

INS. CASE OWNER:

CC4/III19014584/ U pa3

LKK:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time: 19/08/2019

Registered in Merimen: 20/08/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 2993X

Claim No. :

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : S\$

D.O.A : 15/08/2019

Place of Accident :

Is driver the owner? ( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO )

Insured Liability : %

Final ? Yes / No

FBA 4038L

INSRS:  
WSP: Precise AutoTel :  
Liability :  
RMKS:INSRS:  
WSP:Tel :  
Liability :  
RMKS:INSRS:  
WSP:Tel :  
Liability :  
RMKS:INSRS:  
WSP:Tel :  
Liability :  
RMKS:

Date/ Time		STAGE	DATE / PIC
	SHA 2993X - CS/INC09009357/Cn; DOA: 29/04/09	Non-Reporting ltr (1st):	
	FBA 4038L - NA/MSI08027635/p1; DOA: 06/10/08	Non-Reporting ltr (2nd):	
	# unable to trace o/o's v.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	S\$	( days) Reduction:	%
<b>FINAL SETTLEMENT</b>		Date/Time: 14/11/2020	Confirm with: Yan Hong
Final Liability:	%	(w) (Agreed / Assessed) BOLA S/N No. : 5	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	S\$ 963.00		
Loss of Rental (LOR):	S\$	( days)	
Loss of Use (LOU):	S\$ 125.00	(25 x 7 days)	
Loss of Income (LOI):	S\$	( \$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	S\$ 29.00		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost:	S\$		
Total:	S\$ 1167.00	Global Sum S\$:	
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	S\$ 1167.00	Name 1:	Precise Auto Service
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	



# PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34 AUTOBAY SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

Date Of Accident : 15-08-2019

30-10-19

OUR REF : FBA 4038L/T/19

NG CHEW SENG

Blk 13 Toh Yi Drive

#12-09

Singapore 590013

Lkk - Mercus

Date In/Out: 21-08-19 to 05-09-19 21/8/19

not added  
Lkk  
1/5 #900  
4 day.

## ESTIMATE BILL ON VEH. NO. : FBA 4038L

MODEL : HONDA WAVE 125

CHASSIS NO : NF125MT0024193

### LIST ITEM

Steering Handle	su	45.00X
Steering Rubber Grip	cu7	38.00
Steering Handle Balancer	cu7	30.00
Rear Mirror	su	60.00
Rider Foot Rest Bar	su	60.00
Rider Foot Rest rubber	su	28.00
Main Stand	su	75.00X
Side Stand	su	35.00X
Gear Lever Foot	su	38.00X
Exhaust Chorme Cover Shield	su	75.00
side board o/s	cu	55.00
Hand Brake Lever	su	32.00
Front Centre Ferring	cu	108.00
Front Side Ferring	cu	65.00
Head Lamp Ferring - Outer	cu7	95.00
646		839.00
Less Discount 10%:		83.90
		755.10

## LABOUR CHARGE

To Renew Recommended Parts.	280	380.00
Spray Painting.	250	330.00
Transport.	30	40.00
		<hr/>
		1,505.10
	GST 7% :	105.36
	<b>TOTAL AMOUNT :</b>	<b><u>1,610.46</u></b>

LKK Auto Consultants hence notify  
the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during resurvey
- Parts must be subject to confirmation
- Third party approval on a "Without Prejudice" basis
- No "No Fault" claims is allowed
- Supplementary items must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

1/11/16

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	656C

**Vehicle Details**

Vehicle No.:	FBA4038L
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Aug 2019
Vehicle Make:	HONDA
Vehicle Model:	WAVE 125S SM/T
Primary Colour:	Blue
Manufacturing Year:	2006
Engine No.:	NF125MTE0024193
Chassis No.:	NF125MT0024193
Maximum Power Output:	-
Open Market Value:	\$1,709.00
Original Registration Date:	20 Apr 2006
First Registration Date:	20 Apr 2006
Transfer Count:	2
Actual ARF Paid:	\$257.00

**Intended PARF Rebate Details**

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

**Intended COE Rebate Details**

COE Expiry Date:	19 Apr 2021
COE Category:	D - Motorcycle
COE Period(Years):	5
PQP Paid:	\$3,280.00
COE Rebate Amount:	\$1,090.00
<b>Total Rebate Amount:</b>	<b>\$1,090.00</b>

**Message**

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 21 Aug 2019

OK

More *cashback*

with DBS Visa Debit Card on SimplyGo

Learn more

T&C apply

Bike model

honda wave

Type

Any

Price From

Any

Price To

Any

Class

Any

MORE SEARCH OPTIONS

Q SEARCH

VIEW ALL (/LISTING/USEDBIKES/LISTING/)

Honda Wave 125 (/listing/usedbike/honda-honda-wave-125/13713/)

SGD\$3000

Reg : 06/09/2007

Type: Cubs

125cc

Visit Us At Aljunied Motor Works. Well Maintained Condition. Seldom Use, Trade In Welcome

Very Good Condition

Posted on : 06/08/2019

PAID AD

DEALER AD

COMPARE

DETAILS (/LISTING/USEDBIKE/HONDA-HONDA-WAVE-125/13713/)

Motor Plates for Sale (/listing/motorcycle/golden-number-plate-for-sale/)

Installment Calculator (/installment\_calculator/)

Instant Insurance Quote (/motorcycle-insurance/landing/)

Bounty (/bounty/)

Honda Wave 125 (/listing/usedbike/honda-honda-wave-125/13453/)

SGD\$4200

Reg : 19/11/2004

Type: Cubs

125cc

Good Fuel Consumption. New Paintwork

Posted on : 16/08/2019

PAID AD

DEALER AD

COMPARE

DETAILS (/LISTING/USEDBIKE/HONDA-HONDA-WAVE-125/13453/)

COE RESULTS

Rd 1, 07 Aug 2019

CAT D

COE Bidding of \$4400 ^

Motorcycles

Honda Wave 125 (/listing/usedbike/honda-honda-wave-125/8880/)

SGD\$6000

Reg : 20/02/2002

Type: Cubs

125cc 27314km

Eligible For Nea Cash Rebate Of \$3500 Upon De-Registrations. Honda Wave 125 For Sale. Welcome Trade In. Loan Available. Ambra Enterprises Is Located At Block 5034 Ang Mo Kio Industrial Park 2 #0...

Eligible For NEA Cash Rebate Of \$3500

Posted on : 27/07/2019

PAID AD

DEALER AD

COMPARE

DETAILS (/LISTING/USEDBIKE/HONDA-HOND

CLICK HERE

Quote Your Motorcycle Insurance

Honda Wave 125 (/listing/usedbike/honda-honda-wave-125/13411/)

Reg : 20/08/2005

Type: Cubs

125cc

Still In Good Working Condition. Very Reliable Bike. Coe August 2020 (Non Renewable). Good For Food Delivery Or Dispatch. Lowest Downpayment And Interest Rate. Any Enquiries Please Call 81291192.

Posted on : 13/07/2019

PAID AD

DEALER AD

COMPARE

DETAILS (/LISTING/USEDBIKE/HONDA-HONDA

Honda Wave 125 (/listing/usedbike/honda-honda-wave-125/13373/)

Reg : 19/09/2006

Type: Cubs

125cc 49447km

Many Other Brand New And Used Motorcycles Available. Come Visit Us At Ban Hon Brothers (Agencies) Pte Ltd. Block 5022, Ang Mo Kio Industrial Park 2 #01-19 Singapore 569525.

1 Owner. Low Mileage. Very Well Maintained.

Posted on : 10/07/2019

PAID AD

DEALER AD

COMPARE

DETAILS (/LISTING/USEDBIKE/HONDA-HONDA-WAVE-125/13373/)

Be the first of your friends to like this

https://www.sgbikemart.com.sg/listing/usedbikes/listing/?bike\_model=honda+wave&bike\_type=&price... 21-Aug-19

**Nivitha (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 19 August 2019 2:24 PM  
**To:** Precise Auto Service; marcuschua; sur@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: Pre-repair Inspection for FBA 4038L. Your Insured Vehicle no : SHA 2993X on 15/08/2019  
**Attachments:** 16082019184221.pdf

2:38pm @ 19/8/19  
VNI  
Arine

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBA4038L and let us have your report urgently.

This claim will be handled by Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi  
**Motor Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**



**From:** Precise Auto Service [mailto:Support@preciseauto.sg]  
**Sent:** Monday, 19 August, 2019 1:23 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Pre-repair Inspection for FBA 4038L. Your Insured Vehicle no : SHA 2993X on 15/08/2019

Dear Mr .Daniel,

We refer to your email on dated 19-08-2019. Please be informed that we select Mr .Marcus Chua from LKK Auto Consultants as our SJE.

Thanks & Regards  
Arine

On Mon, 19 Aug 2019 at 10:57, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We refer to the above mentioned matter, herewith enclosed 2 days notice for your attention.

Kindly arrange a date and time to do a PRI for our client vehicle (FBA 4038L) in our workshop ASAP.

Thank You

Best Regards

Arine

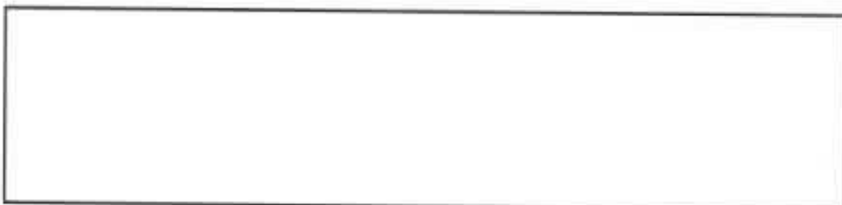
--

**T :** 6745 7367 | **F :** 6841 3390

**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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<https://www.instagram.com/preciseautosvs/>



<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks		By
1	20 Aug 2019 19:12	Cim Dtl Modified	Claimant's Name: -> -.		[A] HOW MEI KWAN
2	20 Aug 2019 19:12	Cim Veh Model Changed	(201374) SUZUKI EVERY 658cc GA (A).		[A] HOW MEI KWAN
3	20 Aug 2019 19:12	Cim Created	Reg No: FBA4038L. Acct Date: 2019/08/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Precise Auto Service (HQ)		[A] HOW MEI KWAN
4	20 Aug 2019 19:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	20 Aug 2019 19:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29		[A] HOW MEI KWAN
6	20 Aug 2019 19:12	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
7	20 Aug 2019 19:13	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] HOW MEI KWAN
8	22 Aug 2019 16:24	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
9	22 Aug 2019 16:25	Cim Dtl Modified	Claimant's Name: - -> NG CHEW SENG. Claimant's ID: -> S7232656C.		[A] HOW MEI KWAN
10	22 Aug 2019 16:25	Cim Registration Modified	Acct Time:00:00:00->11:00:00.		[A] HOW MEI KWAN
11	22 Aug 2019 16:25	Cim Veh Model Changed	(201374) -> (204939) HONDA WAVE 125 125cc.		[A] HOW MEI KWAN
12	28 Aug 2019 10:54	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% (BOLA 5) Remarks: Insured driver made right turn & collided with third party		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2251955	21/08/2019 09:20	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBA4038L	SHA2993X	11.77

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5	20 Aug 2019 19:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29	[A] HOW MEI KWAN
6	20 Aug 2019 19:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Aug 2019 19:13	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
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13	29 Aug 2019 09:25	Clim Registration Modified	Acct Time:11:00:00->12:00:00.	[I] Sundari Nagarajan
14	29 Aug 2019 14:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29, Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
15	29 Aug 2019 14:31	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
16	29 Aug 2019 16:09	Video Downloaded	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2251955	21 Aug 2019 09:20:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBA4038L	SHA2993X	11.77
2262098	29 Aug 2019 14:30:44	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBA4038L	Sundari Nagarajan	XX.XX

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 9 September 2019 10:44 AM  
**To:** Precise Auto Service  
**Cc:** Admin A  
**Subject:** Your Ref: FBA4038L \*Our Ref: CC4/III19014584/Upa3 [ACCIDENT INVOLVING SHA 2993X(III) AND FBA 4038L ON 15/08/2019]

Your Ref: **FBA4038L** Without Prejudice  
Our Ref: CC4/III19014584/Upa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHA 2993X(III) AND FBA 4038L ON 15/08/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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16	29 Aug 2019 16:09	Video Downloaded	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG
17	06 Dec 2019 14:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	06 Dec 2019 14:21	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
19	06 Dec 2019 14:21	Clim Dtl Modified	JPJ Reg. Date: -> 2006/04/20.	[A] JOANNE LEE KHANG MIN
20	06 Dec 2019 14:21	Clim Details Notified		[A] JOANNE LEE KHANG MIN
21	09 Dec 2019 14:50	Adj Mandate Request	Cur.Reg:1167.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$963.00 + (b)LOU (7days x \$25.00): \$175.00 + (c)LTA/GIA search fee: \$29.00 = Total: \$1,167.00 *Vehicle Model: Honda Wave (125cc) *4 recommendation repair days + 1Sunday + 2PRS = 7days *F	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

## Print Received Message

This mail is associated with :

**\*FBA4038L (MCT19080334)**  
**[SHA2993X]**

TP  
NG CHEW SENG  
Aug 15 2019 12:00PM  
[-]  
Precise Auto Service

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 09/12/2019 15:51 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1167.00) - FBA4038L - Claim Handler: Sundari Nagarajan

Approved:1167.00:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

## Hsiao Tong (LKKAUTO)

---

**From:** Precise Auto Service <Support@preciseauto.sg>  
**Sent:** Monday, 13 January 2020 7:36 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO. FBA 4038L AND SHA 2993X ON 15/08/2019 //LKK REF: CC4/III19014584/Upa3

Dear Ms. Hsiao

We accept the offer.

Waiting for DV.

Thank you

Best regards  
Yan Hong

On Thu, 9 Jan 2020 at 09:35, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 963.00
2. Loss of Use (7days x \$25.00)	\$ 175.00
3. LTA/GIA Search Fee	\$ 29.00
<b>Total</b>	<b>\$1,167.00</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Sent:** Friday, 3 January 2020 1:17 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO. FBA 4038L AND SHA 2993X ON 15/08/2019 //LKK REF: CC4/III19014584/Upa3

Dear Hsiao Tong

We refer to your email dated 02/01/2020

Our request as follows :

1. Cost of Repair (w/GST)	\$ 963.00
2. Loss of Use (10days x \$30.00)	\$ 300.00



3. LTA/GIA Search Fee	\$ 29.00
<b>Total</b>	<b>\$1,292.00</b>

Thank you

Best Regards  
Yan Hong

On Thu, 2 Jan 2020 at 11:07, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 963.00
2. Loss of Use (6days x \$25.00)	\$ 150.00
3. LTA/GIA Search Fee	\$ 29.00
<b>Total</b>	<b>\$1,142.00</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Sent:** Tuesday, 5 November 2019 3:02 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING VEHICLE NO. FBA 4038L AND SHA 2993X ON 15/08/2019

Without Prejudice

Your Ref. :-

Vehicle No. : FBA 4038L/T/19(SJE)

**M/s India International Insurance Pte Ltd**

Dear Ms. Hsiao Tong

**RE : ACCIDENT INVOLVING VEHICLE NO. FBA 4038L AND SHA 2993X ON 15/08/2019**

We are the repairer for vehicle no. **FBA 4038L** and instructed by the owner, **Ng Chew Seng**, on his behalf to submit the claims against your insured's vehicle no. **SHA 2993X** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Surveyed By Mr. Marcus)	\$ 963.00	(Including GST)
2. Loss of Use (18 days X \$60.00)	\$ 1,080.00	*16/08/19 to 21/08/19 waiting for PRI *24/08/19 to 25/08/19 weekend
3. GIA Search Fee	\$ 29.00	
<b>Total :</b>	<b>\$ 2,072.00</b>	

Please let us have your payment in our favour of "**Precise Auto Service**".

Your prompt reply of the above claims will be much appreciated.

Thank You

Best Regards

Yan Hong

T : 6745 7367 | F : 6841 3390

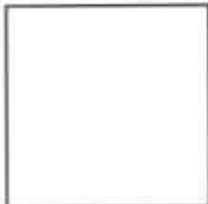
E : [support@preciseauto.sg](mailto:support@preciseauto.sg)

W: [www.preciseauto.sg](http://www.preciseauto.sg)

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



***Follow us on social media:***



<https://www.instagram.com/preciseautosvs/>



<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

*"Best Wishes for Merry Christmas, and Happy New Year 2020 !"*

**T :** 6745 7367 | **F :** 6841 3390

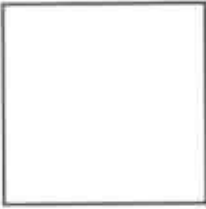
**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

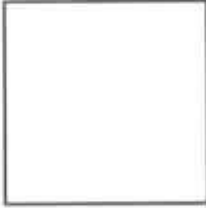
**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



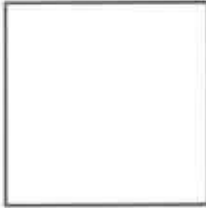
***Follow us on social media:***



<https://www.instagram.com/preciseautosvs/>



<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

"Best Wishes for Chinese Lunar New Year 2020,

Gong Xi Fa Cai !!! "

T : 6745 7367 | F : 6841 3390

E : [support@preciseauto.sg](mailto:support@preciseauto.sg)

W: [www.preciseauto.sg](http://www.preciseauto.sg)

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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<https://www.instagram.com/preciseautosvs/>



<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Aug 2019 <a href="#">Edit Reg</a>		19 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$900.00</b> <a href="#">Edit Estimates</a>	<b>S\$900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>COMFORT TRANSPORTATION PTE LTD, ID: -</b>									
Main Claimant: <b>NG CHEW SENG, ID: 57232656C</b>									
Vehicle Reg. No.: <b>FBA4038L</b>		Date of Loss: 15/08/2019 12:00 - :59 [159 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / MCT19080334</b>		Policy/Cover Note No.: <b>MCOM0015 (TP, Fire &amp; Theft)</b>							
Vehicle Reg. No. (Insured): <b>SHA2993X</b>		Policy No. (Claimant): <b>MSD/VMT/18-390349-CA</b>							
		Excess:							
Repairer: <b>Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367</b>									
Handling Insurer: <b>India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]</b>									
Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888</b>									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 29/08/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (09/12/2019): Alert - Adj Mandate Approved (S\$1167.00) - FBA4038L - Claim Handler: Sundari Nag...</li> <li>III_SG (29/08/2019): Alert - Adj Mandate Approved (S\$0.00) - FBA4038L - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results..									
























































## Claim Documents

\*FBA4038L (MCT19080334)  
[SHA2993X]  
TP  
NG CHEW SENG  
Aug 15 2019 12:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Precise Auto Service

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	29/08/19 14:30	Video - Accident IV		Load MP4	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
3	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
4	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
5	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
6	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
7	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
8	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
9	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
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39	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>
40	28/08/19 10:52	General View		Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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94	09/12/19 14:43	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
95	09/12/19 14:43	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>



Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
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Documentation				1 per page	<input checked="" type="checkbox"/>
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1	20/08/19 19:13	NOTIFICATION FROM WORKSHOP		Load PDF	
2	20/08/19 19:13	ACKNOWLEDGEMENT EMAIL TO III DD 19.08.2019		Load PDF	
3	23/08/19 10:00	TP GIA REPORT		Load PDF	
4	09/12/19 14:44	Workshop Invoice		Load PDF	
5	09/12/19 14:44	GIA RPT SEARCH FEE		Load PDF	
6	09/12/19 14:47	PARF_COE REBATE		Load PDF	
7	20/01/20 08:56	AUTHORISATION TO ACT FORM		Load PDF	
8	20/01/20 08:56	DISCHARGE VOUCHER		Load PDF	
9	20/01/20 08:56	LOD		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	21/08/19 09:19	Singapore Accident Statement IV SHA2993X		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014584/UPA3Q2

Date: 20/01/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: FBA4038L Insured Vehicle No: SHA2993X  
 Date of Loss: 15/08/2019 Nature of Claim: TP Claim No: MCT19080334

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: FBA4038L  
 Make & Model: HONDA WAVE 125, 125cc Engine No: NF125MTE0024193  
 Reg. Date: 20/04/2006 (Man. Year: 2006) Chassis No: NF125MT0024193  
 Colour: Blue/Silver Odometer: 0 km  
 Engine Capacity: 125 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 80-90-17 Rear Tyre Size: 90-80-17  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	755.10	581.40	173.70	23.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	750.00	560.00	190.00	25.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,505.10</b>	<b>1,141.40</b>	<b>363.70</b>	<b>24.16</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>900.00</b>		
(S\$)	1,505.10	900.00	605.10	40.20
<b>+ GST 7.00/7.00% (S\$)</b>	<b>105.36</b>	<b>63.00</b>	<b>42.36</b>	<b>40.21</b>
<b>Nett Amount (S\$)</b>	<b>1,610.46</b>	<b>963.00</b>	<b>647.46</b>	<b>40.20</b>
<b>+ Loss of Use (7.0 x S\$25.00/day) (S\$)</b>		<b>175.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>29.00</b>		
<b>Nett Liability (S\$)</b>		<b>1,167.00</b>		

## INSPECTION

Date of Assignment: 19/08/2019  
 Date Inspected: 21/08/2019 Inspected At: Precise Auto Service (HQ)  
 No 1 Kaki Bukit Ave 6, #02-34/36  
 Singapore 417883  
 Estimated Period of Repair: 4.0 days

**Adjuster:** MARCUS CHUA

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**SPECIAL REMARKS**

Please note that third party vehicle COE expiry date is 19 April 2021.

Market Value: \$2,500.00(est) less LTA Rebate: \$1,090.00(est) = Nett Value :\$1,410.00(est)

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 06 Dec 2019)	
<b>Parts:</b>	N/A	HONDA WAVE 125 125cc (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for FBA4038L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*STEERING HANDLE	Serviceable	45.00 FL	*- FL
2	1		*STEERING RUBBER GRIP	Cut	38.00 FL	*38.00 FL
3	1		*STEERING HANDLE BALANCER	Cut	30.00 FL	*30.00 FL
4	1		*REAR MIRROR	Broken	60.00 FL	*60.00 FL
5	1		*RIDER FOOT REST BAR	Bent	60.00 FL	*60.00 FL
6	1		*RIDER FOOT REST RUBBER	Torn	28.00 FL	*28.00 FL
7	1		*MAIN STAND	Repair	75.00 FL	*- FL
8	1		*SIDE STAND	Repair	35.00 FL	*- FL
9	1		*GEAR LEVER FOOT	Serviceable	38.00 FL	*- FL
10	1		*EXHAUST CHROME COVER SHIELD	Bent	75.00 FL	*75.00 FL
11	1		*SIDE BOARD O/S	Cracked	55.00 FL	*55.00 FL
12	1		*HAND BRAKE LEVER	Scratched	32.00 FL	*32.00 FL
13	1		*FRONT CENTRE FERRING	Cracked	108.00 FL	*108.00 FL
14	1		*FRONT SIDE FERRING	Cracked	65.00 FL	*65.00 FL
15	1		*HEAD LAMP FERRING -OUTER	Cut	95.00 FL	*95.00 FL
					<b>Sub Total (S\$)</b>	<b>839.00 646.00</b>
					<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>83.90 64.60</b>
					<b>Total Parts (S\$)</b>	<b>755.10 581.40</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW RECOMMENDED PARTS	New	380.00	280.00
2	SPRAY PAINTING	New	330.00	250.00
3	TRASPORT	New	40.00	30.00
Gross Labour Cost (S\$)			750.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >