

REF: CC3/AIG190146091 Avf3n2

Adrian merimen

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1900061636

Claims No. _____

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

▲	
N/S	O/S

Bal. or Market Value: 125K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMK8698Y Yr Regn: 2019 / March

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 c.c. 999

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 6135 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZ2GASKA027348

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R18

R: 225/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 15/8/19 D.O.I. 20/08/19

Survey held at Premium

Des. of Damages: Front / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	ODA/G.
	SMK 8698Y - X
21/8/19	Revert via merimen
22/8/19	Rece approved \$ 8784 from victor by merimen
22/8/19	Informed TRoy CIA ex \$800 by email
22/10/20	Final fig \$ 7578 (Red 25,896 77%) confirmed by email

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:		Survey Fee:	Date:
1) 28/2 - typist	2)	IN	OUT	Basic & Add.	200
3)	4)			S + RS, SI	11
5)	6)			Photos	
Final Report:				Others	
				TOTAL	211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
--	--

Attn: _____ **Date:** 21 Aug 2019

Preliminary Advice

Vehicle No	: SMK8698Y	Accident Date	: 15/08/2019
Make	: AUDI Q2	Policy No.	: 1900067636
Assignment Date	: 21/08/2019	Excess	: S\$0.00
Date of Inspection	: 20/08/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,474.00
Revised Amount	:S\$	8,784.00
Check Items (Estimated)	:S\$	1,845.00
Total	:S\$	10,629.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	44,154.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,846.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 August 2019 5:43 PM
To: 'Claims'; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SMK 8698 Y ON 15/8/19

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SMK 8698Y (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 August 2019 1:36 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMK 8698 Y ON 15/8/19

Dear TRoy,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 22 August 2019 1:15 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMK 8698 Y ON 15/8/19

Dear all,

Kindly update the status of this case mentioned.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 20 August 2019 8:18 PM
To: 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'
Cc: 'Claims Dept'
Subject: RE: OD CLAIM FOR SMK 8698 Y ON 15/8/19

Dear all,

Survey was done earlier by Surveyor. Herein attached with the estimate with marking for your next action. Kindly advise for the claim status and also the excess as well.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 19 August 2019 7:37 PM
To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SMK 8698 Y ON 15/8/19

Dear all,

Attached is the estimate for your kind reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 16 August 2019 3:18 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMK 8698 Y ON 15/8/19

Dear All,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

Please arrange survey on 20/8/2019, 10am. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SMK8698Y (4572228984SG)**
OD
Aug 15 2019 3:05PM
[MICHELLE KUAH]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 22/08/2019 17:31 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8784.00) - SMK8698Y - Claim Handler: Yap, Weijoe

Approved:8784.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 22 January 2020 3:51 PM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiyee.yap@premiumauto.com.sg;
SUR
Subject: RE: FINAL REVISION - SMK8698Y - OD AIG - SURVEYED 20 AUG 19

Dear Mr Boo,

Confirm repair cost of \$7578.00 before excess \$800 and GST @ 5 days.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 16 January 2020 5:05 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SMK8698Y - OD AIG - SURVEYED 20 AUG 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7578.00 @ 5 days.

Your early closure is well appreciated.

Best regards - jb

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	864A
Vehicle Details	
Vehicle No.:	SMK8698Y
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CHZC26392
Chassis No.:	WAUZZZGA5KA027348
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,680.00
Original Registration Date:	28 Mar 2019
First Registration Date:	28 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$25,152.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2029
PARF Rebate Amount:	\$18,864.00
Intended COE Rebate Details	
COE Expiry Date:	27 Mar 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,309.00
COE Rebate Amount:	\$25,290.00
Total Rebate Amount:	\$44,154.00

The information contained herein is correct as at 16 Aug 2019

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MICHELLE KUAH
 Period of Insurance : 28 Mar 2019 To 27 Mar 2020
 Engine No. : CHZC26392
 Chassis No. : WAUZZZGA5KA027348

Vehicle No. : SMK8698Y
 Policy No. : 1900067636
 Endorsement No. : 000000000293892
 Issued Date : 29 Jul 2019

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2019
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MICHELLE KUAH - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

*We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.
 J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

pacsm

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0983/2019/TNS
Date : 19-Aug-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

7B Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS. MICHELLE KUAH
Address : BLK 103 JALAN RAJAH
#05-50
Singapore 321103
Telephone : (HP) +65 98008896
Type of Claim : Own Damage Claims
Policy No. : 1900067636
Vehicle No : **SMK 8698 Y**
Model Code : Audi Q2 1.0 TFSI S Tronic
Model / Year : 28/3/2019
Engine No : CHZ C26392
Chassis No : WAUZZZGA5KA027348
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 15-Aug-19
Place of Accident : RIVER VALLEY ROAD

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMK 8698 Y

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer Assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. Re-organise rear crash management components. Reinstall all parts removed.	\$ 4,800.00 1000 ✓	✓
3	To respray front bumper, both front fenders and bonnet.	\$ 4,500.00 1100 ✓	✓
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>9,852.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMK 8698 Y

S/N	Parts Description			Damaged Parts & Prices	
				S/Nett	Remark
1	FRONT BUMPER - LH / RH <i>replaced</i>	2	S	1,572.00	<i>1256.80</i>
2	FRONT BUMPER CONNECTING PIECE - CENTRE <i>Not Nec</i>		S	134.00	? X
3	BUMPER FIXING PARTS <i>seen</i>		S	314.00	X
4	FRONT BUMPER GRILLE - CENTRE <i>Not Nec</i>	2	S	179.00	? X
5	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>Not Nec</i>	2	S	308.00	X.
6	FRONT BUMPER END CAP - LH / RH <i>seen</i>	2	S	62.00	+
7	FRONT BUMPER SPOILER <i>Not Nec</i>		S	273.00	? X
8	FRONT BUMPER CLOSING ELEMENT <i>seen</i>	2	S	142.00	X.
9	WHEEL SPOILER - LH / RH <i>Not Nec</i>	2	S	62.00	+
10	FRONT BUMPER ADAPTER - LH / RH <i>seen</i>	2	S	70.00	+
11	RADIATOR GRILLE <i>cracked</i>		S	1,301.00	<i>1040.80</i>
12	RADIATOR GRILLE STRIKER PLATE <i>Not Nec</i>		S	114.00	? X
13	FRONT BUMPER CARRIER <i>Not Nec</i>		S	625.00	? X
14	FRONT BUMPER FOAM FILLER PIECE <i>Not Nec</i>	2	S	71.00	? X
15	FRONT BUMPER COVER <i>seen</i>		S	91.00	X.
16	FRONT BUMPER GUIDE SECTION - LH / RH <i>seen</i>	2	S	64.00	+
17	CAUTION SIGN <i>seen</i>		NEC S	13.00	+
18	AIRCON STICKER <i>seen</i>		NEC S	7.00	+
19	HORN - LH LOW TONE <i>seen</i>		S	262.00	+
SUB TOTAL SPARE PARTS				S 5,664.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No.SMK 8698 Y**

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
20	SIGNAL HORN - RH HIGH TONE	1	S	180.00 +
21	HORN SPRING SHACKLE - LH / RH	2	S	58.00 +
22	FENDER - LH / RH	2	S	2,094.00 +
23	FENDER ATTACHMENT PARTS	2	S	72.00 X
24	FENDER BRACKET - LH / RH	2	S	86.00 X
25	FENDER BRACE - LH / RH	2	S	58.00 +
26	WHEEL HOUSING LINER - LH / RH	2	S	366.00 +
27	WHEEL HOUSING LINER ATTACHMENT PARTS	2	S	103.00 +
28	BONNET LID HINGE - LH / RH	1	S	2,549.00 ✓ 2037.00
29	BONNET ATTACHMENT PARTS	1	S	149.00 ? X
30	IMPACT PROTECTION - LH / RH / CENTRE	3	S	82.00 - 64.40
31	BONNET BOWDEN CABLE - CENTRE	1	S	53.00 +
32	BONNET LID LOCK CABLE	1	S	67.00 +
33	BONNET BOWDEN CABLE - LH / RH	2	S	106.00 +
34	BONNET RELEASE LEVER	1	S	12.00 +
35	BONNET RELEASE ELEMENT	1	S	53.00 +
36	BONNET LID LOCK	2	S	367.00 +
37	BONNET STRIKER - LH / RH	2	S	200.00 +
38	MAIN BEAM HEADLIGHT MOUNTING - LH / RH	2	S	214.00 +
39	LED HEADLIGHT - LH / RH	2	S	8,982.00 +
40	LIFT CYLINDER - LH / RH	2	S	256.00 +
SUB TOTAL SPARE PARTS		\$		16,107.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMK 8698 Y

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/	Nett	
41	HEADLIGHT HOSE - RH	5	\$ 850.00	*
42	WHEEL COVER - LH / RH	2	\$ 588.00	✓ 469.60
43	RADIATOR AIR GUIDE - LH / RH	2	\$ 54.00	*
44	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 19.00	*
45	FRONT NO. PLATE <i>Best</i>	S/N	\$ 40.00	✓ 40
46	SUNDRIES <i>Nett</i>		\$ 300.00	✓ 1500
TOTAL SPARE PARTS		:	\$ 23,622.00	
TOTAL LABOUR CHARGES			\$ 9,852.00	
GRAND TOTAL			\$ 33,474.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lij
Surveyed Date : 20/08/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 days

LJK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0983/2019/TG
Date : 19-Aug-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days - ok - jb - 16 Jan 20

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Michelle Kuah
Address : Bik 103 Jalan Rajah
#05-50
Singapore 321103
Telephone : (HP) +65 98008896
Type of Claim : Own Damage Claims
Policy No. : 1900067636
Vehicle No : **SMK 8698 Y**
Model Code : Audi Q2 1.0 TFSI S Tronic
Model / Year : 28/3/2019
Engine No : CHZ C26392
Chassis No : WAUZZZGA5KA027348
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 15-Aug-19
Place of Accident : River Valley Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMK 8698 Y

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Reccomendations</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. Re-organise rear crash management components. Reinstall all parts removed.	\$	4,800.00	\$ 1,000.00
3	To respray front bumper, both front fenders and bonnet.	\$	4,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 9,852.00	\$ 2,652.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMK 8698 Y**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER - LH / RH	2 \$	1,572.00 \$ 1,256.80
2	FRONT BUMPER CONNECTING PIECE - CENTRE	\$	134.00
3	FRONT BUMPER FIXING PARTS	\$	314.00
4	FRONT BUMPER GRILLE - CENTRE	2 \$	179.00
5	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2 \$	308.00
6	FRONT BUMPER END CAP - LH / RH	2 \$	62.00
7	FRONT BUMPER SPOILER	\$	273.00
8	FRONT BUMPER CLOSING ELEMENT	2 \$	142.00
9	WHEEL SPOILER - LH / RH	2 \$	62.00
10	FRONT BUMPER ADAPTER - LH / RH	2 \$	70.00
11	RADIATOR GRILLE	\$	1,301.00 \$ 1,040.80
12	RADIATOR GRILLE STRIKER PLATE	\$	114.00
13	FRONT BUMPER CARRIER	\$	625.00
14	FRONT BUMPER FOAM FILLER PIECE	2 \$	71.00
15	FRONT BUMPER COVER	\$	91.00
16	FRONT BUMPER GUIDE SECTION - LH / RH	2 \$	64.00
17	CAUTION SIGN	NEC \$	13.00
18	AIRCON STICKER	NEC \$	7.00
19	HORN - LH LOW TONE	\$	262.00
20	SIGNAL HORN - RH HIGH TONE	\$	180.00
SUB TOTAL SPARE PARTS		:	\$ 5,844.00 \$ 2,297.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMK 8698 Y**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remarks
				\$ 2,297.60
21	HORN SPRING SHACKLE - LH / RH	2	\$ 58.00	
22	FENDER - LH / RH	2	\$ 2,094.00	
23	FENDER ATTACHMENT PARTS	2	\$ 72.00	
24	FENDER BRACKET - LH / RH	2	\$ 86.00	
25	FENDER BRACE - LH / RH	2	\$ 58.00	
26	WHEEL HOUSING LINER - LH / RH	2	\$ 366.00	
27	WHEEL HOUSING LINER ATTACHMENT PARTS	2	\$ 103.00	
28	BONNET LID		\$ 2,549.00	\$ 2,039.20
29	BONNET ATTACHMENT PARTS		\$ 149.00	
30	IMPACT PROTECTION - LH / RH / CENTRE	3	\$ 82.00	\$ 64.40
31	BONNET BOWDEN CABLE - CENTRE		\$ 53.00	
32	BONNET LID LOCK CABLE		\$ 67.00	
33	BONNET BOWDEN CABLE - LH / RH	2	\$ 106.00	
34	BONNET RELEASE LEVER		\$ 12.00	
35	BONNET RELEASE ELEMENT		\$ 53.00	
36	BONNET LID LOCK	2	\$ 367.00	
37	BONNET STRIKER - LH / RH	2	\$ 200.00	
38	MAIN BEAM HEADLIGHT MOUNTING - LH / RH	2	\$ 214.00	
39	LED HEADLIGHT - LH / RH	2	\$ 8,982.00	
40	LIFT CYLINDER - LH / RH	2	\$ 256.00	
SUB TOTAL SPARE PARTS			\$ 15,927.00	\$ 4,401.20

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMK 8698 Y**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remarks
				\$ 4,401.20
41	HEADLIGHT HOSE - RH	5	\$ 850.00	
42	WHEEL COVER - LH / RH	2	\$ 588.00	\$ 469.60
43	RADIATOR AIR GUIDE - LH / RH	2	\$ 54.00	
44	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 19.00	
45	FRONT NO PLATE	S/N	\$ 40.00	\$ 40.00
46	SUNDRIES		\$ 300.00	\$ 15.20
TOTAL SPARE PARTS			: \$ 23,622.00	\$ 4,926.00
TOTAL LABOUR CHARGES			: \$ 9,852.00	\$ 2,652.00
GRAND TOTAL			: \$ 33,474.00	\$ 7,578.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMK 8698 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0983/2019/NH

19th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMK 8698 Y, Audi Q2 1.0 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SMK 8698 Y**, claimant, **Ms. Michelle Kuah**, please find the related document per attached.

1. A copy of the Original invoice no. 85014858 – S\$ 7,252.46.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMK 8698 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax: 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:02

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014858 Date: 18/02/2020 Order: SMK8698Y Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SMK8698Y (V 41147)	Regn Date: 28/03/2019	Mileage: 6910	WIP No.: 64373
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA5KA027348	Engine: CHZ C26392	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

	Details	Qty	Unit Price	Amount
S	SUBLET M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A807107 GRU COVER Less 020%	1.00	785.50	628.40
X	A81A807108 GRU COVER Less 020%	1.00	785.50	628.40
X	A81A853651 MX3 GRILLE Less 020%	1.00	1301.00	1,040.80
X	A81A823029 HOOD(LAST) Less 020%	1.00	2549.00	2,039.20
X	A81A823124 PROTECTION Less 020%	1.00	26.50	21.20
X	A81A823125 PROTECTION Less 020%	1.00	27.50	22.00
X	A81A823126 PROTECTION Less 020%	1.00	26.50	21.20
X	A81A853717 4W3 COVER Less 020%	1.00	293.50	234.80
X	A81A853718 4W3 COVER Less 020%	1.00	293.50	234.80
X	A81A121285 AIR DOCT (SHARE) AP Less 020%	1.00	19.00	15.20

Parts 4,886.00
Labour 0.00
Sublet 2,692.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,778.00
7% GST 474.46
Grand Total 7,252.46



18/2

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMK 8698 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/983/2019/TG
12 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: **CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1

total pages

Make & Model : Audi Q2 1.0 TFSI S Tronic
Vehicle Chassis No. : WAUZZZGA5KA027348
Vehicle Regn No. : **SMK 8698 Y**
Vehicle Mileage : 6912 KM
Vehicle Owner : Ms. Michelle Kuah
Certificate No : 1900067636
Own Damage Excess : \$856.00 (Inclusive GST)
Accident Date : 15/08/2019
Place : River Valley Road
Repair Cost : S\$ 7252.46
WIP No. : 64373
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 1145hrs
Date : 14/9/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2019 11:34		21 Aug 2019 11:26 Edit Adj Rpt	S\$7,578.00 Edit Estimates	S\$7,578.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured: MICHELLE KUAH , ID: S8511864A, Tel: +6598008896, Email: XYKUAH@GMAIL.COM									
Vehicle Reg. No.: SMK8698Y		Date of Loss: 15/08/2019 15:00 - :59 [4 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 4572228984SG		Policy/Cover Note No.: 1900067636 (Comprehensive) Coverage: 28/03/2019 - 27/03/2020							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/08/2019]									
Driver/Custodian: MICHELLE KUAH (34 / Female) , NRIC: S8511864A, Tel: +6598008896 Email: XYKUAH@GMAIL.COM									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> • AIG_SG (22/08/2019): Alert - Adj Mandate Approved (S\$8784.00) - SMK8698Y - Claim Handler: Yap, Weijoe • AIG_SG (21/08/2019): SMK8698Y / OD / 15/08/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS			View All Search Tasks Create New Task Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK8698Y (4572228984SG)
 OD
 Aug 15 2019 3:05PM
 [MICHELLE KUAH]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View	View in Browser ▼
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	21/08/19 12:48	Adjuster Immediate Advice	1	Load HTM
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
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19	21/08/19 11:49	General View	1	Load JPG <input checked="" type="checkbox"/>
20	21/08/19 11:49	General View	1	Load JPG <input checked="" type="checkbox"/>
21	21/08/19 11:49	General View	1	Load JPG <input checked="" type="checkbox"/>
22	21/08/19 11:49	General View	1	Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	21/08/19 11:49	Singapore Accident Statement	1	Load PDF
2	21/08/19 11:49	Certificate of Insurance	1	Load PDF
3	21/08/19 11:50	Insured's Driving License	1	Load PDF
4	21/08/19 11:50	MARK ESTIMATE	1	Load PDF
5	02/03/20 09:34	WORKSHOP INVOICE	1	Load PDF
6	02/03/20 09:34	DISCHARGE VOUCHER	1	Load PDF

Linked Accident Report Documents

			View	View in Browser ▼
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	04/09/19 02:12	Accident Statement	1	Load HTM
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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17	16/08/19 15:06	Accident Photo		Load JPG	
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19	16/08/19 15:06	Accident Photo		Load JPG	

Documentation			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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2	16/08/19 15:07	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small></p>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19014609/AVF3N2

Date: 02/03/2020

REFERENCE

Insured/Claimant:	MICHELLE KUAH	Policy No:	1900067636	Claim No:	4572228984SG
Date of Loss:	15/08/2019	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMK8698Y	Engine No:	CHZC26392
Make & Model:	AUDI Q2, 999cc 1.0 TFSI S TRONIC (A)	Chassis No:	WAUZZZGA5KA027348
Reg. Date:	28/03/2019 (Man. Year: 2018)	Odometer:	6135 km
Colour:	Black		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$125,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45R18	Rear Tyre Size:	225/45R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	23,622.00	4,926.00	18,696.00	79.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,852.00	2,652.00	7,200.00	73.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	33,474.00	7,578.00	25,896.00	77.36
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	32,674.00	6,778.00	25,896.00	79.26
+ GST 7.00/7.00% (S\$)	2,287.18	474.46	1,812.72	79.26
Nett Amount (S\$)	34,961.18	7,252.46	27,708.72	79.26

INSPECTION

Date of Assignment:	21/08/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Date Inspected:	20/08/2019		
Estimated Period of Repair:	5.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*FRONT BUMPER LH/RH	Deformed	1,572.00 FS	*1,256.80 FS
2	1		*FRONT BUMPER CONNECTING PIECE-CENTRE	Not Necessary	134.00 FS	*- FS
3	1		*BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
4	2		*FRONT BUMPER GRILLE-CENTRE	Not Necessary	179.00 FS	*- FS
5	2		*FRONT BUMPER AIR GUIDE GRILLE-LH/RH	Not Necessary	308.00 FS	*- FS
6	2		*FRONT BUMPER END CAP-LH/RH	Not Necessary	62.00 FS	*- FS
7	1		*FRONT BUMPER SPOILER	Not Necessary	273.00 FS	*- FS
8	2		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*- FS
9	2		*WHEEL SPOILER-LH/RH	Not Necessary	62.00 FS	*- FS
10	2		*FRONT BUMPER ADAPTER-LH/RH	Not Necessary	70.00 FS	*- FS
11	1		*RADIATOR GRILLE	Cracked	1,301.00 FS	*1,040.80 FS
12	1		*RADIATOR GRILLE STRIKER PLATE	Not Necessary	114.00 FS	*- FS
13	1		*FRONT BUMPER CARRIER	Not Necessary	625.00 FS	*- FS
14	2		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	71.00 FS	*- FS
15	1		*FRONT BUMPER COVER	Not Necessary	91.00 FS	*- FS
16	2		*FRONT BUMPER GUIDE SECTION-LH/RH	Not Necessary	64.00 FS	*- FS
17	1		*CAUTION SIGN	Not Necessary	13.00 FS	*- FS
18	1		*AIRCON STICKER	Not Necessary	7.00 FS	*- FS
19	1		*HORN-LH LOW TONE	Not Necessary	262.00 FS	*- FS
20	1		*SIGNAL HORN-RH HIGH TONE	Not Necessary	180.00 FS	*- FS
21	2		*HORN SPRING SHACKLE-LH/RH	Not Necessary	58.00 FS	*- FS
22	2		*FENDER-LH/RH	Not Necessary	2,094.00 FS	*- FS
23	2		*FENDER ATTACHMENTS PARTS	Not Necessary	72.00 FS	*- FS
24	2		*FENDER BRACKET-LH/RH	Not Necessary	86.00 FS	*- FS
25	2		*FENDER BRACE-LH/RH	Not Necessary	58.00 FS	*- FS
26	2		*WHEEL HOUSING LINER-LH/RH	Not Necessary	366.00 FS	*- FS
27	2		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	103.00 FS	*- FS
28	1		*BONNET LID	Dented	2,549.00 FS	*2,039.20 FS
29	1		*BONNET ATTACHMENT PARTS	Not Necessary	149.00 FS	*- FS
30	1		*IMPACT PROTECTION-LH/RH/CENTRE (3 Pcs)	Necessary	82.00 FS	*64.40 FS
31	1		*BONNET BOWDEN CABLE-CENTRE	Not Necessary	53.00 FS	*- FS
32	1		*BONNET LID LOCK CABLE	Not Necessary	67.00 FS	*- FS
33	2		*BONNET BOWDEN CABLE-LH/RH	Not Necessary	106.00 FS	*- FS
34	1		*BONNET RELEASE LEVER	Not Necessary	12.00 FS	*- FS
35	1		*BONNET RELEASE ELEMENT	Not Necessary	53.00 FS	*- FS
36	2		*BONNET LID LOCK	Not Necessary	367.00 FS	*- FS
37	2		*BONNET STRIKER-LH/RH	Not Necessary	200.00 FS	*- FS
38	2		*MAIN BEAM HEADLIGHT MOUNTING-LH/RH	Not Necessary	214.00 FS	*- FS
39	2		*LED HEADLIGHT-LH/RH	Not Necessary	8,982.00 FS	*- FS
40	2		*LIFT CYLINDER-LH/RH	Not Necessary	256.00 FS	*- FS
41	5		*HEADLIGHT HOSE-RH	Not Necessary	850.00 FS	*- FS
42	2		*WHEEL COVER-LH/RH	Necessary	588.00 FS	*469.60 FS
43	2		*RADIATOR AIR GUIDE-LH/RH	Not Necessary	54.00 FS	*- FS
44	1		*RADIATOR AIR GUIDE-UPPER CENTRE	Not Necessary	19.00 FS	*- FS
45	1		*FRONT NO PLATE	Bent	40.00 FS	*40.00 FS
46	1		*SUNDRIES	Necessary	300.00 FS	*15.20 FS

F=Franchise part. S=SpcNell.

Total Parts (\$\$)	23,622.00	4,926.00
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,BOTH FRONT FENDERS,BONNET AND BOTH HEADLIGHTS.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	4,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER,BOTH FRONT FENDERS AND BONNET	New	4,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			9,852.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >