

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 23 August 2019 11:31 AM  
**To:** Shu Pei (LKKAuto); YT(HQ)  
**Cc:** 'Yew Tee (HQ)'; assignments; Admin A; Admin-D (LKKAuto)  
**Subject:** RE: URGENT!!! Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Wednesday, 21 August 2019 5:53 PM  
**To:** YT(HQ) <info@yewteegroup.com>  
**Cc:** 'Yew Tee (HQ)' <utauto@singnet.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: URGENT!!! Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Dear Vinnie,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** Wednesday, 21 August 2019 1:56 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** 'Yew Tee (HQ)' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>

**Subject:** URGENT!!! Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019  
[External General]

Dear all,

Refer to the email below,

Please lets us have the liability soon.

Thank you

Best Regards

*Vinnie Lim*



**Yew Tee Automobile Tech Pte Ltd**

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 /6764 9042 Fax: 6760 4895

Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
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Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

Branch Office:  
39 Woodlands Close,  
#01-12 Mega@Woodlands  
Singapore 737856  
DID:62562081  
Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)



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**From:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>  
**Sent:** Tuesday, 20 August 2019 4:42 pm  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** 'Yew Tee (HQ)' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>  
**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Dear Gerald,

Noted with thanks.

Dear LKK,

Please lets us have the liability soon.

Thank you

Best Regards

*Vinnie Lim*



**Yew Tee Automobile Tech Pte Ltd**

HQ:  
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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 20 August 2019 4:30 pm

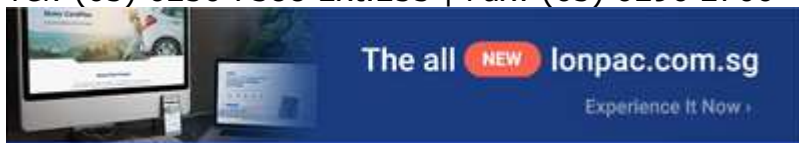
**To:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

**Lonpac External - General**  
WITHOUT PREJUDICE,

For liability status, please check with LKK as they are handling Direct Settlement cases on our behalf.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** YT(HQ) [<mailto:info@yewteegroup.com>]

**Sent:** Tuesday, 20 August, 2019 4:25 PM

**To:** GERALD POH WEE BIN; 'Yew Tee (HQ)'

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi Gerald,

Kindly advise on the liability.

Thank you

Best Regards

*Vinnie Lim*



**Yew Tee Automobile Tech Pte Ltd**

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 /6764 9042 Fax: 6760 4895

Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

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Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

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39 Woodlands Close,

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Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)



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---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 20 August 2019 11:02 am

**To:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

## **Lonpac External - General**

Hi,

We have already informed them.

You can call them to remind them

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** YT(HQ) [<mailto:info@yewteegroup.com>]

**Sent:** Tuesday, 20 August, 2019 10:58 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; [info@yewteegroup.com](mailto:info@yewteegroup.com)

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

Hi

We choose Marcus Chua,

Is possible come n survey on today ?

As owner send in the car at here alrly .

Thank you.

SHUYI



**Yew Tee Automobile Tech Pte Ltd**

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

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Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

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39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 62562081

Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

---

**From:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** Tuesday, August 20, 2019 10:32 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'info@yewteegroup.com' <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

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**From:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** Tuesday, August 20, 2019 9:42 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [info@yewteegroup.com](mailto:info@yewteegroup.com)

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Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

---

**From:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** Tuesday, August 20, 2019 9:28 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [info@yewteegroup.com](mailto:info@yewteegroup.com)

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

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### Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

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39 Woodlands Close,

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DID: 62562081

Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, August 20, 2019 9:06 AM

**To:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019 [External General]

### **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : 19/19/19/VP05/022201

Dear Sirs,

Please see our list of Motor surveyors and let us hear from you within the next working days.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal

4	Aw Po Huat (Andrew)
5	Mohd Rasul
6	Mohd Taufik
7	Nicholas Tey
8	Marcus Chua
9	Kenneth Kong
10	Adrian Ling

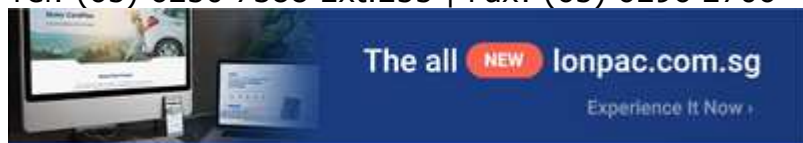
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** YT(HQ) [<mailto:info@yewteegroup.com>]

**Sent:** Monday, 19 August, 2019 9:46 AM

**To:** GERALD POH WEE BIN

**Cc:** 'YT(HQ)'; MT\_Claim\_SG; [info@yewteegroup.com](mailto:info@yewteegroup.com)

**Subject:** Accident involving SMG9013M (NTUC) claiming against SJN5063T (LONPAC) on 09/08/2019

Hi,

Vehicle to be survey : SMG9013M

Income - insured vehicle : SJN5063T

Date of accident : 09/08/2019

Date of survey : 20/08/2019 (Tuesday)

Name of workshop : Yew Tee Automobile Tech Pte Ltd

Address of survey location : BLK 6 WOODLANDS RD 399-F , YEW TEE INDUSTRIAL ESTATE S(678006)

Name of contact person : VINNIE / SHUYI

Contact Number : 6762 2081

Email address : [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Please let us have the surveyor list to choose for and the liability too,

Thank you.

SHUYI



**Yew Tee Automobile Tech Pte Ltd**

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

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DID: 6702 3113

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Singapore 737856

DID: 62562081

Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)