

**PRE-REPAIR INSPECTION REQUEST – SGT2853D vs SJF433J (OI) on D.O.A.: 16/08/2019**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy  
Sent: 8/20/2019 11:21:09 AM

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Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD**.

Claim no : 4044665177SG003  
Case Owner : Lee Ming Yao

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** lihui@completevms.com.sg [mailto:lihui@completevms.com.sg]  
**Sent:** Tuesday, August 20, 2019 11:11 AM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Tong, Wahxin; lihui@completevms.com.sg  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJF433J AND SGT2853D ON 16/08/2019

**Without Prejudice**

Dear OIC,

Please arrange Mr Kenneth Kong (LKK) to conduct survey.

Thank you & Best Regards,  
Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

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**From:** Hor, Yinrul  
**Sent:** Tue, 20 Aug 2019 01:15:08 +0000  
**To:** 'lihui@completevms.com.sg'  
**Cc:** Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, Tong, Wahxin  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJF433J AND SGT2853D ON 16/08/2019

**Without Prejudice**

Your Reference : SGT2853D  
Our Reference : 4044665177SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor      | Company Name                       |
|-----------------------|------------------------------------|
| AIG In House Surveyor | AIG Asia Pacific Insurance Pte Ltd |
|                       |                                    |

|                          |                                        |
|--------------------------|----------------------------------------|
| Lawrence Ng Chun Kee     | Priority Services                      |
| Jeffrey Ong Leng Kiat    | Priority Services                      |
| Jimmy Lee                | Priority Services                      |
| EC Looi                  | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han               | Formteam Adjusters Pte Ltd             |
| Soon HanXin (Gary)       | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong            | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd             |
| Kalvin Ang               | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang           | LKK Auto Consultants Pte Ltd           |
| Marcus Chua              | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikh          | LKK Auto Consultants Pte Ltd           |
| Adrian Ling              | LKK Auto Consultants Pte Ltd           |
| Mohammed Rasul           | LKK Auto Consultants Pte Ltd           |
| Kenneth Kong             | LKK Auto Consultants Pte Ltd           |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Gan Li Hui [mailto:lihui@completevms.com.sg]

**Sent:** Monday, August 19, 2019 4:10 PM

**To:** ClaimsDocManagement

**Subject:** [EXTERNAL] NOTICE OF ACCIDENT: SGT2853D Your ref: SJF433J

This message is from an external sender; be cautious with links and attachments.

**Without Prejudice**

Dear OIC,

**ACCIDENT INVOLVING SGT2853D AND SJF433J ON 16/8/2019 ALONG WOODLANDS CENTRE ROAD AT ABOUT 08:15 HRS.**

We act for **NOR AZZI BIN SAMHUDI** owner of vehicle no. **SGT2853D** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Venue **Complete VMS Pte Ltd**

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,

Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

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