

## ASSIGNMENT

Surveyor:

Kenneth

DOI:

26/8/2019

Date / Time: 20/08/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLV 935U

Claim No.:

S9M01XF1

Name of Insured:

LEE YU MING

Policy No.:

GA306930/1

Insured Tel No.:

HP: +65-96835017

Make / Model:

TOYOTA COROLLA ALTIS-1.8 (A)

Excess Sec II :S\$

D.O.A: 18/08/2019 10:30

SLIP RD FROM UPP PAYA LEBAR RD TO UPP SERANGOON RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMK 4192R



INSRS:

WSP: LIM TAN

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	SMK 4192R - X	SLV 935U - X	STAGE	DATE / PIC	
5/9/19	Email LOI.		Non-Reporting ltr (1st):		
12/9/19	Liability clear send tp.		Non-Reporting ltr (2nd):		
16/9/19	TO seek mandate.		Non-Reporting ltr (Final):		
16/9/19	Pending mandate approval. (Approved)		Notification ltr (if non-pickup):		
16/9/19	Letter to #3021-26 as per TP 100. DV send (Pending DV m).		Call OI:	7 Cpl	
24/9/19	DV in (File pass Admin to close)		After call ltr to OI:	5/9/19	
			Documentation Check List:	Handler Typist	
			Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Towing Invoice	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by: Kenneth	
FINALIZATION Date/Time: 19/9/19		Confirm with: Mandy		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost: P/P	S\$ 2011.04	4 days) Reduction: \$850.64 % 25			
FINAL SETTLEMENT Date/Time: 19/9/19		Confirm with: Mandy		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27.		
Repair Cost: (WPA)	S\$ 2193.21				
Loss of Rental (LOR):	S\$ -	( days)			
Loss of Use (LOU):	S\$ 200.00	(5.50 x 4 days)			
Loss of Income (LOI):	S\$ -	( \$ x days)			
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)				
GIA/LTA Search	S\$ 7.45				
Medical:	S\$ -				
Disbursement: E-day kune	S\$ 20.00	(e.g. Tow/ Independent)			
Legal Cost	S\$ -				
Total:	S\$ 3021.26	Global Sum S\$:			
FINAL PAYMENT Date/Time:		Confirm with:		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	S\$ 3021.26	Name 1:	Lim Tan motor pte ltd		
Payee 2: (Strike if N.A.)	S\$ -	Name 2:			
Payee 3: (Strike if N.A.)	S\$ -	Name 3:			

ASSIGNMENT

From: Date: 26.8.2019

Estimated Cost:  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMK 4912R  
at Workshop m/s: Lim Tan  
of: BLK 176 Sin Ming Drive #03-09

Insured:  
Policy No:  
Claims No:  
Sum Insured:  
Excess:  
(Client's Record)  
Make of Veh: After 10.30a.m

(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$ 73k

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 1.131% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMK 4192R Yr Regn: 04 19

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

Make: Honda 15T cc 1317

Colour: M. Grey A/C: Insured / Std / Nil / NA

Sp. Reading: 1633 T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No: GK 3 13 43914

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/70R14  
R:

BS / ☒ DON / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front: Rear:

R/Bal: 9 mm R/Bal: 9 mm

L/Bal: 9 mm L/Bal: 9 mm

D.O.A: 18/8/19 D.O.I: 26/8/19

Survey held at: ✓

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or  
Acc O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P \$2611.04 /- (Red = \$250.64 / 25%)
	11260 / 2018

Date/Time, File Pass to? ☐ : Preli. Report ☐ : Final Report

1) Date/Time, File Return to?

2)

Report Format :  
Lump Sum / I.B.I: (\$ )

Days Of Repair:  
Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)

Survey Fee:  
Transportation  
1 + RL  
Photo  
Others  
TOTAL

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 981E

### Vehicle Details

Vehicle No.: SMK4192R  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 23 Aug 2019  
Vehicle Make: HONDA  
Vehicle Model: FIT 1.3 GF CVT  
Primary Colour: Silver  
Manufacturing Year: 2019  
Engine No.: L13B1452259  
Chassis No.: GK31343914  
Maximum Power Output: 73.0 kW (97 bhp)  
Open Market Value: \$15,094.00  
Original Registration Date: 09 Apr 2019  
First Registration Date: 09 Apr 2019  
Transfer Count: 0  
Actual ARF Paid: \$5,094.00

### OPC Cash Rebate Details

OPC Cash Rebate Eligibility: No  
OPC Cash Rebate Eligibility Expiry Date: -  
OPC Cash Rebate Amount: -

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 08 Apr 2029  
PARF Rebate Amount: \$3,820.00

### Intended COE Rebate Details

COE Expiry Date: 08 Apr 2029  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$9,301.00  
COE Rebate Amount: \$7,440.00  
**Total Rebate Amount: \$11,260.00**

The information contained herein is correct as at 23 Aug 2019

OK

CU4/ASMI9014597/K9A3

Not Authorized

Heavy B&amp;P paint

4 days

**ESTIMATE TO REPAIR**

VEHICLE NO. : SMK 4192 R  
 MAKE : HONDA  
 MODEL : FIT 1.3 GF CVT  
 YEAR : 2019  
 CHASSIS NO : GK31343914

SURVEYOR NAME :  
 DATE OF SURVEY : 26-Aug-19  
 TIME OF SURVEY :

DATE : 20-Aug-19  
 DATE OF ACCIDENT : 18-Aug-19  
 THIRD-PARTY REF : SLV 935 U / AXA

No.	Parts Description / Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper				\$ 580.00
2 pcs	Rear Bumper Retainer		\$ 13.50	01/10.1	\$ 27.00
1 pc	Rear End Panel				\$ 390.00
1 pc	Rear End Panel Garnish				\$ 60.80
1 pc	Tailgate				\$ 814.20
1 pc	Tailgate Emblem				\$ 35.10
1 set	Rear Windscreen Moulding				\$ 120.00
					\$ 2,027.10
	Less 20%				\$ 405.42
					\$ 1,621.68
1 set	Rear Bumper Sensor	S.Nett			\$ 200.00
1 pc	Rear Number Plate	S.Nett			\$ 40.00
1 tube	Rear Windscreen Sealant	S.Nett			\$ 40.00
	To putty and spray painting				\$ 550.00
	To transfer tailgate fittings				\$ 80.00
	To remove & refix rear windscreen				\$ 120.00
	To send vehicle for no. plate seal				\$ 60.00
	To anti-rust				\$ 30.00
	Labour charges				\$ 450.00
	Part 9 \$1576.30				
	- 20% \$315.26				
	\$1261.04				
	SIN \$80.00				
	Labour \$1270.00				
	PBP \$2611.04				
TG/RA-	<b>Total</b>				<b>\$ 3,461.68</b>
	04 days				

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127

Email: edmund@LTM.sg

Website: www.LTM.sg

Co.Reg No. 199307277D

GST Reg No. M2-0019086-0

This document must not be reproduced, in whole or in part, or disclosed to third party or parties without the prior written consent of Lim Tan Motor Pte Ltd

Not Authorized  
Putty B4 paint  
4 days



# ESTIMATE TO REPAIR

VEHICLE NO. : SMK 4192 R  
MAKE : HONDA  
MODEL : FIT 1.3 GF CVT  
YEAR : 2019  
CHASSIS NO : GK31343914

SURVEYOR NAME :  
DATE OF SURVEY : 26-Aug-19  
TIME OF SURVEY :

DATE : 20-Aug-19  
DATE OF ACCIDENT : 18-Aug-19  
THIRD PARTY REF : SLV 935 U / AXA

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper				\$ 580.00
2 pcs	Rear Bumper Retainer		\$ 13.50		\$ 27.00
1 pc	Rear End Panel				\$ 390.00
1 pc	Rear End Panel Garnish				\$ 60.80
1 pc	Tailgate				\$ 814.20
1 pc	Tailgate Emblem				\$ 35.10
1 set	Rear Windscreen Moulding				\$ 120.00
					\$ 2,027.10
	Less 20%				\$ 405.42
					\$ 1,621.68
1 set	Rear Bumper Sensor	S.Nett			\$ 200.00
1 pc	Rear Number Plate	S.Nett			\$ 40.00
1 tube	Rear Windscreen Sealant	S.Nett			\$ 40.00
	To putty and spray painting				\$ 550 650.00
	To transfer tailgate fittings				\$ 80 80.00
	To remove & refix rear windscreen				\$ 120.00
	To send vehicle for no. plate seal				\$ 60.00
	To anti-rust				\$ 30 50.00
	Labour charges				\$ 450 600.00
TG/RA-	Total				\$ 3,461.68

LIM Auto Consultants hence notify the Repairer of the following:

- To survey before spray painting
- To display damaged parts during survey
- Parts price are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No direct modification is allowed
- Supplementing claim must be supported and fully settle the approval from Insurance Company

Authorised by Repairer

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127

Email: edmund@LTM.sg

Website : www.LTM.sg

Co.Reg No. 199307277D

GST Reg No. M2-0019086-0

This document must not be reproduced, in whole or in part, or disclosed to third party or parties without the prior written consent of Lim Tan Motor Pte Ltd




## Service Request Details

Claim

S9M01XF1

Reference

None 

Loss Date

August 18, 2019

Report Date

Aug 19, 2019 12:00:00 AM

Request Date

August 20, 2019

Due Date

August 27, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Richard

T: 5.26 p.m

V: out

E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SMK4192R



MODEL

HONDA FIT GREY

## Service Address

...

## Primary Contact/Insured

LEE YU MING

48 MOUNT SINAI DRIVE, 277105, Singapore

96835017

YOUMINGLEE@GMAIL.COM

## Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

## Additional Instructions

3

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

**Catherine Chong (LKK Auto)**

---

**From:** richard@lrm.sg  
**Sent:** Tuesday, 20 August, 2019 4:00 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Mandy; venus  
**Subject:** [EXTERNAL] RE: Survey Request - Our Client : SMK4912R Your Insured : SLV935U  
D.O.A : 18/08/2019  
**Attachments:** GIA.PDF; ESTIMATE.pdf  
**Importance:** High  
**Categories:** Shailendra

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SMK4912R** to submit a claim against your insured, **SLV935U** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www.LTM.sg](http://www.LTM.sg)  
+65 6452 0893 (Office)  
+65 6458 9127 (Facsimile)  
+65 8484 5418 (Mobile)

**Like us in Facebook!!**

[www.facebook.com/LTMsg](https://www.facebook.com/LTMsg)  
[www.facebook.com/LTM.Performance.Singapore](https://www.facebook.com/LTM.Performance.Singapore)





LIM TAN MOTOR PTE LTD 林陈厚移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-E119086-0

MAIN OFFICE / WORKSHOP

BLK 175 SIN MING DRIVE  
SIN MING AUTOCARE #01-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-36/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

24hrs Helpline: +65 64520893

[WWW.LTM.SG](http://WWW.LTM.SG)



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.



## Re:<MANDATE IA> -S9M01XF1 {ACCIDENT INVOLVING SLV 935U(OI) & SMK 4192R(TP) ON 18/08/2019}

Type

 Question

Message

Hi Cecilia Please proceed with your mandate proposed.

Reply



Date: 7-Sep-19

Your Ref: CC4/AXM19012632/Kgb3

Our ref: LTP082019/076 (SMK 4192 R)

( WITHOUT PREJUDICE )

Attention To : MS CECILIA CHONG (From LKK Auto Consultants Pte Ltd)

Insurance Company : AXA INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SMK4192R & SLV935U ON 18.08.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV42867
<input type="checkbox"/> Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input checked="" type="checkbox"/> E-day licence receipt

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 26-Aug-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1 ] Cost of repair (Inclusive of 7% GST)	\$ 2,793.81
2 ] Loss of Use (\$50.00 x 4 days)	\$ 200.00
3 ] LTA Search Fee	\$ 7.45
4 ] E-day Licence Receipt	\$ 20.00
Total	<u>\$ 3,021.26</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

**Mandy Lim**

Email: [mandy@ltm.sg](mailto:mandy@ltm.sg)

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: [edmund@LTM.sg](mailto:edmund@LTM.sg)

Website : [www.LTM.sg](http://www.LTM.sg)

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

This document must not be reproduced, in whole or in part, or disclosed to third party or parties without the prior written consent of Lim Tan Motor Pte Ltd



Auto  
Consultants  
Pte Ltd

Company Registration No. 199007198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/9/2019

### Survey Details:

Date of loss	18-Aug-19
Date of appointment	20-Aug-19
Date of survey	26-Aug-19
Location of survey	LIM TAN MOTOR PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SMK4192R
Make and Model	HONDA FIT 1.3 GF CVT
Date of registration	9-Apr-19
Parf Rebate	
Market Value	\$ 73,000.00
Parf Rebate	\$ 11,260.00
Nett Loss	\$ 61,740.00

### Repair details:

Initial Estimate	\$ 3,461.68
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,341.04
Check items (estimate)	\$ -
Labour	\$ 1,270.00
Total	\$ 2,611.04
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607108R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,793.81	W/GST
Loss of use	\$ 200.00	4days x \$50
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ 20.00	E-DAY LICENSE
Proposed Total	\$ 3,021.26	



## <MANDATE IA> -S9M01XF1 {ACCIDENT INVOLVING SLV 935U(OI) & SMK 4192R(TP) ON 18/08/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA 527 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3,021.26(CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL / INSTRUCTION. THANKS - CECILIA

Reply



LIM TAN MOTOR PTE LTD  
林陳摩哆私人有限公司

Company's Registration No.: 199307277D  
GST Registration No.: M2-0119086-0

Branch  
(Warranty and Performance) Blk 9 Sector C #01-38/40/42  
Sin Ming Industrial Estate, Singapore 575644  
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65  
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop  
Blk 176 Sin Ming Drive #03-09/10/06  
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)  
Fax: +65 6458 9127  
Email: sales@LTM.sg

WWW.LTM.SG

WANG JING  
31 BISHAN STREET 11  
#32-06  
SINGAPORE 579819

ATTN : MOTOR CLAIMS DEPT  
TEL :  
FAX :  
A/C NO. : 30W0/310

MILEAGE :  
W.O NO. : SO43150  
CAR NO. : SMK4192R  
MAKE : HONDA  
MODEL : FIT 1.3GF CVT

## TAX INVOICE

NO : INV42867  
DATE : 05-09-2019  
TERMS : COD  
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			2,611.0

SINGAPORE DOLLARS : TWO THOUSAND SEVEN HUNDRED NINETY THREE AND EIGHTY ONE CENTS ONLY

REMARKS: D.O.A : 18.08.2019  
LKK REF : CC4/AXM19014597/Kga3

TOTAL QTY: 1.00

SUBTOTAL	2,611.04
DISCOUNT	0.00
TOTAL	2,611.04
GST 7 %	182.77
NET	2,793.81
Deposit	0.00
Balance	2,793.81



AUTHORISED SIGNATURE(C)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 5 September 2019 1:34 PM  
**To:** YOUMINGLEE@GMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> (OUR REF: CC4/ASM19014597/Kga3) \*\*\*  
ACCIDENT INVOLVING SLV 935U & SMK 4192R ON 18/08/2019 \*\*\*

05 SEPTEMBER 2019

LEE YU MING

Dear Sir/ Mdm

**OUR REF : CC4/ASM19014597/Kga3**

**YOUR REF : SLV 935U**

**ACCIDENT INVOLVING SLV 935U AND SMK 4192R ALONG/AT SLIP RD FROM UPP PAYA LEBAR RD TO UPP SERANGOON RD ON 18/08/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **LIM TAN MOTOR PTE LTD** acting on behalf of the owner of SMK 4192R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

To Whom It May Concern

**AUTHORIZATION TO ACT**

I/We, WANG JING ('the third party Claimant') of 31 BISHAN STREET 11 #32-06 SINGAPORE 579819 (Address) owner of SMK4192R (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SMK4192R that was damaged pursuant to the accident which occurred on 18-Aug-19 (date) along SLIP ROAD FROM UPPER PAYA LEBAR ROAD TOWARDS UPPER SERANGOON ROAD (locate on) involving vehicle number SLV935U (the accident').

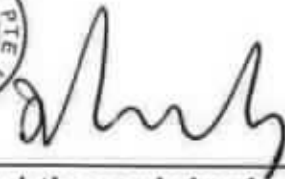
I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 19<sup>th</sup> (day) of August (month) 2019 (year)



Signed By ' the third party claimant '





Signed By ' the workshop '



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLV 035U	(Insd veh)	Model: HONDA FIT
	SMK 4192R	(TP veh)	
Date of Accident/ Time:	18/09/2019 / 10:30		

Repair Estimate	: \$	3,704.00	
Final Repair Cost	: \$	2,783.81	(WGST)
Loss of Use	: \$	200.00	4 days at \$50.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.45	
Others: 8 DAY LICENSE	: \$	20.00	
	: \$		
Final Settlement Sum	: \$	3,021.26	
Payee Name : LIM TAN MOTOR PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ <input checked="" type="checkbox"/> BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



*[Signature]*

*[Signature]*



Signature of workshop representative / Workshop stamp  
Name of Representative: Mandy Lim  
Date: 26.09.2019

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: Venus Lee  
Date: 26.09.2019

*[Signature]*



Signature of AXA's surveyor/representative  
Name of AXA's surveyor /Representative:  
Date: 26/9/19

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

&gt; Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Aug 2019 / 10:14:41

Receipt Date/Time : 20 Aug 2019 / 10:14:41

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190820-000694

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLV935U				
As at 18 Aug 2019/10:30:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SLV935U Enquiry Fee 20190820101207742635	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Aug 2019 / 11:42:22

Receipt Date/Time : 18 Aug 2019 / 11:42:14

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190818-000301

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Usage Date: 19 Aug 2019 (Mon)				
1	Sales of e-Day Licence - SMK4192R e-Day Licence @\$20.00 x 1 20190818114042530017	20.00	0.00	20.00
<b>Sub-Total</b>		20.00	0.00	20.00
<b>Total Before Rounding</b>		20.00	0.00	20.00
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				20.00
Paid By				
	xxxxxxxxxxxx8511	Credit Card: Visa /MasterCard		20.00
<b>Total</b>				20.00
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				20.00
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!


Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19014597/Kga3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KITTY TEO			Date : 04-10-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLV 935U	Veh. Inspected	SMK 4192R	
Policy No.	GA306930/1	Coverage (\$)	0.00	
Claim No.	S9M01XF1	Excess (\$)	0.00	
Assign From		Assign Date	20/08/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA FIT (A)	c.c	1317	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	GK31343914	Colour	METALLIC GREY	
Odometer	1633	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	175/70 R14	DUNLOP	9 mm	
L/H Front Tyre	175/70 R14	DUNLOP	9 mm	
R/H Rear Tyre	175/70 R14	DUNLOP	9 mm	
L/H Rear Tyre	175/70 R14	DUNLOP	9 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	18/08/2019	Inspection Date	26/08/2019	
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMK 4192R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BENT	580.00	580.00
2	REAR BUMPER RETAINER @\$13.50 (CONSISTENT)	O/S DISTORTED	27.00	27.00
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	390.00	-
1	REAR END PANEL GARNISH (CONSISTENT)	SERVICEABLE	60.80	-
1	TAILGATE (CONSISTENT)	BENT	814.20	814.20
1	TAILGATE EMBLEM (CONSISTENT)	NECESSARY	35.10	35.10
1	SET REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	120.00	120.00
	LESS 20% DISCOUNT		-405.42	-315.26
			1,621.68	1,261.04
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER SENSOR (SN) (CONSISTENT)	SERVICEABLE	200.00	-
1	REAR NUMBER PLATE (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	TUBE REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	40.00	40.00
			280.00	80.00
<b>LABOUR</b>				
	TO PUTTY AND SPRAY PAINTING.		650.00	550.00
	TO TRANSFER TAILGATE FITTINGS.		80.00	60.00
	TO REMOVE & REFIX REAR WINDSCREEN.		120.00	120.00
	TO SEND VEHICLE FOR NO.PLATE SEAL.		60.00	60.00
	TO ANTI-RUST.		50.00	30.00
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		600.00	450.00
			-	-
			-	-
			-	-
			1,560.00	1,270.00
<b>GRAND TOTAL</b>			<b>3,461.68</b>	<b>2,611.04</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,611.04</b>

Report Ref No. CC4/ASM19014597/Kga3q2



Report Ref No. CC4/ASM19014597/Kga3q2

A handwritten signature in black ink, appearing to be 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.



Service Request Details

Claim	59M01XF1
Reference	CC4/ASM1W014597/Hga3q2
Loss Date	16 August 2019
Report Date	19 Aug 2019 12:00:00 AM
Request Date	20 August 2019
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	
Incident Vehicle Registration #	SMK4192R
Make	TPVD
Model	HONDA FIT GREY
Service Address	
...	

Primary Contact/Insured	
LEE YU MING	
48 MOUNT SINAI DRIVE, 277105, Singapore	
96835017	
YOUNGINGLEE@GMAIL.COM	

Claim Handler	
TEO KITTY	
6568804602	
kitty.teo@axa.com.sg	

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Consultants

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement				
Reports & Statement				
Invoice				
Surveyor/ Assessor				

NAME	TYPE	expense SUB-TYPE	LTD (TP) AUTHOR	2017 DATE UPLOADED
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKK Inspection 141.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKK Adjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
E-DAY LICENCE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
LOI AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
MANDATE IA DO 16092019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SMK41928 TP GIA.PDF	Reports & Statement	GIA Report	TEO Kitty	20 August 2019
 REPLY FROM WORKSHOP.mig	Letters and Correspondence	Workshop	KUMAR Shalendra	20 August 2019
 PBI FROM WORKSHOP WITH TP GIA SMK49128 & ESTIMATE .mig	Letters and Correspondence	Workshop	KUMAR Shalendra	20 August 2019