

INSURANCE

INS. CASE OWNER:

CC 4/III1901 4578; R1p639 LKK-  
IDAC

Surveyor:

Rasih

DOI:

ASSIGNMENT

20/8/19

Date / Time:

20/8/19

Registered in Merimen:

20/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLH 67235

Claim No.:

Name of Insured:

COMFORT TRANSPORTATION PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

16/8/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

NG LIP CHEE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SLH 67235



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

AMA



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE/ PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler	Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

32w.w

(

8

days)

x #1w

Loss of Rental (LOR):

S\$

8w.w

(

8

days)

x #1w

Loss of Use (LOU):

S\$

-

(

5

x

days)

x #1w

Loss of Income (LOI):

S\$

-

(

5

x

days)

x #1w

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

S\$

2.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

4w7.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4w7.45

Name 1:

AMA Automobile Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: No / Reject / Private Settle  
2) Report Format:  
3) Survey fee: \$5w.w

COPY SENT  
6/11/19

REC BY: ROSE REF: 03 / III 19014578/R/qd3 Special Instruction: \_\_\_\_\_  
 Name: Mr. Daniel Pooi ASSIGNMENT (Office) \_\_\_\_\_  
 Date/Time: 20/8/19 @ 9.45am  
 Estimated Cost: \_\_\_\_\_ Bill for: \_\_\_\_\_  
 OD (TT) WS/TP RES / OD RES / EVA / INV / MV / CS  
 To Inspect Vehicle No: SLL3836E Insured: SHD67235  
 at Workshop m/s: AMA Autocare Tel: 8778 3636  
 ref: 36 ph Guan Rd East #01-36  
 Policy No: \_\_\_\_\_ Claim No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 Make of Veh: \_\_\_\_\_ D.O.A. 16/08/2019  
 (Client's Record)  
 CA / REV / REP. / REV 24 HRS  
 Date/Time: 11:30am 20/8/19 Person Contacted: Melvin Vehicle IN/OUT  

Date/Time	Action/Instruction
	<u>SLL3836E - X</u>
	<u>SHD67235 - X</u>
<u>12/2/19 @ 12.02pm</u>	<u>checked with Alvin, he agreed to do 'DS'.</u>
	<u>Legal finalised US \$ 3200, 6 days (Red \$ 10785.20, 77%).</u>

AS-4 (Rev. 01/01/01)

Name

REF:

378A

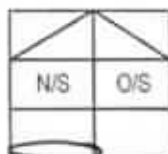
## ASSIGNMENT

COB EXPIRY: 2027/AN

From \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 QD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLL 3836E  
 at Workshop m/s AMA Automotive  
 of 36, TOH GUAN RD EAST # 01-36  
 Insured: 111  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: 62K 58K  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 6 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLL 3836E Yr Regn: 2007 / AN  
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: TOYOTA COROLLA ALTIS 1.6A c.c. 1598  
 Colour: Grey A/C: \_\_\_\_\_ Insured / Std / NI / NA  
 Sp. Reading: 137861 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: MRO5326C107156593  
 Gen. Cond: Good / ☒ Fair / Poor / Burnt  
 Steering: ☒ In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: ☒ In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / ☒ R/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 185/70R14  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or ACENDA

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 5 mm R/Bal. 5 mm  
 L/Bal. 5 mm L/Bal. 5 mm  
 D.O.A. 16/08/19 D.O.I. 20/08/19  
 Survey held at AMA Automotive

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear m/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Estimate
	US \$ 3200 (incl #10785.20) 27%
	6 + 1 Sun + 1 PR 5-8

Date/Time, File Pass b7

☐ : Prel. ReportDays Of Repair: 6

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return b7

2)

Add Fee: ☐ Site Insp (\$

Survey Fee:

Transportation

S + PS \$

Photos

Others

Total

Total

Report Format: AMR-TPLump Sum / PR: 3200☐ Interview (\$☐ Tech. Invs (\$☐ W&A (\$



AMA Autocare Pte Ltd  
Enterprise Hub 36 Toh Guan Road East #01-36  
Singapore (608580)  
E: ama.claim@gmail.com  
T: 87783636

Page No. 1

Vehicle No: SLL 3836 E TOYOTA ALTIS 1.6A

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)	ADJUSTMENT
<b>PARTS (LIST ITEMS)</b>				
1	Rear bootlid <i>h</i>		1478.00	692
1	Rear bootlid Hinge @ \$107.00 <i>X suc</i>		214.00	X
1	Rear bootlid centre chrome moulding <i>X suc</i>		254.00	X
1	Rear bootlid weatherstrip <i>ne</i>		214.00	92
1	Rear bootlid COROLLA emblem <i>ne</i>		108.00	48
1	Rear bootlid Altis emblem <i>ne</i>		82.00	52
1	Rear bootlid 1.6 E emblem <i>ne</i>		58.00	48
1	Rear bootlid VVT-i emblem <i>ne</i>		70.00	48
1	Rear bootlid Corolla badge <i>ne X suc</i>		88.00	X repeated
1	Rear bootlid lock assy <i>bs</i>		530.00	69
1	Rear bootlid reflector @ \$572.40 <i>X suc</i>		1144.80	X
1pc	Rear taillamp @ \$780 <i>LH. 82/RH. X @ 786</i>		1560.00	286 (1pc)
2	Taillamp lower panel @ \$214.50 <i>X suc</i>		429.00	X
1	Rear end panel <i>bl</i>		982.00	602
1	Rear end panel top garnish <i>de</i>		216.00	54
1	Rear bumper <i>de</i>		1258.00	456
1	Rear bumper reinforcement <i>X suc</i>		472.00	X
1	Rear bumper foam <i>X suc</i>		310.00	X
1pc	1set Rear bumper side retainer @ \$98.00 <i>LH. ne / RH. X @ 72</i>		196.00	72
1pc	2 RHS & LHS Rear fender @ \$782.50 <i>LH. repair / RH. X</i>		1565.00	X
1	RHS & LHS Rear fender inner trim @ \$272.40 <i>X 056</i>		544.80	\$217.40 de 56
1	Rear spare tyre panel <i>X suc</i>		980.00	X
1	Rear spare tyre top cover <i>X suc</i>		288.00	X
			13033.60	0.00
less 25%			3258.40	0.00
			9775.20	0.00
<b>SPECIAL NETT ITEMS</b>				
1set	Rear bumper clips <i>ne</i>		80.00	30
1set	Inner trim clips <i>X inner shield clips ne</i>		80.00	220
1set	Taillamp clips <i>ne</i>		70.00	30
1set	Reverse sensor <i>ne</i>		220.00	
1	Rear end panel sealant <i>ne</i>		100.00	60
1	Rear number plate <i>X suc</i>		80.00	X
TOTAL PARTS			10405.20	0.00

2575  
258  
1931.25

360

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	378A
Vehicle Details	
Vehicle No.:	SLL3836E
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	3ZZ4673112
Chassis No.:	MR053ZEC107150593
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,924.00
Original Registration Date:	17 Aug 2007
First Registration Date:	17 Aug 2007
Transfer Count:	2
Actual ARF Paid:	\$16,417.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	16 Aug 2027
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$45,400.00
COE Rebate Amount:	\$36,258.00
<b>Total Rebate Amount:</b>	<b>\$36,258.00</b>

The information contained herein is correct as at 21 Aug 2019

OK

~~62,000~~ 57,000  
 36,258  
 25,742 21,742

53,608



AMA Autocare Pte Ltd  
Enterprise Hub 36 Toh Guan Road East #01-36  
Singapore (608580)  
E: ama.claim@gmail.com  
T: 87783636

Page No. 2

Vehicle No. SLL 3836 E TOYOTA ALTIS 1.6A

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	ADJUSTMENT
<b>LABOUR</b>			
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	<del>1400.00</del> 700	1730
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	<del>1400.00</del> 800	
3	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	<del>200.00</del> 30	
4	To remove and refix/replace rear trims, garnish and fittings so as to facilitate repairs at rear compartment	<del>250.00</del> 60	
5	To remove and replace reverse sensors	<del>150.00</del> 60	
6	To provide anti-rust treatment on affected areas	<del>180.00</del> 80	
Labour Total :		3580.00	
TOTAL (PARTS & LABOUR):		13985.20	

1931.25  
360.00  
1730.00  
4021.25  
20%  
3217

45-3,200

6 days

Rasul 21/8/19

Hp 9001038

6 days

45

20/08/19 @ 1250

Reply after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## Shiau Chan (LKKAUTO)

---

**From:** AMA Automotive <ama.claim@gmail.com>  
**Sent:** Friday, 30 August 2019 2:41 PM  
**To:** Rasul (LKKAUTO)  
**Subject:** SLL3836E FINALIZE

Dear Rasul,

Can we finalize this case?

***Thank You and Best Regards***



**Alvin Wee**

AMA Automotive Pte Ltd

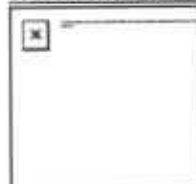
36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel : +65 6200 0600

[www.amaauto.sg](http://www.amaauto.sg)



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## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 20 August 2019 9:45 AM  
**To:** AMA Automotive; sur@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL3836E & SHD6723S ON 16/08/2019  
**Attachments:** img-817140327.pdf; img-817143456.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL3836E and let us have your report urgently.

This claim will be handled by Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi  
**Motor Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**



**From:** AMA Automotive [mailto:ama.claim@gmail.com]  
**Sent:** Monday, 19 August, 2019 4:14 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL3836E & SHD6723S ON 16/08/2019

Dear Daniel,

We choose LKK Auto Consultants Pte Ltd.

Thank you.

On Mon, 19 Aug 2019 at 11:27, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

*S&P 'A-' rated Company*



**From:** AMA Automotive [mailto:[ama.claim@gmail.com](mailto:ama.claim@gmail.com)]

**Sent:** Saturday, 17 August, 2019 2:19 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL3836E & SHD6723S ON 16/08/2019

Dear Sirs/Madam

Please find the attached PRS Letter and GIA report for your perusal. Kindly let us have the Pre-Repair Surveyor Lists.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop : **AMA Autocare Pte Ltd**

Address : **36 TOH GUAN ROAD EAST #01-36**  
**ENTERPRISE HUB SINGAPORE 608580**

Contact Person : **Alvin Wee**  
**HP: 8778 3636 / 9017 3393 /**  
**Office: 6200 0600**

*Regards*



**Alvin Wee**

*AMA Automotive Pte Ltd*

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

*Hp : +65 8778 3636*

*Tel : +65 6200 0600*

[www.amaauto.sg](http://www.amaauto.sg)



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India International Insurance Pte Ltd.

Registration No. 198703792-K

--  
Thanks and regards,  
Melvin Wee  
(65) 87783636  
AMA Automotive Pte Ltd  
Enterprise Hub  
36 Toh Guan Road East  
#01-36 S(608580)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Aug 2019 18:53	Clim Dtl Modified	Claimant's Name: -> -.	[A] Nivitha Govindasamy
2	20 Aug 2019 18:53	Clim Veh Model Changed	(200357) HYUNDAI VERNA 1.4.	[A] Nivitha Govindasamy
3	20 Aug 2019 18:53	Clim Created	Reg No: SLL3836E, Acct Date: 2019/08/16, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Ama Autocare Pte Ltd (HQ)	[A] Nivitha Govindasamy
4	20 Aug 2019 18:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
5	20 Aug 2019 18:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29	[A] Nivitha Govindasamy
6	20 Aug 2019 18:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	20 Aug 2019 18:54	Label Added	(517):PRI.	[A] Nivitha Govindasamy
8	20 Aug 2019 18:54	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
9	12 Sep 2019 14:40	Label Removed	(517):PRI.	[A] Lau Shu Pei
10	12 Sep 2019 14:40	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
11	12 Sep 2019 14:41	Clim Dtl Modified	Claimant's Name: - -> LIM SIM GUAN. Claimant's ID: -> S1369378A.	[A] Lau Shu Pei
12	12 Sep 2019 14:41	Clim Veh Model Changed	(200357) -> (203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] Lau Shu Pei
13	19 Sep 2019 14:02	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA S27)	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2251963	21 Aug 2019 09:21:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLL3836E	SHD6723S	11.77

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Aug 2019 18:53	<b>Cim Dtl Modified</b>	Claimant's Name: -> -.	[A] Nivitha Govindasamy
2	20 Aug 2019 18:53	<b>Cim Veh Model Changed</b>	(200357) HYUNDAI VERNA 1.4.	[A] Nivitha Govindasamy
3	20 Aug 2019 18:53	<b>Cim Created</b>	Reg No: SLL3836E. Acct Date: 2019/08/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ama Autocare Pte Ltd (HQ)	[A] Nivitha Govindasamy
4	20 Aug 2019 18:53	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
5	20 Aug 2019 18:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/29	[A] Nivitha Govindasamy
6	20 Aug 2019 18:53	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	20 Aug 2019 18:54	<b>Label Added</b>	(517):PRI.	[A] Nivitha Govindasamy
8	20 Aug 2019 18:54	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
9	12 Sep 2019 14:40	<b>Label Removed</b>	(517):PRI.	[A] Lau Shu Pei
10	12 Sep 2019 14:40	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
11	12 Sep 2019 14:41	<b>Cim Dtl Modified</b>	Claimant's Name: - -> LIM SIM GUAN. Claimant's ID: -> S1369378A.	[A] Lau Shu Pei
12	12 Sep 2019 14:41	<b>Cim Veh Model Changed</b>	(200357) -> (203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] Lau Shu Pei
13	19 Sep 2019 14:02	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA S27)	[A] CHEW HSIAD TONG
14	19 Sep 2019 17:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/29. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
15	19 Sep 2019 17:39	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2251963	21 Aug 2019 09:21:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLL3836E	SHD6723S	11.77

## Hsiao Tong (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 18 September 2019 1:29 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: SLL3836E FINALIZE  
**Attachments:** LOD.jpg; INV.jpg; LTA.tif; RENTAL INV.jpg; LOA.jpg; DV.jpg; RENTAL AGREEMENT.tif

Dear Hsiao Tong,

FYNA.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AMA Automotive <[ama.claim@gmail.com](mailto:ama.claim@gmail.com)>  
**Sent:** Wednesday, 18 September 2019 12:37 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** Fwd: SLL3836E FINALIZE

Hi Shiau Chan

Attached is the LOD & invoices for your perusal.

*Thank You and Best Regards*



**Alvin Wee**

AMA Automotive Pte Ltd

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel : +65 6200 0600

[www.amaauto.sg](http://www.amaauto.sg)



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----- Forwarded message -----

From: **AMA Automotive** <[ama.claim@gmail.com](mailto:ama.claim@gmail.com)>

Date: Wed, Sep 11, 2019 at 2:52 PM

Subject: Re: SLL3836E FINALIZE

To: Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

Hi Rasul

Attach is the LOD & invoices for your perusal.

Please let me know if I were to email to?

**Thank You and Best Regards**



**Alvin Wee**

AMA Automotive Pte Ltd

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel :+65 6200 0600

[www.amaauto.sg](http://www.amaauto.sg)



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On Tue, Sep 10, 2019 at 12:11 PM AMA Automotive <[ama.claim@gmail.com](mailto:ama.claim@gmail.com)> wrote:

Hi Rasul

COR \$ 3,200 / 6 days lump sum confirmed.

LOD sent to who?

***Thank You and Best Regards***



**Alvin Wee**

AMA Automotive Pte Ltd

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel : +65 6200 0600

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On Tue, Sep 10, 2019 at 10:16 AM Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Alvin,

Refer to attachment

Take note the part prices are high

Finalised amount is \$ 3,200 / 6 days lump sum

Kindly confirm

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

**From:** AMA Automotive [mailto:[ama.claim@gmail.com](mailto:ama.claim@gmail.com)]

**Sent:** Friday, 6 September, 2019 2:23 PM

**To:** Rasul (LKKAuto)

**Subject:** SLL3836E FINALIZE

Dear Rasul,

Can we finalize this case?

**Thank You and Best Regards**



**Alvin Wee**

*AMA Automotive Pte Ltd*

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel : +65 6200 0600

[www.amaauto.sg](http://www.amaauto.sg)



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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Aug 2019 18:53	Cim Dtl Modified	Claimant's Name: -> -.	[A] Nivitha Govindasamy
2	20 Aug 2019 18:53	Cim Veh Model Changed	(200357) HYUNDAI VERNA 1.4,	[A] Nivitha Govindasamy
3	20 Aug 2019 18:53	Cim Created	Reg No: SLL3836E. Acct Date: 2019/08/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ama Autocare Pte Ltd (HQ)	[A] Nivitha Govindasamy
4	20 Aug 2019 18:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
5	20 Aug 2019 18:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29	[A] Nivitha Govindasamy
6	20 Aug 2019 18:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	20 Aug 2019 18:54	Label Added	(517):PRI.	[A] Nivitha Govindasamy
8	20 Aug 2019 18:54	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
9	12 Sep 2019 14:40	Label Removed	(517):PRI.	[A] Lau Shu Pei
10	12 Sep 2019 14:40	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
11	12 Sep 2019 14:41	Cim Dtl Modified	Claimant's Name: - -> LIM SIM GUAN. Claimant's ID: -> S1369378A.	[A] Lau Shu Pei
12	12 Sep 2019 14:41	Cim Veh Model Changed	(200357) -> (203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] Lau Shu Pei
13	19 Sep 2019 14:02	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 527)	[A] CHEW HSIAO TONG
14	19 Sep 2019 17:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari NagaraJan
15	19 Sep 2019 17:39	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari NagaraJan
16	23 Sep 2019 12:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	23 Sep 2019 12:04	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
18	23 Sep 2019 12:04	Cim Dtl Modified	JPJ Reg. Date: -> 2007/08/17.	[A] JOANNE LEE KHANG MIN
19	23 Sep 2019 12:04	Cim Details Notified		[A] JOANNE LEE KHANG MIN
20	27 Sep 2019 11:43	Adj Mandate Request	Cur.Req:4007.45:PODS Liability: 100%javascript:SubmitForm(); Quantum: (a)COR: \$3,200.00 + (b)LOR(8days x \$100.00): \$800.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,007.45 Vehicle Model: Toyota Corolla Altis (1598cc)-Note: TP veh COE e nd on 16 Au	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2251963	21 Aug 2019 09:21:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLL3836E	SHD6723S	11.77
2288145	23 Sep 2019 12:04:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL3836E	SHD6723S	11.77

## Print Received Message

This mail is associated with :

**\*SLL3836E (MCT19080386)**  
**[SHD6723S]**

TP  
LIM SIM GUAN  
Aug 16 2019 12:00AM  
[-]  
Ama Autocare Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 27/09/2019 14:14 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4007.45) - SLL3836E - Claim Handler: Sundari Nagarajan

Approved:4007.45:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

## Hsiao Tong (LKKAUTO)

---

**From:** AMA Automotive <ama.claim@gmail.com>  
**Sent:** Tuesday, 1 October 2019 10:59 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: SLL3836E FINALIZE //LKK REF: CC4/III19014578/R1pb3

Yes confirm, please proceed to close the case.

On Tue, 1 Oct 2019 at 10:52 AM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 3,200.00
2. Loss of Rental (8days x \$100.00)	\$ 800.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 4,007.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AMA Automotive <[ama.claim@gmail.com](mailto:ama.claim@gmail.com)>

**Sent:** Wednesday, 18 September 2019 12:37 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** Fwd: SLL3836E FINALIZE

Hi Shiau Chan

Attached is the LOD & invoices for your perusal.

*Thank You and Best Regards*



**Alvin Wee**

*AMA Automotive Pte Ltd*

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel :+65 6200 0600

[www.amaauto.sg](http://www.amaauto.sg)



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----- Forwarded message -----

From: **AMA Automotive** <[ama.claim@gmail.com](mailto:ama.claim@gmail.com)>  
Date: Wed, Sep 11, 2019 at 2:52 PM  
Subject: Re: SLL3836E FINALIZE  
To: Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

Hi Rasul

Attach is the LOD & invoices for your perusal.

Please let me know if I were to email to?

***Thank You and Best Regards***



**Alvin Wee**

*AMA Automotive Pte Ltd*

*36 Toh Guan Road East (Enterprise Hub) #01-36*

*Singapore 608580*

*Hp : +65 8778 3636*

*Tel :+65 6200 0600*

**www.amaauto.sg**



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On Tue, Sep 10, 2019 at 12:11 PM AMA Automotive <[ama.claim@gmail.com](mailto:ama.claim@gmail.com)> wrote:

Hi Rasul

COR \$ 3,200 / 6 days lump sum confirmed.

LOD sent to who?

*Thank You and Best Regards*



**Alvin Wee**

*AMA Automotive Pte Ltd*

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel :+65 6200 0600

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On Tue, Sep 10, 2019 at 10:16 AM Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Alvin,

Refer to attachment

Take note the part prices are high

Finalised amount is \$ 3,200 / 6 days lump sum

Kindly confirm

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

**From:** AMA Automotive [<mailto:ama.claim@gmail.com>]

**Sent:** Friday, 6 September, 2019 2:23 PM

**To:** Rasul (LKKAUTO)

**Subject:** SLL3836E FINALIZE

Dear Rasul,

Can we finalize this case?

*Thank You and Best Regards*



**Alvin Wee**

*AMA Automotive Pte Ltd*

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

*Hp : +65 8778 3636*

*Tel : +65 6200 0600*

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--

Thanks and regards,  
Melvin Wee  
(65) 87783636  
AMA Automotive Pte Ltd  
Enterprise Hub  
36 Toh Guan Road East  
#01-36 S(608580)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement












































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Aug 2019 <a href="#">Edit Reg</a>		20 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>





















  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -</b>									
Main Claimant: <b>LIM SIM GUAN, ID: S1369378A</b>									
Vehicle Reg. No.:	<b>SLL3836E</b>	Date of Loss:	16/08/2019 00:00 - :59 [143 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19080386</b>	Policy/Cover Note No.:	<b>MCOM0015</b>						
Vehicle Reg. No. (Insured):	<b>SHD67235</b>	Policy No. (Claimant):	<b>A28912266</b>						
		Excess:							
Repairer: <b>Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:</b>									
Handling Insurer: <b>India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]</b>									
Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888</b>									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 29/08/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (22/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SLL3836E - Claim Handler: Sundari Nagara...</li> <li>III_SG (27/09/2019): Alert - Adj Mandate Approved (S\$4007.45) - SLL3836E - Claim Handler: Sundari Nag...</li> <li>III_SG (19/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SLL3836E - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLL3836E (MCT19080386)  
[SHD6723S]  
TP  
LIM SIM GUAN  
Aug 16 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Ama Autocare Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <span>View in Browser</span>		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	19/09/19 14:01	Odometer Reading							 Load JPG	<input checked="" type="checkbox"/>	
2	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
3	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
4	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
5	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
6	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
7	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
8	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
9	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
10	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
11	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
12	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
13	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
14	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
15	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
16	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
17	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
18	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
19	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
20	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
21	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
22	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
23	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
24	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
25	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
26	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
27	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
28	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
29	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
30	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
31	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
32	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
33	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
34	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
35	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
36	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
37	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
38	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
39	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
40	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
41	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
42	19/09/19 14:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
43	19/09/19 14:02	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	19/09/19 14:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/09/19 14:41	EMAIL FROM III DD 20082019	 Load PDF	
2	12/09/19 14:41	WKSP NOTICE	 Load PDF	
3	12/09/19 14:41	TP GIA REPORT	 Load PDF	
4	12/09/19 17:42	TP ESTIMATE- MARKED.	 Load PDF	
5	23/09/19 14:42	WORKSHOP INVOICE	 Load PDF	
6	23/09/19 14:42	RENTAL RECEIPT	 Load PDF	
7	23/09/19 14:42	LTA SEARCH	 Load PDF	
8	23/09/19 14:42	LOD	 Load PDF	
9	27/09/19 11:43	PARF_COE REBATE	 Load PDF	
10	09/12/19 09:09	DISCHARGE VOUCHER	 Load PDF	
11	09/12/19 09:09	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/08/19 09:21	Singapore Accident Statement IV SHD67235	 Load PDF	
2	22/10/19 10:41	WS INVOICE	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014578/R1PB3Q2

Date: 09/12/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: SLL3836E Insured Vehicle No: SHD6723S  
 Date of Loss: 16/08/2019 Nature of Claim: TP Claim No: MCT19080386

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLL3836E  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 3ZZ4673112  
 Reg. Date: 17/08/2007 (Man. Year: 2007) Chassis No: MR053ZEC107150593  
 Colour: Grey Odometer: 137861 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/70 R14 Rear Tyre Size: 185/70 R14  
 Front Left Side: ACENDA 5 mm Rear Left Side: ACENDA 5 mm  
 Front Right Side: ACENDA 5 mm Rear Right Side: ACENDA 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,405.20	2,291.25	8,113.95	77.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,580.00	1,730.00	1,850.00	51.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,985.20</b>	<b>4,021.25</b>	<b>9,963.95</b>	<b>71.25</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>13,985.20</b>	<b>3,200.00</b>	<b>10,785.20</b>	<b>77.12</b>
+ Car Rental (8.0 x S\$100.00/day) (S\$)		800.00		
+ Doc/Search Fee (S\$)		7.45		
<b>Nett Liability (S\$)</b>		<b>4,007.45</b>		

## INSPECTION

Date of Assignment: 20/08/2019  
 Date Inspected: 20/08/2019 Inspected At: Ama Autocare Pte Ltd (HQ)  
 36 Toh Guan Road East, #01-36  
 Singapore 608580  
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

SPECIAL REMARKS

Market Value: \$58,000.00(est) less LTA Rebate: \$36,258.00(est) = Nett Value :\$21,742.00(est)

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 Sep 2019)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLL3836E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID	Bent	1,478.00 FL	*692.00 FL
2	2		*REAR BOOTLID HINGE	Serviceable	214.00 FL	*- FL
3	1		*REAR BOOTLID CENTRE CHROME MOULDING	Serviceable	254.00 FL	*- FL
4	1		*REAR BOOTLID WEATHERSTRIP	Necessary	214.00 FL	*92.00 FL
5	1		*REAR BOOTLID COROLLA EMBLEM	Necessary	108.00 FL	*48.00 FL
6	1		*REAR BOOTLID ALTIS EMBLEM	Necessary	82.00 FL	*52.00 FL
7	1		*REAR BOOTLID 1.6E EMBLEM	Necessary	58.00 FL	*48.00 FL
8	1		*REAR BOOTLID VVT-I EMBLEM	Necessary	70.00 FL	*48.00 FL
9	1		*REAR BOOTLID COROLLA BADGE	Repeated	88.00 FL	*- FL
10	1		*REAR BOOTLID LOCK ASSY	Bent	530.00 FL	*69.00 FL
11	2		*REAR BOOTLID REFLECTOR	Serviceable	1,144.80 FL	*- FL
12	1		*REAR TAILLAMP	N/S Scratched / O/S Serviceable	1,560.00 FL	*286.00 FL
13	2		*TAILLAMP LOWER PANEL	Serviceable	429.00 FL	*- FL
14	1		*REAR END PANEL	Bent	982.00 FL	*602.00 FL
15	1		*REAR END PANEL TOP GARNISH	Deformed	216.00 FL	*54.00 FL
16	1		*REAR BUMPER	Deformed	1,250.00 FL	*456.00 FL
17	1		*REAR BUMPER REINFORCEMENT	Not Necessary	472.00 FL	*- FL
18	1		*REAR BUMPER FOAM	Not Necessary	310.00 FL	*- FL
19	1		*SET REAR BUMPER SIDE RETAINER	N/S Necessary	196.00 FL	*72.00 FL
20	2		*RHS & LHS REAR FENDER	Repair	1,565.00 FL	*- FL
21	2		*RHS & LHS REAR FENDER INNER SHIELD	Deformed (1 PCS ONLY)	544.80 FL	*56.00 FL
22	1		*REAR SPARE TYRE PANEL	Serviceable	980.00 FL	*- FL
23	1		*REAR SPARE TYRE TOP COVER	Serviceable	288.00 FL	*- FL
24	1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
25	1		*SET INNER SHIELD CLIPS	Necessary	80.00 FS	*20.00 FS
26	1		*SET TAILLAMP CLIPS	Necessary	70.00 FS	*30.00 FS
27	1		*SET REVERSE SENSOR	Not Working	220.00 FS	*220.00 FS
28	1		*REAR END PANEL SEALANT	Necessary	100.00 FS	*60.00 FS
29	1		*REAR NUMBER PLATE	Serviceable	80.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$) 13,663.60 2,935.00  
 - List Item Discount on L Items 25.00/25.00% (S\$) 3,258.40 643.75

Total Parts (S\$) 10,405.20 2,291.25

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS ,REPLACE DAMAGED PARTS AND COMPONENTS	New	1,400.00	700.00
2	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED	New	1,400.00	800.00
3	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS	New	200.00	30.00
4	TO REMOVE AND REFIX /REPLACE REAR TRIMS ,GARNISH AND FITTINGS SO AS TO FACILITATE REPAIRS AT REAR COMPARTMENT	New	250.00	60.00
5	TO REMOVE AND REPLACE REVERSE SENSORS	New	150.00	60.00
6	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS	New	180.00	80.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,580.00</b>	<b>1,730.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >