

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 26 August 2019 4:47 PM
To: songbitz@gmail.com
Subject: ACCIDENT INVOLVING SKA 1860S & SJG 3658C ALONG/AT BUKIT TIMAH ROAD ON 16/08/2019

Our Ref: CC4/AIG19014547/Kda3

SONG WENNA
BLK 2 HOLLAND AVENUE
#13-84
SINGAPORE 271002

Dear Sir/Madam,

ACCIDENT INVOLVING SKA 1860S & SJG 3658C ALONG/AT BUKIT TIMAH ROAD ON 16/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJG 3658C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and resulted the accident. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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