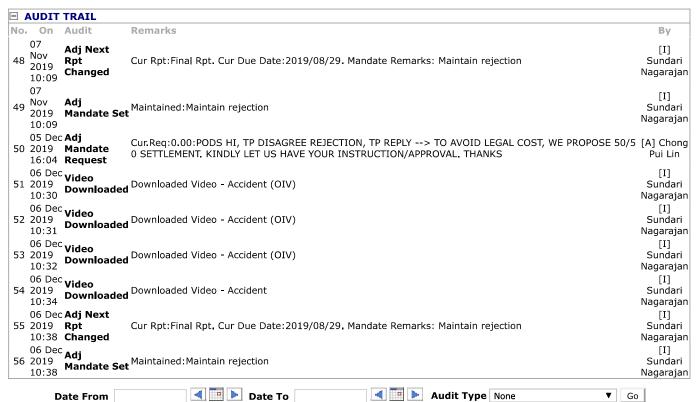
## **Claim Audit**

	AUDIT	TRAIL		
No.		Audit	Remarks	Ву
1	20 Aug 2019 15:13	Clm Dtl Modified	Claimant's Name: -> TAN YOKE JEE. Claimant's ID: -> S0070073H.	[A] Lau Shu Pei
2	20 Aug 2019 15:13	Clm Veh Model Changed	(204619) HONDA CIVIC 1.6 L (A).	[A] Lau Shu Pei
3	20 Aug 2019 15:13		Reg No: SJK8249T. Acct Date: 2019/08/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yish un)	[A] Lau Shu Pei
4	20 Aug 2019 15:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	20 Aug 2019 15:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29	[A] Lau Shu Pei
6	15:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	20 Aug 2019 15:13 20	Assignment 1st Accessed		[A] LEE SU THING
8	Aug 2019 15:13	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
9	20 Aug 2019 15:13 22	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
10	Aug 2019 10:33	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	23 Aug 2019 09:35	Clm Registration Modified	Reg No:SJK8249T->SJK8249X.	[A] Lau Shu Pei
12	27 Aug 2019 16:54 28	Adj Mandate Request	Cur.Req:0.00:PODS Liability Unclear Remarks : request CCTV from OID	[A] VIVIAN LAU PEI FENG
13	Aug 2019 09:58	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Priya
14	28 Aug 2019 09:59 28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/29. Mandate Remarks: Video Uploaded into merimen.	[I] Priya
15	Aug 2019 09:59	Mandate Set	Maintained:Video Uploaded into merimen.	[I] Priya
	11.00	Downloaded	Downloaded Video - Accident	[A] VIVIAN LAU PEI FENG [A]
17	11.07	Downloaded	Downloaded Video - Accident (OIV)	VIVIAN LAU PEI FENG
18	10.44	Downloaded	Downloaded Video - Accident (OIV)	[A] OI SUN PIN
19	10.44 12 Sen	Downloaded	Downloaded Video - Accident	[A] OI SUN PIN
20	2019 18:45	video Downloaded	Downloaded Video - Accident (OIV)	[A] OI SUN PIN

o. Un	T TRAIL	Demonito	D
12 Se	Audit	Remarks	Ву
18:46		Downloaded Video - Accident (OIV)	[A] OI SUN PIN
18:48	•	Downloaded Video - Accident	[A] OI SUN PIN
18:50	,	Downloaded Video - Accident (OIV)	[A] OI SUN PIN
4 2019 17:08	•	Downloaded Video - Accident	[A] Chon Pui Lin
16 Oc 5 2019 17:08	<sup>t</sup> Video Downloaded	Downloaded Video - Accident (OIV)	[A] Chone Pui Lin
17:12	Mandate Request	Cur.Req:0.00:PODS LIABILITY: 0% REMARKS: WE ARE IN THE VIEW OF REJECTING TP CLAIM. AS COLLISI ON HAPPEN STILL IN A SINGLE LANE ROAD. THUS, TP SHOULD NOT JUST DRIVE PASS OIV IN SUCH RECKL ESS MANNER, ON TOP OF THAT, OI HAS SIGNAL INDICATOR ON THAT HE	[A] Chong Pui Lin
7 2019 17:50	l	Downloaded Video - Accident (OIV)	[I] Sundari Nagaraja
8 2019 17:52	Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/29. Mandate Remarks: Video Uploaded into merimen.	[I] Sundari Nagaraja
16 Oc 9 2019 17:52	Mandate Set	Approved:0.00:Video Uploaded into merimen.	[I] Sundari Nagaraja
15:32	Mandate Request	Cur.Req:0.00:PODS HI KINDLY LET US HAVE YOUR APPROVAL / INSTRUCTION TO REJECT TP CLAIM. THANK S	Pui Lin
09:45	)	Downloaded Video - Accident (OIV)	[I] Sundari Nagarajai
22 Oc 2 2019 09:46	Mandate Set	Approved:0.00.	[I] Sundari Nagarajai
3 2019 17:44	•	Downloaded Video - Accident (OIV)	[A] Chon Pui Lin
4 2019 17:45	•	Downloaded Video - Accident	[A] Chong Pui Lin
17:50	,	Downloaded Video - Accident (OIV)	[A] Chon Pui Lin
17:51		Downloaded Video - Accident (OIV)	[A] Chon Pui Lin
17:55	)	Downloaded Video - Accident	[A] Chon Pui Lin
18:01	Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: TP DISAGREE REJECTION. AS THEIR CLIENT DID NOT OVE RTAKE OIV. ALONG TPV IS IN FRONT OF OIV FIRST. AND IS MAKING A RIGHT TURN. THUS RE-SEEK LIABILI TY APPROVAL.	Pui Lin
10:02		Downloaded Video - Accident (OIV)	[I] Sundari Nagaraja
0 2019 10:05	Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/29. Mandate Remarks: Maintain rejection	[I] Sundari Nagarajai
24 Oc 1 2019 10:05	Mandate Set	Maintained: Maintain rejection	[I] Sundari Nagarajai
11:41		Downloaded Video - Accident	[I] Sundari Nagaraja
11:09	,	Downloaded Video - Accident (OIV)	[A] Chone Pui Lin
	Mandate	Cur.Req:0.00:PODS HI, TP DISAGREE REJECTION. TP REPLY:> Video indicated that our client has put on r ight signal and subsequently step brake to slow down making right turning. This is a single lane. Case falls u nder Bola scenario 33. KINDLY LET U	Pui Lin
5 Nov 2019 11:49	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Sundari Nagaraja
04 6 Nov 2019	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Sundari Nagaraja
12:04	-		[I]



**ACTIVITY** 

2/5/2020

[27/08/2019 16:54] VIVIAN LAU PEI FENG:

seek liability unclear via merimen

1erimen Billing for this case - Transaction History												
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount				
2259865	27 Aug 2019 18:04:11	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJK8249X	Stanley Lai	xx.xx				
2260231	28 Aug 2019 09:58:46	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJK8249X	Priya	xx.xx				