

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 13 November 2020 5:08 pm
To: Carrine Leong
Cc: jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'; 'Nora Khai PA'; SUR; 'Boo seng yak'; Taufikh (LKKAuto)
Subject: RE: FINAL REVISION - SLW4633J - OD AIG - SURVEYED 16 AUG 19

Dear Carrine,

Confirmed final fig \$19,241.64 @ 14 days of repairs before excess \$ 1,600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Friday, 30 October 2020 2:58 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: FINAL REVISION - SLW4633J - OD AIG - SURVEYED 16 AUG 19

Hi Taufikh and all,

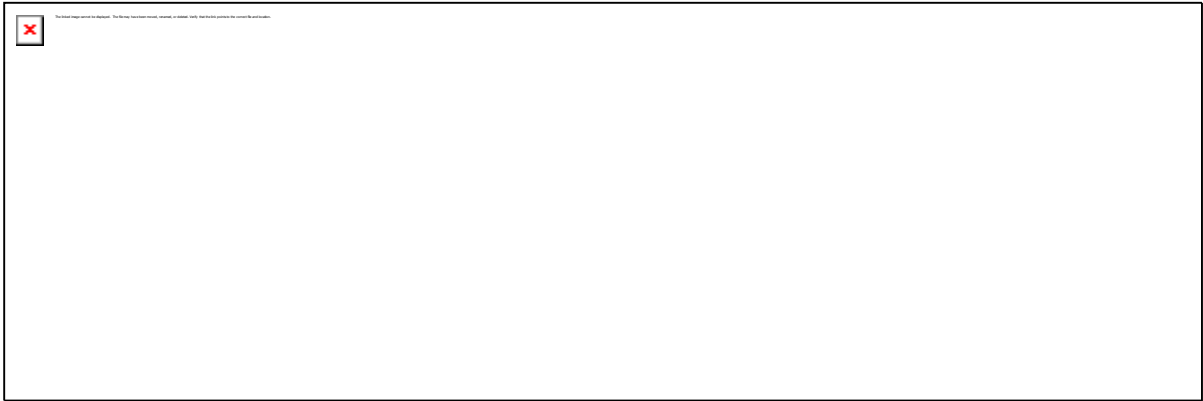
Amended revised estimate and photographs is attached.

Please confirm repair cost of \$19,241.64 @ 14 days of repairs exclude 2 Sundays.

Your early closure is well appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer
This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 26 October, 2020 1:17 PM
To: 'Boo seng yak' <boojohnny@gmail.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SLW4633J - OD AIG - SURVEYED 16 AUG 19

Dear Mr. Boo,

According to our surveyor, AIG is request technical specification & why replace rear fender needed 5 days?

Inner side panel damage photos?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Friday, 16 October 2020 9:53 am
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLW4633J - OD AIG - SURVEYED 16 AUG 19
Importance: High

Dear Taufikh & Shirley,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Kindly assist to finalize the repair cost on urgent basis for this 2019 case, thanks.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Thursday, 16 January, 2020 3:55 PM
To: taufikh@lkkauto.com; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLW4633J - OD AIG - SURVEYED 16 AUG 19

Hi Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$20,741.64 @ 14 days of repairs exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb