A PRODUCT INS. CASE OWN	KHONG Lynn	CC4/ASM19	9014594/	pa3/ n IDAC	132326
Surveyor:	M	DOI: ASSIGN	MENT (9	Date / Time : 20/08/19	
Pre-assign / CC	U/FTE			Registered in Merimen:	_
Insured Vehicle	CVV1272V		Chaire No.	. S9M01XK3	157
* 1	TAN TECK V	ONG	Claim No.	GA457821	V X
Name of Insured	:	OATONICE:	Policy No.		-
Insured Tel No.	:	HP: +65-96265642	Make / Model		10.00
Excess Sec II :5	s —	D.O.A: 17/08/2019 18:3	O Place of Accid	lent : CTE TWDS SLE BEF	ORE YIO CHU KANG
Is driver the own	ner? (VES/NO)	Nature of Accident :		$\overline{}$	~
If NO, Driver N Driver T		(VAL YES/NO)	Of GIA REPO	RT: YES / NO; TP GIA REP	
SLH2296R	→			-	
INSRS: WSP: MG SO Tel : Liability : RMKS:	DLUTION INSRS WSP: Tel: Liabilit RMKS	y: 🗐	INSRS: WSP: Tel: Liability: RMKS:	INS WS Tel Liat RM	P: : :ility:
Date/Time					
	SKX 1373K - X	118006644/r3; DOAI 10/	04/2018	STAGE Non-Reporting ltr (1st):	DATE/PIC
	3KX 1373K - X			Non-Reporting hr (2nd):	
				Non-Reporting ltr (Final): Notification ltr (if non-pickup):	
(3) 1 2020 -	- Fled Suliti	sevel 05 fun		Call Ot: Wh	24/8/4
71.1	D 1 0144 /			After call itr to Ol:	
15/120	- File pass to	mk to dos	L.	Documentation Check List: 1	Handler Typist
				Notification ltr (if non-pickup) After call ltr to OI:	
				Authorisation To Act:	
				Release Voucher:	
				Final Repair Bill:	
				Car Rental Invoice:	
				Towing Invoice LTA / GIA :	
				Medical Bill:	
				PIR: \	
				Mandate/Reject Instruction:	
				LOD	
PRELIMINARY ADVIC	r. p m			Payment Breakdown Form:	
PRELIMINARY ADVIC	E Date/Time:	Sent By:		Post-Repair Photos:	
FINALIZATION	Date/Time:	Confirm with:		Others: Confirm by:	
Repair Cost:	SS	days) Reduction:	%	Email	Call
FINAL SETTLEMENT	Date/Time: 2 1 2020	Confirm with Su Wure		Email Call	
Final Liability:	% (W) (Agreed)	Assessed) BOLA S/N No. : 7	2.	IFNO or B 28, Ass, Lia:	
Repair Cost: W65	ss 5039.00		''		
Loss of Rental (LOR):	55 -	days)			
Loss of Use (LOU): Loss of Income (LOI):	ss GO-Wis SU 1	days)		(L)(0)(0)(A)	RENTE
LOR only LOU on		OR + LOI Tick only on	el .	921	2021
GIA/LTA Search	85/7.45	12 IZEK UMY UM	7.2	- (1	
Medical:	SS -			1) Claim status: Normal/Rejec	t/Private Settle
Disbursement:	SS	(e.g. Tow/ Independen	t)	2) Report Format:	
Legal Cost Total:	ss 5676.45	Clabal Sam St		3) Survey fee: 550	-00
FINAL PAYMENT	Date/Time	Global Sum SS: Confirm with:		Rmail Cut	
Payee 1:	ss 5676.45	Name 1: MG Solu-tiv	in the ind	Email Cal	
Payce 2: (Strike if N.A.)	SS 96.10.17	Name 2:	1 110 010		
Payee 3: (Strike if N.A.)		Name 3:	-		

ASSIGNMENT

From: Date: 20.6-2019	Veh No. SLH2286 R. Yr Regn. 2016, Oct.
From: Date:	Type: M.Cap/ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No: SLH 2296 R	Make: Toyota Wish. ac 1788 Colour Grey. AC Insured/Std/NI/NA
	Colour Grey , A/C Insured / Std / NI / NA
The state of the s	Sp.Reading 7312 + . T/Radio: Insured / Std / NI / NA
M SS LABI HARA DAS A	
Insured:	Eng/No: JT06620W80J045516.
Policy No.	
Claims No	Gen. Cond Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Incred / Leaked / Burnt or
Make of Veh:	Modi: Nil / StRim / STD A/Rim or
V	Tyre Size: F: 215/45R17. R: 215/45R17.
(Policy Condition)	R: 215/45/CLY.
Remark: The veh had commenced its N/S 0/S	BS / DUN / EXNOVA GY) FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of Inspection.	TOYO / YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. Ob mm R/Bal. Ob mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal 06 mm L/Bal 06 mm
Est. Repairs: 06 days Res.: Yes or No	D.O.A. D.O.I. 20/08/15.
Lum Sum: 3 Val.: Yes or No	Survey held at MG Solution !
	Des. of Damages : Frt / (Rea) / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	No. of the control of
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction TO AXA -	
US \$ 47W CRE	d \$ 3949.60 467m
mv 1781C	
PV 153k	
Nett: 25K	
3:	
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
1) : Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation
z) Add Fee	e: Site Insp (\$)s+Rssi
	: Interview (\$) Photos
Report Format:	Tech. Invs (\$) ones
Lump Sum / I.B.I: (\$:Weekend (\$)
	TOTAL

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO

: AXA

DATE

: 19/08/2019

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

: SLH2296R

Xino Tony

MODEL

: TOYOTA WISH 1.8A

TTD6620W80J0J5516

CHASSIS NO

VEHICLE NO

ACCIDENT DETAILS

DATE : 17-Aug-19

TIME : 18:30HRS

THIRD PARTY REQUESTOR / CONTACT : JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	U	NIT LIST PRICE	1	PRICE
1	TAILGATE Dested	-1	\$	1,520.30	s	1,520.30
2	TAIL GATE LOGO	1	\$	60.00	\$	60.00
3	TAIL GATE EMBLEM VALVE MATIC	-1	s	85.00	\$	85.00
4	TAIL GATE INNER TRIM Encland	1	\$	422.00	\$	422.00
5	TAIL GATE TOP LOCK Damy	1	s	360.20	s	360.20
6	TAILGATE WEATHER STRIP 64	- 1	\$	366.20	\$	366.20
7	TAILGATE REFLECTOR RH ALL ALC	1	\$	320.20	\$	320.20
8	TAILGATE WINDSCREEN MOULDING	1	\$	180.00	s	180.00
9	TAILGATE DETECTOR Could	1	\$	160.00	\$	160.00
10	REAR BUMPER Delind	1	\$	633.50	\$	633.50
11	REAR BUMPER SIDE RETAINER	2	\$	72.00	\$	144.00
12	REAR BUMPER STAY DESIRED RH	2	s	74.50	\$	149:00
13	NUMBER PLATE GARNISH (CHROME)	± 1	\$	288.90	\$	288.90
14	TAILLAMP RH and	1	\$	360.20	\$	360.20
15	REAR END PANEL Deuted	1	\$	568.00	\$	568.00
16	REAR END PANEL TOP GARNISH	1	s	255.30	\$	255.30

TOTAL PRICE

\$ 5,872.80

LESS 25%

5 1,468.20

4733.50 3550.42

\$

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNI	T S/NETT	TOT	AL S/NETT
1	REAR NUMBER PLATE COULD	-1	\$	50.00	s	50.00
2	TAILGATE WINDSCREEN SEALANT	1	5	60.00	\$	69.00
3	TAILGATE WINDSCREEN INNER SEAL	1	s	60.00	s	60.00
4	REAR BUMPER CLIP (SET) Mr	-1	s	30.00	\$	30.00
5	TAIL LAMP CLIP (SET)	1	s	35.00	\$	35.00
6	REAR END PANEL TOP GARNISH CLIPS (SET)	1	s	50.00	\$	50,00
	REAR END PANEL INSULATION SEAL NO	1	s	150.00	5	150.00
8	REVERSE SENSOR Damyd	1	s	220.00	\$	220:00
	0		TOTA	AL (/ . C	s	655.00

410

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$	1,400.00	800
2	SPRAY PAINTING TO AFFECTED AREA	s	1,200,00	800
3	WIRING CHECK	s	150,00	30
4	TUFF COAT	s	200,86	- 60 .
5	REMOVE AND REFIX UPHOLSTERY TO FACILITATE REPAIR	\$	180.00	60.
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$	180.00	50
7	REMOVE AND REFIX TAILGATE WINDSCREEN	\$	120.00	/
8	TRANSFER TAILGATE MECHANISM	\$	180,00	80

TOTAL

\$3,610.00

2000

ESTIMATE REPORT

TOTAL PARTS COST : \$

5,059.60

TOTAL LABOUR COST: \$

3,610.00

TOTAL REPAIR COST \$ 15 hence no. 669.60

the Repairer of the following:

. To resurvey beforecities spray painting

To display garraged partis) during resurvey

APPROVED DETAILS: Subject to confirmation

Third party survey is on a "Without Prejudice" basis.

EXCESS + No illegal modification(s) is allowed

NO. OF WORKING DAYS TO THE TENT BY THE RESULT BY AND THE RESULT BY THE R

RE-SURVEY

Date:

Signature

Adrian Ling total. 596042 2/5 20/08/19. 4/5. HTK

PART BY PART OR LUMP SUM :

DATE & TIME OF SURVEY :

SURVEYED BY

CONTACT NUMBER

FAX NUMBER

, > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

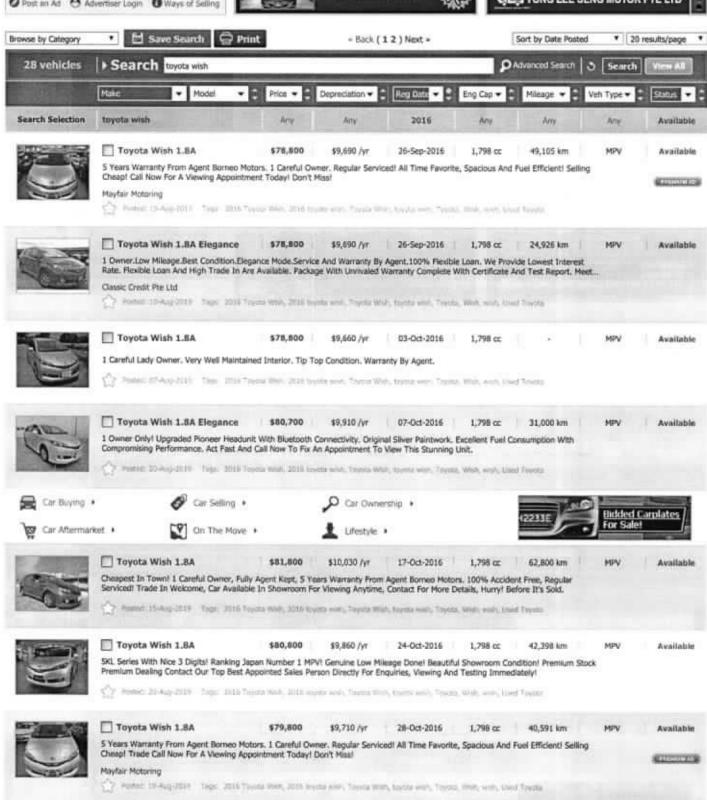
Owner ID Type:	Singapore NRIC	
Owner ID:	882F	
Virgis(uprimits)		
Vehicle No.:	5LH2296R	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	20 Aug 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	WISH 1.8 CVT	
Primary Colour:	Grey	
Manufacturing Year:	2016	
Engine No.:	2ZR1842732	
Chassis No.:	JTDGG20W80J005516	
Maximum Power Output:	105.0 kW (140 bhp)	
Open Market Value:	\$19.955.00	
Original Registration Date:	27 Oct 2016	
First Registration Date:	27 Oct 2016	
Transfer Count:	1	
Actual ARF Paid:	\$19,955.00	
Intended PARE Results Details		
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	26 Oct 2026	
PARF Rebate Amount:	\$14,966.00	
Intohana/stole Relate Details		
COE Expiry Date:	26 Oct 2026	
COE Category:	E - Open Category	
COE Period(Years):	10	
QP Paid:	\$54,200.00	
COE Rebate Amount:	\$38,069.00	
Total Rebate Amount:	\$53,035.00	

The information contained herein is correct as at 20 Aug 2019











1 Owner! AA Trust Certified 1 Owner Vehicle! Fully Serviced And Maintained By Agent! Agent Warranty Until New/2021! Powerful And Responsive Engine And Fuel Efficient! MPV With Ample Space For The Whole Family! Highly Recommended Popular Family Carl Flexible...

AA Trust Automotive

Product 13-Aug-2018 Tags: 2015 Toyota Well, 2016 booth well, Toyota Well, boyota wish, Toyota Well, socia, Well, each, shed Toyota



Home | New Cars | Used Cars | Sell My Car | Directory | Products | Insurance | Article | Forum | Resources

ogCarMart is the number one can described for parallel import cars, Toyata, Honga, Missan, Mitsubian is BRW. There are plenty of calls for calls, How vanc, strucks, sedan cars, Liveur cars, sports can be established by the cars of the

All prices and other information displayed on soCarMart.com are pathered from sources and based on algorithms that are believed by spCarMart.com to be reliable, but no assurance can be promited this information is accusable, complete or current, spCarMart.com does not assure any recompility for errors or originals or warrant the accusacy of this information.

Follow sgCarMart.com











About Us | Careers | Contact Us | Sitemap | Terms of Service | Privacy Policy | Personal Data Protection Statement ©2004-2019 sgCarMart. All rights reserved.

P. Sharon

E: V

T: 9.43 a.m



Service Request Details

Claim

S9M01XK3

Reference

None D

Loss Date

August 17, 2019

Report Date

Aug 20, 2019 9:01:00 AM

Request Date

August 20, 2019

Due Date

August 27, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLH2296R

LKK AUTO CONSULTANTS PTE LTD (TP) *

Model

...

WISH 1.8 CVT

Service Address

Primary Contact/Insured

TAN TECK YONG (CHEN DEYANG) APT BLK 176 LOMPANG ROAD, #14-37, 670176, Singapore 96265642

Claim Handler

KHONG Lynn 68804892

lynn.khong@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Menu

New Message

Catherine Chong (LKK Auto)

From:

Sharon <mg3solution@gmail.com>

Sent:

Monday, 19 August, 2019 4:05 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Claims

Service Team

Subject:

[EXTERNAL] RE: SLH2296R DOA: 17/08/2019

Attachments:

PRI for SLH2296R.PDF

Categories:

Mateen

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We request for LKK Auto Consultancy for our SJE.

Thank You.

Best Regards, Sharon Chia

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03B Vicom Inspection Centre Singapore 415933

Tel: 6744 4165 Fax: 6744 4604



<TP - Mandate IA> - S9M01XK3 [ACCIDENT INVOLVING SKX 1373K(OI) & SLH 2296R(TP) ON 17/08/2019]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,756.45(if claim LOU) -\$6,063.65(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -28-Sep-19

Riply



51 URI AVE.I, 402-25 PAYA URI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date:

28/9/2019

Survey Details:

Date of loss	17-Aug-19
Date of appointment	20-Aug-19
Date of survey	20-Aug-19
Location of survey	MG SOLUTION PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM	
Vehicle number	SLH2296R	
Make and Model	TOYOTA WISH 1.8 CVT	
Date of registration	27-Oct-16	
Parf Rebate		
Market Value	\$ 78,000.	
Parf Rebate	\$ 53,035.00	
Nett Loss	\$ 24,965.00	

Repair details:

Initial Estimate	8,669.60
Control of the Contro	

Proposed/Revised repair cost:

Parts	\$ 3,960.43
Check items (estimate)	NIL
Labour	\$ 2,000.00
Total	\$ 5,960.43
Lump Sum(if applicable)	\$ 4,700.00

Number of days for repair	6.0
---------------------------	-----



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

OI REAR-ENDED TP.	

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,029.00	\$ 5,029.00
Loss of use (8days x\$90)	\$ 720.00	NIL
Loss of rental (8days x\$120.00)(w/GST)	NIL	\$ 1,027.20
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 5,756.45	\$ 6,063.65

× 9042



Re:<TP - Mandate IA> - S9M01XK3 [ACCIDENT INVOLVING SKX 1373K(OI) & SLH 2296R(TP) ON 17/08/2019]

Type

Q Question

Message

Hi Hsiao Tong, COR & LTA to proceed. For LOU/LOR to offer up to 7 days. Thanks

Reply

From:	MG Solution <mg3solution@gmail.com></mg3solution@gmail.com>
Sent:	Friday, 18 October 2019 11:40 AM
To:	Hsiao Tong (LKKAuto); Admin A 3rd Party Claim for Accident involving Vehicle SLH2296R & SKX1373K on
Subject:	17/08/2019
Attachments:	SMG198338 for SLH2296R.pdf
	014594/Apa3 (SKX1373K)
Our Ref: SLH2296R	
Dear Hsiao Tong,	
	ur LOD for your onward action.
	tact the under mentioned should you require any further information. Il be greatly appreciated.
Best Regards,	
Su Wong	
MG SOLUTION PTE LT	
No 23 Kaki Bukit Aven	ue 4
AAS Kaki Bukit Centre	5033
#02-03B Singapore 41	
Tel: 6243 1373 Fax: 6	5243 1376
On Wed, Oct 2, 2019 at	9:23 AM MG Solution <mg3solution@gmail.com> wrote:</mg3solution@gmail.com>
Dear Hsiao Tong,	
	ER REPAIR PHOTO for your reference.
Thanks, Ms Hong	
On Sat, Sep 28, 2019 at	12:43 PM Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> > wrote:
Dear Sirs/Mdm,	
We refer to the above	matter.
We are seeking manda	ate approval from AXA.

Kindly advise if there is any after repair/ after paint photos for SLH2296R (DOA: 17/08/2019). If so, kindly let us have a copy of the photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

Name	: LEE FIAT SIANA	APRIAN			
Address	: ELK JII BUKIT BA	TOK STREET	>		
	#10-228 SINGATE	HE 650211			
Contact No	10				
TO:	AXA INSURANTE	PTE LTD			
Dear Sirs,			Microsoft (Constitution		and the second
ACCIDENT IN	WOLVING SLH 2296R	AND	SKX 13-73K	ON	7/08/2019
AT/ ALONG	SLIP ROAD FROM C	TE (SLE)	TOWERDS YIO	CHU KAN	in RUAD
Please note to M/S MG S	that I have assigned all comper				
accident to IV	A authorize you to release all co A/S MG SOLUTION PTE LTD and am I had authorized to collect t	forward you	r settlement chequ	to the above ue to M/S M	i-mentioned G SOLUTION
Thank you				1	
La	1				
Signature of (Claimant		Witness By		770

MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4 (South Wing) #02-03B Vicom Inspection Centre, Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 GST Reg. No.: 201427944N

MOTOR CLAIM DISCHARGE

ACCIDENT CLAIM NO:		
	I / We confirm that I / we have taker	delivery of Car / Lorry / Motor Cycle
Registered No	SH 2296 R	from the repairers,
Messrs	MG Solution FLE Ltd	
and that all repairs ne	cessary as a result of an accident in v	which the said vehicle was involved on or
	ay of	completed to my / our satisfaction, and that ect thereof.
/ we have no further		
/ we have no further	claim on the above company in Resp	ect thereof.
/ we have no further	claim on the above company in Resp	ect thereof.

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

Bill No: 198338

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 Date: 18-October-2019

Vehicle Number: SLH 2296R

ATTN: MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	A	MOUNT
QTY 1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	S	4,700.00
	BEFORE GST 7% GST TOTAL	S	4,700.00 329.00 5,029.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature



RE: Re:<TP - Mandate IA> - S9M01XK3 [ACCIDENT INVOLVING SKX 1373K(OI) & SLH 2296R(TP) ON 17/08/2019]

Type

Q Question

Message

Hi, For LOU, third party rejected our offer at 7days x \$60.00 and counter proposed 8days x \$80.00. According to third party, they requested PRI on 19/08/2019, DOI was on 20/08/2019. *6 repair days + 1Sunday + 1 PRI = 8days. Third party vehicle is a Toyota Wish with engine capacity 1.8cc. Kindly advise if we may proceed to revise our offer at \$5,676.45(all-in). 1)Cost of Repair (w/GST):\$5,029.00 + 2.)Loss of Use (8days x \$80.00): \$640.00 + 3). LTA/GIA Search Fee: \$7.45 = TOTAL: \$5,676.45. Thank you. Hsiao Tong - 28 Dec 2019

Reply

Menu



Re:RE: Re:<TP - Mandate IA> - S9M01XK3 [ACCIDENT INVOLVING SKX 1373K(OI) & SLH 2296R(TP) ON 17/08/2019]

Type

Q Question

Message

Hi Hsiao Tong, proceed. Thanks

Reply

Hsiao Tong (I	.KKAuto)
From:	MG Solution <mq3solution@gmail.com></mq3solution@gmail.com>
Sent:	Tuesday, 17 December 2019 9:56 AM
To:	Hsiao Tong (LKKAuto)
Cc:	Admin A
Subject:	Re: 3rd Party Claim for Accident involving Vehicle SLH2296R & SKX1373K on 17/08/2019 //LKK REF: CC4/ASM19014594/Apa3
Attachments:	PRI.pdf
Your Ref: CC4/A	ASM19014594/Apa3 (SKX1373K)
Our Ref: SLH22	96R
Dear Hsiao Ton	g,
	ow email, please find attached the PRI email for your reference.
	on 19/08/2019 and the Surveyor Mr Adrian Ling surveyed on 20/08/2019.
Therefore, we v	would like to counter propose as per below:
Repair cost	\$5029.00 (Inclusive of GST) - Agreed
LOU	\$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 19/08 & 1 Sunday: 25/08; ou
A STATE OF THE STA	belongs Toyota Wish 1.8cc
LTA Search	\$ 7.45 (Inclusive of GST) - Agreed
Total	\$5676.45
Total	\$3070.43
Best Regards,	
Su Wong	
MG SOLUTION	PTE LTD
No 23 Kaki Buki	t Avenue 4
AAS Kaki Bukit (
#02-03B Singap	
[15] 나는 그 전기를 받는 것이 되었다.	Fax: 6243 1376
161. 0243 1373	1.dx. 0243 1370
On Mon, Dec 16,	2019 at 5:23 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejud	ice
sameon organization	
Dear Sirs/Mdm,	
We refer to the	above matter.

We have our principal instruction to offer as follows: -

Cost of Repair (w/GST)	\$ 5,	,029.00
2. Loss of Use (7days x \$80.00)	\$	560.00
3. LTA/GIA Search Fee	\$	7.45
Total	\$ 5,	596.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Monday, 11 November 2019 9:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLH2296R & SKX1373K on 17/08/2019 //LKK REF:

CC4/ASM19014594/Apa3

Your Ref: CC4/ASM19014594/Apa3 (SKX1373K)

Our Ref: SLH2296R

Dear Hsiao Tong,

We refer to belo	ow email, we would like to counter propose as per below:
Repair cost	\$5029.00 (Inclusive of GST) - Agreed
	\$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 19/08 & 1 Sunday: 25/08; our belongs Toyota Wish 1.8cc
LTA Search	\$ 7.45 (Inclusive of GST) - Agreed
Total	\$5676.45
Best Regards,	
Su Wong	
MG SOLUTION	PTE LTD
No 23 Kaki Buki	t Avenue 4
AAS Kaki Bukit (Centre
#02-03B Singap	ore 415933
Tel: 6243 1373	Fax: 6243 1376
On Sat, Nov 9, 20	19 at 9:54 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejud	ice
Dear Sirs/Mdm,	
We refer to the	above matter.

We have our principal instruction to offer as follows: -

Cost of Repair (w/GST)	\$ 5,029.00
2. Loss of Use (7days x \$60.00)	\$ 420.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 5,456.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 18 October 2019 11:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: 3rd Party Claim for Accident involving Vehicle SLH2296R & SKX1373K on 17/08/2019

Your Ref: CC4/ASM19014594/Apa3 (SKX1373K)

Our Ref: SLH2296R

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.
Best Regards,
Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
On Wed, Oct 2, 2019 at 9:23 AM MG Solution < mg3solution@gmail.com > wrote:
Dear Hsiao Tong,
Please refer attach AFTER REPAIR PHOTO for your reference.
Thanks,
Ms Hong
On Sat, Sep 28, 2019 at 12:43 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:</chewht@lkkauto.com>
Dear Sirs/Mdm,
We refer to the above matter.
We are seeking mandate approval from AXA.

(indly advise if there is any after repair/ after paint photos for SLH2296R (DOA: 17/08/2019). If so, kind have a copy of the photos.	y let us

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Thank you.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 18/10/2019

Your Ref

: CC4/ASM19014594/Apa3 (SKX1373K)

To

: AXA INSURANCE SINGAPORE PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SLH2296R & SKX1373K ON 17/08/2019 AT SLIP ROAD FROM CTE (SLE) TOWARDS YIO CHU KANG ROAD.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- Proforma Bill No.198338 @ S\$5,029.00 (Inclusive Of 7% GST)
- Loss of Use @ S\$2,160.00 (9 Days x S\$240)
- LTA Search @ SS7.45
- Authorisation to Act
- GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully.

Sharon

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 INVOICE No: T1 209021

PB No: 198338

Date: 15-January-2020

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SLH 2296R

QTY	DESCRIPTION	-	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$	4,700.00
	BEFORE GST 7% GST		4,700.00 329.00
	TOTAL	S	5,029.00

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authoris d Signature



ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Autom	nobile
AXA INSURANCE F	PTE LTD	Ref : CC4/ASM19014	4594/Apa3q2
8 SHENTON WAY # AXA TOWERSINGA ATTN:LYNN		Date: 04-02-2020 Code: ASM	
1.	Policy Particula	ars :- THIRD PARTY CLAI	IM
Insured Veh.		Veh. Inspected	SLH 2296R
Policy No.	GA457821	Coverage (\$)	0.00
Claim No.	S9M01XK3	Excess (\$)	0.00
Assign From	l (Assign Date	20/08/2019
2,	Vehicle Pa	articulars & Condition	
Make & Mode	el TOYOTA WISH	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDGG20W80J005516 /	Colour	GREY
Odometer	73124	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Ty	re 215/45 R17	GOODYEAR	6 mm
L/H Front Tyr	re 215/45 R17	GOODYEAR	6 mm
R/H Rear Tyr	re 215/45 R17	GOODYEAR	6 mm
L/H Rear Tyre	e 215/45 R17	GOODYEAR	6 mm
4.	Descr	iption of Damages	
THE VEHICLE DAMAGES SEI	SUSTAINED DAMAGES AT THE	REAR PORTION.	
5.		eral Information	
Accident Dat	te 17/08/2019	Inspection Date	20/08/2019
Survey held	at MG SOLUTION PTE LTD		
The second secon	23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENT SINGAPORE 415933	RE,	
5a.		Remarks	THE RESIDENCE
A)THE INSPEC B)IN ACCORD	CTION WAS CONDUCTED ON A" ANCE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.	Estim	ate Days of Repair	

6 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 2296R

ity	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	TAILGATE (CONSISTENT)	DENTED	1,520.30	1,209.00
1	TAIL GATE LOGO (CONSISTENT)	NECESSARY	60.00	60.00
1	TAIL GATE EMBLEM 'VALVE MATIC' (CONSISTENT)	NECESSARY	85.00	85.00
1	TAIL GATE INNER TRIM (CONSISTENT)	CRACKED	422.00	422.00
1	TAIL GATE TOP LOCK (CONSISTENT)	DAMAGED	360.20	360.20
1	TAILGATE WEATHER STRIP (CONSISTENT)	CUT	366.20	366.20
1	TAILGATE REFLECTOR RH (CONSISTENT)	NOT NECESSARY	320.20	
1	TAILGATE WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	180.00	180.00
1	TAILGATE DETECTOR (CONSISTENT)	CRACKED	160.00	160.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	633.50	633.50
2	REAR BUMPER SIDE RETAINER @\$72.00 (CONSISTENT)	NOT NECESSARY	144.00	3
2	REAR BUMPER STAY @\$74.50 (CONSISTENT)	O/S DENTED	149.00	74.50
1	NUMBER PLATE GARNISH (CHROME) (CONSISTENT)	NOT NECESSARY	288.90	=
1	TAILLAMP RH (CONSISTENT)	CRACKED	360.20	360.20
1	REAR END PANEL (CONSISTENT)	DENTED	568.00	568.00
1	REAR END PANEL TOP GARNISH (CONSISTENT)	CRACKED	255.30	255.30
	LESS 25% DISCOUNT		-1,468.20	-1,183.48
			4,404.60	3,550.42
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN)(CONSISTENT)	CRACKED	50.00	30.00
1	TAILGATE WINDSCREEN SEALANT (SN)(CONSISTENT)	NECESSARY	60.00	40.00
1	TAILGATE WINDSCREEN INNER SEAL (SN) (CONSISTENT)	NECESSARY	60.00	40.00
1	SET REAR BUMPER CLIP (SN)(CONSISTENT)	NECESSARY	30.00	30.00
1	SET TAIL LAMP CLIP (SN)(CONSISTENT)	NOT NECESSARY	35.00	
1	SET REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	10.00
1	REAR END PANEL INSULATION SEAL (SN)(CONSISTENT)	NECESSARY	150.00	60.0
1	REVERSE SENSOR (SN)(CONSISTENT)	DAMAGED	220.00	200.00
			655.00	410.00

Report Ref No. CC4/ASM19014594/Apa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING ,REMOVING AND REPLACING PARTS.		1,400.00	800.00
	SPRAY PAINTING TO AFFECTED AREA.		1,200.00	800.00
	WIRING CHECK.		150.00	30.00
	TUFF COAT.		200.00	60.00
	REMOVE AND REFIX UPHOLSTERY TO FACILITATE REPAIR.		180,00	60.00
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.		180.00	50.00
	REMOVE AND REFIX TAILGATE WINDSCREEN.		120.00	120.00
	TRANSFER TAILGATE MECHANISM .		180.00	80.00
			3,610.00	2,000.00
	GRAND TOTAL		8,669.60	5,960.42

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	4,700.00
--	----------

Report Ref No. CC4/ASM19014594/Apa3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Engine SQL - LAKALITO CONSULTANTS PTE LTD (TPI -

SERVICE REQUESTS *

MESSAGES

CLAIMS

Service Request Details

59M01XXC3

Claim

Birference

Walt for: Approve invoice Additions Next Step Actions CCA/A5M19014594/Apa3q2 20 Aug 2019 9:01:00 AM

17 August 2019

Loss Date

20 August 2019

Request Date

Due Date

Report Date

TPVD TOYOTA WISH LB CVT SLI42296R Vehicle Information Incident Webicle Registration # Model Make

Service Address

APT BLK 176 LOMPANG ROAD, #14-37, 670176, TAN TECK YONG (CHEN DEYANG) Primary Contact/Insured Singapore 96265642

LICK AUTO CONSULTANTS PTE

Vendor Name

(M) (II)

Pending verification - Direct

Services

Third Party Whicle Damage

Type of Loss

hyru:khong@axa.com.sg Claim Handler HOHONG Lynn 68804892

Additional Instructions

Document Subfype Document Type

Metrics Notes

History Documents Assessment

Invoices

Mersages

+ Optivit Distances

Surveyor/ Assessor expense

BINOICE

■ UGGnvoice1.pdf

AUTHOR

SUBTINE

E

HAME

LKK AUTO CONSULTANTS PTE LTD (TP)

10 February 2020 DATE

80	
흥	
ž	
늄	
윤	
쓩	
8	
23	
5	
Ľ,	
ã	
5	
Ž.	
68	
8	
g.	
8	
3	
89	
~	
00	
an.	
DE.	
-	
9	
6	
8	
쁟	
量	
19	
8	
senb	
Đ.	
9-19	
Đ.	
9-19	
9-19	
9-19	
9-19	
ndor-service-re	
aim-portal/html/index-vendor-service-re	
ndor-service-re	
claim-portal/html/index-vendor-service-re	
om.sg/claim-portal/html/index-vendor-service-re	
.com.sg/claim-portal/html/index-vendor-service-re	
xa.com.sg/claim-portal/html/index-vendor-service-re	
.com.sg/claim-portal/html/index-vendor-service-re	
ms.axa.com.sg/claim-portal/html/index-vendor-service-re	
.axa.com.sg/claim-portal/html/index-vendor-service-re	
ms.axa.com.sg/claim-portal/html/index-vendor-service-re	
marticlaims.axa.com.sg/claim-portal/html/index-vendor-service-re	
smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-re	
marticlaims.axa.com.sg/claim-portal/html/index-vendor-service-re	

LTA SEARCHUM				
	Forms / Claim Documents	Others	LIKE AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
Lifkinspection pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	30 February 2020
LNKAdustmentTa.pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM, put	Form / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS FTE LTD (TP)	10 February 2020
AUTHORISATION TO ACT FOIIM put	Forms / Claim Documents	POA / Authority Letter	LEK AUTO CONSULTANTS PTE LTD (TP)	30 February 2020
LETTER TO OLAM	Letters and Correspondence	Policy Holden: / Insured	LIKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
LACK Resurvey Photon 2.pdf	Reports & Statement	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
LKK Resurvey Photos adf	Reports & Statement	Others	UKK AUTO CONSULTANTS PTE CTO (TP)	28 September 2019
TP-Mandate IA dd 280919 adf	Forms / Claim Documents	Assessment	LICK AUTO CONSULTANTS PTE LTD (TP)	28 September 2019
PARF_COE_Rebate_Enquiry.pdf	Reports & Malement	Others	LICK AUTO CONSULTANTS PTE LTB (TP)	26 September 2019
LICK Survey Phatos pdf	Reports & Statement	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	28 September 2019
TP_ESTMATE, MARKED per	Reports & Statement	Estimate / Quadation	LIXI. AUTO CONSULTANTS PTELTD (TP)	2# September 2019

Claim Portal

90
oice
Š
ab=i
681
232
=13
70
Ĕ
St
ant
Rec
do
sen
S
iest
the.
8
Š
11/54
Ē
ts.
nes
req
rice
Sen
Jor-
end
V-X
nde
F
M.
DUT
Ė
clai
50
E
XB.C
172
aims
artola
Sma
VP.S
11:50
https:

		Claim Portal		
MANE	776	SUB-TYPE	AUTHOR	DATE
TP - Madii	Forms / Claim Documents	Assessment	LINK AUTO CONSULTANTS PTE LTD (TP)	21 August 2019
GAAS7821-Policy Schedule pdf	Forms / Claim Documents	Policy Schedule / Covernate / Certificate of Insurance	KADRI Mateen	20 August 2019
GIA REPORT OF SIX1373K BINSDI, PDF	Reports & Statement	GAA Report	KADRs Mateen	20 August 2019
GIA REPORT OF SLHZZ96R (TP), FDF	Reports & Statement	GIA Report	KADRI Mateeri.	20 August 2019
EMAIL FICH WORKSHOP (THIRD PARTY PRE-mile)	Letters and Correspondence	Workshop	KADHI Mateen	20 August 2019