

INSURANCE

INS. CASE OWNER

CC 4/1111901 4529, R2 wbb 9

LKK

IDAC

Surveyor:

RASU

DOI:

ASSIGNMENT

27/8/19

Date / Time:

20/8/19

Registered in Merimen:

20/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 64410

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

7/8/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: IEE 700 Hama

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

midwood

HYUNDAI

STIRLING RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SFU 594AT



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Charm's  
Customer



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE/ PIC
27/8/19	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
5/9/19	Documentation Check List: Handler Typist	
	Non-Reporting ltr (if non-pickup)	
	After call ltr to OI	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	( days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	\$5		
Loss of Rental (LOR):	\$5	( days)	
Loss of Use (LOU):	\$5	(5 x days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>		(Pick only one)	
GIA/LTA Search:	\$5		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5	Global Sum \$5:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5	Name 1:	
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

Surveyor: *P. Khan*

REF: *W*

*W*

49.5

OE XPIRY: 2021/340

# ASSIGNMENT

From: *27.8.2019*

Veh No: *SFV 5949T* Yr Regn: *2011 July*

Estimated Cost:

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle No: *SFV 5949T*

Make: *MERCEDES 2 E 250 C61* c.c. *1796*

at Workshop n/s: *Cham's Customcraft*

Colour: *Grey* A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

of *Blk 1010 Bukit Merah Lane 5 #01-105*

Sp. Reading: *29/446* T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Insured:

Eng/No:

Policy No:

C/No: *WDD 21704 72A 40977*

Claims No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

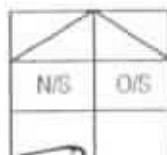
Make of Veh: *10.00am - 1.00pm*

Mod: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

(Policy Condition)

Tyre Size F: *245/35R19*

Remark: The veh had commenced its repair at the time of inspection.



R: *...*

BS / DUN / EXNOVA ☒ GV / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

*44K*

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal: *6* mm

R/Bal: *6* mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal: *6* mm

L/Bal: *6* mm

Est. Repairs:

*2*

days

Res.: Yes or No

D.O.A. *02/08/19*

D.O.I. *27/08/19*

Lum Sum:

*20*

%

3 Val: Yes or No

Survey held at

*CHAM'S CUSTOMCRAFT*

CA / REV / REP. / 24 HRS

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

*REAR N/S*

Date:

Person Contacted:

Vehicle: ☐ IN / ☐ OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*31/9/19 Submit US \$ 2000.00 with 2 working days.*

*(Red. \$ 705.00  
25%)*

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

U + RS: \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

FWD/III(SH6441D)

DOA: 03/08/2019@1400

INDIA INTERNATIONAL INSURANCE PTE LTD

19/08/2019

ATTN: THE MOTOR CLAIMS DEPT

## THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SFV 5949 T - MERCEDES BENZ E 250CGI

CHASSIS NO: WDD2120472A409777 (07/2011)

1 pc	Rear bumper <i>CR</i>	(NETT)	\$ 1,520.00
1 pc	Rear bumper chrome LH <i>AL</i>	(NETT)	\$ 145.00
1 pc	Rear bumper chrome RH <i>AL</i>	(NETT)	\$ 145.00
1 pc	Rear bumper chrome CTR <i>AL</i>	(NETT)	\$ 175.00
1 pc	Reverse sensor <i>AL</i>	(NETT)	\$ 265.00
			<u>\$ 2,250.00</u>
	LESS 10%		<u>\$ 225.00</u>
			<u>\$ 2,025.00</u>

Remove necessary parts: jacking, panel beating, repair and straighten rear inner panel, rear end panel and rear bumper.

\$ ~~380.00~~ 250

Putty and respray rear inner panel, rear end panel and rear bumper.

\$ ~~380.00~~ 250  
\$ 2,785.00

ADD 7% GST

\$ 194.95  
\$ 2,979.95

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*Passue*  
*4p 90010068*

*2 days*

*4/5*

*27/08/19 @ 1225*

*Resurvey after repair*

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 20 August 2019 9:40 AM  
**To:** Charn's Customcraft; sur@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019  
**Attachments:** PRI.PDF

**Sensitivity:** Confidential

10:50 am 20/8/19  
Esther  
VNI

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFV5949T and let us have your report urgently.

This claim will be handled by Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
S&P 'A-' rated Company



---

**From:** Charn's Customcraft [mailto:charns@singnet.com.sg]  
**Sent:** Monday, 19 August, 2019 2:24 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019  
**Importance:** High  
**Sensitivity:** Confidential

Hi

We will choose LKK.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Monday, 19 August, 2019 2:08 PM

**To:** Charn's Customcraft

**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

**Sensitivity:** Confidential

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]

**Sent:** Monday, 19 August, 2019 12:27 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** ACCD INVLG: SFV 5949 T & SH 6441 D on 03.08.2019

**Importance:** High

**Sensitivity:** Confidential

Dear Sir/Madam

Our client's vehicle no. SFV 5949 T would like to submit a third party claim against your insured: SH 6441 D

Please find attached relevant documents for your action.

Kindly arrange PRI and advise on liability

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

**Vivian Lau (LKKAuto)**

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Tuesday, 3 September, 2019 11:26 AM  
**To:** Charn's Customcraft  
**Cc:** Admin A  
**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019  
**Attachments:** SHC 6441D.MP4

**Sensitivity:** Confidential

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

**Accident involving Vehicle SFV 5949 T & SH 6441 D (III) on 03.08.2019**

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client reversed hit our Insured.

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zuhaidah Samsuri [mailto:[aida@iii.com.sg](mailto:aida@iii.com.sg)]

**Sent:** Wednesday, 28 August, 2019 3:29 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

**Cc:** Charn's Customcraft <charns@singnet.com.sg>

**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

**Sensitivity:** Confidential

Hi Vivian,

Please follow-up.

Thanks.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]

**Sent:** Wednesday, 28 August, 2019 3:16 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

**Importance:** High

**Sensitivity:** Confidential

Hi

Vehicle has been surveyed.

Please revert on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

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**Sent:** Tuesday, 20 August, 2019 9:40 AM

**To:** Charn's Customcraft; [sur@lkkauto.com](mailto:sur@lkkauto.com); Admin-D (LKKAuto)

**Cc:** Zuhaidah Samsuri

**Subject:** RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

**Sensitivity:** Confidential

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFV5949T and let us have your report urgently.

This claim will be handled by Aida.



\*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



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Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

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**Importance:** High  
**Sensitivity:** Confidential

Dear Sir/Madam

Our client's vehicle no. SFV 5949 T would like to submit a third party claim against your insured: SH 6441 D

Please find attached relevant documents for your action.

Kindly arrange PRI and advise on liability

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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## View Received Message

This mail is associated with :

**\*SFV5949T (MCT19080069)  
[SH6441D]**

TP  
TAN CHIAH YEOW  
Aug 3 2019 2:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Charm's Customcraft

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **29/08/2019 08:53 AM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SFV5949T - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00;Please proceed to reject TP claim.

### DOCUMENTS SUMMARY

There are no documents.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Aug 2019 <a href="#">Edit Reg</a>		20 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	TAN CHIAH YEOW, ID: S1705491J								
Vehicle Reg. No.:	SFV5949T	Date of Loss:	03/08/2019 14:00 - :59 [97 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080069	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH6441D	Policy No. (Claimant):	PNPV2017-00000071-02						
		Excess:							
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 29/08/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (29/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SFV5949T - Claim Handler: Zuhaidah Bte S...</li> <li>III_SG (27/08/2019): Alert - Adj Mandate Maintained - SFV5949T - Claim Handler: Zuhaidah Bte Samsuri</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SFV5949T (MCT19080069)  
[SH6441D]  
TP  
TAN CHIAH YEOW  
Aug 3 2019 2:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Charn's Customcraft

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

**View** View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	27/08/19 17:23	Video - Accident (OID)		Load MP4	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	29/08/19 07:29	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	29/08/19 07:29	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
4	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
5	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
6	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
7	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
8	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
9	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
10	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
11	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
12	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
13	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
14	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
15	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
16	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
17	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>
18	29/08/19 07:29	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/08/19 15:30	EMAIL FROM III DD 20082019		Load PDF	
2	20/08/19 15:30	TP EST & GIA REPORT		Load PDF	
3	28/08/19 18:18	TP ESTIMATE- MARKED		Load PDF	
4	03/09/19 11:31	Email to wkshop reject TP claim SFV 5949T		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	21/08/19 10:42	Singapore Accident Statement IV SH6441D		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co Reg No: 189607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014529/R1WB3Q2

Date: 10/09/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle  
No : SFV5949T

Insured Vehicle No : SH6441D

Date of Loss: 03/08/2019

Nature of Claim: TP

Claim No: MCT19080069

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SFV5949T

Make &amp; Model: MERCEDES-BENZ E250, 1.8 CGI (A)

Engine No: 27186030210480

Reg. Date: 01/07/2011 (Man. Year: 2011)

Chassis No: WDD2120472A409777

Colour: Grey

Odometer: 291446 km

Engine Capacity: 1796 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/35 R19

Rear Tyre Size: 245/35 R19

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,025.00	2,025.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	760.00	500.00	260.00	34.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,785.00</b>	<b>2,525.00</b>	<b>260.00</b>	<b>9.34</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,000.00</b>		
<b>(S\$)</b>	<b>2,785.00</b>	<b>2,000.00</b>	<b>785.00</b>	<b>28.19</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>194.95</b>	<b>140.00</b>	<b>54.95</b>	<b>28.19</b>
<b>Nett Amount (S\$)</b>	<b>2,979.95</b>	<b>2,140.00</b>	<b>839.95</b>	<b>28.19</b>

## INSPECTION

Date of Assignment: 20/08/2019

Date Inspected: 27/08/2019 Inspected At:

Charm's Customcraft (HQ)  
Block 1010 Bukit Merah Lane 3, #01-105  
Singapore 159724

Estimated Period of Repair: 2.0 days



**Adjuster:** MOHD RASUL

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 08 Sep 2019)	
<b>Parts:</b> M1-COUPE	MERCEDES-BENZ E250 1.8 CGI (A) (Catalogue:Merimen Singapore 1.0)	
<b>Labour:</b> Repairer's	(Price-denominated Standard List)	
<b>Print Code:</b>	(Unsubmitted, no print-code for SFV5949T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	1,520.00 FN	*1,520.00 FN
2	1		*REAR BUMPER CHROME LH	Necessary	145.00 FN	*145.00 FN
3	1		*REAR BUMPER CHROME RH	Necessary	145.00 FN	*145.00 FN
4	1		*REAR BUMPER CHROME CTR	Necessary	175.00 FN	*175.00 FN
5	1		*REVERSE SENSOR	Not Working	265.00 FN	*265.00 FN
					<b>Sub Total (S\$)</b>	<b>2,250.00</b>
					<b>- Nett Item Discount on N Items 10.00/10.00% (S\$)</b>	<b>225.00</b>
					<b>Total Parts (S\$)</b>	<b>2,025.00</b>

F=Franchise part, N=NetItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE NECESSARY PARTS;JACKING PANEL BEATING,REPAIR AND STRAIGHTEN REAR INNER PANEL,REAR END PANEL AND REAR BUMPER	New	380.00	250.00
2	PUTTY AND RESPRAY REAR INNER PANEL ,REAR END PANEL AND REAR BUMPER	New	380.00	250.00
Gross Labour Cost (S\$)			760.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >