AREAS.		350.00	250.00
	TO DIAGNOSE AND CLEARING OF FAULT CODES AFTER REPAIR.		110.00	80.00
			960.00	530.00
GRAND TOTAL			3,787.50	2,006.00
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$124.00 NETT)				2,006.00

Report Ref No. CS/INC19014643/R1sd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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