

12092019

ASS. REC. BY:

REF: CS/MSG19014561

TIV
f3

Special Instruction:

Survivor: Tawfik H

ASSIGNMENT (Office)

From (Person): Nur Azian Binte Noordin of MSGDate/Time: 20.8.19 16.45 PM

Estimated Cost: _____

Bill by: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKN 2549S

Insured: _____

at Workshop m/s VolkswagenTel: 63037299of 1 Kampong AmpatPolicy No: 80430749ARWClaim No: 603018

Sum Insured: _____

Excess: \$500.00

Make of Veh: _____

D.O.A. 14.8.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 20.8.19 5.34p.mPerson Contacted: SteveVehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKN 2549S SNA/MS19014561/3 D.O.A. 14/8/201922/8/19Revert via merimen23/8/19Rece approved \$ 4086.64 from Azian by merimen23/8/19Informed Pearllyn c/A ex \$500 by email29/8/19Final fig \$ 3578.33 (Red 4318.75, 5570) confirmed by email

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Inis Auth'ed	Status
Main	19 Aug 2019		20 Aug 2019 16:45 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	KOH WEE YONG, ID: S1189239F, Tel: +6597391700, Email: NOEMAIL								
Vehicle Reg. No.:	SKN2549S	Date of Loss:	14/08/2019 22:00 - :59 [62 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 603018	Policy/Cover Note No.:	80430749AVW (Comprehensive) Coverage: 27/05/2019 - 26/05/2020						
		Excess:	S\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Nor Azlan Binte Noordin - 6594 2558]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/08/2019]								
Driver/Custodian:	KOH WEE YONG (63 / Male), NRIC: S1189239F, Tel: +6597391700 Email: NOEMAIL								
Adj Asg. Remarks:	Survey appt 21/08/19, 2pm. Owner waiting at VW Macpherson /shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SKN2549S (603018)**

OD

Aug 14 2019 10:00PM

[KOH WEE YONG]

Volkswagen Group Singapore Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 29/08/2019 11:17 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3578.32) - SKN2549S - Claim Handler: Nor Azian Binte Noordin

Approved:3578.32:A if C

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte, Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	--

Attn: Nor Azian Binte Noordin **Date:** 29 Aug 2019

Preliminary Advice

Vehicle No	: SKN2549S	Accident Date	: 14/08/2019
Make	: VOLKSWAGEN JETTA TSI	Policy No.	: 80430749AVW
Assignment Date	: 20/08/2019	Excess	: S\$500.00
Date of Inspection	: 21/08/2019	Est. Duration of Repair	: 3.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (MACPHERSON) 1 KAMPONG AMPAT, SINGAPORE 368314 SINGAPORE 368314		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,897.07
Revised Amount	:S\$	3,578.32
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,578.32

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	44,000.00
COE / PARF Rebate	:S\$	37,869.00
Salvage Value	:S\$	
Margin for Repair	:S\$	6,131.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 23 August 2019 3:16 PM
To: Cheong Pearlyn (VGS - SG/Singapore)
Cc: Kong Charmaine (VGS - SG/Singapore; Wong Meiy (VGS - SG/Singapore; Foo John (VGS - SG/Singapore; SUR; Tang, Shu Shi (VWG Singapore); Ong, Germaine (VWG Singapore); 'Chee, Steven (VWG Singapore)'
Subject: SKN 2549S-DOA: 14/8/2019 (MSIG OD)

Dear Pearlyn,

As instructed by our client , please proceed to repair the **insured vehicle SKN 2549S (Excess S500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SKN2549S (603018)**

OD

Aug 14 2019 10:00PM

[KOH WEE YONG]

Volkswagen Group Singapore Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 23/08/2019 14:32 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$4086.64) - SKN2549S - Claim Handler: Nor Azian Binte Noordin

Approved:4086.64:A if C and if repair cost is within repair limit. Check items to be verified and confirmed.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com;assignments@lkkauto.com

To: MSiG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	--

Attn: Nor Azian Binte Noordin	Date: 22 Aug 2019
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Preliminary Advice

Vehicle No	: SKN2549S	Accident Date	: 14/08/2019
Make	: VOLKSWAGEN JETTA TSI	Policy No.	: 80430749AVW
Assignment Date	: 20/08/2019	Excess	: S\$500.00
Date of Inspection	: 21/08/2019	Est. Duration of Repair	: 4.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (MACPHERSON) 1 KAMPONG AMPAT, SINGAPORE 368314 SINGAPORE 368314		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,897.07
Revised Amount	:S\$	4,086.64
Check Items (Estimated)	:S\$	487.22
Total	:S\$	4,573.86

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	44,000.00
COE / PARF Rebate	:S\$	37,869.00
Salvage Value	:S\$	
Margin for Repair	:S\$	6,131.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	239F
Vehicle Details	
Vehicle No.:	SKN2549S
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Aug 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1622G5
Primary Colour:	Brown
Manufacturing Year:	2013
Engine No.:	CAXE14313
Chassis No.:	WVWZZZ16ZEM028010
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,399.00
Original Registration Date:	27 May 2014
First Registration Date:	27 May 2014
Transfer Count:	0
Actual ARF Paid:	\$9,399.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 May 2024
PARF Rebate Amount:	\$6,579.00
Intended COE Rebate Details	
COE Expiry Date:	26 May 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$65,689.00
COE Rebate Amount:	\$31,290.00
Total Rebate Amount:	\$37,869.00

The information contained herein is correct as at 21 Aug 2019

OK

9-9.4

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/08/2019 12:02
Date Of Accident	14/08/2019 22:25
Exact Location Of Accident	HOUANG 1 TWDS HOUANG STRT 91
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN2549S
Insured/Policyholder	
Name Of Registered Owner	KOH WEE YONG
NRIC No	S1189239F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97391700
Alternative Phone No	OFFICE-97391700

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI TREND 90 D7F
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A80430749AVW
Cover Note Number	

Driver

Name of Driver	KOH WEE YONG
NRIC No	S1189239F
Date Of Birth	20/05/1956
Occupation	INDOOR
Date Of Driving Pass	23/03/1979
Driving Experience	40 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97391700
Fax Number	
Contact Number	OFFICE-97391700
EMail Address	NOEMAIL

Address	APT BLK 940 HOUGANG STREET 92 #04-17 SINGAPORE
Postcode	530940
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMK2581P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

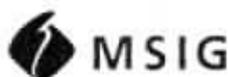
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 15/8/2019
 12.10pm

Driver's Signature
 (if driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name: Steven
 NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way #21-01 SGX Centre 2 Singapore 069807
 Tel: (65) 6827 7888 Fax: (65) 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.I Individual Ownership	VW DRIVEEASY Comprehensive
Certificate No. A 80430749 AVW	
	Excess : SGD500 Windscreen Excess : SGD100
1. Index Mark and Registration Number of Vehicle	3032549B
2. Name of Policyholder	Koh Wee Yong
3. Effective Date of the Commencement of Insurance for the purposes of the Act	27/05/2019
4. Date of Expiry of Insurance	26/05/2020
5. Persons or Classes of Persons entitled to drive*	Koh Wee Yong Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.
	* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to use*	Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.
	* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.
PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.	
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).	

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.



15/04/2019

Signature / Date

Counter-Signatory:
Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

Amy Lee
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly Authorised representative of the Counter-Signatory

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S1189239F**

Name: **KOH WEE YONG**

Birth Date: **20 May 1956**
Issue Date: **19 Sep 2008**





REPUBLIC OF SINGAPORE
IDENTITY CARD NO **S1189239F**



Name: **KOH WEE YONG**

Race: **CHINESE**

Date of birth: **20-05-1956** Sex: **M**

Country/Place of birth: **SINGAPORE**




S1189239F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 2 Motor Cars < 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2000kg

PASS DATE: **23 Mar 1979**

NP 420A

License No: **S1189239F**



5471815



NRIC No: **S1189239F**



Date of issue: **04-05-2015**

Address: **APT BLK 940 HOUGANG STREET 92
#04-17
SINGAPORE 530940**

21/8/2019 @ 2pm

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page	1/1
Document no.	
Document date	16-08-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019001704/ 1
Job order date	15-08-2019
Service Advisor	TIOU CHUAN CHEE

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
KOH
WEE YONG
940 HOU GANG STREET 92
#04-17
Singapore 530940

License plate SKN2549S	Model code 1622G5	First registration 27-05-2014	VIN WVWZZZ16ZEM028010	Model Jetta TSI Trend 90 D7F	Mileage 76,382
---------------------------	----------------------	----------------------------------	--------------------------	---------------------------------	-------------------

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00 ✓	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00 ✓	#1	200.00	214.00
5C6807217D GRU	Cover For Bumper Primed FRT BUMPER	1	pcs.	1,129.42 ✓	#1	1,129.42	1,208.48
5C6807184	Guide Piece RHF SIDE BRACKET	1	pcs.	31.65 ✓	#1	31.65	33.87
5C6823031E	Hood	1	pcs.	1,136.21 X	#1	1,136.21	1,215.74
5C8941006	Twin Halogen Headlamps RH	1	pcs.	652.57 ✓	#1	652.57	698.25
5C6805932	Cross Support H/LAMP TOP PANEL RH	1	pcs.	37.32 ? X	#1	37.32	39.93
5C6853651 QWA	Radiator Grille Satin Bla LABOUR	1	pcs.	449.90 ? X	#1	449.90	481.39
	Spray Painting MSIG IN HOUSE OD	4	pcs.	475.00 ✓	#1	1,900.00	2,033.00
	DOA : 14/08/2019 EXCESS : \$500 SURVEY BY :	4	pcs.	500.00 ✓	#1	2,000.00	2,140.00

Quotation valid till 22-08-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	7,337.07	7%	552.79	7,897.07	8,449.86
Total	560.00	7,337.07		552.79	7,897.07	8,449.86

Handwritten notes:
 23/8/19
 Tanjiluh 9749544
 Not Authorise
 Ex \$500.
 21/8/19 @ 2pm
 Resony before paint
 04/08/19

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)—

sur@khaute.com

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
KOH
WEE YONG
940 HOUGANG STREET 92
#04-17
Singapore 530940

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

28-08-2019
5211001211
200412212G
39999
2019001801/ 1
26-08-2019
TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKN2549S	1622G5	27-05-2014	WVWZZZ16ZEM028010	Jetta TSI Trend 90 D7F	76,382

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	300.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
5C6807217D GRU	Cover For Bumper Primed	1	pcs.	1,129.42	28.00% #1	813.18	870.10
	FRT BUMPER xr-26/8/2019						
5C6807184	Guide Piece	1	pcs.	31.65	28.00% #1	22.79	24.39
	RHF SIDE BRACKET xr-26/8/2019						
5C8941006	Twin Halogen Headlamps	1	pcs.	652.57	28.00% #1	469.85	502.74
	RH xr-26/8/2019						
	LABOUR	1.5	pcs.	475.00	#1	712.50	762.38
	SPRAY PAINTING	2	pcs.	500.00	#1	1,000.00	1,070.00
	Insurance Excess	1	pcs.	-500.00	#1	-500.00	-535.00
	MSIG IN HOUSE OD						
	DOA : 14/08/2019						
	EXCESS : \$500						
	SURVEY BY : TAUFIK (LKK)						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	560.00	2,518.32	507.82	7%	215.48	507.82	3,078.32	3,293.80
Total	560.00	2,518.32	507.82		215.48	507.82	3,078.32	3,293.80

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd, Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page	2/2
Document no.	
Document date	28-08-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019001801/ 1
Job order date	26-08-2019
Service Advisor	TIOW CHUAN CHEE

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
KOH
WEE YONG
940 HOUGANG STREET 92
#04-17
Singapore 530940

License plate	Model code	First registration	VIN	Model	Mileage
SKN2549S	1622G5	27-05-2014	WVWZZZ16ZEM028010	Jetta TSI Trend 90 D7F	76,382

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 29 August 2019 11:54 AM
To: Ong Germaine (VGS - SG/Singapore); Taufikh (LKKAuto); SUR
Cc: Chee Steven (VGS - SG/Singapore)
Subject: RE: FINALISATION SKN2549S

Dear Germaine,

Confirmed COR \$3578.32 before excess \$500 and GST @ 3 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 28 August 2019 10:17 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: FINALISATION SKN2549S

Dear Taufikh

Please see attached finalisation

COR :As per attached
3 working days

Please revert

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Aug 2019		20 Aug 2019 16:45 Edit Adj Rpt	S\$3,578.32 Edit Estimates	S\$3,578.32 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	KOH WEE YONG, ID: S1189239F, Tel: +6597391700, Email: NOEMAIL								
Vehicle Reg. No.:	SKN2549S	Date of Loss:	14/08/2019 22:00 - :59 [62 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 603018	Policy/Cover Note No.:	80430749AVW (Comprehensive) Coverage: 27/05/2019 - 26/05/2020						
		Excess:	S\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Nor Azian Binte Noordin - 6594 2558]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 19/09/2019]								
Driver/Custodian:	KOH WEE YONG (63 / Male), NRIC: S1189239F, Tel: +6597391700 Email: NOEMAIL								
Adj Asg. Remarks:	Survey appt 21/08/19, 2pm. Owner waiting at VW Macpherson /shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> MSIG_SG (29/08/2019): Alert - Adj Mandate Approved (S\$3578.32) - SKN2549S - Claim Handler: Nor Azian B... MSIG_SG (23/08/2019): Alert - Adj Mandate Approved (S\$4086.64) - SKN2549S - Claim Handler: Nor Azian B... 									
ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN2549S (603018)
 OD
 Aug 14 2019 10:00PM
 [KOH WEE YONG]
 Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser <input type="checkbox"/>
Assessment Reports			1 per page <input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/08/19 12:08	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
2	29/08/19 11:10	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
7	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
8	15/08/19 14:03	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
2	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
3	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
4	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
5	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
6	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
7	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
8	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
9	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
10	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
11	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
12	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
13	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
14	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
15	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
16	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
17	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
18	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
19	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
20	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
21	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
22	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
23	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)				
24	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
25	22/08/19 12:09	General View	Load JPG	<input checked="" type="checkbox"/>
26	29/08/19 11:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
27	29/08/19 11:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
28	29/08/19 11:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
MSIG Insurance (Singapore) Pte. Ltd. (HQ)				
1	19/08/19 17:45	Request for survey frm VW	Load PDF	
2	19/08/19 17:45	ESTIMATE	Load PDF	
3	19/08/19 17:47	COE / PARF Value	Load PDF	
4	19/08/19 17:55	Valid Road Tax	Load PDF	
5	19/08/19 17:56	Valid DL	Load PDF	
MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)				
1	20/08/19 11:43	Email - Survey Appt 21/08/19	Load PDF	
No	Relabel/Reorder		Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)				
1	22/08/19 12:10	MARK ESTIMATE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
Volkswagen Centre Singapore (HQ)				
1	04/09/19 02:02	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
Volkswagen Centre Singapore (HQ)				
1	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	15/08/19 14:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
Volkswagen Centre Singapore (HQ)				
1	15/08/19 13:53	Sketch Plan	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19014561/T1VF3Q2

Date: 04/09/2019

REFERENCE

Insured/Claimant:	KOH WEE YONG	Policy No:	80430749AVW
Date of Loss:	14/08/2019	Nature of Claim:	OD
			Claim No: 603018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKN2549S	Engine No:	CAXE14313
Make & Model:	VOLKSWAGEN JETTA TSI, 1.4 (A)	Chassis No:	WWZZZ16ZEM028010
Reg. Date:	27/05/2014 (Man. Year: 2013)	Odometer:	113932 km
Colour:	Bronze		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$44,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,437.07	1,305.82	2,131.25	62.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,460.00	2,272.50	2,187.50	49.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,897.07	3,578.32	4,318.75	54.69
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	7,397.07	3,078.32	4,318.75	58.38
+ GST 7.00/7.00% (S\$)	517.79	215.48	302.31	58.38
Nett Amount (S\$)	7,914.86	3,293.80	4,621.06	58.38

INSPECTION

Date of Assignment:	20/08/2019	
Date Inspected:	21/08/2019	Inspected At:
		Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314 Singapore 368314
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Sep 2019)
Parts: 143	VOLKSWAGEN JETTA TSI 1.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKN2549S)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page.
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED FRT BUMPER	Deformed	1,129.42 FS	*813.18 FS
2	1		*GUIDE PIECE RHF SIDE BRACKET	Deformed	31.65 FS	*22.79 FS
3	1		*HOOD	Not Necessary	1,136.21 FS	*- FS
4	1		*TWIN HALOGEN HEADLAMPS RH	Cracked	652.57 FS	*469.85 FS
5	1		*CROSS SUPPORT H/LAMP TOP PANEL RH	Not Necessary	37.32 FS	*- FS
6	1		*RADIATOR GRILLE SATIN BLA	Not Necessary	449.90 FS	*- FS
Total Parts (S\$)					3,437.07	1,305.82

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	1,900.00	712.50
2	SPRAY PAINTING	New	2,000.00	1,000.00
3	DIAGONSTIC AND PROGRAMMING	New	360.00	360.00
4	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	200.00	200.00
Gross Labour Cost (S\$)			4,460.00	2,272.50

Report was unsubmitted during this print-out.

< END OF ESTIMATES >