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March Call Control 14	TOTAL			: Wee	end (\$			
TOTAL							101/1	

Nivitha (LKK Auto)

From:

Daniel Koh <daniel.koh@income.com.sg>

Tuesday, 20 August 2019 6:22 PM

Sent:

To: Cc: Subject:

'assignments@lkkauto.com'

admin-d@lkkauto.com

FW: TP CASES FARMED OUT TO LKK ON 20/8/2019

RESEND with claim number & OIC

From: Daniel Koh

Sent: Tuesday, 20 August 2019 9:39 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>

Subject: FW: TP CASES FARMED OUT TO LKK ON 20/8/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

			000000000000000000000000000000000000000	WorkShop	WorkShop	WorkShop	Survey			Additional
z	SN OIC	Claim No.	Vehicle	Name	Address	Contact	Time	OIV	DOA	Remarks
					No.1 BUKIT					
				AUTO WHEELS	BATOK	Louis Ong				
37	CHRYLLIS	MT/1057350-		MOTOR	CRESCENT	_ /	10:00-			Customer
-	QUAH	000	SGX2788M	WORKS	#02-40	91928963	12:00	SMF9355G	SMF9355G 10/8/2019 waiting	waiting

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop	Survey	VIO	DOA	Additional
					No.1 BUKIT				200	Neillains
				AUTO WHEELS	BATOK	Louis Ong				
1	CHRYLLIS	MT/1057350-	SGX2788M	MOTOR	CRESCENT	/	10:00-			Customer
			JAYE/ GOIN	WORKS	#02-40	91928963	12:00	SMF9355G	10/8/2019	waiting
					48 TOH					
		Mary and a second			GUAN ROAD					
		Claim no			EAST #01-78					
		and OIC			ENTERPRISE					
		10.00		MTM	HUB	Erwin Ho				
8		will revert		PERFORMANCE	SINGAPORE	,				
7		later	SFW113R	AUTO PTE LTD	608583	92210404				
					48 TOH					
					GUAN ROAD					
					EAST #01-					
					121					
					ENTERPRISE	Yvette				
	0			SK	HUB	Zhao/				
	CHRYLLIS	MT/1058341-		AUTOMOBILE	SINGAPORE	9929				
2	GUAH	001	SLL427Y	PTE LTD	608586	0555		SJP7455Y	15/8/2019	
					48 ТОН					
					GUAN ROAD					
					EAST #04-					
					123					
					ENTERPRISE					
		is.		VAG	HUB	Jie Ren /				
_		M1/1058476-		SINGAPORE	SINGAPORE	6267				
4	AZHAKI	1001	SKJ5161C	PTE. LTD.	608586	9916		GBD8624C	17/8/2019	

Owner	
SKE3933G 18/8/2019 waiting	15/8/2019
SKE3933G	SFQ3637H 15/8/2019
10:00-	
Jie Ren / 94316186	Ang Ngoh Tee / 67636811
48 TOH GUAN ROAD EAST #05- 155 ENTERPRISE HUB SINGAPORE 608586	391B WOODLANDS ROAD BLK 3 YEW TEE INDUSTRIAL ESTATE SINGAPORE 67796S
VAG SINGAPORE PTE. LTD.	WILLIAM'S AUTO PTE LTD
SKK2543Z	SMJ888Z
MT/1058234- 002	MT/1058310- 002
MUHAMMAD MT/1058234- 5 AIRWAN 002	MUHAMMAD MT/1058310- 6 AIRWAN 002
v	9

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Daniel Koh Senior Admin Assistant Motor Insurance T +65 6430 7901 www.income.com.sg

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Senior Admin Assistant www.income.com.sg Motor Insurance T+65 6430 7901 Daniel Koh









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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	19/08/2019 10:20
Date Of Accident	18/08/2019 11:50
Exact Location Of Accident	WEST COAST MARKET SQUARE CARPARK(PUBLIC CARPARK)
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKK2543Z
Insured/Policyholder	
Name Of Registered Owner	LIM SIEW LEE
NRIC No	S2674575F
Email Address	JHLEONG1995@GMAIL.COM
Mobile Phone No	(LOCAL) +65-82339738
Alternative Phone No	OFFICE-82339738
Vehicle Particulars	AND THE PARTY OF T
Manufacturer	MERCEDES-BENZ
Model	E200 SEDAN (R17)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00495896/01 ¹
Cover Note Number	
Driver	

Name of Driver	LEONG JUN HONG
NRIC No	S9590265J
Date Of Birth	23/09/1995
Occupation	INDOOR
Date Of Driving Pass	22/01/2016
Driving Experience	3 YEARS AND 6 MC

3 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-81651230

Fax Number Contact Number

EMail Address JHLEONG1995@GMAIL.COM Address

40B BRANKSOME ROAD

Postcode

439578

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

CHILDREN

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

NO 2

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

I have been approached by unknown person(s)

YES

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

4

Passenger 1

NAME:

: CHARMINE POH

GENDER:

: FEMALE

Passenger 2

NAME:

: CHARLENE POH

GENDER:

: FEMALE

Passenger 3

NAME:

: JASMINE LOH

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKE3933G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE HIRE

Name of Driver

KU AIK BENG S7410530J

NRIC/Passport Number Contact Number

Page 2 of 26

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information. provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Senature

(If driver is not the policyholder)

Date & Time: 17/00/2-17 , 0143 hrs

Reporting Centre Personnel's Signature

NRIC/FIN No.

Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Accident Toolkit

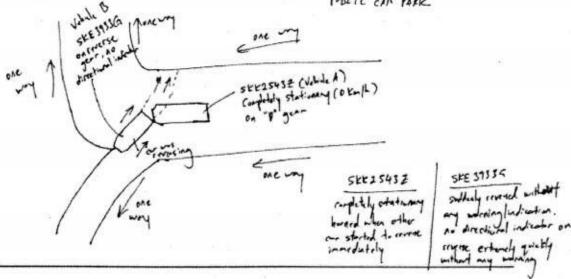
Sketch plan

Sketch of accident scene:

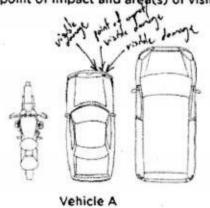
Please illustrate the layout of roads with arrows showing the direction and position of vehicles at the time of impact. Also please note the road names, road signs and vehicle registration numbers.

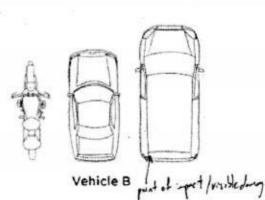
If safe, please take photos or videos from all angles.

WEST CAST MARKET SILVAFE FUBLIC CAN PARK



Please indicate on vehicle A (your vehicle) and, vehicle B(third party vehicle), the point of impact and area(s) of visible damage with an arrow.





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Customer Care
6665 5555
Claims Support 34/7 Hotlind
6532 1818

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	575F	
Vehicle No.:	SKK2543Z	
Vehicle to be Exported:	No	
Intended Deregistration Date:	20 Aug 2019	
Vehicle Make:	MERCEDES BENZ	
Vehicle Model:	E200 SEDAN (R17)	
Primary Colour:	Grey	
Manufacturing Year:	2013	
Engine No.:	27492030055833	
Chassis No.:	WDD2120342A788982	
Maximum Power Output:	135.0 kW (181 bhp)	
Open Market Value:	\$42,967.00	
Original Registration Date:	25 Jun 2013	
First Registration Date:	25 Jun 2013	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$47,154.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	24 Jun 2023	
PARF Rebate Amount: Intended COE Rebate Details	\$30,650.00	
COE Expiry Date:	24 Jun 2023	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
QP Paid:	\$75,000.00	
COE Rebate Amount:	\$28,833.00	
Total Rebate Amount:	\$59,483.00	

The information contained herein is correct as at 19 Aug 2019



VAG Singapore Pte Ltd

46 Ton Guan Road East #05-123, Enterprise Hub

Singapore 608586

Ter. 0207 9910

Fax: 6267 9313

www.avantage.sg

Date: 19-Aug-2019

Vehicle Num: SKK2543Z Make/Model: MERC E200

Charrie No. - WDD21202424709002

			Chassis No	: WDD2120342A	7889	82
S/N		QTY	1	PRICE		TOTAL
1	FRONT BUMPER CAPALY	1	\$	1,160.00	\$	1,160.00
2	FRONT PARKING SENSOR TV	1	s	210.00	\$	210.00
3	PARKING SENSOR SEAL RING 16.	6	s	6.00	\$	36.00
4	LICENSE PLATE HOLDER de /	1	\$	195.00	\$	195.00
5	RIVETS X KN	15	\$	4.50	\$	67.50
6	MIDDLE FOAM 7,	1	s	124.00	s	124.00
7	GRILLE CFA /	1	S	1,000.00	\$	1,000.00
	LKK Auto Consultents hence notify the Repairer of the following:		+		-	
	To resorvey before after spray painting To display damaged partis) during recurvey					
	Parts prices are publicat to portionation Third party survey is an a "Without Profit fire? Name		-			
	Molitogal medition with the anomy: Supplementary item(s) rough be resurreyed and is subject to final approval from Insurance Company					
	Acknowledged by Repairer TOTAL PARTS Signature:				\$	2,792.50
9	Date: TOTAL AMOUNT				\$	2,792.50
	MISCELLANEOUS ITEM					
1	LICENSE PLATE WITH CASING		\$	35.00	\$	35.00
	LABOUR			STATE STATE		
1	To remove/refit/panel beat of front bumper and other affected areas		s	500.00	\$	200 500:00
2	To putty and spray paint of front bumper and other affected areas		s	350.00	s	250 350.00
- 13	To diagnose and clearing of fault codes after repair		s	110.00	s	80 11000
	month					
	Rasu 2)8	1			0 N	
- 3	, , ,				3.5 35 m	
	Hp 90010068					
	2 Aug TOTAL				s	3,787.50
	5 0.00 GST 7%				\$	265.13
	GRAND TOTAL	CHEVE			\$	4,052.63

20/08/19 @1210 Rem after repair



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		DAMAGE ASSES	SMENT REPORT	
NTL	C INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref: CS/INC19014643	3/R1sd3s2
		D UNION HOUSESINGAPORE	Date: 07-01-2020	
ATT	N: MUHAMMAD A	IRWAN	Code: INC	
1.		Policy Particulars	:- THIRD PARTY CLAIM	
	Insured Veh.	SKE 3933G	Veh. Inspected	SKK 2543Z
	Policy No.		Coverage (\$)	0.00
	Claim No.	MT/1058234-002	Excess (\$)	0.00
	Assign From	DANIEL KOH	Assign Date	20/08/2019
2.	THE CHAPTER	Vehicle Parti	culars & Condition	
	Make & Model	MERCEDES BENZ E200 SEDAN	c.c	1991
	Engine No.	HIDDEN	Year of Reg.	2013
	Chassis No.	WDD2120342A788982	Colour	GREY
	Odometer	103094 KM	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Conditi	ons of Tyres	
		Size	Make	Balance
	R/H Front Tyre	245/45 R17	CONTINENTAL	6 mm
	L/H Front Tyre	245/45 R17	CONTINENTAL	6 mm
	R/H Rear Tyre	245/45 R17	CONTINENTAL	6 mm
	L/H Rear Tyre	245/45 R17	CONTINENTAL	6 mm
1.	100	Description	on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE FRO	ONT PORTION.	
5.		Genera	Information	
	Accident Date	18/08/2019	Inspect Date / Time	20/08/2019 (12:05 PM)
		48 TOH GUAN ROAD EAST #05	5_155	•
	Survey held at	46 TOH GOAN ROAD EAST #00	3-100	

B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.

C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Estimate Days of Repair

3 Working Days

A)THE VEHICLE HAS NOT SEND IN FOR REPAIR.

ESTIMATED NORMAL PERIOD FOR REPAIR:

5b.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 2543Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			Allows -
1	FRONT BUMPER	TO REPAIR SEE LABOUR	1,160.00	
1	FRONT PARKING SENSOR	NOT WORKING	210.00	210.00
6	PARKING SENSOR SEAL RING @ \$6.00	NECESSARY	36.00	36.00
1	LICENSE PLATE HOLDER	DEFORMED	195.00	195.00
15	RIVETS @ \$4.50	NOT NECESSARY	67.50	-
1	MIDDLE FOAM	* CHECK	124.00	-
1	GRILLE	CRACKED	1,000.00	1,000.00
			2,792.50	1,441.00
	SPECIAL NETT ITEMS			
1	LICENSE PLATE WITH CASING (SN)	CRACKED	35.00	35.00
			35.00	35.00
	LABOUR			
	TO REMOVE / REFIT / PANEL BEAT OF FRONT BUMPER AND OTHER AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		500.00	200.00
	TO PUTTY AND SPRAY PAINT OF FRONT BUMPER AND OTHER AFFECTED AREAS.		350.00	250.00
	TO DIAGNOSE AND CLEARING OF FAULT CODES AFTER REPAIR.		110.00	80.00
			960.00	530.00
	GRAND TOTAL		3,787.50	2,006.00
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE)			2,006.0

Report Ref No. CS/INC19014643/R1sd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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