

INS2010

INS. CASE OWNER

Shumi

CC 4/1111901 4630, R1 w/b3

LRC:

IDAC:

Surveyor:

Rasu/

DOI:

ASSIGNMENT

21/08/2019

Date / Time:

n/8/19

Registered in Merimen:

n/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHL 8622S

Name of Insured:

LTP

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

20/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Hoony Kenny LFK

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKS 8465M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Shu
Fatt

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SKS 8465M - 114 (4M 11/10/19) / 4M 11/10/19

SHL 8622S - 2

Liability Clear via merimen

File -> type mandau.

Kens su to send to

10/10/19

6/11/19

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Migrate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NO or B 28, Ass. Lia:

Repair Cost:

S\$

8506.50

Loss of Rental (LOR) M/h

S\$

1391.00

(13 days)

x # 100

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

9904.99

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

9904.99

Name 1:

Shu Fatt Auto Works

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

50.00

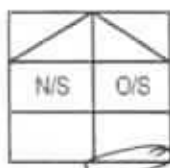
COPY SENT
17/11/19

ASSIGNMENT

From _____ Date _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 68K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 11 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKS 8455M Yr Regn: 2015 / MAY
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: HINDA HRV 1.5 LX CVT c.c. 1497
 Colour: GREY A/C: Insured / Std / NI / NA
 Sp Reading: 084023 T/Radio: Insured / Std / NI / NA
 Eng/No: _____

C/No: MR HRU 1830 PP 000089

Gen. Cond: Good (F) / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17
 R: -

BS (DUN) EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 20/08/19 D.O.I. 21/08/19 (photo taken by Ram)

Survey held at SHU FATT

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or
REAR o/s

The UK / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction _____

ESTIMATE DONE ON 23/08/19

US \$ 7950 (Red \$ 6186-22/49%).

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return: (1)

2)

Report Format:

Lump Sum / B/L

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp. (\$

☐ Interview (\$

☐ Tech. Insp. (\$

☐ (Misc) (\$

Survey Fee:

Transportation:

B + RS \$

Photos

Other:

TOTAL



樹發汽車修理廠 SHU FATT AUTO WORKS

8-71

BLOCK 100B BUKIT MERAH LANE 3 #01-20 SINGAPORE 150723 TEL: 6273 0110 FAX: 6270 7055

Our Ref: WSK/rw SF/000
20th August 2019
TP33

Waiting for 2nd page of Invoice Report 20/8/19

SKS 8455 M HONDA HR-V

Spares Parts

Rear boot ~~bt~~ ✓
Rear boot light ~~ner~~ ✓
Rear boot "i-VTEC" emblem ~~ner~~ ✓
Rear boot "HR-V" emblem ~~ner~~ ✓
Rear boot lock ~~X SUC~~ ✓
Rear boot rubber ~~ner~~ ✓
Rear windscreen moulding ~~ner~~ ✓
Rear boot inner garnish ~~X SUC~~ ✓
Rt rear boot reflector ~~cm~~ ✓
Rear tail lights ~~cm~~ - RH @ 482.70
Rear tail light holders ~~X SUC~~ ✓
Rear support panel ~~bt~~ ✓
Rear panel inner garnish ~~de~~ ✓
Rt rear fender ~~repair~~ ~~SUC~~ ✓
Rt rear fender inner garnish ~~de~~ ✓
Rt rear fender inner cowling ~~nt~~ ✓
Set rt rear fender inner cowling clips ~~cm~~ ✓
Rear bumper ~~7000~~ ✓
Rear bumper sides @ \$105.40 ~~cut~~ - RH
Set rear bumper clips ~~ner~~ ✓
Rear bumper side retainers @ \$24.10 ~~ner~~ - RH
Rear bumper reflectors @ \$156.20 ~~RH, cm~~ ✓
Rt rear fender arch garnish ~~scd~~ ✓
Rt rear door ~~repair~~ ✓
Rt rear door rubber ~~X SUC~~ ✓

SS
1108.90
21.70
21.70
43.20
157.20 X
98.60
149.20
224.20 X
240.20
482.70
965.40 X
583.40
63.20
884.24
584.10
261.40
48.00
528.10
300.80 155.40
48.00
48.00 24.10
312.40 156.20
182.40
930.40 X
213.10 X

8590.70

P.T.O

5724.70

202

4579.76

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 21 August 2019 9:19 AM
To: Julia - Shu Fatt Auto Works; sur@lkkauto.com; Admin-D (LKKAuto)
Cc: Sherini Pillai
Subject: RE: accident involving SKS 8455 M and SHC 8622 S(III) on 20/8/2019
Attachments: img-190820154248.pdf; IV SHC8622S.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKS8455M and let us have your report urgently.

This claim will be handled by Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



10:12am @ 21/8/19

P. Julia

V: 14

E: ✓

From: Julia - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]
Sent: Tuesday, 20 August, 2019 4:54 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/8/2019

Mr. Daniel Pooi
Without prejudice

Thank you for your prompt assistance.

Kindly assign survey to LKK Auto Consultants Pte Ltd.

Please also confirm liability asap.

Thank you very much. We appreciate your effort.

Regards,

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Monday, 14 October 2019 10:13 AM
To: Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019 (Our Ref. SF/078/2019)
Attachments: img-191014100239.pdf

Miss Chew Hsiao Tong
Without prejudice

We understand Miss Vivian Lau has left LKK Auto recently and we have been instructed to forward LOD with supporting documents for your necessary action.

Please let us have your principal's settlement of \$10,183.19 soonest.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

Email : shufatt@singnet.com.sg

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, August 22, 2019 3:18 PM
To: Julia - Shu Fatt Auto Works
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

accident involving SKS 8455 M and SHC 8622 S on 20/08/2019

We refer to the above matter

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

Sent: Thursday, 22 August, 2019 2:23 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019

Miss Vivian Lau

Without prejudice

Our client's vehicle has already been surveyed yesterday.

We now forward our estimate for marking and return.

We also attach video herewith.

Pls confirm liability asap.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|--|--------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 21 Aug 2019 14:54 | Clim Dtl Modified | Claimant's Name: -> KHOR JOYCE. Claimant's ID: -> S1611692J. | [A] Lau Shu Pei |
| 2 | 21 Aug 2019 14:54 | Clim Veh Model Changed | (204080) HONDA HR-V 1.5 (A). | [A] Lau Shu Pei |
| 3 | 21 Aug 2019 14:54 | Clim Created | Reg No: SKS8455M. Acct Date: 2019/08/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Shu Fatt Auto Works (HQ). | [A] Lau Shu Pei |
| 4 | 21 Aug 2019 14:54 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lau Shu Pei |
| 5 | 21 Aug 2019 14:54 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/08/30 | [A] Lau Shu Pei |
| 6 | 21 Aug 2019 14:54 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [A] Lau Shu Pei |
| 7 | 21 Aug 2019 14:54 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 8 | 21 Aug 2019 14:54 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lau Shu Pei |
| 9 | 22 Aug 2019 14:17 | Adj Mandate Request | CurReq:0.00:PODS Liability: 100% Remarks: BOLA 27 | [A] VIVIAN LAU PEI FENG |
| 10 | 22 Aug 2019 14:45 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/08/30 | [I] Sherini Pillai |
| 11 | 22 Aug 2019 14:45 | Adj Mandate Set | Approved:0.00. | [I] Sherini Pillai |
| 12 | 23 Aug 2019 10:35 | Clim Dtl Modified | Insured Name: -> COMFORT TRANSPORTATION PTE LTD. | [A] Lau Shu Pei |
| 13 | 26 Aug 2019 14:43 | Adj Adjuster Assigned | MOHD TAUFIKH BIN HAMID -> MOHD RASUL | [A] Lau Shu Pei |
| 14 | 27 Aug 2019 16:58 | Adj Mandate Request | CurReq:0.00:PODS Liability 100% Remarks: BOLA 27 | [A] VIVIAN LAU PEI FENG |
| 15 | 27 Aug 2019 16:58 | Adj Mandate Request Cancelled | | [A] VIVIAN LAU PEI FENG |
| 16 | 21 Oct 2019 10:58 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 17 | 21 Oct 2019 10:58 | Clim Dtl Modified | Insured ID: -> -. | [A] JOANNE LEE KHANG MIN |
| 18 | 21 Oct 2019 10:58 | Clim Dtl Modified | JPJ Reg. Date: -> 2015/05/12. | [A] JOANNE LEE KHANG MIN |
| 19 | 21 Oct 2019 10:58 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 20 | 30 Oct 2019 12:16 | Adj Mandate Request | CurReq:9904.99:PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,506.50 + (b)LOR w/GST(13days x \$100.00): \$1,391.00 + (c)ITA/GIA search fee: \$7.49 = Total: \$9,904.99 *Vehicle Model: Honda HRV (1497cc) *11 recommendation repair days + 1Sunday + 1PRS | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type

None

Go

ACTIVITY

[22/08/2019 15:17] VIVIAN LAU PEI FENG:
liability clear via merimen
[22/08/2019 14:17] VIVIAN LAU PEI FENG:
seek liability via merimen

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|----------------------|----------------------|----------|----------|--------|
| 2319049 | 21 Oct 2019 10:58:54 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants | LKK Auto Consultants | SKS8455M | SHC86225 | 11.77 |

Print Received Message

This mail is associated with :

***SKS8455M (MCT19080464)**
[SHC8622S]
TP
KHOR JOYCE
Aug 20 2019 10:00AM
[COMFORT TRANSPORTATION PTE LTD]
Shu Fatt Auto Works

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/10/2019 13:55 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9904.99) - SKS8455M - Claim Handler: Sherini Pillai

Approved:9904.99.

Hsiao Tong (LKKAUTO)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Monday, 4 November 2019 12:46 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019 (Our Ref. SF/078/2019)

Miss Chew Hsiao Tong
Without prejudice

Your offer to settle at \$9,904.99 is acceptable.

We look forward to your settlement soon.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

Email : shufatt@singnet.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, November 04, 2019 9:04 AM
To: Julia - Shu Fatt Auto Works
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019 (Our Ref. SF/078/2019)

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

| | |
|--|--------------------|
| 1. Cost of Repair (w/GST) | \$ 8,506.50 |
| 2. Loss of Rental (13days x \$100.00)(w/GST) | \$ 1,391.00 |
| 3. LTA/GIA Search Fee | \$ 7.49 |
| Total | \$ 9,904.99 |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Monday, 14 October 2019 10:13 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019 (Our Ref. SF/078/2019)

Miss Chew Hsiao Tong

Without prejudice

We understand Miss Vivian Lau has left LKK Auto recently and we have been instructed to forward LOD with supporting documents for your necessary action.

Please let us have your principal's settlement of \$10,183.19 soonest.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

Email : shufatt@singnet.com.sg

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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

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Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

Sent: Thursday, 22 August, 2019 2:23 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019

Miss Vivian Lau

Without prejudice

Our client's vehicle has already been surveyed yesterday.

We now forward our estimate for marking and return.

We also attach video herewith.

Pls confirm liability asap.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

Julia - Shu Fatt Auto Works

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>
Sent: Wednesday, November 06, 2019 10:06 AM
To: Julia - Shu Fatt Auto Works
Cc: Hsiao Tong (LKKAuto)
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019 (Our Ref. SF/078/2019)
Attachments: III DV-with LKK_SKS 8455M.pdf; III GIRO FORM.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at \$9,904.99 (all-in).

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

1. Original LOD.
2. Original Repair Tax Invoice.
3. Original Rental Receipt.
4. Original Authorisation to Act signed by your client, XXX.
5. GIRO FORM (if not provided to III before)

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Monday, 4 November 2019 12:46 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: accident involving SKS 8455 M and SHC 8622 S on 20/08/2019 (Our Ref. SF/078/2019)

Miss Chew Hsiao Tong
Without prejudice

Your offer to settle at \$9,904.99 is acceptable.

We look forward to your settlement soon.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|---|--|--|------------|---|
| Main | 21 Oct 2019 Edit Reg | | 21 Aug 2019 00:00 Edit Adj Rpt | S\$7,950.00 Edit Estimates | S\$7,950.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|-------------------------|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: - | | | | | | | | | |
| Main Claimant: KHOR JOYCE , ID: S1611692J | | | | | | | | | |
| Vehicle Reg. No.: | SKS8455M | Date of Loss: | 20/08/2019 10:00 - :59 [51 Months and 8 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MCT19080464 | Policy/Cover Note No.: | MCOM0015 | | | | | | |
| Vehicle Reg. No. (Insured): | SHC86225 | Policy No. (Claimant): | A71528536QMY | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: Shu Fatt Auto Works (HQ) Block 1009 Bukit Merah Lane 3, #01-90, 159723 Bukit Merah - Tel: 62730119 | | | | | | | | | |
| Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai] | | | | | | | | | |
| Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 | | | | | | | | | |
| Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 30/08/2019] | | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (30/10/2019): Alert - Adj Mandate Approved (S\$9904.99) - SKS8455M - Claim Handler: Sherini Pil... III_SG (22/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SKS8455M - Claim Handler: Sherini Pillai | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SKS8455M (MCT19080464)
[SHC8622S]
TP
KHOR JOYCE
Aug 20 2019 10:00AM
[COMFORT TRANSPORTATION PTE LTD]
Shu Fatt Auto Works

Upload Documents

Upload Photos










































Compose New Letter

























































View

















































View in Browser

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
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| 2 | 21/08/19 14:54 | NOTICE & GIA REPORT |  | <input type="checkbox"/> |
| 3 | 21/08/19 14:54 | OI GIA REPORT |  | <input type="checkbox"/> |
| 4 | 26/08/19 17:29 | TP ESTIMATE- MARKED |  | <input type="checkbox"/> |
| 5 | 30/10/19 12:14 | LOD |  | <input type="checkbox"/> |
| 6 | 30/10/19 12:14 | Authorisation to Act |  | <input type="checkbox"/> |
| 7 | 30/10/19 12:14 | Workshop Invoice |  | <input type="checkbox"/> |
| 8 | 30/10/19 12:14 | LTA Search Fee |  | <input type="checkbox"/> |
| 9 | 30/10/19 12:14 | Rental Agreement & Receipt |  | <input type="checkbox"/> |
| 10 | 14/11/19 11:51 | DISCHARGE VOUCHER |  | <input type="checkbox"/> |

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014630/R1PB3Q2

Date: 14/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : SKS8455M Insured Vehicle No : SHC8622S
 Date of Loss: 20/08/2019 Nature of Claim: TP Claim No: MCT19080464

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKS8455M Engine No: L15Z71000092
 Make & Model: HONDA HR-V, 1.5 (A) Chassis No: MRHRU1830FP000089
 Reg. Date: 12/05/2015 (Man. Year: 2015) Odometer: 84023 km
 Colour: Grey
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|------------------|-----------------|-----------------|--------------|
| Parts | 9,296.32 | 6,888.52 | 2,407.80 | 25.90 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 4,840.00 | 3,090.00 | 1,750.00 | 36.16 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 14,136.32 | 9,978.52 | 4,157.80 | 29.41 |
| Approved Total (Overridden) (S\$) | | 7,950.00 | | |
| (S\$) | 14,136.32 | 7,950.00 | 6,186.32 | 43.76 |
| + GST 7.00/7.00% (S\$) | 989.54 | 556.50 | 433.04 | 43.76 |
| Nett Amount (S\$) | 15,125.86 | 8,506.50 | 6,619.36 | 43.76 |
| + Car Rental (13.0 x S\$100.00/day + 7.00% GST) (S\$) | | 1,391.00 | | |
| + Doc/Search Fee (S\$) | | 7.49 | | |
| Nett Liability (S\$) | | 9,904.99 | | |

INSPECTION

Date of Assignment: 21/08/2019
 Date Inspected: 21/08/2019 Inspected At: Shu Fatt Auto Works (HQ)
 Block 1009 Bukit Merah Lane 3, #01-90
 Singapore 159723
 Estimated Period of Repair: 11.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 21 Oct 2019) |
| Parts: | M1-SUV | HONDA HR-V 1.5 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKS8455M) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---|---------------|-------------|--------------|
| 1 | 1 | | *REAR BOOT | Bent | 1,108.90 FL | *1,108.90 FL |
| 2 | 1 | | *REAR BOOT LOGO | Necessary | 21.70 FL | *21.70 FL |
| 3 | 1 | | *REAR BOOT I-VTEC EMBLEM | Necessary | 21.70 FL | *21.70 FL |
| 4 | 1 | | *REAR BOOT HR-V EMBLEM | Necessary | 43.20 FL | *43.20 FL |
| 5 | 1 | | *REAR BOOT LOCK | Serviceable | 157.20 FL | *- FL |
| 6 | 1 | | *REAR BOOT RUBBER | Necessary | 98.60 FL | *98.60 FL |
| 7 | 1 | | *REAR WINDSCREEN MOULDING | Necessary | 149.20 FL | *149.20 FL |
| 8 | 1 | | *REAR BOOT INNER GARNISH | Serviceable | 224.20 FL | *- FL |
| 9 | 1 | | *RT REAR BOOT REFLECTOR | Cracked | 240.20 FL | *240.20 FL |
| 10 | 1 | | *REAR TAIL LIGHTS | O/S Cracked | 482.70 FL | *482.70 FL |
| 11 | 4 | | *REAR TAIL LIGHT HOLDERS | Serviceable | 965.40 FL | *- FL |
| 12 | 1 | | *REAR SUPPORT PANEL | Bent | 583.40 FL | *583.40 FL |
| 13 | 1 | | *REAR PANEL INNER GARNISH | Deformed | 63.20 FL | *63.20 FL |
| 14 | 1 | | *RT REAR FENDER | Buckled | 884.20 FL | *884.20 FL |
| 15 | 1 | | *RT REAR FENDER INNER GARNISH | Deformed | 584.10 FL | *584.10 FL |
| 16 | 1 | | *RT REAR FENDER INNER COWLING | Cut | 261.40 FL | *261.40 FL |
| 17 | 1 | | *SET RT REAR FENDER INNER COWLING CLIPS | Necessary | 48.00 FL | *48.00 FL |
| 18 | 1 | | *REAR BUMPER | Torn | 528.10 FL | *528.10 FL |
| 19 | 1 | | *REAR BUMPER SIDES | O/S Cut | 390.80 FL | *195.40 FL |
| 20 | 1 | | *SET REAR BUMPER CLIPS | Necessary | 48.00 FL | *48.00 FL |
| 21 | 1 | | *REAR BUMPER SIDE RETAINERS | O/S Necessary | 48.20 FL | *24.10 FL |
| 22 | 1 | | *REAR BUMPER REFLECTORS | O/S Cracked | 312.40 FL | *156.20 FL |
| 23 | 1 | | *RT REAR FENDER ARCH GARNISH | Scratched | 182.40 FL | *182.40 FL |
| 24 | 1 | | *RT REAR BOOT | Repair | 930.40 FL | *- FL |
| 25 | 1 | | *RT REAR DOOR RUBBER | Serviceable | 213.10 FL | *- FL |
| 26 | 1 | | *REAR WINDSCREEN INNER SEAL | Necessary | 42.00 FS | *42.00 FS |
| 27 | 1 | | *REAR WINDSCREEN SEALANT | Necessary | 45.00 FS | *45.00 FS |
| 28 | 1 | | *REAR NUMBER PLATE | Serviceable | 55.00 FS | *- FS |
| 29 | 1 | | *SET REAR REVERSE SENSORS | Not Working | 280.00 FS | *220.00 FS |
| 30 | 1 | | *SPARE WHEEL BASE | Bent | 685.10 FL | *685.10 FL |
| 31 | 1 | | *REAR EXHAUST SILENCER | Bent | 704.90 FL | *704.90 FL |
| 32 | 1 | | *REAR CENTRE EXHAUST | Bent | 762.90 FL | *762.90 FL |
| 33 | 2 | | *REAR EXHAUST HOLDERS | Necessary | 41.00 FL | *41.00 FL |
| 34 | 1 | | *REAR EXHAUST HEAT SHIELD | Bent | 75.00 FL | *75.00 FL |
| 35 | 1 | | *REAR EXHAUST SEAL | Necessary | 45.00 FL | *45.00 FL |
| 36 | 1 | | *CENTRE EXHAUST SEAL | Necessary | 28.10 FL | *28.10 FL |
| 37 | 1 | | *REAR SPARE WHEEL COVER HOOK | Cracked | 50.20 FL | *50.20 FL |
| 38 | 1 | | *RIGHT REAR SPRING SHOCK MOUNTING | Necessary | 65.00 FL | *65.00 FL |
| 39 | 1 | | *RIGHT REAR REVERSED SENSOR BRACKET | Necessary | 45.00 FL | *45.00 FL |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 11,514.90 8,533.90
 - List Item Discount on L Items 20.00/20.00% (\$\$) 2,218.58 1,645.38

Total Parts (\$\$) 9,296.32 6,888.52

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|---|-----|----------|-------------|-----------|------------|--------|
| Report was unsubmitted during this print-out. | | | | | | |

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|---|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | TO KNOCK ,STRAIGHTEN REAR INNER PANEL,REAR LOWER PANEL,REAR SIDE PANEL,LEFT REAR CHASSIS ,RT REAR CHASSIS ,RT REAR ARCH INNER PANEL,RT REAR DOOR PILLAR ,REAR FLOOR BOARD ,REAR MEMBER ,RENEW REAR BOOT ,REAR SUPPORT PANEL,REAR LIGHTS ,RT REAR FENDER ,REAR BUMPER AND ASSEMBLY | New | 1,800.00 | 1,300.00 |
| 2 | TO RESPRAY DAMAGED PARTS | New | 1,650.00 | 1,200.00 |
| 3 | TO REMOVE,REPLACE REAR WINDSCREEN | New | 180.00 | 120.00 |
| 4 | TO REMOVE REAR SEATS ,UPHOLSTERY ,ROOF LINING ,GARNISHES ,CARPETS TO FACILITATE REPAIRS AND ASSEMBLY | New | 280.00 | 100.00 |
| 5 | TO REMOVE RT REAR UNDER CARRIAGE TO FACILITATE REPAIRS AND ASSEMBLY | New | 180.00 | 80.00 |
| 6 | TO CHECK AND ADJUST WHEEL ALIGNMENT | New | 150.00 | 60.00 |
| 7 | TO CHECK AND RESET ECU | New | 150.00 | 80.00 |
| 8 | TO REMOVE ,REPLACE REAR EXHAUST & ASSEMBLY | New | 450.00 | 150.00 |
| Gross Labour Cost (S\$) | | | 4,840.00 | 3,090.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >