

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 10 October 2019 6:31 PM
To: Christina Wong; Veron Chen (LKKAUTO)
Cc: Admin-D (LKKAUTO)
Subject: RE: OUR ref:M600367 Your ref:SJX7758G

Dear Christina,

We have reviewed the matter.

Photo 29-31 in Merimen appear to show black scuff marks on TP vehicle front lower spoiler.

OI vehicle was moving into a parallel parking lot at the material time, it may be possible that the left rear tyre could have rub against the front lower spoiler of the TP vehicle in a slight grazing nature contact.

If this was the case, it is natural not to find any damage on OI vehicle. Note all other parts claiming by TP is not related to this incident.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 9 October 2019 4:27 PM
To: Christina Wong <Christina_Wong@sg.msiga-asia.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OUR ref:M600367 Your ref:SJX7758G

Dear Christina,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong <Christina_Wong@sg.msiga-asia.com>
Sent: Wednesday, 9 October 2019 3:24 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: OUR ref:M600367 Your ref:SJX7758G

Dear Denise

As spoken, we noted the adjustment made by LKK is \$1,926.00, please check for consistent of both cars as our insured reported no collision.

TP is claiming \$8,260.40 for their repairs, please also have a look at our insured's report and damages could our insured hit the TP car whilst parking?





Best Regards

Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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