

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 11 November 2019 4:05 PM
To: JH Tang
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SJH1173S [ERGO] & SKX 3225S ALONG/AT UPPER SERANGOON 17/08/2019

Dear Mr. Tang,

We refer to the above matter and your e-mail below.

We are still pending for further documents from the third party workshop.

Please be assured that as loss adjuster for ERGO Insurance, our surveyor will ensure the consistency of the damages incurred to Third party vehicle as a result of the accident and also reduce the cost of repairs for a fair and just settlement.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JH Tang <jui.hong.tang@gmail.com>
Sent: Wednesday, 23 October 2019 2:57 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SJH1173S [ERGO] & SKX 3225S ALONG/AT UPPER SERANGOON 17/08/2019

How much is the claim?

From: "Khanchna (LKK Auto)" <khanchna@lkkauto.com>
Date: Wednesday, 23 October 2019 at 8:58 AM
To: "JUI.HONG.TANG@GMAIL.COM" <JUI.HONG.TANG@GMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SJH1173S [ERGO] & SKX 3225S ALONG/AT UPPER SERANGOON 17/08/2019

Our Ref: CC4/EGI19014552/Akb3

TANG JUI HONG
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJH1173S [ERGO] & SKX 3225S ALONG/AT UPPER SERANGOON 17/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **ERGO Insurance Company Limited** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

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