

INSP001

INS. CASE OWNER:

CC3 /AIG1901

4565, TI d63

LKK:

IDAC:

Surveyor:

can/ich

DOI:

ASSIGNMENT

7/1/19

Date / Time:

20/8/19

Registered in Meritrix:

20/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 9126A

Name of Insured:

HEBA KOE LKIANH

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A:

19/8/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

55W074K59

Policy No.:

2100240203-06

Make / Model:

Audi

Place of Accident:

UPP LKIANH KO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKJ 6747P

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

performance

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE/ PIC
19/12/19 - ALSE PAM TO LPT. CLOSE	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler	Typist
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorization To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

<b>PRELIMINARY ADVICE</b> Date/Time:		Sent By:	
<b>FINALIZATION</b> Date/Time:		Confirm with:	
Repair Cost:	\$S	( days) Reduction:	%
<b>FINAL SETTLEMENT</b> Date/Time: 17/12/19		Confirm with: Can/ine	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 27	
Repair Cost: (-/657)	\$S 5588.82		
Loss of Rental (LOR):	\$S -	( days)	
Loss of Use (LOU):	\$S 500.00	(S 100 x 5 days)	
Loss of Income (LOI):	\$S -	(S x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$S 2.00		
Medical:	\$S 477.40		
Disbursement:	\$S -	(e.g. Tow/ Independent)	
Legal Cost	\$S -		
Total:	\$S 6568.22	Global Sum \$S:	
<b>FINAL PAYMENT</b> Date/Time:		Confirm with:	
Payee 1:	\$S 6568.22	Name 1: Performance Motors Limited	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

ASS. REL. BY

Tuyth

REP:

MG

d

# ASSIGNMENT

From

Date:

03/09/19

Veh No:

STY 6747P

Regn:

2010, Sep

Estimated Cost

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

STY 6747P

Make:

BMW 320I

C.G

1995

at Workshop m/s

Performance

Colour

Silver

A/C:

Insured / Std / NI / NA

of

303 Alexandra Road

Sp. Reading

90531

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

WBADU320X0E491758

Policy No.

C/No:

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

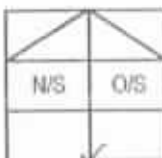
F:

225/45R12

R:

Remark: The veh had commenced its

repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

431K

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

5

days

Res:

Yes or No

D.O.A.

D.O.I.

3/9/19 2/045

Lum Sum:

%

3 Val:

Yes or No

Survey held at

PML

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT  
Wong/Circardi

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Limit \$3500

Rebate \$27,031

P/P - \$5223.20 (Reel \$3866.50 / 43%)

Date/Time, File Pass to?

☐

: Prel. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Report Format:

Lump Sum / LBJ: (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

www.Dealer

# Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No. MG-0020081-X  
Toll-Free Number (1800-2255263)

101, Alexandra Road  
Sime Darby Performance Centre  
Singapore 119941  
Fax: 64767770

190, Tampung Alam Road  
East Coast Centre  
Singapore 438180  
Fax: 63449777

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 119944  
Fax: 64786601 (AfterSales)  
64786624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

20 AUG 2019

## ESTIMATE

Estimate No. : b1 52377  
Date Estimated : 19/08/2019  
Prepared By : Han Kwan Yong

Page No. : 1 of 5

### - ESTIMATE REPAIR FOR -

Vincent Ong Weng Seng (Vincent Wang Yon)  
106 Jalan Rajah  
#03-100

Singapore 321106

- ACCOUNT - 40000

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJY6747P	E491758	23/09/2010	320iA-C	0

### DESCRIPTION

To replace rear bumper & attachments including to knock out boot lid, tail panel and dent area caused by the accident

VALUE

1700 2,975.00

To respray rear bumper, boot lid and tail panel

1730 2,666.00

To remove and install boot compartment carpet and garnish to facilitate repairs.

230 271.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

Sundries

80.00

Total Labour : 6,169.00

### DESCRIPTION

# REAR BUMPER SET MOUNTING PAR

# RR BUMPER LH GUIDE

# RR BUMPER RH GUIDE

RR BUMPER CARRIER

# RR BUMPER CTR GUIDE

REAR BUMPER TRIM PANEL PRIMED (PDC)

# RR BUMPER TOW HOOK COVER

# RR BUMPER BOTTOM CTR GUIDE

EMBLEM GROMMET

PLAQUE

# RR EMBLEM 320i

DECOUPLING RING PDC TORQUE CONVERTE

# PDC SENSOR (TITANSILBER)

(DG/SL) ADHESIVE SET K8

QTY	PRIC	VALUE
1	30.55	30.55
1	50.20	50.20
1	50.20	50.20
1	458.55	458.55
1	50.20	50.20
1	1,250.15	1,250.15
1	38.95	38.95
1	54.20	54.20
2	0.80	1.60
1	71.25	71.25
1	64.10	64.10
2	5.05	10.10
2	368.80	737.60
1	53.05	53.05

Total Parts : 2,920.70

Email to Tan  
Core 95225201 5 days



## Final Report

Estimate No. : **b1 52377**  
Date Estimated : **19/08/2019**  
Prepared By : **Han Kwan Yong**

### - ESTIMATE REPAIR FOR -

**Vincent Ong Weng Seng (Vincent Wang Yongcher**  
**106 Jalan Rajah**  
**#03-100**

**Singapore 321106**

### - ACCOUNT - 121

**AIG Asia Pacific Insurance Pte. Ltd.**  
**78 Shenton Way**  
**#08-16 Chartis Building**  
**Singapore 079120**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJY6747P</b>	<b>WBADV320X0E491758</b>	<b>23/09/2010</b>	<b>320iA-C</b>	<b>0</b>

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments including make good the bootlid and knock out dented area caused by the accident.	1,700.00		1,700.00
To respray rear bumper and bootlid.	1,730.00		1,730.00
To remove and install boot compartment carpet and garnish to facilitate repairs.	230.00		230.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00
Sundries.	80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER TRIM PANEL PRIMED (PDC)	1,250.15	1.00		1,250.15
EMBLEM GROMMET	0.85	2.00		1.70
PLAQUE	71.25	1.00		71.25
DECOUPLING RING PDC TORQUE CONVERTE	5.05	2.00		10.10

#### # SUPPLEMENTARY ITEMS

Total Labour :	3,890.00
Total Parts :	1,333.20
Total Labour & Parts :	5,223.20
Deduction for Excess :	0.00
Total Repair Costs less Excess:	5,223.20
GST @7%:	365.62
Grand Total :	5,588.82

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401359W GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2355249)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Rongong Arang Road  
East Coast Centre  
Singapore 418180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

20 AUG 2019

## E S T I M A T E

Estimate No. : b1 52377  
Date Estimated : 19/08/2019  
Prepared By : Han Kwan Yong

Page No. : 1 of 5

## - ESTIMATE REPAIR FOR -

Vincent Ong Weng Seng (Vincent Wang Yon)  
106 Jalan Rajah  
#03-100

Singapore 321106

## - ACCOUNT - 40000

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJY6747P	E491758	23/09/2010	320iA-C	0

## DESCRIPTION

To replace rear bumper & attachments including to knock out  
boot lid, tail panel and dent area caused by the accident

1700 2,975.00

To respray rear bumper, boot lid and tail panel

1730 ~~2879~~ 2,666.00

To remove and install boot compartment carpet and garnish  
to facilitate repairs.

230 271.00

To check electrical wiring systems and lightings at the  
rear section for proper function.

150 177.00

Sundries.

? 80.00

Total Labour 1: 6,169.00

## DESCRIPTION

# REAR BUMPER SET MOUNTING PAR  
# RR BUMPER LH GUIDE  
# RR BUMPER RH GUIDE  
RR BUMPER CARRIER  
# RR BUMPER CTR GUIDE  
REAR BUMPER TRIM PANEL PRIMED (PDC)  
# RR BUMPER TOW HOOK COVER  
# RR BUMPER BOTTOM CTR GUIDE  
EMBLEM GROMMET  
PLAQUE  
# RR EMBLEM 320i  
DECOUPLING RING PDC TORQUE CONVERTE  
# PDC SENSOR (TITANSILBER)  
(DG/SL) ADHESIVE SET K6

QTY	PRIC	VALUE
1	30.55	? 30.55
1	50.20	? 50.20
1	50.20	? 50.20
1	458.55	? 458.55
1	50.20	? 50.20
1	1,250.15	der 1,250.15
1	38.95	m.s 38.95
1	54.20	? 54.20
2	0.80	new 1.60
1	71.25	new 71.25
1	64.10	new 64.10
2	5.05	new 10.10
2	368.80	? 737.60
1	53.05	? 53.05

Total Parts : 2,920.70



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Fax: 64747770

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East Coast Centre  
Singapore 438180  
Fax: 63449773

310, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796501 (AfterSales)  
64796524 (Motorrad)

**GST REG. NO : M2 - 0020081 - X**

**E S T I M A T E**

Estimate No. : **b1 52377**  
Date Estimated : **19/08/2019**  
Prepared By : **Han Kwan Yong**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJY6747P</b>	<b>E491758</b>	<b>23/09/2010</b>	<b>320iA-C</b>	<b>0</b>

**Claims OD / 3rd Party / Uninsured losses / Direct Settlement**

Regn No. 319/19 P 1045 Claim No. \_\_\_\_\_  
Date&Time 19/08/2019 Excess \$S \_\_\_\_\_  
Surveyor's Name Tan Jiah Sign Tan Jiah  
Surveyor's Tel 97445749 Authorised Yes / No  
Authorised Date "WP" Time \_\_\_\_\_  
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No  
Surveyor's E-mail tanjiah@lkk.com.sg  
No. of Working Days Recommend 5 days

**LKK Auto Consultants** hence notify the Repairer of the following:

- \* To resurvey before/after spray painting
- \* To display damaged part(s) during resurvey
- \* Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- \* No illegal modification(s) is allowed
- \* Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Labour 1	:	<b>6,169.00</b>
Parts	:	<b>2,920.70</b>
Labour 2	:	<b>0.00</b>
Excess	:	<b>0.00</b>
Total GST @ 7%	:	<b>636.28</b>
<b>Grand Total</b>	:	<b>9,725.98</b>

**\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\***

**\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\***



303, Alexandra Road  
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East Coast Centre  
Singapore 478180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796651 (AfterSales)  
64796624 (Motorrad)

**GST REG. NO : M2 - 0020081 - X**

## **E S T I M A T E**

Estimate No. : **b1 52377**  
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJY6747P</b>	<b>E491758</b>	<b>23/09/2010</b>	<b>320iA-C</b>	<b>0</b>

### **Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.





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**GST REG. NO : M2 - 0020081 - X**

## **E S T I M A T E**

Estimate No. : **b1 52377**  
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJY6747P</b>	<b>E491758</b>	<b>23/09/2010</b>	<b>320iA-C</b>	<b>0</b>

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770280, Kembangan Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 52377**  
Date Estimated : **19/08/2019**  
Prepared By : **Han Kwan Yong**Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SJY6747P</b>	<b>E491758</b>	<b>23/09/2010</b>	<b>320iA-C</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pml.com.sg

Angela Yong Ching Ching

NRIC No.: S7506104H

Blk 106 Jalan Rajah #03-100

Singapore 321106

### Transfer Agreement

Date: 30<sup>th</sup> October 2012

Vehicle No.: SJY6747P

Make & Model: BMW 520i Convertible (Titanium Silver)

Hand Over to Angela Yong Ching Ching

Date: 30<sup>th</sup> October 2012 Time: 2.00pm

### Remarks:

Monthly installment of S\$2,070 to be paid by 26<sup>th</sup> of every month. Angela Yong Ching Ching reserve the right to sell the car based on the balance amount owed to finance company.

### Agreement:

I, Vincent Ong Weng Seng, IC No. S7311191I hereby, Authorise Angela Yong Ching Ching to use or sell the vehicle based on the divorce agreement.

Owner Agreed & Sign: \_\_\_\_\_

  
\_\_\_\_\_  
Vincent Ong Weng Seng

S7311191I

  
\_\_\_\_\_  
Angela Yong Ching Ching

S7506104H

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2019 <a href="#">Edit Reg</a>		03 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$5,223.20</b> <a href="#">Edit Estimates</a>	<b>\$5,223.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> [Created by adjuster]									
Insured:	HENG KOK CHIANG, ID: -								
Main Claimant:	VINCENT ONG WENG SENG, ID: S73111911								
Vehicle Reg. No.:	SJY6747P	Date of Loss:	19/08/2019 09:00 - :59 [106 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5520021828SG	Policy/Cover Note No.:	2100340203 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKJ9136A	Policy No. (Claimant):	B273860315MP						
	Excess:								
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/08/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
• AIG_SG_EXPRESS (17/12/2019): Alert - Adj Mandate Approved (\$46568.22) - SJY6747P - Claim Handler: Chan, Kian-...									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJY6747P (5520021828SG)  
[SKJ9136A]  
TP  
VINCENT ONG WENG SENG  
Aug 19 2019 9:00AM  
[HENG KOK CHIANG]  
Performance Motors Limited

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	




Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	28/11/19 16:24	Adjuster Immediate Advice		Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
2	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
3	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
4	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
5	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
6	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
7	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
8	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
9	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
10	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
11	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
12	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
13	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
14	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
15	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
16	28/11/19 16:14	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
17	28/11/19 16:14	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
18	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
19	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
20	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
21	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
22	28/11/19 16:14	General View		Load JPG	<input checked="" type="checkbox"/>
23	28/11/19 16:15	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
24	28/11/19 16:15	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
25	28/11/19 16:15	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
26	28/11/19 16:15	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	20/08/19 17:50	TP ESTIMATE		Load PDF	
2	20/08/19 17:50	TP GIA REPORT		Load PDF	
3	04/09/19 17:33	TP ESTIMATE- MARKED		Load PDF	
4	28/11/19 15:57	TP ESTIMATE - MARKED (FINAL)		Load PDF	
5	28/11/19 15:57	LOD		Load PDF	
6	28/11/19 16:09	MEDICAL FEE		Load PDF	
7	28/11/19 16:09	GIA SEARCH FEE		Load PDF	
8	31/12/19 10:29	WORKSHOP INVOICE		Load PDF	
9	31/12/19 10:29	AUTHORISATION TO ACT FORM		Load PDF	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
10	31/12/19 10:29	LKK Auto Consultants Pte Ltd (HQ)			Load PDF
11	31/12/19 10:29	Release Voucher			Load PDF
		LETTER TO OI			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	21/08/19 15:40	OI GIA REPORT			Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> <div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div> <div></div> <div> <div>^</div> <div>v</div> </div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM \_\_\_\_\_

Vehicle No:	SKJ9136A (Insd veh)	Model:	BMW 320i 2.0 (A)
	SJY6747P (TP veh)		
Date of Accident:	19/08/2019		

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 6,568.22
2)		:	\$
3)		:	\$
4)		:	\$

Date \_\_\_\_\_

[https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp\\_...](https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_...) 31/12/2019



# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19014565/T1DB3Q2

Date: 31/12/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100340203  
**Claimant** SJY6747P **Insured Vehicle No :** SKJ9136A  
**Vehicle No :** SJY6747P **Nature of Claim:** TP **Claim No:** 5520021828SG  
**Date of Loss:** 19/08/2019

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJY6747P**  
 Make & Model: BMW 320i, 2.0 (A) Engine No: B716I750N46B20BD  
 Reg. Date: 23/09/2010 (Man. Year: 2010) Chassis No: WBADV320X0E491758  
 Colour: Silver Odometer: 90531 km  
 Engine Capacity: 1995 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45 R12 Rear Tyre Size: 225/45 R12  
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,000.80	1,413.20	1,587.60	52.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,089.00	3,810.00	2,279.00	37.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>9,089.80</b>	<b>5,223.20</b>	<b>3,866.60</b>	<b>42.54</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>636.29</b>	<b>365.62</b>	<b>270.67</b>	<b>42.54</b>
<b>Nett Amount (S\$)</b>	<b>9,726.09</b>	<b>5,588.82</b>	<b>4,137.27</b>	<b>42.54</b>
<b>+ Loss of Use (5.0 x S\$100.00/day) (S\$)</b>		<b>500.00</b>		
<b>+ Medical Costs (S\$)</b>		<b>477.40</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>6,568.22</b>		

### INSPECTION

Date of Assignment: 03/09/2019  
 Date Inspected: 03/09/2019 Inspected At: Performance Motors Limited  
 (Alexandra)  
 303 Alexandra Road, Sime Darby  
 Performance Centre  
 Singapore 159941

Estimated Period of Repair: 5.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*REAR BUMPER SET MOUNTING PAR	Not Necessary	30.55 FS	*- FS
3	1		*RR BUMPER LH GUIDE	Not Necessary	50.20 FS	*- FS
4	1		*RR BUMPER RH GUIDE	Not Necessary	50.20 FS	*- FS
5	1		*RR BUMPER CARRIER	Not Necessary	458.55 FS	*- FS
6	1		*RR BUMPER CTR GUIDE	Not Necessary	50.20 FS	*- FS
7	1		*REAR BUMPER TRIM PANEL PRIMED (PDC)	Deformed	1,250.15 FS	*1,250.15 FS
8	1		*RR BUMPER TOW HOOK COVER	Not Necessary	38.95 FS	*- FS
9	1		*RR BUMPER BOTTOM CTR GUIDE	Not Necessary	54.20 FS	*- FS
10	2		*EMBLEM GROMMET	Necessary	1.70 FS	*1.70 FS
11	1		*PLAQUE	Necessary	71.25 FS	*71.25 FS
12	1		*RR EMBLEM 320I	Not Necessary	64.10 FS	*- FS
13	2		*DECOUPLING RING PDC TORQUE CONVERTE	Necessary	10.10 FS	*10.10 FS
14	2		*PDC SENSOR (TITANSILBER)	Not Necessary	737.60 FS	*- FS
15	1		*(DG/SL) ADHESIVE SET K6	Not Necessary	53.05 FS	*- FS
Total Parts (\$\$)					3,000.80	1,413.20

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT BOOT LID ,TAIL PANEL AND DENTED AREA CAUSED BY THE ACCIDENT	New	2,975.00	1,700.00
2	TO RESPRAY REAR BUMPER ,BOOT LID AND TAIL PANEL	New	2,666.00	1,730.00
3	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	230.00
4	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (\$\$)			6,089.00	3,810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >