

CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

FWD/III(SH6441D)
DOA: 03/08/2019@1400

INDIA INTERNATIONAL INSURANCE PTE LTD

19/08/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM
ESTIMATE COST OF REPAIR FOR VEHICLE NO:
SFV 5949 T - MERCEDES BENZ E 250CGI
CHASSIS NO: WDD2120472A409777 (07/2011)

1 pc	Rear bumper	(NETT)	\$ 1,520.00
1 pc	Rear bumper chrome LH	(NETT)	\$ 145.00
1 pc	Rear bumper chrome RH	(NETT)	\$ 145.00
1 pc	Rear bumper chrome CTR	(NETT)	\$ 175.00
1 pc	Reverse sensor	(NETT)	\$ 265.00
			<u>\$ 2,250.00</u>
	LESS 10%		<u>\$ 225.00</u>
			<u>\$ 2,025.00</u>

Remove necessary parts: jacking, panel beating, repair
and straighten rear inner panel, rear end panel and rear
bumper.

\$ 380.00

Putty and respray rear inner panel, rear end panel and rear
bumper.

\$ 380.00

\$ 2,785.00

ADD 7% GST

\$ 194.95

\$ 2,979.95

Note: The above is an estimate only. IF other parts requested
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/08/2019 15:35
Date Of Accident	03/08/2019 14:00
Exact Location Of Accident	BLK 163 STIRLING ROAD OPEN CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFV5949T
Insured/Policyholder	
Name Of Registered Owner	TAN CHIAH YEOW
NRIC No	S1705491J
Email Address	BENSONTAN@ENGINEER.COM
Mobile Phone No	(LOCAL) +65-93837972
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E250-1.8 CGI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00000071-02
Cover Note Number	

Driver

Name of Driver	TAN CHIAH YEOW
NRIC No	S1705491J
Date Of Birth	24/11/1965
Occupation	INDOOR
Date Of Driving Pass	22/05/1989
Driving Experience	30 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93837972
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	BENSONTAN@ENGINEER.COM

Address	22 WESTWOOD CRESCENT
Postcode	648750
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : QUAK POH CHOO GENDER: : FEMALE
Passenger 2	NAME: : DENISE TAN SHI MIN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SUBMIT TO FWD DIRECTLY
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SH6441D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	

Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

VEHICLE NO: SFV 59497
ACCIDENT DATE: 03/08/2019 at 14:00

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

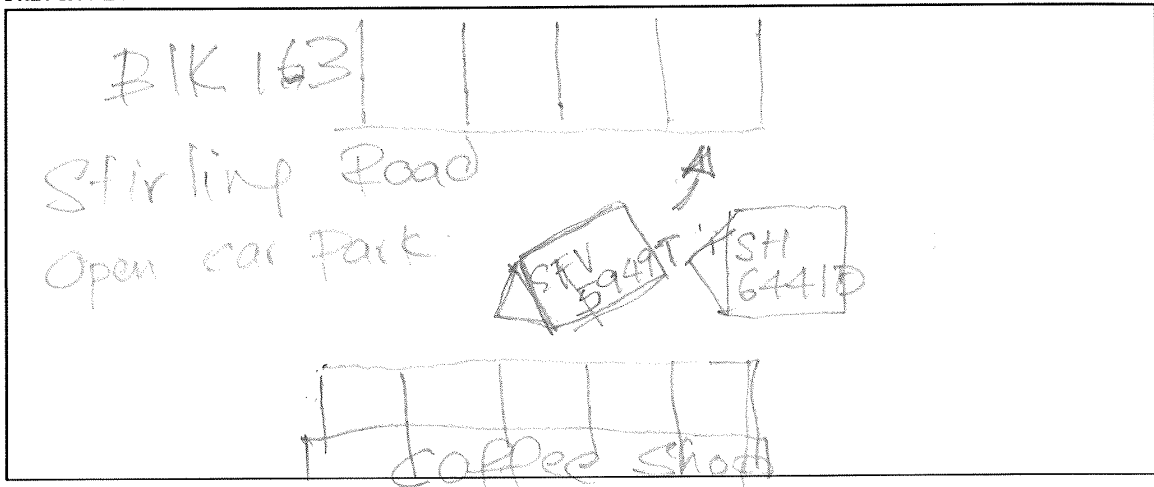
NOTE: DO NOT THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Incident happened on 3rd August, Saturday @
BIK 163, Stirling Road open car park at 12pm.
my car is reversing into the empty car park
lot. The taxi comfort taxi driver, SH 6441D
has just drive into the car park and did not keep a
safety distance. Instead it just drive near and
behind our vehicle.
Reason for late report:
1. Went back home to upload the video from car CCTV.
1. log onto the Traffic Police portal to lodge the report
however it indicate no severe & injury, it direct us to
lodge report with insurance.
- Monday not available as need vehicle for meetings/work.
- submit report on behalf of the driver, Tan Chiah Yeow
who is also the policyholder.
OWN DAMAGE () 3RD PARTY CLAIM (X) REPORTING ONLY () OWN WORKSHOP ()

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

8th Aug 2019
3.25pm

CHARN'S CUSTOMCRAFT
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





Authorisation letter

From: "Benson" <bensontan@engineer.com>
To: "Christina Quak" <cquak@asia.com>
Date: Aug 6, 2019 11:10:49 AM

To whom it may concern,

I (Tan Chiah Yeow, S491J) would like to authorise Mdm Quak Poh Choo (S788I) to manage the insurance claims matter for my vehicle (SFV5949T).

Regards
BenTan
93837972

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	491J
Vehicle Details	
Vehicle No.:	SFV5949T
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Aug 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 250CGI
Primary Colour:	Grey
Manufacturing Year:	2011
Engine No.:	27186030210480
Chassis No.:	WDD2120472A409777
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$52,909.00
Original Registration Date:	01 Jul 2011
First Registration Date:	01 Jul 2011
Transfer Count:	1
Actual ARF Paid:	\$52,909.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jun 2021
PARF Rebate Amount:	\$29,099.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jun 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$62,000.00
COE Rebate Amount:	\$11,762.00
Total Rebate Amount:	\$40,861.00

The information contained herein is correct as at 07 Aug 2019

OK



All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

[illegible]

Finance company: Hin Lung Credit Pte Ltd

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 31/10/2018

A. Brita

? ? ? ? ? ? ? ?

Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at (800) 842-8888 or email us at info@allstate.com if any details in this Certificate of Insurance need to be changed.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S69077881**

Name: **QUAK POH CHOO**

Birth Date: **08 Mar 1969**

Issue Date: **29 Oct 2003**

000960448D



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S69077881**



Name: **QUAK POH CHOO**

Race: **CHINESE**

Date of Birth: **08-03-1969** Sex: **F**

Country of Birth: **SINGAPORE**

郭宝珠



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	06 Nov 1997

NP 428A

Licence No: **S69077881**

2154747

NRIC No: **S69077881**

Blood Group: **O+** Date of Issue: **19-06-1994**

Address: **22 WESTWOOD CRESCENT SINGAPORE 648750**

NRIC No: **S69077881** Date: **14-12-1998** No: **2809693**

