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Payee 3: (Strike if N.A.)	55	Name 3:			

ASE, REC. BY:		REF: CSIF	ND 19014525	1Asf3 5p	ecial Instruction:
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4174-12

SKZ6065G,

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Wiring.

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To perform wheel alignment

150 ×

730

LKK Auto Consultants hence notify the Repairer of the following:

- \*To resurvey before latter spray painting
- To display damaged part(s) during resurvey
- + Parts prices are subject to confirmation
- Third party survey is on a "Wimout Projudice" basis.
- No illegar modification(s) is allowed.
- Supplementary demissions to recurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date

total 5404.12 1/5 4.3K

(Ubu7 10

### Nivitha (LKK Auto)

From:

venessa.chan@fwd.com

Sent:

Tuesday, 20 August 2019 11:03 AM

To:

admin-d@lkkauto.com; admin-a@lkkauto.com

Cc:

motorclaims.sg@fwd.com; josey.loh@fwd.com

Subject:

Urgent: Pre-Repair Inspection: Your Vehicle: SLR 8016 R; Leang Auto's Vehicle: SKZ

6065 G; DOA: 12.08.2019 OUR CLAIM REF: 1201900024314

Attachments:

SLR8016R OI GIA.pdf

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

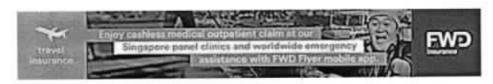


#### FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Tuesday, August 20, 2019 11:02 AM

To: 'bonnie kwok'

Cc: Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SLR 8016 R; Leang Auto's Vehicle: SKZ 6065 G; DOA:

12.08.2019 OUR CLAIM REF: 1201900024314

Dear ST,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

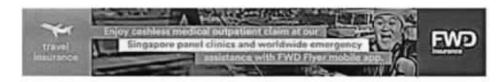


## FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntee Tower Four, Singapore 038986

E venessa.chan@fwd.com

www.fwd.com.sg



From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, August 20, 2019 10:50 AM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

Subject: Re: Urgent: Pre-Repair Inspection: Your Vehicle: SLR 8016 R; Leang Auto's Vehicle: SKZ 6065 G; DOA:

12.08.2019 OUR CLAIM REF: 1201900024314

Dear Sirs.

Please ignore our earlier email as it was sent in error.

Our client agrees to LKK Auto Consultants Pte Ltd as the Single Joint Expert (SJE).

Please let us have their report in due course.

Kindly request for the SJE to contact the repairers, M/s Leang Automotive at 9028 6516 to make the necessary arrangements.

#### Regards

ST

#### BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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On Tue, 20 Aug 2019 at 10:44, <venessa.chan@fwd.com> wrote:

#### WITHOUT PREJUDICE

Dear ST,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s <u>LKK Auto Consultants Pte Ltd</u>, to conduct the pre-repair survey (PRS) on your client's vehicle, SKZ6065G. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via email to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg

From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, August 20, 2019 10:42 AM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

Subject: Re: Urgent: Pre-Repair Inspection: Your Vehicle: SLR 8016 R; Leang Auto's Vehicle: SKZ 6065 G; DOA:

12.08.2019 OUR CLAIM REF: 1201900024314

Dear Sirs.

Your list of surveyors is rejected.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

- 1. Fong Kok Heng
- 2. Danny Yap
- 3. Willy Goh
- 4. Francis Ng
- 5. Dennis Yap
- 6. Louis Ng
- 7. Michael Yap
- 8. Lim Yong Tian
- 9. Patrick Ng
- 10. Philip Foo

Kindly contact the repairers, M/s Eng Soon Painting Services at 6760 6271 for pre-repair inspection arrangements.

Regards,

ST

### **BONNIE KWOK LLC**

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: litigation@bonniekwok.com

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On Tue, 20 Aug 2019 at 10:34, <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear ST.

We refer to your email dated on 20.08.2019 of the PRI Notice of your client's vehicle SKZ6065G.

Please find our panel surveyors as follows: -

- LKK AUTO CONSULTANTS PTE LTD
- INFINITI APPRAISAL SERVICE
- AJAX INSPECTION SERVICES PTE LTD
- RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via email to motorclaims.sg@fwd.com.

#### Best Regards,

Venessa Chan

Administrative Assistant, Claims

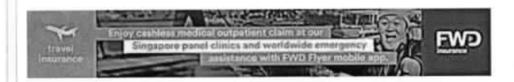


#### FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, August 20, 2019 10:22 AM To: Motor Claims SG - SG Common

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SLR 8016 R; Leang Auto's Vehicle: SKZ 6065 G; Accident

Involving SKZ 6065 G & SLR 8016 R on 12 August 2019

#### Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKZ 6065 G at M/s Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883.

Regards,

ST

### BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com

·GST Reg. No.: 201203547Z

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# Claim Audit

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3	22 Aug 2019	Clm Created	Reg No: SKZ6065G, Acct Date: 2019/08/12, Claim Type: TP, Insurer: FWD Singapore P	Si
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ŧ	22 Aug 2019	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. Sugg	SI
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4	DB:03	Adj Mandate Request	U: \$600,00 (6days x \$100) + (c) DISBURSEMENT: \$29.00 Total: a+b+c = \$4,929.00 *	HSI
			VEH MODEL: Toyota Harrier(1986cc), FOR YOUR APPROVAL/INSTRUCTION.	TON

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2254194	22 Aug 2019 14:52:28	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SKZ6065G	NG YUEN YEE	XX.XX
2302586	04 Oct 2019 14:13:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ6065G	SLR8016R	11.77

# **Print Received Message**

This mail is associated with:

\*SKZ6065G (1201900024314) [SLR8016R] TP LIM SOON CHUAN Aug 12 2019 10:00AM [NG YUEN YEE] Leang Automotive

From

FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 02/12/2019 09:10 AM.

To

LKK\_HQ

Subject

Alert - Adj Mandate Approved (S\$4829.00) - SKZ6065G - Claim Handler: Josey Loh

Approved:4829.00:Hil Please offer LOU at 5 days.		

#### RELEASE

Claim Reference:	TP / 1201900024314
Surveyor's Reference:	CC4/FWD19014525/Apb3
TP Reference:	SKZ6065G

We, <u>Leang Automotive</u> ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle <u>SKZ 6065G</u> ("Vehicle") to accept the sum of \$ 4,829.00, being the amount claimed for \$ 4,300.00 (repair costs), \$ 500.00 (loss of rental/ use), \_\_\_\_\_\_ (loss of income), \$ 29.00 (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on <u>12/08/2019</u> (date of accident) at / along <u>NSRCC Carpark</u> (location) involving vehicle no/s.<u>SKZ</u> 6065G and SLR 8016R.

This is pursuant to the inspection conducted on 20/08/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of <u>SLR 8016R</u> be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this	day of	20
	Dated this	Dated this day of

[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

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Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
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	Main	Я	eference	Claim D	etails		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	NG YUEN	YEE, ID: 51825	165E						
Main Claimant:	LIM SOOI	N CHUAN, ID:	\$17956308						
Vehicle Res	SKZ606	5G		Date	of Loss:		9 10:00 - :59 and 15 Days From	LTA Reg D	ate (Man Yr)]
Claim Type	e: TP / 1201900024314 Policy/Cover Note No.: Coverage: 29/08/2018 - 28/08/2019								
Vehicle Res No. (Insured):	SLR8016	R		Policy (Clair	No. nant):	D19MPC0000168			
				Exces	51				
Repairer:	Leang Au	tomotive (Kaki	Bukit) AUTOBAY @ F	AKI BUKIT 1 KAK	I BUKIT	AVE 6 #01-	68, 417883 Kaki Bu	ikit - Tel:	
Handling Insurer:	FWD Sing	papore Pte. Ltd.	(HQ) - Tel: 6727 570	00 [Handled by	Josey	Loh]			
Claimant's Insurer:	India Int		rance Pte Ltd (HQ)						
Adjuster:	LKK Auto	Consultants Pto	e Ltd (HQ) - Tel: 625	6-3561 [Hand	led by A	DRIAN LIN	G] [Final Rpt	due 02/0	9/2019]
ASSOCIA	TED MAIL RE	CEIVED					View	All Co	mpose Case Ma
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ALL ASS	OCIATED TAS	KS				View All	Search Tasks Cr	eate New Ta	complet
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#### Claim Documents

\*SKZ6065G (1201900024314)

[SLR8016R]

TP

LIM SOON CHUAN
Aug 12 2019 10:00AM

[NG YUEN YEE]

Leang Automotive

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Merimen e-Claims Page 2 of 2

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save 7	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		_

NOTE: TO BE COMPLETED BY SURVEYOR	NOTE:	TO BE	COMPL	ETED	BY	SURVEYOR
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# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Rental (if any)       : \$ 0.00       days         LTA / GIA Search Fee       : \$ 29.00         Others:       : \$ 0.00         : \$ 5       0.00         : \$ 4,829.00         Is Third Party Workshop GIA Registered?       [ ] YES [ X ] NO (Kindly in below)         A) For Non GIA Registered Workshop:       Agreed Liability	Yes	Vehicle No:	SLR8016R (Insd ve	h)	Model:	TOYOTA HARRIER 2.0 (A)
Simple   S	[ ] Yes		SKZ6065G (TP veh	)		
Repair Estimate	\$   10,607.10	Date of Accident:	12/08/2019			
Repair Estimate	\$   10,607.10	Clobal Sum Sattlen	nent I I Vac		LV1 No	
S	\$ 4,300.00   5.00 days at \$100.00 per day		ment         1 res		1	
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S   Final Settlement Sum   S   4,829.00    Is Third Party Workshop GIA Registered?   [ ] YES [ X ] NO (Kindly in below)  A) For Non GIA Registered Workshop: Agreed Liability	S   4,829.00     A Registered?   YES   X   NO (Kindly indicate     Workshop:   Agreed Liability   100   (%)     BOLA Applicable: Yes/ No BOLA Scenario No:     (%)   Assessed Liability (*):   (%)     e filled only for chain collisions and for cases where BOLA does not apply     e's Breakdown   S   4,829.00       S   4,829.00		-66	_		
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JOANNE LEE KHANG MIN 09 Dec 2019		LKK Auto C	oneultante Pto I td	26	Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

CC4/FWD19014525/APB3Q2 Our File No:

09/12/2019 Date:

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No:

PNPV2018-00010780

Claimant

SKZ6065G

Insured Vehicle No: SLR8016R

Vehicle No: Date of Loss:

12/08/2019

Nature of Claim:

TP

Claim No: 1201900024314

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKZ6065G

Make & Model:

TOYOTA HARRIER, 2.0 (A) 28/01/2016 (Man. Year: 2015) Engine No: Chassis No:

Odometer:

3ZRB665791 ZSU600061870

133619 km

Reg. Date: Colour:

1986 cc Engine Capacity:

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

235/55 R18

Rear Tyre Size:

235/55 R18

Front Left Side:

Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side:

Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,827.10	4,674.12	4,152.98	47.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,780.00	730.00	1,050.00	58.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,607.10	5,404.12	4,152.98 0.00 1,050.00 0.00	49.05
Approved Total (Overridden) (S\$)		4,300.00		
Nett Amount (S\$)	10,607.10	4,300.00	6,307.10	59.46
+ Loss of Use (5.0 x S\$10	00.00/day) (S\$)	500.00		
+ Doc/Se	earch Fee (S\$)	29.00		
Net	tt Liability (S\$)	4,829.00		

INSPECTION

Date of Assignment:

20/08/2019

Date Inspected:

20/08/2019 Inspected At:

Leang Automotive (Kaki Bukit)

AUTOBAY @ KAKI BUKIT 1 KAKI

BUKIT AVE 6 #01-68 Singapore 417883

Estimated Period of Repair:

4.0 days

Manager: CHEW HSIAO TONG Adjuster: ADRIAN LING

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

# REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Oct 2019)

Parts: M1-SUV TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKZ6065G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

# Recommended Parts

Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*FRONT BUMPER	Torn	1,450.50 F	*1,450.50 FL
1		*FRONT BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
1		*FRONT BUMPER SIDE HOLDER RH	Not Necessary	67.00 F	*-FL
1		*FRONT RH FENDER	Dented	781.90 F	*781.90 FL
1		*FRONT RH FENDER INNER SHIELD	Not Necessary	218.30 F	*-FL
1		*FRONT RH FENDER INNER SHIELD CLIPS	Not Necessary	30.00 F	*-FL
1		*HEADLAMP RH	Cracked	3,303.10 F	*3,303.10 FL
1		*FRONT RH WHEEL RIM	Cut	880.00FS	*500.00 FS
1		*FRONT RH LOWER ARM	Not Necessary	435.10 F	*-FL
1		*FRONT RH KNUCKLE ARM	Not Necessary	665.10 F	*-FL
1		*FRONT RH WHEEL HUB C/W BEARING	Not Necessary	374.50 F	*-FL
1		*FRONT RH SHOCK ABSORBER	Not Necessary	591.60 F	*-FL
nchise	part. S=Spcl	Nett. L=ListItemDisc.		PSWKONDO	A 4900 S458/CTO
			Sub Total (S\$)	8,827.10	6,065.50
		- List Item Discount on L Iter	ns 0.00/25.00% (S\$)	0.00	1,391.38
			Total Parts (S\$)	8,827.10	4,674,12
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1	1 *FRONT BUMPER CLIPS 1 *FRONT BUMPER SIDE HOLDER RH 1 *FRONT RH FENDER 1 *FRONT RH FENDER INNER SHIELD 1 *FRONT RH FENDER INNER SHIELD CLIPS 1 *HEADLAMP RH 1 *FRONT RH WHEEL RIM 1 *FRONT RH LOWER ARM 1 *FRONT RH KNUCKLE ARM 1 *FRONT RH WHEEL HUB C/W BEARING 1 *FRONT RH SHOCK ABSORBER nochise part. S=SpcNett. L=ListItemDisc.	1 *FRONT BUMPER CLIPS Necessary 1 *FRONT BUMPER SIDE HOLDER RH Not Necessary 1 *FRONT RH FENDER Dented 1 *FRONT RH FENDER INNER SHIELD Not Necessary 1 *FRONT RH FENDER INNER SHIELD CLIPS Not Necessary 1 *FRONT RH FENDER INNER SHIELD CLIPS Not Necessary 1 *HEADLAMP RH Cracked 1 *FRONT RH WHEEL RIM Cut 1 *FRONT RH LOWER ARM Not Necessary 1 *FRONT RH KNUCKLE ARM Not Necessary 1 *FRONT RH WHEEL HUB C/W BEARING Not Necessary 1 *FRONT RH SHOCK ABSORBER Not Necessary 1 *FRONT RH SHOCK ABSORBER Sub Total (S\$) - List Item Discount on L Items 0.00/25.00% (S\$)	1         *FRONT BUMPER         Torn         1,450.50 F           1         *FRONT BUMPER CLIPS         Necessary         30.00 F           1         *FRONT BUMPER SIDE HOLDER RH         Not Necessary         67.00 F           1         *FRONT RH FENDER         Dented         781.90 F           1         *FRONT RH FENDER INNER SHIELD         Not Necessary         218.30 F           1         *FRONT RH FENDER INNER SHIELD CLIPS         Not Necessary         30.00 F           1         *HEADLAMP RH         Cracked         3,303.10 F           1         *FRONT RH WHEEL RIM         Cut         880.00 FS           1         *FRONT RH LOWER ARM         Not Necessary         435.10 F           1         *FRONT RH KNUCKLE ARM         Not Necessary         665.10 F           1         *FRONT RH WHEEL HUB C/W BEARING         Not Necessary         374.50 F           1         *FRONT RH SHOCK ABSORBER         Not Necessary         591.60 F           *Inchise part. S=SpcNett. L=ListItiemDisc         Sub Total (S\$)         8,827.10           *List Item Discount on L Items 0.00/25.00% (S\$)         0.00

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	600.00	300.00
2	SPRAY PAINTING	New	600.00	400.00
3	WIRING	New	50.00	30.00
4	TO DISMANTLE FRONT UNDERCARRIAGE	New	380.00	0.00
5	TO PERFORM WHEEL ALIGNMENT	New	150.00	0.00
		Gross Labour Cost (S\$)	1,780.00	730.00
	Report was un	submitted during this print-out.		

< END OF ESTIMATES >