

INSURANCE

INS. CASE OWNER:

CC4/1111901

4524, U pb3 9

LKK:  
IDAC:

Surveyor:

MARINS

DOI:

ASSIGNMENT

1/18/19

Date / Time:

1/18/19

Registered in Meriton:

20/8/19

Pre-assign / CCU / FTE

SEC 8671K



Insured Vehicle No.:

Name of Insured:

CTP

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A:

16/8/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

TOH BIK KAM

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

Policy No.:

MIDMOLU

Make / Model:

HYUNDAI

Place of Accident:

PAN PANGIL KATEL

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMN 457M



INSRS:

WSP:

Tel:

Liability:

RMKS:

ASIA Motorsport



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

2/9/19 - SEC 101

2/9/19 - SEC 101

3/9/19 - File - type more info

3/10/19 - file - send DV

4/11/19 - File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(

days) Reduction:

%

Email

Call

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

Loss of Rental (LOR):

\$

(

days) Reduction:

%

Email

Call

Loss of Use (LOU):

\$

(

days) Reduction:

%

Email

Call

Loss of Income (LOI):

\$

(

days) Reduction:

%

Email

Call

LOR only

LOU only

LOI only

\$

(

days) Reduction:

%

Email

Call

GIA/LTA Search

\$

(

days) Reduction:

%

Email

Call

Medical:

\$

(

days) Reduction:

%

Email

Call

Disbursement:

\$

(

days) Reduction:

%

Email

Call

Legal Cost

\$

(

days) Reduction:

%

Email

Call

Total:

\$

(

days) Reduction:

%

Email

Call

Global Sum \$:

\$

(

days) Reduction:

%

Email

Call

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$

(

days) Reduction:

%

Email

Call

Payee 2: (Strike if N.A.)

\$

(

days) Reduction:

%

Email

Call

Payee 3: (Strike if N.A.)

\$

(

days) Reduction:

%

Email

Call



Vehicle No. SMN 457 M

HONDA SHUTTLE

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)	SURVEYOR'S ADJUSTMENT
<b>PARTS (LIST ITEMS)</b>				
1	Tailgate	Body	1425.00	/
1	Tailgate centre chrome garnish	11	488.00	X
1 set	Tailgate centre chrome garnish clips	11	40.00	X
1	Tailgate inner lock 285.50	twi	278.00	/
1	Tailgate inner trim board 320.00	cu	545.00	/
2	Tailgate dampers @\$185	11	370.00	X
2	Tailgate rubber stopper @5.80	11	11.60	X
1	Tailgate Honda badge 385.00	neu	72.00	/
1	Tailgate SHUTTLE emblem 58.00	neu	98.00	/
1	Tailgate HYBRID emblem	neu	48.00	/
2	Tailgate reflector @395.00	11	790.00	X
2	RHS & LHS Taillamp @782.00	11	1564.00	X
1	Rear bumper 1150.60	de/trim	1242.00	/
2	Rear bumper reflectors @\$120	11	240.00	X
2	Rear bumper reflector cover @\$105	11	210.00	X
1	Rear bumper inner sponge	NS	42.00	X
1	Rear end panel 595.30	Body	762.00	/
1	Rear end panel top garnish 215.00	twi	298.00	/
1	Rear boot edge weatherstrip 168.50	twi	184.00	/
			8707.60	
less 20%			1741.52	20%
			6966.08	
<b>SPECIAL NETT ITEMS</b>				
1 set	Rear Bumper clips	neu	60.00	50 S.N
1	Rear windscreen sealant	neu	100.00	40 "
1 set	Reverse sensor	shuttle	280.00	200 "
1 set	Tailgate inner trim clips	neu	60.00	50 "
1	Rear end panel sealant	neu	100.00	50 "
<b>TOTAL PARTS</b>			<b>7566.08</b>	

Not Authorized  
 19/8/19  
 4500  
 19/8/19  
 1631  
 5631

P- 4264.4  
 202  
 9- 3611.5  
 S.N- 390  
 L- 1830  
 5631  
 4605

Vehicle No. SMN 457 M HONDA SHUTTLE

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$\$)	SURVEYORS ADJUSTMENT
	<b>LABOUR</b>		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1200.00 —	600
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1000.00 —	900
3	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	150.00 —	20
4	To remove and refix/replace rear trims, garnish and fittings so as to facilitate repairs at rear	150.00 —	80
5	To remove and replace reverse sensors	120.00 —	50
6	To remove and refix rear tailgate windscreen	140.00 —	120
7	To provide anti-rust treatment on affected areas	120.00 —	60
	Labour Total :	2880.00	
	<b>TOTAL (PARTS &amp; LABOUR):</b>	<b>10446.08</b>	<b>1830</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To replace damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No (any) modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	279W

**Vehicle Details**

Vehicle No.:	SMN457M
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Aug 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5 HYBRID AUTO
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	LEB7106705
Chassis No.:	GP72005211
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$22,755.00
Original Registration Date:	23 Jul 2019
First Registration Date:	23 Jul 2019
Transfer Count:	0
Actual ARF Paid:	\$13,857.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jul 2029
PARF Rebate Amount:	\$10,392.00

**Intended COE Rebate Details**

COE Expiry Date:	22 Jul 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$35,906.00
COE Rebate Amount:	\$35,626.00
<b>Total Rebate Amount:</b>	<b>\$46,018.00</b>

The information contained herein is correct as at 20 Aug 2019

OK

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 19 August 2019 2:12 PM  
**To:** Asia Motorsports Solution Pte Ltd; sur@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMN457M and let us have your report urgently.

This claim will be handled by Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi  
**Motor Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**



P: Mr Loo

T: 3:03 pm

V. 1h

E. ✓

---

**From:** Asia Motorsports Solution Pte Ltd [mailto:asiamotorsports@hotmail.com]  
**Sent:** Monday, 19 August, 2019 1:06 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

**Your Ref:**  
**Our Ref:** SMN 457 M

19 August 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

**PROPERTY CLAIM**  
**(WITHOUT PREJUDICE**  
**TO: Any Personal Injury**  
**Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 19 August 2019. We are pleased to inform you that we are agreeable to your selection of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK AUTO CONSULTANTS PTE LTD** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **21 August 2019 (Wednesday), 1330H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

\*Please note that with effect from 1st June 2019, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

Kindly update your records accordingly and send all future correspondence to the new address above please

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, August 19, 2019 12:17 PM

**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Subject:** RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi  
**Motor Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**

**From:** Asia Motorsports Solution Pte Ltd [<mailto:asiamotorsports@hotmail.com>]  
**Sent:** Monday, 19 August, 2019 11:57 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

**Your Ref:**  
**Our Ref:** SMN 457 M

19 Aug 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019**

We are instructed to notify you of a road traffic accident on **16 August 2019** at about **2035H** at **Pan Pacific Lobby** involving our client's vehicle registration number **SMN 457 M** and vehicle registration number **SHC 8471 K** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **21 August 2019 (Wednesday), 1200H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road



Singapore 428586  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Aug 2019 15:19	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lau Shu Pei
2	20 Aug 2019 15:19	<b>Clim Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	20 Aug 2019 15:19	<b>Clim Created</b>	Reg No: SMN457M, Acct Date: 2019/08/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Asia Motorsports Solution Pte Ltd (HQ)	[A] Lau Shu Pei
4	20 Aug 2019 15:19	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	20 Aug 2019 15:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/29	[A] Lau Shu Pei
6	20 Aug 2019 15:19	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	20 Aug 2019 15:19	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
8	20 Aug 2019 15:19	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] Lau Shu Pei
9	21 Aug 2019 07:58	<b>Adj Adjuster Assigned</b>	XING GUO QIANG -> MARCUS CHUA	[A] Nivitha Govindasamy
10	21 Aug 2019 14:35	<b>Clim Dtl Modified</b>	Claimant's Name: - -> SHIN AUTOMOBILE & TRADING PTE . Claimant's ID: -> 201332279W.	[A] Lau Shu Pei
11	21 Aug 2019 14:35	<b>Clim Veh Model Changed</b>	(206086) -> (205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] Lau Shu Pei
12	26 Aug 2019 10:54	<b>Clim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	26 Aug 2019 14:36	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2252192	21/08/2019 10:48	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMN457M	SHC8471K	11.77

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12	26 Aug 2019 10:54	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	26 Aug 2019 14:36	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSHIAO TONG
14	26 Aug 2019 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29	[I] Zuhaidah Bte Samsuri
15	26 Aug 2019 15:45	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2252192	21 Aug 2019 10:48:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMN457M	SHC8471K	11.77

## Claim Audit

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14	26 Aug 2019 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29	[I] Zuhaidah Bte Samsuri
15	26 Aug 2019 15:45	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
16	23 Sep 2019 08:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	23 Sep 2019 08:39	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
18	23 Sep 2019 08:39	Clim Dtl Modified	3P3 Reg. Date: -> 2019/07/23.	[A] JOANNE LEE KHANG MIN
19	23 Sep 2019 08:39	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	28 Sep 2019 08:47	Adj Mandate Request	Cur.Reg:4907.45:PODS Liability: 100% Quantum: (a)COR: \$4,500.00 + (b)LOR(4dys x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,907.45 Vehicle Model: Honda Shuttle Hybrid (1496cc) 5 recommendation repair days For your approval ple	[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2252192	21 Aug 2019 10:48:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMN457M	SHC8471K	11.77
2287715	23 Sep 2019 08:39:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN457M	SHC8471K	11.77

## Print Received Message

This mail is associated with :

**\*SMN457M (MCT19080388)**

**[SHC8471K]**

TP

SHIN AUTOMOBILE & TRADING PTE LTD

Aug 16 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Asia Motorsports Solution Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 30/09/2019 14:28 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4907.45) - SMN457M - Claim Handler: Zuhaidah Bte Samsuri

Approved:4907.45.

## Hsiao Tong (LKKAUTO)

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**From:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>  
**Sent:** Tuesday, 1 October 2019 12:49 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: (Offer Acceptance) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Dear Sir/Madam,

We refer to the above matter.

We are pleased to inform you that we will accept your kind offer.

Also, could we seek your kindest assistance in forwarding us the Discharge Voucher as soon as possible so that we can expedite on its return once the client has endorsed it?

Thank you and we hope to hear from you most favourably.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Please update your records accordingly** and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, October 1, 2019 12:32 PM  
**To:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: (Second Reminder) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,900.00 (all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

**Sent:** Friday, 27 September 2019 2:41 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: (Second Reminder) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Dear Sir/Madam,

As requested, attached is the rental invoice and rental agreement.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Please update your records accordingly** and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, September 27, 2019 12:50 PM  
**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: (Second Reminder) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

Without Prejudice

Dear Sirs/Mdm,

We noticed that you client is claiming for Loss of Rental, kindly let us have a copy of rental agreement & rental receipt.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 27 September 2019 8:22 AM  
**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: (Second Reminder) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are seeking mandate from III & will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.



In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Sent:** Thursday, 26 September 2019 12:57 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: (Second Reminder) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

**PROPERTY CLAIM**

(WITHOUT PREJUDICE

TO: Any Personal Injury  
Claims)

Dear Sir/Madam,

Here is a reminder on the abovementioned accident and call for a direct settlement.

We sincerely hope that you will be able to revert to us as soon as possible. Please be assured that we are only seeking an amicable settlement on this matter.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Please update your records accordingly** and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586

6745 3811

6746 5110 (fax)

[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

---

**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Sent:** Monday, September 16, 2019 4:52 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [chewht@lkkauto.com](mailto:chewht@lkkauto.com) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: (Gentle Reminder) ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

**PROPERTY CLAIM**  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)

Dear Sir/Madam,

Here is a gentle reminder on the abovementioned accident and call for a direct settlement.

We sincerely hope that you will be able to revert to us as soon as possible. Please be assured that we are only seeking an amicable settlement on this matter.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Please update your records accordingly** and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586

6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

---

**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Sent:** Friday, August 30, 2019 5:43 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [chewht@lkkauto.com](mailto:chewht@lkkauto.com) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT

**Your Ref:**  
**Our Ref :** SMN 457 M

30 August 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

**PROPERTY CLAIM**  
(WITHOUT PREJUDICE  
TO: Any **Personal Injury**  
Claims)

LKK Auto Consultants Pte Ltd  
Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1,  
#02-25  
Singapore 408933

Attn: Claims Department

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT**

Kindly find attached the finalized report for SMN 457 M, as proposed by our Single Joint Expert, **LKK AUTO CONSULTANTS PTE LTD**. We are pleased to inform that we are agreeable to the amount proposed.

As such, we are writing to your kind office to call for a direct settlement, in relation to the accident involving SMN 457 M & SHC 8471 K on 16 August 2019. We will like to know if your company is prepared to settle for the amount as stated below:

Cost of Repair (amount as proposed by SJE)	: \$4,500.00
Cost of Rental	:\$ 480.00
LTA Search	: \$ 7.45

**Total: : \$4,987.45**

We seek your kindest assistance in letting us know whether your kind office is agreeable to the above within the next 7 days and we look forward to you forwarding us the DV (without prejudice to any personal injury claims), if required, so that we can expedite on its return for an amicable settlement to the matter.

We have also attached a copy of our company's invoice for SMN 457 M, the Singapore Accident Statement of SMN 457 M, rental invoice and LTA Search, for your easy reference.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Please update your records accordingly** and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586

6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

---

**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Sent:** Monday, August 19, 2019 1:05 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

**Your Ref:**

**Our Ref:** SMN 457 M

19 August 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

Attn: Claims Department

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

**Via Email**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 19 August 2019. We are pleased to inform you that we are agreeable to your selection of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK AUTO CONSULTANTS PTE LTD** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **21 August 2019 (Wednesday), 1330H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

\*Please note that **with effect from 1st June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Kindly update your records accordingly** and send all future correspondence to the new address above please

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, August 19, 2019 12:17 PM

**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Subject:** RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Daniel Pooi*

**Motor Claims Department  
India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



**From:** Asia Motorsports Solution Pte Ltd [<mailto:asiamotorsports@hotmail.com>]

**Sent:** Monday, 19 August, 2019 11:57 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

**Your Ref:**

**Our Ref:** SMN 457 M

19 Aug 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

Attn: Claims Department

Dear Sir/Mdm,

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

**Via Email**

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019**

We are instructed to notify you of a road traffic accident on **16 August 2019** at about **2035H** at **Pan Pacific Lobby** involving our client's vehicle registration number **SMN 457 M** and vehicle registration number **SHC 8471 K** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **21 August 2019 (Wednesday), 1200H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

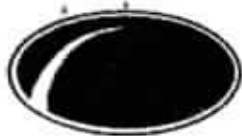
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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



## ASIA MOTORSPORTS SOLUTION PTE LTD

Specialise in sales of new & reconditioned bikes

Co. Reg. No: 200507766N

Your Ref: India Ref: MCT19080388

Our Ref: SMN 457 M

8<sup>th</sup> October 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any **Personal Injury**  
Claims)

LKK Auto Consultants Pte Ltd  
Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1,  
#02-25  
Singapore 408933

Attn: Hsiao Tong, Chew (LKK Auto Consultants Pte Ltd)

### ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

We refer to the above matter.

We enclose and return herewith your Discharge Voucher duly signed and completed for your attention. The original LOD (with supporting documents attached), original Repair Invoice, Original Rental Invoice and Original Letter of Authorisation are also attached.

Please let us have your cheque for the settlement sum of \$4,900.00 issued in our favor in due course.

Our Company name is **Asia Motorsports Solution Pte Ltd** and our mailing address is **37A Everitt Road Singapore 428586**.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

Please update your records accordingly and send all future correspondence to the new address above.

Yours faithfully



## Hsiao Tong (LKKAUTO)

---

**From:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>  
**Sent:** Friday, 30 August 2019 5:43 PM  
**To:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT  
**Attachments:** SMN457M\_estimate\_finalisation.pdf; SMN457M\_invoice.pdf; SMN457M\_report.pdf; SMN457M\_invoice.pdf; SHC8471K\_ins\_search.pdf

**Your Ref:**  
**Our Ref :** SMN 457 M

30 August 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

LKK Auto Consultants Pte Ltd  
Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1,  
#02-25  
Singapore 408933

Attn: Claims Department

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - CALL FOR DIRECT SETTLEMENT**

Kindly find attached the finalized report for SMN 457 M, as proposed by our Single Joint Expert, **LKK AUTO CONSULTANTS PTE LTD**. We are pleased to inform that we are agreeable to the amount proposed.

As such, we are writing to your kind office to call for a direct settlement, in relation to the accident involving SMN 457 M & SHC 8471 K on 16 August 2019. We will like to know if your company is prepared to settle for the amount as stated below:

Cost of Repair (amount as proposed by SJE)	: \$4,500.00
Cost of Rental	: \$ 480.00
LTA Search	: \$ 7.45
<b>Total:</b>	<b>: \$4,987.45</b>

We seek your kindest assistance in letting us know whether your kind office is agreeable to the above within the next 7 days and we look forward to you forwarding us the DV (without prejudice to any personal injury claims), if required, so that we can expedite on its return for an amicable settlement to the matter.

We have also attached a copy of our company's invoice for SMN 457 M, the Singapore Accident Statement of SMN 457 M, rental invoice and LTA Search, for your easy reference.

In the meantime, please note that **with effect from 1<sup>st</sup> June 2019**, we have shifted to and are now operating from the following address:



**37A Everitt Road  
Singapore 428586**

**Please update your records accordingly** and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586

6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

---

**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Sent:** Monday, August 19, 2019 1:05 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Re: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

**Your Ref:**  
**Our Ref:** SMN 457 M

19 August 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

Attn: Claims Department

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

**Via Email**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 19 August 2019. We are pleased to inform you that we are agreeable to your selection of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK AUTO CONSULTANTS PTE LTD** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **21 August 2019 (Wednesday), 1330H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

\*Please note that **with effect from 1st June 2019**, we have shifted to and are now operating from the following address:

**37A Everitt Road  
Singapore 428586**

**Kindly update your records accordingly** and send all future correspondence to the new address above please

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, August 19, 2019 12:17 PM  
**To:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>  
**Subject:** RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Daniel Pooi*

**Motor Claims Department  
India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**



---

**From:** Asia Motorsports Solution Pte Ltd [mailto:[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)]  
**Sent:** Monday, 19 August, 2019 11:57 AM

o: Motor Claim - III <motorclaim@iii.com.sg>  
subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019

our Ref:  
ur Ref: SMN 457 M

19 Aug 2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711

Attn: Claims Department

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 457 M & SHC 8471 K ON 16 AUGUST 2019**

We are instructed to notify you of a road traffic accident on **16 August 2019** at about **2035H** at **Pan Pacific Lobby** involving our client's vehicle registration number **SMN 457 M** and vehicle registration number **SHC 8471 K** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **21 August 2019 (Wednesday), 1200H**, we will be forwarding our **proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586  
6745 3811  
6746 5110 (fax)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement










































## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Aug 2019 <a href="#">Edit Reg</a>		19 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	SHIN AUTOMOBILE & TRADING PTE LTD, Co. Reg. No.: 201332279W								
Vehicle Reg. No.:	SMN457M	Date of Loss:	16/08/2019 00:00 - :59 [24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080388	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8471K	Policy No. (Claimant):	5111304641						
		Excess:							
Repairer:	Asia Motorsports Solution Pte Ltd (HQ) 37A Everitt, 428586 Joo Chiat - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 29/08/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (30/09/2019): Alert - Adj Mandate Approved (S\$4907.45) - SMN457M - Claim Handler: Zuhaidah Bte...</li> <li>III_SG (26/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SMN457M - Claim Handler: Zuhaidah Bte Sa...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMN457M (MCT19080388)  
[SHC8471K]  
TP  
SHIN AUTOMOBILE & TRADING PTE LTD  
Aug 16 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Asia Motorsports Solution Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	26/08/19 14:36	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
2	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
3	26/08/19 14:36	Chassis Number						Load JPG	<input checked="" type="checkbox"/>	
4	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
5	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
6	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
7	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
8	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
9	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
10	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
11	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
12	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
13	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
14	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
15	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
16	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
17	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
18	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
19	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
20	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
21	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
22	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
23	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
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25	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
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27	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
28	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
29	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
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35	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
36	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
37	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
38	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
39	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
40	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
41	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
42	26/08/19 14:36	General View						Load JPG	<input checked="" type="checkbox"/>	
43	27/09/19 12:39	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	27/09/19 12:39	Reinspection Photo		<input checked="" type="checkbox"/>
45	27/09/19 12:39	Reinspection Photo		<input checked="" type="checkbox"/>
46	27/09/19 12:39	Reinspection Photo		<input checked="" type="checkbox"/>
47	27/09/19 12:39	Reinspection Photo		<input checked="" type="checkbox"/>
48	27/09/19 12:39	Reinspection Photo		<input checked="" type="checkbox"/>
49	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
50	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
51	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
52	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
53	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
54	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
55	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
56	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
57	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
58	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
59	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
60	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
61	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
62	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
63	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
64	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
65	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
66	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
67	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
68	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
69	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
70	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
71	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
72	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
73	27/09/19 12:40	Reinspection Photo		<input checked="" type="checkbox"/>
74	27/09/19 12:40	Photo After Spray		<input checked="" type="checkbox"/>
75	27/09/19 12:40	Photo After Spray		<input checked="" type="checkbox"/>
76	27/09/19 12:40	Photo After Spray		<input checked="" type="checkbox"/>
77	27/09/19 12:40	Photo After Spray		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/08/19 15:19	EMAIL FROM III OD 20082019		
2	26/08/19 10:56	TP ESTIMATE- MARKED		
3	23/09/19 09:13	LTA SEARCH		
4	28/09/19 08:45	RENTAL AGREEMENT & RECEIPT.		
5	14/11/19 11:24	WORKSHOP INVOICE		
6	14/11/19 11:24	AUTHORISATION TO ACT FORM		
7	14/11/19 11:24	DISCHARGE VOUCHER		
8	14/11/19 11:24	LOD		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/08/19 10:48	Singapore Accident Statement IV SHC8471K		

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014524/UPB3Q2

Date: 14/11/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: SMN457M Insured Vehicle No: SHC8471K  
 Date of Loss: 16/08/2019 Nature of Claim: TP Claim No: MCT19080388

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMN457M  
 Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A) Engine No: LEB7108705  
 Reg. Date: 23/07/2019 (Man. Year: 2018) Chassis No: GP72005211  
 Colour: Black Odometer: 8206 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Yokohama 8 mm Rear Left Side: Yokohama 8 mm  
 Front Right Side: Yokohama 8 mm Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,566.08	3,801.52	3,764.56	49.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,880.00	1,830.00	1,050.00	36.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,446.08</b>	<b>5,631.52</b>	<b>4,814.56</b>	<b>46.09</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,500.00</b>		
<b>Nett Amount (S\$)</b>	<b>10,446.08</b>	<b>4,500.00</b>	<b>5,946.08</b>	<b>56.92</b>
+ Car Rental (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		7.45		
<b>Nett Liability (S\$)</b>		<b>4,907.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,900.00</b>		

## INSPECTION

Date of Assignment: 19/08/2019  
 Date Inspected: 19/08/2019 Inspected At: Asia Motorsports Solution Pte Ltd (HQ)  
 37A Everitt  
 Singapore 428586

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 23 Sep 2019)	
<b>Parts:</b>	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMN457M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*TAILGATE	Badly Dented	1,425.00 FL	*1,425.00 FL
2	1	*TAILGATE CENTRE CHROME GARNISH	Not Necessary	488.00 FL	*- FL
3	1	*SET TAILGATE CENTRE CHROME GARNISH CLIPS	Not Necessary	40.00 FL	*- FL
4	1	*TAILGATE INNER LOCK	Twisted	278.00 FL	*245.50 FL
5	1	*TAILGATE INNER TRIM BOARD	Cracked	545.00 FL	*320.00 FL
6	2	*TAILGATE DAMPERS	Not Necessary	370.00 FL	*- FL
7	2	*TAILGATE RUBBER STOPPER	Not Necessary	11.60 FL	*- FL
8	1	*TAILGATE HONDA BADGE	Necessary	72.00 FL	*38.50 FL
9	1	*TAILGATE SHUTTLE EMBLEM	Necessary	98.00 FL	*58.00 FL
10	1	*TAILGATE HYBRID EMBLEM	Necessary	48.00 FL	*48.00 FL
11	2	*TAILGATE REFLECTOR	Not Necessary	790.00 FL	*- FL
12	2	*RHS & LHS TAILLAMP	Not Necessary	1,564.00 FL	*- FL
13	1	*REAR BUMPER	Deformed / Torn	1,242.00 FL	*1,150.60 FL
14	2	*REAR BUMPER REFLECTOR	Not Necessary	240.00 FL	*- FL
15	2	*REAR BUMPER REFLECTOR COVER	Not Necessary	210.00 FL	*- FL
16	1	*REAR BUMPER INNER SPONGE	No such part	42.00 FL	*- FL
17	1	*REAR END PANEL	Badly Dented	762.00 FL	*595.30 FL
18	1	*REAR END PANEL TOP GARNISH	Twisted	298.00 FL	*215.00 FL
19	1	*REAR BOOT EDGE WEATHERSTRIP	Twisted	184.00 FL	*168.50 FL
20	1	*SET REAR BUMPER CLIPS	Necessary	60.00 FS	*50.00 FS
21	1	*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*40.00 FS
22	1	*SET REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS
23	1	*SET TAILGATE INNER TRIM CLIPS	Necessary	60.00 FS	*50.00 FS
24	1	*REAR END PANEL SEALANT	Necessary	100.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

**Sub Total (\$\$)**    **9,307.60**    **4,654.40**  
**- List Item Discount on L Items 20.00/20.00% (\$\$)**    **1,741.52**    **852.88**

**Total Parts (\$\$)**    **7,566.08**    **3,801.52**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS ,REPLACE DAMAGED PARTS AND COMPONENTS	New	1,200.00	600.00
2	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED	New	1,000.00	900.00
3	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS	New	150.00	20.00
4	TO REMOVE AND REFIX/REPLACE REAR ITEMS ,GARNISH AND FITTINGS SO AS TO FACILITATE REPAIRS AT REAR	New	150.00	80.00
5	TO REMOVE AND REPLACE REVERSE SENSORS	New	120.00	50.00
6	TO RMEOVE AND REFIX REAR TAILGATE WINDSCREEN	New	140.00	120.00
7	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS	New	120.00	60.00
Gross Labour Cost (S\$)			2,880.00	1,830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >