

INSURANCE

INS. CASE OWNER:

CC4 / LPC1901

4560, GELBING

LKK:

IDAC:

Surveyor:

x612

DOI:

ASSIGNMENT

20/8/19

Date / Time:

20/8/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJN 5063T

Claim No.:

Name of Insured:

MOHAMED HANAFIE BIN RAHMAN

Policy No.:

219VP1500000

Insured Tel No.:

HP:

Make / Model:

TYSTA

Excess Sec II :SS

D.O.A.:

9/8/19

Place of Accident:

414 AME ME 10 CP

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MOHAMED HASIF BIN MOHAMED

OLGIA REPORT: YES / NO :

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SMY 9017M



INSRS:

WSP:

Tel:

Liability:

RMKS:

414
111

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
		Non-Reporting Itr (1st):	
		Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
		Call OI:	
		After call Itr to OI:	
		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	<input type="checkbox"/>
		After call Itr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		UTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by: x66
Repair Cost:	44 \$54,950.00	(3 days) Reduction:	69 %
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	23
Repair Cost:	will \$54,440.80	OLD AIR TP PROVED YES.	
Loss of Rental (LOR):	\$5 -	(5 days)	
Loss of Use (LOU):	\$5 500.00	(5140 x 4 days)	
Loss of Income (LOI):	\$5 -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
GIA/LTA Search	\$529.00		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost	\$5 -		
Total:	\$5,000.00	Global Sum SS: 5,000.00	
FINAL PAYMENT	Date/Time: 18-03-20	Confirm with:	Confirm by: x66
Payee 1:	\$5,000.00	Name 1: YEO TEE AWEYMOBIL TRUK PTE LTD	
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COPY SENT
26/3/2020

ISSUED BY

Gul.

REF:

LPC

ASSIGNMENT

From:

Date:

20/8/19

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐

To Inspect Vehicle No:

SMG 9013M

at Workshop m/s

Yew Tee Automobile

of

Blk 6 woodlands Rd 399F, Yew Tee

Insured:

Ind-Estate

Policy No.

Claims No.

Sum Insured:

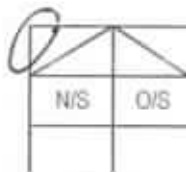
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

up

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMG 9013M

Yr Regn:

91 Jun 2016

Type:

M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Vellfire

25B

C.C 2493

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

15/350

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

AGH3000 33216

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

Insured / Jammed / Leaked / Burnt or

Brake:

Insured / Jammed / Leaked / Burnt or

Mod:

Nil / STD A/Rim or

Tyre Size:

F:

235/50 R18

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

LA SSA

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

20-08-19

Survey held at

W/S

Des. of Damages : Frt / Rear / O/S / N/S / P/C / Rooftop or

RA N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

4.5: +4.50 (RSD: +9.49) 69%

Date/Time, File Pass to?

☐

: Prel. Report

11

☐

: Final Report

Date/Time, File Return to?

2

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + RS 31

Photos

Notes

(P. 11)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Wheel end (\$

Report Format :

Lump Sum / U.S. 12



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19014560/Geb3

Date: 21.08.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SMG9013M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.08.2019 at the premises of M/s Yew Tee Automobile Tech Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	13,600.50
Revised Estimate Amount	: S\$	3,865.00
"Check" Items Amount	: S\$	6,063.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	010X
Vehicle No.:	SMG9013M
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5Z EDITION CVT 2WD
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2ARH608345
Chassis No.:	AGH300033216
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$33,736.00
Original Registration Date:	01 Jun 2016
First Registration Date:	01 Jun 2016
Transfer Count:	1
Actual ARF Paid:	\$39,231.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 May 2026
PARF Rebate Amount:	\$29,423.00
COE Expiry Date:	31 May 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$49,501.00
COE Rebate Amount:	\$33,559.00
Total Rebate Amount:	\$62,982.00

The information contained herein is correct as at 20 Aug 2019

OK

Yew Tee Automobile Tech Pte Ltd (Co.Reg.No.200311009C)

Block 6 Woodlands Road 399F, Yew Tee Industrial Estate

Singapore 678006

Tel: 67653373 Fax: 67604895 Email: YTHQ

INSURER : LONPAC INSURANCE BHD**PARTICULARS OF CLAIM**

Claim Type:	TP	Ref. No:	MT/1057240-001
Policy No:	5103849113	Date of Loss:	09/08/2019
Vehicle Reg. No.:	SMG9013M	Driveable?	no
Driver Age:	13/06/2020	Third Party Vehicle No.:	SJN5063T
Any Injuries?	no	Contact No:	
Insured/Claimant:	TRUST LIMO SERVICE	Driver:	KOO YONGDA ANTHONY (XU YONGDA)

Make/Model:	Toyota, Vellfire 2.5 - AGH30	Vehicle Reg. Date:	13/08/2019
Vehicle Colour:	BLACK	Engine Number:	2ARH608345
Chassis No:	AGH300033216	Odometer:	
Total Loss?		Est. Duration of Repair(Day)	

Description of Accident/loss: COLLISION - PARKED VEHICLE
 Remarks:
 Present Location: Yew Tee Automobile Tech Pte Ltd (HQ)-YTHQ

COST OF CLAIMS

	Amount
Parts	11,367.50
Miscellaneous Items	463.00
Labour	850.00
Paintwork Labour	920.00
Towing	0.00
Gross Total(S\$):	13,600.50
GST 7.00%(S\$):	952.03
Nett Amount(S\$):	14,552.53

This claim is handled by: SHUYI

3 Days.
 part by part.
 before paint photos.
 Gino Qiang - 8288 0282
 20/8/19.

LIM Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS**Estimates On Parts**

No.	Qty	Particulars	Amount	%Disc	After Disc	
1	1	(L) FRONT BUMPER / Cut	3,400.00	-30:00	2,380.00	1662.11
2	1	FRONT BUMPER SIDE RETAINER LH / ee	220.00	-10:00	198.00	121.10
3	1	FRONT BUMPER BRACKET LH	220.00	-10:00	198.00	
4	1	FRONT BUMPER FOG LAMP LH	440.00	-10:00	396.00	
5	1	FRONT BUMPER FOG LAMP GARNISH LH	500.00	-10:00	450.00	
6	1	FRONT BUMPER FOG LAMP CHROME LH x Ser	180.00	-10:00	162.00	
7	1	FRONT BUMPER UNDERCOVER LH x GNN	375.00	-10:00	337.50	
8	1	FRONT BUMPER LOWER GRILLE	400.00	-10:00	360.00	
9	1	FRONT BUMPER INNER SPONGE	210.00	-10:00	189.00	
10	1	FRONT BUMPER REINFORCEMENT	600.00	-30:00	420.00	
11	1	FRONT FENDER LH x NN	1,330.00	-30:00	931.00	
12	1	FRONT FENDER INNER SHIELD LH x NN	540.00	-10:00	486.00	
13	1	FRONT HEADLAMP HID LH	5,400.00	-10:00	4,860.00	3850.10
14	1	FRONT HEADLAMP HID LOWER BRACKET LH	0.00	-10:00	0.00	

Total Parts (S\$) 11,367.50

Estimates of Miscellaneous Items

No.	Qty	Particulars	Amount	%Disc	After Disc	
1	1	FRONT BUMPER CLIPS / AC	45.00	0.00	45.00	30
2	1	FRONT FENDER INNER SHIELD CLIPS x NN	38.00	0.00	38.00	
3	1	FRONT BUMPER SENSORS / DM	380.00	0.00	380.00	200
Sub Total (S\$)					<u>463.00</u>	

Estimates On Labour

No.	Qty	Particulars	Amount	%Disc	After Disc	
1	1	To Disconnect and Reconnect, Check Electrical wiring Harness Wire, Sockets, Replace Damaged Parts.	50.00	0.00	50.00	30
2	1	To Remove and Replace the above Damaged Parts, Straighten, Knock out, Realign and Repair including Cut and Weld body panels. To Re-adjust to the Original position using power tools.	800.00	0.00	800.00	200

Gross Labour Cost (S\$) 850.00

Estimates On Paint Work Labour

No.	Qty	Particulars	Amount	%Disc	After Disc	
1	1	To Carry-Out Body Cavity Preservation,	60.00	0.00	60.00	x GNN
2	1	To Apply Undercoating On The Repaired and Replaced Panels For Rust Protection.	60.00	0.00	60.00	x GNN
3	1	To Spray painting on the Replaced and Repair Parts, Prepare Spray Such as Masking Tape the unaffected areas with paper, Cleaning and Sanding of Surfaces, Final Polishing and Waxing are also available.	800.00	0.00	800.00	200

Estimates On Paint Work Labour

No.	Qty	Particulars	Amount	%Disc	After Disc
-----	-----	-------------	--------	-------	---------------

Gross Labour Cost (S\$)					<u>920.00</u>
-------------------------	--	--	--	--	---------------

< END OF ESTIMATES >

13267

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 20 August 2019 10:13 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG; Admin A
Subject: FW: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External Confidential]

10.59 am @ 20/08/2019
vehicle in
shuyi
sup @ And Qicrey

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/022201

Dear Nivitha,

Kindly proceed as requested.

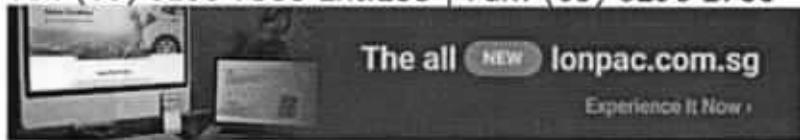
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: YT(HQ) [mailto:info@yewteegroup.com]

Sent: Tuesday, 20 August, 2019 10:08 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi

We choose Marcus Chua,

Is possible come n survey on today ?

As owner send in the car at here alrdy .

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 /6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID:62562081

Email: info@yewteegroup.com



please consider the environment before printing this email

Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(HQ) <info@yewteegroup.com>

Sent: Tuesday, 20 August 2019 9:42 am

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi

We choose Marcus Chua,

Is possible come n survey on today ?

As owner send in the car at here alrdy .

Thank you.



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 62562081

Email: info@yewteegroup.com

From: YT(HQ) <info@yewteegroup.com>

Sent: Tuesday, August 20, 2019 9:28 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi

We choose Marcus Chua,

Is possible come n survey on today ?

As owner send in the car at here alrdy .

Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 62562081

Email: info@yewteegroup.com

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, August 20, 2019 9:06 AM

To: YT(HQ) <info@yewteegroup.com>

Cc: MT_Claim_5G <mt_claim@lonpac.com>

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/022201

Dear Sirs,

Please see our list of Motor surveyors and let us hear from you within the next working days.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Mohd Rasul
6	Mohd Taufik
7	Nicholas Tey

8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

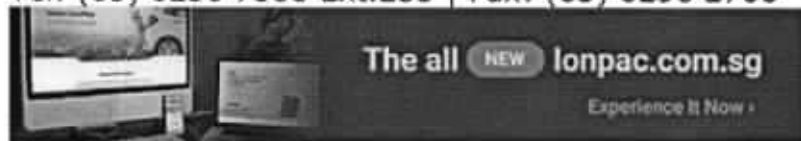
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: YT(HQ) [<mailto:info@yewteegroup.com>]

Sent: Monday, 19 August, 2019 9:46 AM

To: GERALD POH WEE BIN

Cc: 'YT(HQ)'; MT_Claim_SG; info@yewteegroup.com

Subject: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019

Hi,

Vehicle to be survey : **SMG9013M**
Income - insured vehicle : **SJN5063T**
Date of accident : **09/08/2019**
Date of survey : **20/08/2019 (Tuesday)**
Name of workshop : **Yew Tee Automobile Tech Pte Ltd**
Address of survey location : **BLK 6 WOODLANDS RD 399-F , YEW TEE INDUSTRIAL ESTATE S(678006)**
Name of contact person : **VINNIE / SHUYI**
Contact Number : **6762 2081**
Email address : utauto@singnet.com.sg

Please let us have the surveyor list to choose for and the liability too,

Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est
Singapore 678006
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895
Email: utauto@singnet.com.sg

Branch Office:
Synergy@KB, 25 Kaki Bukit Road
Unit No #01-60/61
Singapore 417800
DID: 6702 3113
Email: utauto2@singnet.com.sg

Branch Office:
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 62562081
Email: info@yewteegroup.com

Shu Pei (LKKAuto)

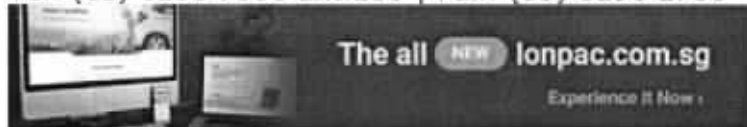
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 August 2019 6:10 PM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External Confidential]
Attachments: 21082019180820.pdf

Lonpac External - Confidential

Dear Shu Oei,

Attached copy of insured 's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 21 August, 2019 5:52 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 9013M at M/s Yew Tee Automobile Tech Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeid@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 August 2019 11:01 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 20 August 2019 10:13 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External Confidential]

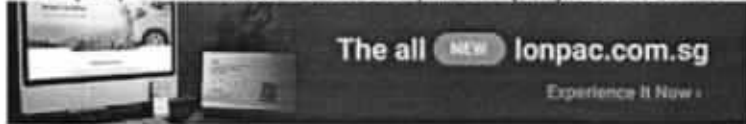
Lonpac External - Confidential

Our Ref : 19/19/VP05/022201

Dear Nivitha,

Kindly proceed as requested.

Best Regards
Gerald Poh
Senior Claims Executive | Lompac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lompac External - Confidential data is for use by authorised external parties only.

From: YT(HQ) [<mailto:info@yewteegroup.com>]
Sent: Tuesday, 20 August, 2019 10:08 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi

We choose Marcus Chua,

Is possible come n survey on today ?

As owner send in the car at here alrdy .

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:
Blk 6 Woodlands Road 399F
Yew Tee Ind. Est
Singapore 678006
DID: 6765 3373 /6764 9042 Fax: 6760 4895
Email: utauto@singnet.com.sg

Branch Office:
Synergy@KB, 25 Kaki Bukit Road
Unit No #01-60/61
Singapore 417800
DID: 6702 3113

Email: utauto2@singnet.com.sg

Branch Office:
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID:62562081
Email: info@yewteegroup.com



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From: YT(HQ) <info@yewteegroup.com>
Sent: Tuesday, 20 August 2019 9:42 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

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DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895
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#01-12 Mega@Woodlands
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DID: 62562081
Email: info@yewteegroup.com

From: YT(HQ) <info@yewteegroup.com>
Sent: Tuesday, August 20, 2019 9:28 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJNS063T (LONPAC) on 09/08/2019 [External General]

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Branch Office:
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID:62562081
Email: info@yewteegroup.com

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, August 20, 2019 9:06 AM
To: YT(HQ) <info@yewteegroup.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Lonpac External - General

WITHOUT PREJUDICE

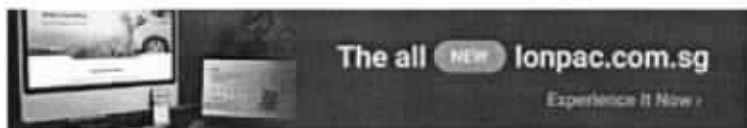
Our Ref : 19/19/19/VP05/022201

Dear Sirs,

Please see our list of Motor surveyors and let us hear from you within the next working days.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Mohd Rasul
6	Mohd Taufik
7	Nicholas Tey
8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: YT(HQ) [<mailto:info@yewteegroup.com>]
Sent: Monday, 19 August, 2019 9:46 AM
To: GERALD POH WEE BIN
Cc: 'YT(HQ)'; MT_Claim_SG; info@yewteegroup.com
Subject: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019

Hi,

Vehicle to be survey : **SMG9013M**
Income - insured vehicle : SJN5063T
Date of accident : 09/08/2019
Date of survey : **20/08/2019 (Tuesday)**
Name of workshop : Yew Tee Automobile Tech Pte Ltd
Address of survey location : **BLK 6 WOODLANDS RD 399-F , YEW TEE INDUSTRIAL ESTATE S(678006)**
Name of contact person : VINNIE / SHUYI
Contact Number : 6762 2081
Email address : utauto@singnet.com.sg

Please let us have the surveyor list to choose for and the liability too,

Thank you.



Yew Tee Automobile Tech Pte Ltd

HQ:
Blk 6 Woodlands Road 399F
Yew Tee Ind. Est
Singapore 678006
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895
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Branch Office:
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 62562081
Email: info@yewteegroup.com

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 23 August 2019 11:31 AM
To: Shu Pei (LKKAUTO); YT(HQ)
Cc: 'Yew Tee (HQ)'; assignments; Admin A; Admin-D (LKKAUTO)
Subject: RE: URGENT!!! Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Sent: Wednesday, 21 August 2019 5:53 PM
To: YT(HQ) <info@yewteegroup.com>
Cc: 'Yew Tee (HQ)' <utauto@singnet.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: URGENT!!! Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Dear Vinnie,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(HQ) <info@yewteegroup.com>

Sent: Wednesday, 21 August 2019 1:56 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Yew Tee (HQ)' <utauto@singnet.com.sg>

Subject: URGENT!!! Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019
[External General]

Dear all,

Refer to the email below,

Please lets us have the liability soon.

Thank you

Best Regards

Vinnie Lim



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 /6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:
Synergy@KB, 25 Kaki Bukit Road
Unit No #01-60/61
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39 Woodlands Close,
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DID:62562081
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From: YT(HQ) <info@yewteegroup.com>
Sent: Tuesday, 20 August 2019 4:42 pm
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments@lkkauto.com
Cc: 'Yew Tee (HQ)' <utauto@singnet.com.sg>
Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Dear Gerald,

Noted with thanks.

Dear LKK,

Please lets us have the liability soon.

Thank you

Best Regards

Vinnie Lim



Yew Tee Automobile Tech Pte Ltd

HQ:
Blk 6 Woodlands Road 399F

Yew Tee Ind. Est
Singapore 678006
DID: 6765 3373 /6764 9042 Fax: 6760 4895
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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 20 August 2019 4:30 pm

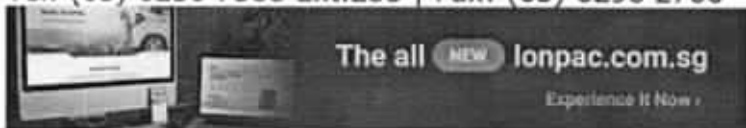
To: YT(HQ) <info@yewteegroup.com>

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Lonpac External - General
WITHOUT PREJUDICE,

For liability status, please check with LKK as they are handling Direct Settlement cases on our behalf.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: YT(HQ) [<mailto:info@yewteegroup.com>]

Sent: Tuesday, 20 August, 2019 4:25 PM

To: GERALD POH WEE BIN; 'Yew Tee (HQ)'

Cc: assignments@lkkauto.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi Gerald,

Kindly advise on the liability.

Thank you

Best Regards

Vinnie Lim



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 /6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

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Branch Office:

39 Woodlands Close,

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Singapore 737856

DID:62562081

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 20 August 2019 11:02 am

To: YT(HQ) <info@yewteegroup.com>

Cc: assignments@lkkauto.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Lonpac External - General

Hi,

We have already informed them.

You can call them to remind them

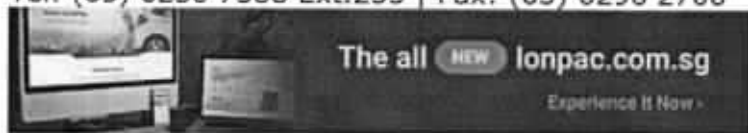
Best Regards

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Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: YT(HQ) [<mailto:info@yewteegroup.com>]

Sent: Tuesday, 20 August, 2019 10:58 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; info@yewteegroup.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi

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Is possible come n survey on today ?

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Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

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Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 62562081

Email: info@yewteegroup.com

From: YT(HQ) <info@yewteegroup.com>

Sent: Tuesday, August 20, 2019 10:32 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'info@yewteegroup.com' <info@yewteegroup.com>

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Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com

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#01-12 Mega@Woodlands

Singapore 737856

DID: 62562081

Email: info@yewteegroup.com

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Sent: Tuesday, August 20, 2019 9:28 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; info@yewteegroup.com

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

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DID: 62562081

Email: info@yewteegroup.com

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, August 20, 2019 9:06 AM

To: YT(HQ) <info@yewteegroup.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/022201

Dear Sirs,

Please see our list of Motor surveyors and let us hear from you within the next working days.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal

4	Aw Po Huat (Andrew)
5	Mohd Rasul
6	Mohd Taufik
7	Nicholas Tey
8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

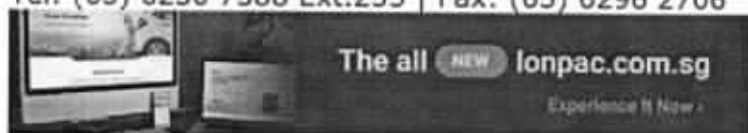
Best Regards

Gerald Poh

Senior Claims Executive | Lompac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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Sent: Monday, 19 August, 2019 9:46 AM

To: GERALD POH WEE BIN

Cc: 'YT(HQ)'; MT_Claim_SG; info@yewteegroup.com

Subject: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019

Hi,

Vehicle to be survey : SMG9013M
Income - insured vehicle : SJN5063T
Date of accident : 09/08/2019
Date of survey : 20/08/2019 (Tuesday)
Name of workshop : Yew Tee Automobile Tech Pte Ltd
Address of survey location : BLK 6 WOODLANDS RD 399-F , YEW TEE INDUSTRIAL ESTATE S(678006)
Name of contact person : VINNIE / SHUYI
Contact Number : 6762 2081
Email address : utauto@singnet.com.sg

Please let us have the surveyor list to choose for and the liability too,

Thank you.

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

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Singapore 417800

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Email: utauto2@singnet.com.sg

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 62562081

Email: info@yewteegroup.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19014560/Gea3n2

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 27-03-2020



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJN 5063T	Veh. Inspected	SMG 9013M
Policy No.	Z19VP05023050	Coverage (\$)	0.00
Claim No.	19/19/19/VP05/022201	Excess (\$)	0.00
Assign From	GERALD	Assign Date	20/08/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE 2.5Z	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	AGH300033216	Colour	BLACK
Odometer	151350	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R18	LASSA	6 mm
L/H Front Tyre	235/50 R18	LASSA	6 mm
R/H Rear Tyre	235/50 R18	LASSA	6 mm
L/H Rear Tyre	235/50 R18	LASSA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/08/2019	Inspection Date	20/08/2019
Survey held at	BLK 6 WOODLANDS ROAD 399F YEW TEE IND. ESTATE		
Repairer	YEW TEE AUTOMOBILE TECH PL		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMG 9013M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	CUT	3,400.00	1,862.11
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	600.00	-
1	FRONT FENDER LH	NOT NECESSARY	1,330.00	-
	LESS 25% DISCOUNT		-1,332.50	-415.53
			3,997.50	1,246.58
1	FRONT BUMPER SIDE RETAINER LH	DEFORMED	220.00	121.10
1	FRONT BUMPER BRACKET LH	NOT NECESSARY	220.00	-
1	FRONT BUMPER FOG LAMP LH	NOT NECESSARY	440.00	-
1	FRONT BUMPER FOG LAMP GARNISH LH	SCRATCHED	500.00	500.00
1	FRONT BUMPER FOG LAMP CHROME LH	NOT NECESSARY	180.00	-
1	FRONT BUMPER UNDERCOVER LH	NOT NECESSARY	375.00	-
1	FRONT BUMPER LOWER GRILLE	NOT NECESSARY	400.00	-
1	FRONT BUMPER INNER SPONGE	NOT NECESSARY	210.00	-
1	FRONT FENDER INNER SHIELD LH	NOT NECESSARY	540.00	-
1	FRONT HEADLAMP HID LH	SCRATCHED	5,400.00	3,850.10
1	FRONT HEADLAMP HID LOWER BRACKET LH (NPA)	NOT NECESSARY	-	-
	LESS 10% DISCOUNT		-848.50	-
	LESS 25% DISCOUNT		-	-1,117.80
			7,636.50	3,353.40
SPECIAL NETT ITEMS				
1	FRONT BUMPER CLIPS (SN)	NECESSARY	45.00	30.00
1	FRONT FENDER INNER SHIELD CLIPS (SN)	NOT NECESSARY	38.00	-
1	FRONT BUMPER SENSORS (SN)	DAMAGED	380.00	200.00
			463.00	230.00
LABOUR				
	TO DISCONNECT AND RECONNECT, CHECK ELECTRICAL WIRING HARNESS WIRE, SOCKETS, REPLACE DAMAGED PARTS.		50.00	30.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS.		800.00	200.00
	TO CARRY-OUT BODY CAVITY PRESERVATION.	NOT NECESSARY	60.00	-
	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION.	NOT NECESSARY	60.00	-
	TO SPRAY PAINTING ON THE REPLACED AND REPAIR PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE.		800.00	200.00
			1,770.00	430.00
GRAND TOTAL			13,867.00	5,259.98

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,150.00
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XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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