

ASS. REC. BY: Tang

REF: ALG CC3/ALG 1904505/TISf3

ASSIGNMENT

From: _____ Date: 16/8/19

Estimated Cost: _____

CD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLW 4633T

at Workshop m/s Premium

of 281 Alexandra Road

Insured: _____

Policy No. _____

Claims No. \$1,600.00

Sum Insured: _____ Excess: TBA

(Client's Record)

Make of Veh: 11:30am (withing)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$147K

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLW 4633J Yr Regn: 2018, Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mini HS c.c. 1984

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 21049 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAH222F57 JA04952

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/40R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 16/8/19 2130

Survey held at Premium Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>SLW 4633J - X</u>
<u>20/08/19 @ 12:01 pm</u>	<u>revised PA to Chit Yan via message.</u>
<u>20/08/19 @ 12:02 pm</u>	<u>mandate requested authorize repair to ALG via message.</u>
<u>22/08/19 @ 17:11 pm</u>	<u>mandate approved by Victor Koh via message.</u>
<u>22/08/19 @ 18:06 pm</u>	<u>sent authorize repair to George Gyeon via email</u>

P/P \$ 19,241.64/14 DAYS, FINALIZED WITH CARRINE (\$13,939.36 RED - 42%)

Date/Time, File Pass to? Preli. Report

27/11/2020

1) TYPIST Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 14

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Report Format:

Lump Sum P/P \$ 19,241.64

TOTAL

➤ [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	048F
Vehicle Details	
Vehicle No.:	SLW4633J
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Brown
Manufacturing Year:	2017
Engine No.:	CVK050740
Chassis No.:	WAUZZZF57JA049452
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,949.00
Original Registration Date:	12 Feb 2018
First Registration Date:	12 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$45,129.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Feb 2028
PARF Rebate Amount:	\$33,846.00
Intended COE Rebate Details	
COE Expiry Date:	11 Feb 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$47,390.00
COE Rebate Amount:	\$38,395.00
Total Rebate Amount:	\$72,241.00

The information contained herein is correct as at 20 Aug 2019

OK

Re: OD CLAIMS FOR SLW 4633 T (RESEND)

Shirley Hiew (LKK Auto)

Thu 22/8/2019 6:06 PM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

📎 1 attachments (519 KB)

ESTIMATE.pdf;

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SLW 4633J (Excess \$ 1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 21 August 2019 3:22 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLW 4633 T (RESEND)

Dear Shirley ,

Attaches as requested.

Thank you.

Best Regards,
George wong

View Sent Message

This mail is associated with :

***SLW4633J (2864941324SG)**
OD
Aug 11 2019 3:00PM
[SIMON THOMAS WISE]
Premium Automobiles Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/08/2019 14:07 PM.
To victor-ck.koh@aig.com
CC sur@lkkauto.com
Subject Re: Alert - Adj Mandate Approved (S\$22425.00) - SLW4633J - Claim Handler: Nadaraja, Deeban

Hi Victor,

We refer to your below email above matter.

According to our surveyor, to dismantle rear bumper is 1 day, rear lid is 1 day, LHS sill panel trim is 1 day and LHS rear door is 1 day. To cut and weld rear LHS fender is 5 days and rear LHS inner side panel is 2 days. So total repair days is 11 days.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 22/08/2019 05:11 PM

Subject: Alert - Adj Mandate Approved (S\$22425.00) - SLW4633J - Claim Handler: Nadaraja, Deeban

Approved:22425.00:To proceed authorise repair first. Kindly justify why 11 days labour needed? Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLW4633J (2864941324SG)**

OD

Aug 11 2019 3:00PM

[SIMON THOMAS WISE]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 22/08/2019 17:11 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$22425.00) - SLW4633J - Claim Handler: Nadaraja, Deeban

Approved:22425.00:To proceed authorise repair first. Kindly justify why 11 days labour needed? Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

To dismantle rear bumper is 1 day, rear lid is 1 day, LHS sill panel trim is 1 day and
 LHS rear door is 1 day.
 To cut and weld rear LHS fender is 5 days and LHS rear LHS inner side panel is 2 days
 So total. Repair days is 11 days.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Foo, Chit Yan

Date: 20 Aug 2019

Preliminary Advice

Vehicle No	: SLW4633J	Accident Date	: 11/08/2019
Make	: AUDI A5	Policy No.	:
Assignment Date	: 20/08/2019	Excess	: S\$0.00
Date of Inspection	: 16/08/2019	Est. Duration of Repair	: 14 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,181.00
Revised Amount	:S\$	22,425.00
Check Items (Estimated)	:S\$	2,090.00
Total	:S\$	24,515.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	147,000.00
COE / PARF Rebate	:S\$	72,241.00
Salvage Value	:S\$	
Margin for Repair	:S\$	74,759.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

 Reply all
  Delete
  Junk
  Block
 ...

RE: Re: Alert - Adj Mandate Approved (S\$22425.00) - SLW4633J - Claim Handler: Nadaraja, Deeban

 Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list. I trust content from victor-ck.koh@aig.com. | [Show blocked content](#)

KV Koh, Victor-CK <Victor-CK.Koh@aig.com>
 Wed 28/8/2019 10:53 AM
 SUR; Fong, Andy-SY <Andy-SY.Fong@aig.com>







Hi Shirley,

Kindly provide technical specification why replace rear fender needed 5 days?
Inner side panel damage photos?

Thanks & Regards

Victor Koh
AIG
 Claims Technical Controller
 Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
 Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Tuesday, August 27, 2019 2:20 PM
To: Koh, Victor-CK
Cc: sur@lkkauto.com
Subject: [EXTERNAL] Re: Alert - Adj Mandate Approved (S\$22425.00) - SLW4633J - Claim Handler: Nadaraja, Deeban

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SLW4633J (2864941324SG)**
 OD
 Aug 11 2019 3:00PM
 [SIMON THOMAS WISE]
 Premium Automobiles Pte Ltd

Hi Victor,

We refer to your below email above matter.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/08/2019 18:04
Date Of Accident	11/08/2019 15:00
Exact Location Of Accident	861 OLD HOLLAND ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW4633J
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	SIMON THOMAS WISE
NRIC No	S7063048F
Email Address	CHERIE@SAMANEA.NET
Mobile Phone No	(LOCAL) +65-96634302
Alternative Phone No	OFFICE-96634302

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SPORTBACK 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	TAN LI-JII CHERIE (CHEN LIJI CHERIE)
NRIC No	S7531564C
Date Of Birth	29/09/1975
Occupation	INDOOR
Date Of Driving Pass	27/07/2011
Driving Experience	8 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93859194
Fax Number	
Contact Number	OFFICE-93859194
E Mail Address	CHERIE@SAMANEA.NET

Address	861 OLD HOLLAND ROAD #01-25
Postcode	278684
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING INTO MY PARKING LOT, HIT A CORNER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (c) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wong Khoran Sen, George*
NRIC/FIN No: *G2487143X*



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SIMON THOMAS WISE
 Period of Insurance : 12 Feb 2018 To 11 Feb 2020
 Engine No. : CVK050740
 Chassis No. : WAUZZZF57JA049452

Vehicle No. : SLW4633J
 Policy No. : 1800018608
 Endorsement No. :
 Issued Date : 23 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SIMON THOMAS WISE - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add 55 Ubi Road 1 Singapore 408999 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSCZ95

Co. Reg. No. 201099404V | Copyright © 2016 AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e. refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

-Driver

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7531564C



Name
**TAN LI-JII CHERIE
(CHEN LIJI CHERIE)**
陈丽姬
Race
CHINESE
Date of birth **29-09-1975** Sex **F** **S7531564C**
Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7531564C**
Plate

**TAN LI-JII CHERIE
(CHEN LIJI CHERIE)**

Birth Date: **29 Sep 1975**
Issue Date: **27 Jul 2011**

001965625E

3828026

NRIC No. **S7531564C**

Date of issue
11-01-2006

**881 OLD HOLLAND ROAD #01-25
SINGAPORE 278684**

NRIC No: **S7531564C** Date: **18/10/2014**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles => 2500kg	27 Jul 2011

NP 428A

Licence No: **S7531564C**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0976/2019/GW
Date : 16-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Simon Thomas Wise
Address : 861 Old Holland Road
Singapore 278684
Telephone : 96634302
Type of Claim : Own Damage Claims
Policy No. : 1800018608
Vehicle No : **SLW 4633 J**
Model Code : Audi A5 SB 2.0 TFS
Model / Year : 12-02-18
Engine No : CVK 050740
Chassis No : WAUZZZF57JA049452
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Mar-19
Place of Accident : 861 Old Holland Road

**LKK Auto Consultants hence notify
the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

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Estimated Labour Charges for Accident Vehicle SLW 4633 J

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	✓ <i>all</i>
2	To renew lhs 1/4 glass to facillitate fender renewal.	S/N \$	300.00	✓
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	360.00	✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relays, electrical and audio equipment.	S/N \$	1,400.00	✓ <i>photo</i>
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	✓ <i>photo</i>
6	To dismantle rear bumper, rear lid, lhs sill panel trim and lhs rear door. Cut out and weld lhs rear fender, lhs rear inner side panel. Renew lhs rear door and lhs sill panel trim . Re-organize rear crash management components. Reinstall all parts removed.	\$	5500 10,400.00	4,000.00
SUB LABOUR CHARGES			\$ 14,220.00	

4000

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Estimated Labour Charges for Accident Vehicle SLW 4633 J

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
7	To respray lhs rear fender, lhs rear door, lhs sill panel, lhs sill panel trim, door entrances, roof channel, drain panel, end panelling and lhs side / inner panel. To carry out stone chip treatment and joint sealer works.	550. \$ 6,900.00	3575.
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓
10	To carry out diagnostic check.	S/N \$ 192.00	✓
SUB LABOUR CHARGES		: \$ 21,592.00	

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Material List for Accident Vehicle Regn No. SLW 4633 J

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR FENDER-LH	\$ 2,285.00	bt - 1828
2	REAR SIDE PANEL INNER-LH	\$ 1,087.00	? X nn
3	REAR SIDE WINDOW-LH	\$ 653.00	ner - 522.40
4	REAR DOOR-LH	\$ 2,829.00	bt - 2263.20
5	REAR DOOR OUTER SEAL-LH	\$ 201.00	ner - 160.80
6	BONDING AGENT	\$ 45.00	ner - 35.92
7	CLEANING SOLUTION	\$ 65.00	ner - X nn
8	REAR DOOR CATCH-LH	\$ 109.00	X nn
9	REAR DOOR ATTACHMENT PARTS	\$ 117.00	? X nn
10	REAR SIDE MEMBER TRIM-LH	\$ 754.00	dis - 602.80
11	REAR SIDE MEMBER ATTACHMENT PARTS	\$ 118.00	nn - 94
12	1 SET OF ADHESIVE TAPES	\$ 192.00	ner - 153.20
13	REAR DOOR HANDLE TRIM PLATE-LH	\$ 80.00	*cut - 63.52
14	REAR DOOR HANDLE CHROME TRIM-LH	\$ 124.00	X
15	REAR DOOR HANDLE HOUSING-LH	\$ 7.00	? X
16	REAR DOOR HANDLE SENSOR-LH	\$ 208.00	X
17	REAR DOOR HANDLE COVER-LH	\$ 6.00	? X
18	REAR DOOR HANDLE EXTERIOR-LH	\$ 35.00	? X
19	REAR WHEEL HOUSING LINER-LH	\$ 256.00	? X
20	REAR WHEEL HOUSING LINER ATTACHMENT PARTS-LH	\$ 82.00	? X
SUB FRONT SPARE PARTS		\$ 9,253.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Telefax**Material List for Accident Vehicle Regn No. SLW 4633 J**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	REAR ALUMINIM RIM-LH	\$	943.00 <i>ok</i> 770.80
22	RUBBER VALVE	4 \$	13.00 <i>ok</i> X <i>nn</i>
23	ACRYLIC SEALANT	S/N \$	180.00 <i>ok</i>
24	CAVITI WAX	S/N \$	140.00 <i>ok</i>
25	STONE CHIP	S/N \$	180.00 <i>ok</i>
26	METAL FILLER POWDER	S/N \$	280.00 <i>ok</i>
27	1/4 GLASS SEALANT	S/N \$	100.00 <i>ok</i>
28	SUNDRIES	\$	500.00 ? X <i>nn</i>
FRONT TOTAL SPARE PARTS		:	\$ 11,589.00
FRONT TOTAL LABOUR CHARGES		:	\$ 21,592.00
GRAND TOTAL		:	\$ 33,181.00

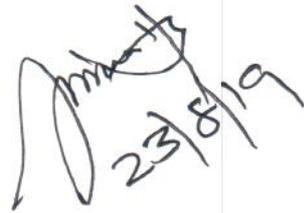
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23/8/19

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Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tanjim 97495749
16/8/19 @ 1130
Ex: to be advise.
Not Authorise.
Resun by paint
surekhauto.com,
14days

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant