

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 3 September, 2019 11:26 AM
To: Charn's Customcraft
Cc: Admin A
Subject: RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019
Attachments: SHC 6441D.MP4

Sensitivity: Confidential

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

Accident involving Vehicle SFV 5949 T & SH 6441 D (III) on 03.08.2019

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client reversed hit our Insured.

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]

Sent: Wednesday, 28 August, 2019 3:29 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Cc: Charn's Customcraft <charns@singnet.com.sg>

Subject: RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

Sensitivity: Confidential

Hi Vivian,

Please follow-up.

Thanks.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Wednesday, 28 August, 2019 3:16 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

Importance: High

Sensitivity: Confidential

Hi

Vehicle has been surveyed.

Please revert on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 20 August, 2019 9:40 AM

To: Charn's Customcraft; sur@lkkauto.com; Admin-D (LKKAuto)

Cc: Zuhaidah Samsuri

Subject: RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

Sensitivity: Confidential

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SFV5949T](#) and let us have your report urgently.

This claim will be handled by [Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Monday, 19 August, 2019 2:24 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

Importance: High

Sensitivity: Confidential

Hi

We will choose LKK.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, 19 August, 2019 2:08 PM

To: Charn's Customcraft

Subject: RE: ACCD INVLG: SFV 5949 T & SH 6441 D (III) on 03.08.2019

Sensitivity: Confidential

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

Motor Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Monday, 19 August, 2019 12:27 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: ACCD INVLG: SFV 5949 T & SH 6441 D on 03.08.2019
Importance: High
Sensitivity: Confidential

Dear Sir/Madam

Our client's vehicle no. **SFV 5949 T** would like to submit a third party claim against your insured: **SH 6441 D**

Please find attached relevant documents for your action.

Kindly arrange PRI and advise on liability

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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