

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 December 2019 3:07 PM
To: Asher Sng (LKKAuto); Admin A
Cc: Chee So Chow; Irene Tay; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: CTP REF NO. SNM19D203864 LKK REF NO.CC6/CTI19014566/KEB3, ACCIDENT INVOLVING GBH 8355H (OI) AND SMG 9303B (TP) ON 17/08/2019

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI19014566/KEB3
CTPIS REF – SNM19D203864C02(thp)

Dear Asher

Please proceed to resolve the property damage claim at \$5,839.13.

We await your payment advice to enable our Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 11 December, 2019 2:24 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: CTP REF NO. SNM19D203864 LKK REF NO.CC6/CTI19014566/KEB3, ACCIDENT INVOLVING GBH 8355H (OI) AND SMG 9303B (TP) ON 17/08/2019

Hi Sir,

We refer to our email dated 10/10/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 November 2019 3:22 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: CTP REF NO. SNM19D203864 LKK REF NO.CC6/CTI19014566/KEB3, ACCIDENT INVOLVING GBH 8355H (OI) AND SMG 9303B (TP) ON 17/08/2019

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Thursday, 10 October 2019 3:19 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: CTP REF NO. SNM19D203864 LKK REF NO.CC6/CTI19014566/KEB3, ACCIDENT INVOLVING GBH 8355H (OI) AND SMG 9303B (TP) ON 17/08/2019

Your ref : SNM19D203864

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GBH 8355H (OI) AND SMG 9303B (TP) ON 17/08/2019

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " LIM TAN MOTOR PTE LTD" at \$5,839.13 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,296.20	\$ 5,339.13
2. Loss of Rental (5days x \$140)	\$ 700.00	\$ 500.00 (5Days x \$100)
Total		\$ 5,839.13

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1. #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 21 August 2019 11:33 AM
To: Shu Pei (LKKAuto) <shupej@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: CTP REF NO. SNM19D203864 LKK REF NO.CC6/CTI19014566/KEB3

Dear Mdm,

We refer to the above matter and your email dated 20 August 2019.

Enclosed herewith our insured report as requested by you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: claimsdept@sg.cntaiping.com

www.sg.cntaiping.com



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This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

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Date: 05 SEP 2019

Your Ref: CC6/CTI19014566/Keb3
Our ref: LTP082019/077 (SMG 9303 B)

(WITHOUT PREJUDICE)

Attention To : MS ASHER SNG (From LKK Auto Consultants Pte Ltd)

Insurance Company : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SMG9303B & GBH8355H ON 17.08.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV42845
<input checked="" type="checkbox"/> Original Rental Receipt and Agreement	<input type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 20-Aug-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 5,339.13
2] Vehicle Rental	\$ 700.00
	<u>\$ 6,039.13</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd
Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel: 65-64520893 Fax: 65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg
Co. Reg No. 199307277D GST Reg No. M2-0019086-0

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI19014566/Keb3

05 SEPT 2019

NEW UNION HARDWARE & ELECTRICAL TRADING CO
10 JALAN BESAR
#B1-01 SIM LIM TOWER
SINGAPORE 208787

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 8355H AND SMG 9303B ON 17/08/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, ABDUL KHALID BIN MOHAMAD ('the third party Claimant') of BLK 922 TAMPINES STREET 91 #02-209 SINGAPORE 520922 (Address) owner of SMG9303B (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SMG9303B that was damaged pursuant to the accident which occurred on 17-Aug-19 (date) along JUNCTION OF BUKIT TIMAH ROAD TOWARDS SUNGEI ROAD (locate on) involving vehicle number GBH8355H (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 19th (day) of August (month) 2019 (year)

☞



Signed By ' the third party claimant '



Signed By ' the workshop '



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199107771D
GST Registration No.: M2-019086-0

Branch
(Warmty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@l.t.m.sg

WWW.LTMSG

ABDUL KHALID BIN MOHAMAD
BLK 922 TAMPINES STREET 91
#02-209
SINGAPORE 520922

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30A0/425

MILEAGE :
W.O NO. : SO43126
CAR NO. : SMG9303B
MAKE : HONDA
MODEL : SHUTTLE - HYBRID

TAX INVOICE

NO : INV42845
DATE : 04-09-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			4,989.84

SINGAPORE DOLLARS : FIVE THOUSAND THREE HUNDRED THIRTY NINE AND THIRTEEN CENTS ONLY

REMARKS: D.O.A : 17.09.2019
LKK REF : CC6/CTI19014566/Keb3

TOTAL QTY: 1.00

SUBTOTAL	4,989.84
DISCOUNT	0.00
TOTAL	4,989.84
GST 7 %	349.29
NET	5,339.13
Deposit	0.00
Balance	5,339.13



(Handwritten Signature)

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721
Tel: 65-64515120 Fax: 65-64531642
Company's Registration No. 200703924M

Rental Agreement No: 5820

HIRER'S NAME Abdul Khalid Bin Mohamad		VEHICLE NO SLN G200 J	
ADDRESS BK 176 Tampines St 91 #02-209 Singapore 510172		MAKE / MODEL Toyota Axio	
HOME : OFFICE : MOBILE 9036 7400	DATE OUT 19. 08. 2019	TIME OUT 10. 40am	
	DATE IN 24. 08. 2019	TIME IN 1. 05pm	
NATIONALITY Singapore	DRIVING EXPERIENCE 4 years	MILEAGE OUT	FUEL OUT
NRIC / PASSPORT NO S 0037633 G	DATE OF BIRTH 08. 09. 58	PLACE OF ISSUE Singapore	MILEAGE IN
DRIVING LICENCE NO S 0037633 G	LICENCE BAR CODE NO 000312633 G	LOCAL/INTL TYPE / CLASS Local / 3	FUEL IN
DRIVER'S NAME 18 Hiren	RENTAL CHARGERS		
	5 DAY(S) @ \$8	140.00	
	WEEK(S) @ \$8		
	MONTH(S) @ \$8		
	TOTAL CHARGES	700.00	
	DEPOSIT (Cash/Cheque No.)		
ADDRESS	HOME : OFFICE : MOBILE :	AMOUNT DUE	
		EXTENSION	DATE / TIME
			DATE / TIME
NATIONALITY	DRIVING EXPERIENCE	AMOUNT DEPOSIT (REFUNDABLE)	
NRIC / PASSPORT NO	DATE OF BIRTH	PLACE OF ISSUE	PAYMENT DETAILS
DRIVING LICENCE NO	LICENCE BAR CODE NO	LOCAL/INTL TYPE / CLASS	REMARK *HIRER MUST ENSURE ALL DRIVER/S HAVE VALID SINGAPORE DRIVING LICENCE IN ORDER TO OPERATE THE VEHICLE.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE

NOTE:

- HIRER IS SOLELY LIABLE FOR ALL TRAFFIC VIOLATIONS AND ALL PARKING FINES OR SURCHARGE DURING PERIOD OF HIRE.
- DRIVING EXPERIENCE SHOULD BE OVER 02 YEARS AND AGE OVER 21 YEARS OLD.
- PLEASE NOTIFY OUR OFFICE AS SOON AS POSSIBLE WHEN THIS VEHICLE IS INVOLVED IN ANY ACCIDENT.
- HIRER IS LIABLE TO PAY FIRST \$1000/- EXCESS FOR COLLISION / DAMAGE TO FIRST PARTY (ie FAMILY CAR RENTAL PTE LTD) VEHICLE AND ALSO FIRST \$1500/- EXCESS FOR COLLISION / DAMAGE TO THIRD PARTY'S VEHICLE FOR EACH AND EVERY ACCIDENT / DAMAGE PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.

SPECIAL TERMS AND CONDITIONS *HIRER IS LIABLE FOR ADDITIONAL EXCESS OF \$____ FOR FIRST PARTY AND \$____ FOR THIRD PARTY'S COLLISION/DAMAGE IF DRIVER HAVE LESS THAN ____ YEARS DRIVING EXPERIENCE; AND/OR AGE YEARS OLD AND BELOW; AND/OR ____ YEARS OLD AND ABOVE.

I/WE DECLARE THAT THE ABOVE PARTICULARS ARE TRUE AND CORRECT IN EVERY RESPECT. I/WE HAVE READ AND AGREED TO THE TERMS AND CONDITIONS BOTH ON SIDE OF THIS RENTAL AGREEMENT. MY/OUR DRIVING LICENCE IS/ARE CURRENT AND NOT DISQUALIFIED FROM DRIVING.

X [Signature]
SIGNATURE OF HIRER
(COMPANY CHOP IF APPLICABLE)
Date: **19. 08. 2019**

X _____
SIGNATURE OF DRIVER
(IF DIFFERENT FROM HIRER)
Date: