Asher Sng (LKKAuto)

From:

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent:

Saturday, 14 March 2020 9:38 AM

To:

Asher Sng (LKKAuto)

MT Claim SG

Subject:

RE: [MANDATE REQUEST] Accident involving SMG9013M (NTUC) claiming against

SJN5063T (LONPAC) on 09/08/2019 // Your Ref: 19/19/19/VP05/022201 [External

Confidential]

Follow Up Flag:

Follow up

Flag Status:

Flagged

Lonpac External - Confidential

Dear Asher,

You may consider proposing a global sum of \$4,925.00 up to \$5,000.00 to the third party.

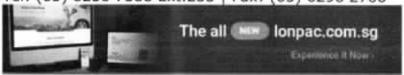
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Thursday, 5 March 2020 4:56 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on

09/08/2019 // Your Ref: 19/19/19/VP05/022201 [External Confidential]

Hi Gerald,

We refer to the above matter.

Third party disagreed with our offer and counter propose to settle at LOU \$200/day.

We hereby re-seek for your approval as summary below to offer repairer:

	Claimed Amount	Revised Amount	
--	----------------	----------------	--

3. LTA/GIA Search Fee \$ 29.00		\$ 29.00	
2. Loss of Use (4days x \$220)	\$ 880.00	\$ 480.00 ~ \$600 (4days x \$120 ~ \$150)	
 Cost of Repair (w/GST) 	\$ 14,837.69	\$ 4,440.50	

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN

Sent: Tuesday, 3 March 2020 1:16 PM

To: Asher Sng (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: [MANDATE REQUEST] Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on

09/08/2019 // Your Ref: 19/19/19/VP05/022201 [External Confidential]

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

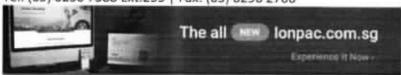
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 26 February 2020 2:34 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on

09/08/2019 [External Confidential] // Your Ref: 19/19/19/VP05/022201

Your Ref: 19/19/19/VP05/022201

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SJW 5063T AND SMG 9013M ON 09/08/2019

We have highlighted to your good office on 21/08/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer YEW TEE AUTOMOBILE TECH PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 14,837.69	\$ 4,440.50
2. Loss of Use (4days x \$220)	\$ 880.00	\$ 400.00 (4days x \$100)
3. LTA/GIA Search Fee	\$ 29.00	\$ 29.00
	Total	\$ 4,869.50

^{**3} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 21 August 2019 5:52 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Admin A; Asher Sng (LKKAuto)

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

Confidential]

WITHOUT PREJUDICE

. Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 9013M at M/s Yew Tee Automobile Tech Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 August 2019 11:01 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Tuesday, 20 August 2019 10:13 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

Confidential]

Lonpac External - Confidential Our Ref: 19/19/19/VP05/022201

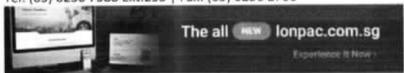
Dear Nivitha,

Kindly proceed as requested.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: YT(HQ) [mailto:info@yewteegroup.com]
Sent: Tuesday, 20 August, 2019 10:08 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

General]

Hi

We choose Marcus Chua,

Is possible come n survey on today?

As owner send in the car at here alrdy .

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 /6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close, #01-12 Mega@Woodlands Singapore 737856

DID:62562081

Email: info@yewteegroup.com

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(HQ) < info@yewteegroup.com> Sent: Tuesday, 20 August 2019 9:42 am

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

General]

Hi

We choose Marcus Chua,

Is possible come n survey on today?

. As owner send in the car at here alrdy .

Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID:62562081

Email: info@yewteegroup.com

From: YT(HQ) < info@yewteegroup.com>

Sent: Tuesday, August 20, 2019 9:28 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

General]

Hi

We choose Marcus Chua,

Is possible come n survey on today?

As owner send in the car at here alrdy .

. Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID:62562081

Email: info@yewteegroup.com

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, August 20, 2019 9:06 AM

To: YT(HQ) <info@yewteegroup.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External

General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 19/19/19/VP05/022201

Dear Sirs,

Please see our list of Motor surveyors and let us hear from you within the next working days.

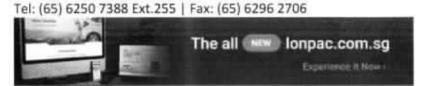
1	Sharan Bin Sharif	
2	Jackson Quek	
3	Paul Thanapal	
4	Aw Po Huat (Andrew)	
5	Mohd Rasul	
6	Mohd Taufik	
7	Nicholas Tey	
8	Marcus Chua	
9	Kenneth Kong	
10	Adrian Ling	

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555



Lonpac External - General data is for internal / external use.

From: YT(HQ) [mailto:info@yewteegroup.com]

Sent: Monday, 19 August, 2019 9:46 AM

To: GERALD POH WEE BIN

Cc: 'YT(HQ)'; MT_Claim_SG; info@yewteegroup.com

Subject: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019

Hi,

Vehicle to be survey: **SMG9013M** Income - insured vehicle: SJN5063T Date of accident: 09/08/2019

Date of survey: 20/08/2019 (Tuesday)

Name of workshop: Yew Tee Automobile Tech Pte Ltd

Address of survey location: BLK 6 WOODLANDS RD 399-F, YEW TEE INDUSTRIAL ESTATE S(678006)

Name of contact person : VINNIE / SHUYI

Contact Number: 6762 2081

Email address: utauto@singnet.com.sg

Please let us have the surveyor list to choose for and the liability too,

Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HO:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close, #01-12 Mega@Woodlands

Singapore 737856 DID:62562081

Email: info@yewteegroup.com

This email has been checked for viruses by AVG antivirus software.
www.avg.com

21.01.2020

Lonpac Insurance BHD

100 Beach Road #19-00 Shaw Tower Singapore 189702

Attn: Motor Claims Department

Dear Sir/Madam.

ACCIDENT INVOLVING VEHICLE; SMG9013M & SJN5063T on 09.08.2019

We are the authorized repair workshop for the owner of motor vehicle no: SMG9013M which was involved in the captioned accident with your insured vehicle: SJN5063T. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured's driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

	Grand Total	S	5,349.50
03)	Loss of use 3 days+1 day(PRI) @ \$220/day	_SS	880.00
	Sub Total	s	4,469.50
	GST 7%	S	292.40
		S	4,177.10
02)	TP search fee	S	27.10
01)	Lump sum repair	5	4,150.00

The following documents are enclosed to support the claims:-

- a) Tax Invoice
- b) GIA report
- GIA search report

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully.

Shaun Toh - 97432262

LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING: SMG9013M and SJN5063T on 09/08/2019

I/We TRUST LIMO SERVICE Reg No.:53387010X

Owner of motor vehicle no: <u>SMG9013M</u> do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write,negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discration to settle the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will consititute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf,

Signature of Owner,



(Aster)



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022201

DATE : 09/08/2019

DISCHARGE VOUCHER

I/We, TRUST LIMO SERVICE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJN 5063T the sum of Singapore Dollars FIVE THOUSAND ONLY. (\$5,000.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SMG 9013M on 09 AUG 2019 along/at BLK 414 AMK AVE 10 CARPARK.

1 /We hereby agree to indemnify and keep indemnify (MOHAMED HANAFIE BIN PAIMAN /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s YEW TEE AUTOMOBILE TECH PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

19 03/2020

Signature of vehicle owner/Date

Name of vehicle owner/Date

WITHOUT PERSUDICE

(a) Insurers' Submaphilian Land and Jor

(b) Any Personal Inc.

[Note: This Notice

found in this Discourse



YEW TEE AUTOMOBILE TECH PTE LTD

Company Registration No. 200311009C

HQ: BLK 6 WOODLANDS ROAD 399-F YEW TEE IND EST S(678006)
BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)
BR: MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)
GST Reg No. 200311009C
Singapore
67653373 67023113
INFO@YEWTEEGROUP.COM
WWW.YEWTEEGROUP.COM

ADDRESS

Lonpac Insurance BHD

TP Tax Invoice MC2001001

DATE 20/01/2020

VEHICLE NO. SMG9013M

ACTIVITY		QTY	RATE	TAX	AMOUNT
LUMP SUM REPAIR		1	4,150.00	7% SR	4,150.00
Cheque should be crossed & made payable to "YEW TEE AUTOMOBILE TECH PTE LTD" and strictly send to our HQ address.	SUBTOTAL GST TOTAL				4,150.00 290.50
	TOTAL	15	A L	SGD 4	,440.50

Accepted By

Accepted Date

ISSUED BY STAFF

(BCH &

E. & O.E.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

SEARCH RESULTS

Our Ref No:

GR-19-130864

Date of Request:

14/08/2019

Your Ref No:

Online Purchase

Yew Tee Automobile Tech Pte Ltd Blk 6 Woodlands Road 399F. Yew Tee Ind Estate Singapore 678006

Dear Sir/Madam,

Your Search Criteria:

Date of Accident:

09/08/2019

Place of Accident:

BLK 414 AMK AVE 10 CARPARK

Client Vehicle No:

SMG9013M

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SJN5063T	414 ANG MO KIO AVE 10 CARPARK	09/08/2019 10:30

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-130873

Date of Request:

14/08/2019

Your Ref No:

Online Purchase

Yew Tee Automobile Tech Pte Ltd Blk 6 Woodlands Road 399F. Yew Tee Ind Estate Singapore 678006

Dear Sir/Madam,

Date of Accident:

09/08/2019

Vehicle No:

SMG9013M

Place of Accident:

BLK 414 AMK AVE 10 CARPARK

Involving Vehicle No:

SJN5063T

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJN5063T	BLK 414 AMK AVE 10 CARPARK	14.00	1	13.08
GST Amount		•		0,92
Total Amount Due	(GST Inclusive)			14,00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

[X] GIRO [] Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-130864

Date of Request:

14/08/2019

Your Ref No:

Online Purchase

Yew Tee Automobile Tech Pte Ltd Blk 6 Woodlands Road 399F.

Yew Tee Ind Estate Singapore 678006

Dear Sir/Madam,

Your Search Criteria:

Date of Accident:

09/08/2019

Place of Accident:

BLK 414 AMK AVE 10 CARPARK

Client Vehicle No:

SMG9013M

DESCRIPTION	AMOUNT (S\$)		
E-File Search Fee (Public)	14.02		
GST Amount	0.98		
Total Amount Due (GST Inclusive)	15.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque