

ASS. REC. BY:

REF: CS/MSG 190/4503/AGVf312

Special Instruction:

SURVEYOR: Adrian

ASSIGNMENT (Office)

From (Person): Jasmine Lok Eung Kwai of ms19 Date/Time: 20.8.19 9:44 a.m.

Estimated Cost: Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: PB 3239J Insured: YP 1344

at Workshop m/s CAI Motor Tel: 67474006

of BIK 3007 uk road 1 #01-440

Policy No: B29121348MCF Claim No: 598776

Sum Insured: Excess:

Make of Veh: D.O.A. 2.7.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 20.8.19 10:00 a.m. Person Contacted: KYM

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	PB 3239J-x
	YP 1344 - NW IN/ 1601524211
	D.O.A. - 12/08/2012
20/8/19	Informed Jasmine pending workshop est by merimen
18/10/19	Adrian confirmed LS \$3800 (Red 2084.30, 3570)
18/10/19	Send preli revised via merimen

merimen

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: PB3239J Yr Regn: 2016 Feb
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Mini Bus

Make: Toyota Hiace C.C. 2982

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading 29135 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KDH2118006665

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15C

R: 195R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 29/08/19

Survey held at Kai Motor

Des. of Damages Frnt Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

RECEIVED 21 OCT 2019

Date / Time Action / Instruction

TP mslg

Date/Time, File Pass to?

Date/Time, File Return to?

1) 18/10 typist

2)

3)

4)

5)

6)

Pref. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS. SI

Photos

Others

TOTAL

150

11

161

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 18 Oct 2019

Preliminary Advice

Insured Vehicle No	: YP1314H	Accident Date	: 02/07/2019
TP Vehicle No	: PB3239J	Assignment Date	: 20/08/2019
Make	: TOYOTA HIACE	Est. Duration of Repair	: 3
Date of Inspection	: 20/8/2019		
Inspection At	: KAI MOTOR TRADING		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,884.30
Revised Amount	:S\$	3,800.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,800.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

☐ The vehicle is economical/not economical for repair.

☒ The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2019		20 Aug 2019 09:44 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	THONG SIEK FOOD INDUSTRY PTE LTD, Co. Reg. No.: 199003013W								
Main Claimant:	SERBAGUNA MUSLIM FUNERAL SERVICES & CONTRACTOR P/L, Co. Reg. No.: 199609075R								
Vehicle Reg. No.:	PB3239J	Date of Loss:	02/07/2019 08:00 - :59 [40 Months and 8 Days From LTA Reg Date (Mon Yr)]						
Claim Type:	TP / 598776	Policy/Cover Note No.:	B29121348MKF (Comprehensive) Coverage: 01/04/2019 - 31/03/2020						
Vehicle Reg. No. (Insured):	YP1314H	Policy No. (Claimant):							
		Excess:							
Repairer:	KAI MOTOR TRADING (HQ) BLK 3007 UBI ROAD 1, #01-440, 408701 Ubi - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/08/2019]								
Driver/Custodian (Insured):	JIANG ZHENG FENG (), NRIC: G8232548X, Tel: +6583934815 Email:								
Adj Asg. Remarks:	Survey appt 20/08/19, 11am. Owner waiting. on WP. Liab: 100%. Agree on SJE. Assign: LKK Auto Consultants. Contact: Ms Kym @ 6747 4006								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Sent Message

This mail is associated with :

***PB3239J (598776)
[YP1314H]**

TP

SERBAGUNA MUSLIM FUNERAL SERVICES & CONTRACTOR P/L

Jul 2 2019 8:00AM

[THONG SIEK FOOD INDUSTRY PTE LTD]

KAI MOTOR TRADING

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/08/2019 11:54 AM.
To MSIG_LKK
Subject TP SURVEY PB 3239J

Dear Jasmine,

Please be informed that we have inspected the vehicle on 20/8/2019.

We are pending estimate from repairer.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/07/2019 09:40
Date Of Accident	02/07/2019 08:30
Exact Location Of Accident	CHANGI HOSPITAL ENTRY CAR PARK (LOADING /UNLOADING
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	PB3239J
Insured/Policyholder	
Name Of Registered Owner	SERBAGUNA MUSLIM FUNERAL SERVICES & CONTRACTOR P/L
Co Reg No	199609075R
Email Address	ISKANDAR@MUSLIMCASKET.COM.SG
Mobile Phone No	(LOCAL) +65-96347145
Alternative Phone No	OFFICE-64407259

Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE-3.0 (A)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	8-V0012532-MVA-R003
Cover Note Number	

Driver

Name of Driver	OMAR BIN LAYMAN
NRIC No	S7018157F
Date Of Birth	30/05/1970
Occupation	OUTDOOR
Date Of Driving Pass	06/08/1997
Driving Experience	21 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93694922
Fax Number	(LOCAL) +65-65451007
Contact Number	
Email Address	NOEMAIL

Address	BLK334C ANCHORVALE CRESCENT #04-04
Postcode	543334
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : UNKNOW GENDER: : MALE
Passenger 2	NAME: : UNKNOW GENDER: : MALE
Passenger 3	NAME: : UNKNOW GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 02th JULY 2019, WHILE WAITING TO EXIT FROM CHANGI GENERAL HOSPITAL MORTUARY NEAR THE EXIT BARRIER, CAR B (YP1314H) QUEEING IN FRONT OF ME, SUDDENLY REVERSED, I HORNED BUT HE STILL NEVER STOP AND COLLIDED INTO MY FRONT. NO ONE IS INJURE. I AM REPORTING TO SEEK & REDRESS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP1314H
Vehicle Make/Model/Colour	
Details Of Properties	CAR B
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



凱摩哆服務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 06/08/2019

Attn: The Motor Claims Department

Your Insured veh no : YP 1314 H

MSIG Insurance (S) Pte Ltd

4 Shenton Way

#21-01 SGX Centre 2

Singapore 068807

Veron

LKK

Adrian

9689 3735

Dear Sir / Madam

KDH 2118006665

**Estimate Cost repair Bill To Toyota Hiace 3.0(A) NO PB 3239 J & YP 1314 H on 20/07/2019
@08:30:00**

14/10/19. Prices checked
H.S.

To Supply :-

2pcs	Head lamp	new could	\$2,083.23	\$4,166.46	+
1pc	Front bumper	2nd		\$ 727.23	553.20
1pc	Top grille	cut new		\$ 348.23	+
1pc	Front lwr grille	new cut	5690.14	\$ 425.25	+
1pc	Front grille	could. could	4267.60	\$ 545.23	+
				\$6,212.40	
			less	25%	\$1,553.10
					\$4,659.30

To dismantl & replace damage parts, panel beat where necessary.

\$ 480.00 250

To putty, apply primer & spray paint on the affected portion.

530 \$ 600.00 250

To check wiring functions.

\$ 80.00 30

To top up air con gas

\$ 65.00 X
\$5,884.30

LKK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Adrian Lim
L/S 20/08/19.
03 Days

Total: 4797.60
L/S : 38K

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19014503/AGVF3N2

Date: 22/10/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B29121348MKF
Claimant Vehicle No :	PB3239J	Insured Vehicle No :	YP1314H
Date of Loss:	02/07/2019	Nature of Claim:	TP
		Claim No:	598776

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	PB3239J	Engine No:	1KD2574685
Make & Model:	TOYOTA HIACE, 3.0 (A)	Chassis No:	KDH2118006665
Reg. Date:	24/02/2016 (Man. Year: 2015)	Odometer:	29135 km
Colour:	Silver		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195R15C	Rear Tyre Size:	195R15C
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,659.30	4,267.60	391.70	8.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,225.00	530.00	695.00	56.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,884.30	4,797.60	1,086.70	18.47
Approved Total (Overridden) (S\$)		3,800.00		
(S\$)	5,884.30	3,800.00	2,084.30	35.42
+ GST 7.00/7.00% (S\$)	411.90	266.00	145.90	35.42
Nett Amount (S\$)	6,296.20	4,066.00	2,230.20	35.42

INSPECTION

Date of Assignment:	20/08/2019	
Date Inspected:	20/08/2019	Inspected At: KAI MOTOR TRADING (HQ) BLK 3007 UBI ROAD 1, #01-440 Singapore 408701

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 22 Oct 2019)	
Parts:	N/A	TOYOTA HIACE 3.0 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PB3239J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*HEAD LAMP	Cracked	4,166.46 FL	*4,166.46 FL
2	1		*FRONT BUMPER	Deformed	727.23 FL	*553.20 FL
3	1		*TOP GRILLE	Not Necessary	348.23 FL	*- FL
4	1		*FRONT LWR GRILLE	Cut	425.25 FL	*425.25 FL
5	1		*FRONT GRILLE	Cracked	545.23 FL	*545.23 FL
					Sub Total (S\$)	6,212.40
					- List Item Discount on L Items 25.00/25.00% (S\$)	1,553.10
					Total Parts (S\$)	4,659.30
						5,690.14
						1,422.54
						4,267.60

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE & REPLACE DAMAGE PARTS,PANEL BEAT WHERE NECESSARY	New	480.00	250.00
2	TO PUTTY,APPLY PRIMER & SPRAY PAINT ON THE AFFECTED PORTION	New	600.00	250.00
3	TO CHECK WIRING FUNCTIONS	New	80.00	30.00
4	TO TOP UP AIR CON GAS	New	65.00	0.00
Gross Labour Cost (S\$)			1,225.00	530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >