

(A0000)

INS. CASE OWNER:

CC 4/AIG1901

4541, Kdab

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

N/A

Date / Time:

20/8/19

Registered in Merimen:

20/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMH 3888B

Name of Insured:

LHOK PUM LHM

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

16/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

20407775754

Policy No.:

1800034287-01

Make / Model:

MERCEDES

Place of Accident:

DAYRENT HW

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLC 557C

INSRS:
WSP:
Tel:
Liability:
RMKS:

Alan's

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SLC 557C-X

SMH 3888B-X

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

>26/8/19

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair A01:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 21/10/19

Confirm with: Kenny

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost: (w/ST)

SS 7115.50

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 700.00

(5 100 x 7 days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 7817.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 7817.50

Name 1:

Alan's United Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF:

11/6/

d

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____ Alan's

of _____

Insured: _____

Policy No. _____

Claims No. _____

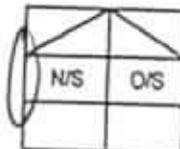
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

1:30pm

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GUA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLC 557C Yr Regn: 08 16Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volvo S60 04 c.c. 1989Colour: M. Black A/C: Insured / Std / NI / NASp. Reading: 138874 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: YV11FSA8C04.2403252Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rlm / STD A/Rlm orTyre Size: F: 215/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

1 Hankook

Front

Rear

R/Bal. 2 mmR/Bal. 2 mmL/Bal. 2 mmL/Bal. 2 mmD.O.A. 16/8/19D.O.I. 20/8/19

Survey held at _____

Des. of Damages: Frnt / Rear / O/S / N/S / UIC / Rooftop orn/s body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 / File pass to4/3 - \$6650 (Red \$ 3353.15 / 342)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S - RS - SI

Flares

Others

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech Invs (\$ _____)☐ : Weekend (\$ _____)

TOTAL

Report Format :

Lump Sum / I.B.I. (\$ _____)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SMA3888B
Accident Date : 16-Aug-2019
Our Ref : 219133 (AIG) / CHAN

LIM KIAN HENG
BLK 851 YISHUN STREET 81
#10-64
Singapore 760851

No. : 06037

Date : 19-Aug-2019

PAGE : 1

ESTIMATED COST OF REPAIR FOR VOLVO S60 D4 SLC557C

1 pc Front n/s door
1 pc Rear n/s door
1 pc N/s rocker garnish
1 pc Rear n/s sport rim
1 pc Rear n/s door outer handle

Not Notash
6/18/19
Repair After Paint
5 day

<i>R</i>	2,293.30	<i>✓</i>
<i>R</i>	2,126.50	<i>✓</i>
<i>my car</i>	510.00	<i>✓</i>
<i>R</i>	2,200.00	<i>✓</i>
<i>R</i>	413.70	<i>x</i>

7,543.50

Less 10% : 754.35

6,789.15

QmI body tough guard coating

(Bill) 899.00 *35d*

To putty and spray replaced parts

1,200.00 *90d*

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

1,000.00 *60d*

To check and adjust wheel alignment

65.00 *60d*

To transfer sport rim & tyre

50.00 *20d*

Total : S\$10,003.15

Singapore Dollars Ten Thousand and Three and
Cents Fifteen Only

UPK Auto Consultants hence notify
the Repairer of the following:
• To survey before/after spray painting
• To display damaged part(s) during survey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No legal notification is allowed
• Supplemental items must be surveyed and
is subject to final approval from Insurance Company

Admitted by Repairer

Signature

Date

Enquire Vehicle Registration Details

Owner Particulars	
NRIC/Passport/Company Cert No. :	S1474068F
Owner ID Type :	Singapore NRIC
Owner Name :	LIM KIAN HENG
Registered Address :	APT BLK 851 YISHUN STREET 81 #10-64 SINGAPORE 760851
Mailing Address :	-
Birth Date :	12 Aug 1961
Vehicle Particulars	
Vehicle No. :	SLC557C
Previous Vehicle No. :	-
Effective Date of Ownership :	01 Apr 2016
Original Regn Date :	01 Apr 2016
Registration Date :	01 Apr 2016
Year of Manufacture :	2015
Vehicle Type :	Private Hire (Chauffeur) Motor Car
Vehicle Scheme :	-
Vehicle Attachment 1 :	No Attachment
Vehicle Attachment 2 :	-
Vehicle Attachment 3 :	-
Vehicle Make :	VOLVO
Vehicle Model :	S60 D4
Primary Colour :	Black
Secondary Colour :	-
Passenger Capacity :	4
Chassis No. :	YV1F5A8CDG2403252
Engine No. :	D4204T141387388
Engine Capacity / Power Rating :	1969 cc / -
Maximum Power Output :	140.0 kW (187 bhp)
Propellant :	Diesel
Max Unladen Weight :	1615 kg
Maximum Laden Weight :	2090 kg
Open Market Value :	\$27,056.00
PARF Eligibility :	Yes
PARF Eligibility Expiry Date :	31 Mar 2026
Minimum PARF Benefit :	\$9,939.00
No. of Transfers :	0
IU Label No. :	1126392107
COE No. :	2016040103001960D
COE Expiry Date :	31 Mar 2026
COE Category :	B - Car above 1600cc or 97kW (130bhp)
COE Registration Category :	B - Car above 1600cc or 97kW (130bhp)
Quota Premium (QP) / Prevailing Quota Premium :	\$46,502.00 / -
Actual QP Paid :	\$46,502.00
QP (Regn Cat) :	\$46,502.00
OPC Cash Rebate Eligibility :	No
QP during COE Bidding Exercise :	\$46,502.00
Additional Registration Fee Rate :	First \$20,000.00 (100%), next \$7,056.00 (140%)
Actual ARF Paid :	\$19,879.00
Vehicle Lifespan Expiry Date :	No Lifespan
CO2 Emission:	113.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$10,000.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
Message :	To renew the COE, the Prevailing Quota Premium payable is that of Category B. This is a public service vehicle.

PRE-REPAIR INSPECTION REQUEST – SLC557C vs SMA3888B (OI) on D.O.A.: 16/08/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy
Sent: 8/20/2019 10:49:29 AM
Attachments:  KSA_208_200819160312.pdf

Hi,

Please refer to the enclosed request from Alan's United Auto Pte Ltd.

Claim no : 2440777753SG003
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinnul.Hor@aig.com | www.aig.sg

P: Kenny
T: 1.17 p.m
V: In
E: ✓

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]
Sent: Tuesday, August 20, 2019 10:12 AM
To: Hor, Yinnul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA3888B AND SLC557C ON 16/08/2019

Dear Yinnul

Thank you for sending us SJE . we have decided to let LKK Auto Consultants Pte Ltd Mr. Kenneth Kong to conduct the pre survey .

Regards

kenny

Alan's United Auto pte Ltd

64538686

From: Hor, Yinnul
Sent: Tue, 20 Aug 2019 01:10:09 +0000
To: kennychan@alanutd.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, Tong, Wahxin
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA3888B AND SLC557C ON 16/08/2019

Without Prejudice

Your Reference : 219133 (AIG) / CHAN
Our Reference : SMA3888B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)

AIG

FNOL Adjuster

Singapore FNOL | Claims Operations – Auto

yinru.hor@aig.com | www.aig.sg

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]

Sent: Monday, August 19, 2019 4:05 PM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] ATTACHED SLC557C REPAIR ESTIMATE,GIA REPORT TO REQUEST JOINT EXPERT LIST TO CONDUCT PRE SURVEY

This message is from an external sender; be cautious with links and attachments.

Dear Motor Survey Dept.

Attached our client vehicle SLC557C repair estimate , GIA report to request joint expert surveyor list to choose surveyor to conduct pre survey ,claiming your insured vehicle SMA38888 accident on 16-08-2019 thank you .

Regards

Kenny

Alan's United Auto pte Ltd

64538686

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View Received Message

This mail is associated with :

***SLC557C (2440777753SG)
[SMA38888]**

TP
LIM KIAN HENG
Aug 16 2019 8:00AM
[POH CHIN CHIOK]
Alan's United Auto Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 18/10/2019 10:27 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7817.50) - SLC557C - Claim Handler: MdNoor, Norsiah

Approved:7817.50.

DOCUMENTS SUMMARY

There are no documents.

Lim Kian Heng
c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

CIC
Jia Le

Date: 23-9-2019
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT.
78 SITION WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLC 557C AND SMA3888 B
ALONG CENRA BLVD / BAYFRONT AVE ON 16-08-2019

I / We, the owner of Vehicle No. SLC 557C which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|--|---|-------------------|
| 1. Costs of repair | - | \$ 7115.50 |
| 2. Loss-of-Use/Rental fees <u>7 days (PR/ SUN)</u> | - | \$ 700.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$ 7817.50</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 26 August 2019 2:38 PM
To: c.clarissa@hotmail.com
Subject: ACCIDENT INVOLVING SMA 3888B & SLC 557C ALONG/AT BAYFRONT AVENUE ON 16/08/2019

Our Ref: CC4/AIG19014541/db3

CHIOK POH CHIN
45 HOW SUN WALK
SINGAPORE 538463

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 3888B & SLC 557C ALONG/AT BAYFRONT AVENUE ON 16/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLC 557C against your motor insurance policy.

Based on available evidence at hand, we are view that the liability is not in your favour as your vehicle changed lane and resulted the accident. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. As such, we shall proceed to negotiate for an amicable settlement of Third Party claim at best to avoid further litigation which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLC 557C AND SMA3888B
ALONG CENTRAL BLVD / BAYFRONT AVE
ON 16-08-2019

BY THE LETTER OF AUTHORITY, I/We, LIM KIAN HENG
NRIC NO. S1474068F The owner of Vehicle No. SLC 557C

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 16 (day) 08 (month) 2019 (year)



Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,115.50 (Repair Cost), S\$700.00 (Loss of Use/~~Rental~~), S\$2.00 (Disbursement) for vehicle no. SLC 557C that was damaged pursuant to the accident which occurred on 16/08/2019 (date) along CENTRAL BLVD / BAYFRONT AVE (location) involving vehicle no/s SMA 3888B. This is pursuant to the inspection conducted on 20/08/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM KIAN HENG ("the third party claimant") of vehicle no. SLC 557C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLC 557C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21st (day) of 08 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

TAX INVOICE

No. : 225425

Date : 23.09.2019

PAGE : 1

Vehicle Insured : SMA3888B
Accident Date : 16-Aug-2019

Our Ref : 219133 (AIG) / CHAN

LIM KIAN HENG
BLK 851 YISHUN STREET 81
#10-64
Singapore 760851

FINAL REPAIR COST FOR VOLVO S60 D4 SLC557C
=====

To supply spare parts

QmI body tough guard coating

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

To check and adjust wheel alignment

To transfer sport rim & tyre

	6,650.00
Add 7% GST :	465.50

Total :	S\$ 7,115.50
	=====

Singapore Dollars Seven Thousand One Hundred
and Fifteen and Cents Fifty Only

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-132615

Date of Request: 16/08/2019

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 16/08/2019
Enquiry By Chan Yew Siah
TP Vehicle No. SMA3888B
Accident Date 16/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMA3888B	AIG Asia Pacific Insurance Pte. Ltd.	13/04/2019-12/04/2020	65-6419-3000

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-132615

Date of Request: 16/08/2019

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 16/08/2019
Enquiry By Chan Yew Siah
TP Vehicle No. SMA3888B
Accident Date 16/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Aug 2019 Edit Reg		20 Aug 2019 00:00 Edit Adj Rpt	\$56,650.00 Edit Estimates	\$56,650.00 View Rpt		Pending for Survey Report Cancel Case








Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	POH CHIN CHIOK, ID: -		
Main Claimant:	LIM KIAN HENG, ID: S1474068F		
Vehicle Reg. No.:	SLC557C	Date of Loss:	16/08/2019 08:00 - :59 [40 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2440777753SG	Policy/Cover Note No.:	1800039389 (Comprehensive)
Vehicle Reg. No. (Insured):	SMA3888B	Policy No. (Claimant):	5098765840-01
		Excess:	
Repairer:	Alan's United Auto Pte Ltd (HQ) Blk 7 Sin Ming Industrial Estate, #01-76, 575642 Sin Ming - Tel: 6453 8686		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 29/08/2019]		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none"> AIG_SG_EXPRESS (18/10/2019): Alert - Adj Mandate Approved (\$7817.50) - SLC557C - Claim Handler: MdNoor, Nors... 			
ALL ASSOCIATED TASKS		View All	Search Tasks Create New Task Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

*SLC557C (244077753SG)
[SMA3888B]
TP
LIM KIAN HENG
Aug 16 2019 8:00AM
[POH CHIN CHIOK]
Alan's United Auto Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
					1 per page	<input checked="" type="checkbox"/>
Video					Thumbnail	Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		1	Load MP4	
1	26/08/19 14:38	Video - Accident (TP)				
					1 per page	<input checked="" type="checkbox"/>
Letters/Correspondences					Thumbnail	Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		1	Edit	
1	(Draft)	Third Party Express Settlement - Payment Breakdown				
					1 per page	<input checked="" type="checkbox"/>
Assessment Reports					Thumbnail	Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		1	Load HTM	
1	26/09/19 10:00	Adjuster Immediate Advice				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	22/08/19 08:51	Accident Statement From: SC - Reg. No: SMA3888B, Claimant: CHIOK POH CHIN		1	Load HTM	
					3 per page	<input checked="" type="checkbox"/>
Photos/Images					Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		1	Load JPG	<input checked="" type="checkbox"/>
1	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
2	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
3	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
4	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
5	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
6	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
7	26/09/19 09:39	General View		1	Load JPG	<input checked="" type="checkbox"/>
8	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
9	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
10	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
11	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
12	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
13	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
14	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
15	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
16	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
17	26/09/19 09:40	Odometer Reading		1	Load JPG	<input checked="" type="checkbox"/>
18	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
19	26/09/19 09:40	Chassis Number		1	Load JPG	<input checked="" type="checkbox"/>
20	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
21	26/09/19 09:40	General View		1	Load JPG	<input checked="" type="checkbox"/>
22	26/09/19 09:41	Reinspection Photo		1	Load JPG	<input checked="" type="checkbox"/>
23	26/09/19 09:41	Reinspection Photo		1	Load JPG	<input checked="" type="checkbox"/>
24	26/09/19 09:41	Reinspection Photo		1	Load JPG	<input checked="" type="checkbox"/>
25	26/09/19 09:41	Reinspection Photo		1	Load JPG	<input checked="" type="checkbox"/>
26	26/09/19 09:41	Reinspection Photo		1	Load JPG	<input checked="" type="checkbox"/>
27	26/09/19 09:42	Reinspection Photo		1	Load JPG	<input checked="" type="checkbox"/>
					1 per page	<input checked="" type="checkbox"/>
Documentation					Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		1	Load PDF	
1	20/08/19 16:25	EMAIL FROM AIG DD 20082019		1	Load PDF	
2	20/08/19 16:25	TP EST & GIA REPORT		1	Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
3	22/08/19 17:33	TP ESTIMATE- MARKED		Load PDF
4	26/09/19 09:49	MARKED ESTIMATE (FINAL)		Load PDF
5	26/09/19 09:49	LOD		Load PDF
6	26/09/19 09:49	GIA SEARCH FEE		Load PDF
7	04/11/19 10:33	WORKSHOP INVOICE		Load PDF
8	04/11/19 10:33	AUTHORISATION TO ACT FORM		Load PDF
9	04/11/19 10:33	Release Voucher		Load PDF
10	04/11/19 10:33	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMA3888B (Insd veh)	Model:	VOLVO S60 1.5 T2 (A)
	SLC557C (TP veh)		
Date of Accident:	16/08/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,703.37
Final Repair Cost	:	\$	7,115.50
Loss of Use	:	\$	700.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,817.50

7.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Alan's United Auto Pte Ltd	:	\$ 7,817.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19014541/KDB3Q2

Date: 04/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800039389

Claimant Vehicle No: SLC557C Insured Vehicle No: SMA3888B

Date of Loss: 16/08/2019 Nature of Claim: TP Claim No: 2440777753SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLC557C**
 Make & Model: VOLVO S60, 1.5 T2 (A) Engine No: D4204T141387388
 Reg. Date: 01/04/2016 (Man. Year: 2015) Chassis No: YV1FSA8CDG2403252
 Colour: Metallic Black Odometer: 139874 km
 Engine Capacity: 1969 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R16 Rear Tyre Size: 215/55 R16
 Front Left Side: Hankook 2 mm Rear Left Side: Hankook 2 mm
 Front Right Side: Hankook 2 mm Rear Right Side: Hankook 2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,789.15	6,416.82	372.33	5.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,214.00	1,930.00	1,284.00	39.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,003.15	8,346.82	1,656.33	16.56
Approved Total (Overridden) (S\$)		6,650.00		
(S\$)	10,003.15	6,650.00	3,353.15	33.52
+ GST 7.00/7.00% (S\$)	700.22	465.50	234.72	33.52
Nett Amount (S\$)	10,703.37	7,115.50	3,587.87	33.52
+ Loss of Use (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		7,817.50		

INSPECTION

Date of Assignment: 20/08/2019

Date Inspected: 20/08/2019 Inspected At:

Alan's United Auto Pte Ltd (HQ)
 Blk 7 Sin Ming Industrial Estate, #01-76
 Singapore 575642

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT N/S DOOR	Bent	2,293.30 FL	*2,293.30 FL
2	1		*REAR N/S DOOR	Bent	2,126.50 FL	*2,126.50 FL
3	1		*N/S ROCKER GARNISH	Mtg Cracked	510.00 FL	*510.00 FL
4	1		*REAR N/S SPORT RIM	Dented	2,200.00 FL	*2,200.00 FL
5	1		*REAR N/S DOOR OUTER HANDLE	Repair	413.70 FL	*- FL
					Sub Total (S\$)	7,543.50
					- List Item Discount on L Items 10.00/10.00% (S\$)	754.35
					Total Parts (S\$)	6,789.15
						6,416.82

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	QMI BODY TOUGH GUARD COATING	New	899.00	350.00
2	TO PUTTY AND SPRAY REPLACED PARTS	New	1,200.00	900.00
3	TO REMOVE, CUT -OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ABOVE PARTS	New	1,000.00	600.00
4	TO CHECK AND ADJUST WHEEL ALIGNMENT	New	65.00	60.00
5	TO TRANSFER SPORT RIM & TYRE	New	50.00	20.00
Gross Labour Cost (S\$)			3,214.00	1,930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >