

ASS. REC. BY:

REF: CS/MSG 19014502/GV f3/jv Special Instruction:

Surveyor: GIAASSIGNMENT (Office)From (Person): Irene Tan Gek Ing of MSI Date/Time: 19.8.19 11.19p.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLR 9794X Insured: FBE 8992Jat Workshop m/s Lion City Rental Tel: 62524991of 60 Jalan Lam Huat #04-01 Ganna - 83668097Policy No: MSD / VMT / 19-502792 - WJT Claim No: 8411 1430

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 9.8.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 20.8.19 10.11a.m Person Contacted: S.T Sim H.O.D. Endorsement: \_\_\_\_\_Vehicle (IN) OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	<u>SLR 9794X -</u>
	<u>FBE 8992J - x</u>
<u>21/8/19</u>	<u>Send preli revised via merimen</u>
<u>7/11/19</u>	<u>Submit preli report</u>

Merimen

## ASSIGNMENT

From: \_\_\_\_\_ Date: 20.8.2019

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: SLR 9794X

at Workshop m/s Lion City Rental

of 60 Jalan Lam Huan # 0401

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

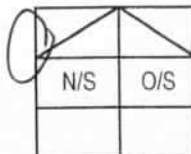
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp1

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLR9794X Yr Regn: 31 Aug 2017

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Grace 1.5 C.C. 1496

Colour: white A/C: Insured / Std / NH / NA

Sp. Reading: 198529 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: GM 411 054 08

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FIRENZA

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. 5 mm

L/Bal. 5 mm

D.O.A. \_\_\_\_\_

D.O.I. \_\_\_\_\_

Survey held at

w/s

20-08-19

5:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 07 NOV 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) The typist

Days Of Repair: 4

Resurvey No. of Trip: \_\_\_\_\_

Report Format: Merimen

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

Add Fee: ☐ Site Insp (\$ \_\_\_\_\_)☐ Interview (\$ \_\_\_\_\_)☐ Tech. Invs (\$ \_\_\_\_\_)☐ Weekend (\$ \_\_\_\_\_)

Survey Fee: 190

Transportation: \_\_\_\_\_

S + RS, SI

Photos

Others

TOTAL

190

11

161

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Aug 2019 16:44		19 Aug 2019 16:19 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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## CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SHARVIN RAJENDRAN, ID: S9746168F		
Main Claimant:	LIONCITY RENTALS PTE LTD, Co. Reg. No.: 20150621K		
Vehicle Reg. No.:	SLR9794X	Date of Loss:	09/08/2019 00:00 - :59 [23 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	MSD/VMT/19-502792-WTT (TP, Fire & Theft) Coverage: 30/07/2019 - 29/07/2020
Vehicle Reg. No. (Insured):	FBE8992J	Policy No. (Claimant):	
		Excess:	
Repairer:	Lion City Rentals Pte Ltd (HQ) 60 Jalan Lam Huat, #04-01 Carros Centre, 737869 Kranji - Tel: 92988888 / 97884060		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 20/08/2019]		
Adj Asg. Remarks:	on WP. Liab: Dispute(NR). Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: S. T. Sim @ 6252 4991.		

## ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



## ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 21 Aug 2019

**Preliminary Advice**

Insured Vehicle No	: FBE8992J	Accident Date	: 09/08/2019
TP Vehicle No	: SLR9794X	Assignment Date	: 19/08/2019
Make	: HONDA GRACE HYBRID	Est. Duration of Repair	: 4.00
Date of Inspection	: 20/08/2019		
Inspection At	: LION CITY RENTALS PTE LTD (HQ) 60 JALAN LAM HUAT, #04-01 CARROS CENTRE SINGAPORE 737869		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,013.84
Revised Amount	:S\$	2,423.84
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,423.84

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	621K
Vehicle No.:	SLR9794X
Vehicle to be Exported:	Yes
Intended Deregistration Date:	20 Aug 2019
Vehicle Make:	HONDA
Vehicle Model:	GRACE HYBRID 1.5DX AUTO
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	LEB5255418
Chassis No.:	GM41105408
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$21,724.00
Original Registration Date:	31 Aug 2017
First Registration Date:	31 Aug 2017
Transfer Count:	1
Actual ARF Paid:	\$5,000.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Aug 2027
PARF Rebate Amount:	\$3,750.00
COE Expiry Date:	30 Aug 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$49,899.00
COE Rebate Amount:	\$39,841.00
<b>Total Rebate Amount:</b>	<b>\$43,591.00</b>

The information contained herein is correct as at 20 Aug 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/08/2019 15:13
Date Of Accident	09/08/2019 19:30
Exact Location Of Accident	UPPER CROSS ST TOWARDS HAVELOCK (CTE TUNNEL)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9794X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIONCITY RENTALS PTE LTD
Co Reg No	20150621K
Email Address	RENTALS@LIONCITYRENTALS.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-31381884

### Vehicle Particulars

Manufacturer	HONDA
Model	GRACE HYBRID-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	19-MK000195-ROO
Cover Note Number	

### Driver

Name of Driver	GOMES JASON RENE
NRIC No	S8024803B
Date Of Birth	15/08/1980
Occupation	OUTDOOR
Date Of Driving Pass	08/03/2001
Driving Experience	18 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87108666
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 350 ANCHORVALE RD #05-127
Postcode	540350
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	<b>ROAD:</b> 51 ANG MO KIO AVE 9 , <b>POSTCODE:</b> 569784 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-4849999 - <b>FAX NO:</b> 62181399
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBE8992J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

1. 2. 3.

No. Of Passenger (Including Driver)



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurer, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and/or use such Personal Information to all insuror(s) and/or authorised agent(s) involved in the accident (whichever) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insuror(s)", the Insuror(s) to whom I have made the report to my Authority of Singapore including relevant government agency/authority (such as the police), for their respective or:
  - (i) processing, handling and/or using such my/our data including the settlement of the claims and any necessary investigation relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out my/our dealing with my insuror(s) corresponding to my stamped signature;
  - (iv) administering my claim including the mailing of documents/forms, receipts, bills, reports, etc. to me, which could involve disclosure of certain personal data to my/our Insuror(s) or my/our agent(s) or to the external cover of envelope/personal postmark; and/or
  - (v) complying with applicable laws administering processing, handling and/or disclosing information collected for the above "Purposes".
- (b) all insuror(s) who have insured vehicle(s) involved in the accident may/GIA Insuror(s) may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insuror(s) and/or GIA to their third party service providers/agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and settlement in present and all future claims;
- (e) this information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurors and/or any other third parties that assist in evaluating, investigating, controlling or managing claims, regulators, law enforcement and government agencies as reasonably required for the purposes stated; and
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

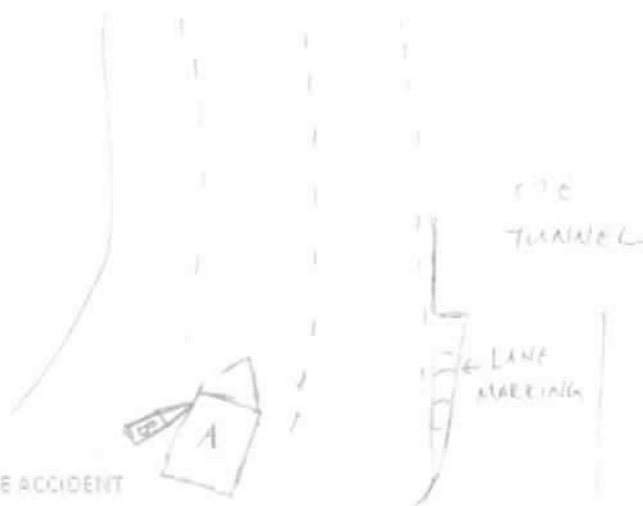
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Franchise's Signature  
Name: SHINAI  
NREG/CR No.:

# Sketch Plan #2

## SKETCH PLAN

A SLR9794X  
B FB28992J



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 9th August about 1929, I George Stefan Reale driver of SLR9794X<sup>driving</sup> along upper cross st towards Havelock Rd I was along the center lane I notice a motorbike rode past me and went towards the CTE Tunnel, Subsequently another motorbike plate FB28992J that was riding at a fast speed knock the left side of my vehicle and overtook my vehicle He fell down after overtaking my vehicle Ambulance was at scene and conveyed both Rider and Pillion to the hospital Traffic Police was at scene shortly after

## DECLARATION

(We declare the foregoing particulars are true in every respect)

  
Police Officer's Signature

Date & Time

  
Driver's Signature

(If driver is not the police officer)

  
Reporting Officer's Signature

Name: SHINAE



**SINGAPORE  
POLICE FORCE**



T/20190809/2136

Police Station Of Origin:  
Ang Mo Kio North N.P.C  
51 Ang Mo Kio Avenue 9 SINGAPORE  
569784  
Tel No: 1800-4849999

1 of 3

Report No. T/20190809/2136

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 09/08/2019 23:00	Vide Report No.:	Station Diary No.: 75
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Informant's Particulars			
Name of Informant: GOMES JASON RENE		Address: APT BLK 139 YISHUN RING ROAD #10-108 SINGAPORE 760139	
ID Type / ID No.: NRIC NO / S8024803B		Contact No.: Home/Office: Mobile: 87108666	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 38	Date of Birth: 15/08/1980	Type of Informant: Driver
Race: Eurasian		Language:	Institution / School Name:
Occupation: GRABDRIVER		Driving Licence Information: Class: 2B,2A,3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 09/08/2019 19:30	Type of Location: Bend
Location: Along Road 1 UPPER CROSS STREET  TOWARDS HAVELOCK ROAD Lamp Post Number: 39				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control:	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBE8992J	Motorcycle			Blue	Seriously Damaged	1
SLR9794X	Car	HONDA	GRACE	White	Slightly Damaged	0



**SINGAPORE  
POLICE FORCE**



T/20190809/2136

Police Station Of Origin:  
Ang Mo Kio North N.P.C  
51 Ang Mo Kio Avenue 9 SINGAPORE  
569784  
Tel No: 1800-4849999

2 of 3

Report No. T/20190809/2136

**CONTINUATION OF REPORT**

**Brief Details.**

On 09/08/2019 at about 1929hrs. I was driving my car, plate: SLR9794X along Upper Cross St towards Havelock Road. I was along the center lane. I noticed a motorbike rode past me and went towards the CTE direction, subsequently another motorbike, plate: FBE8992J that was riding at a fast speed, out of sudden he knocked onto the left side of my vehicle and overtook my vehicle. He fell down after overtaking my vehicle. Ambulance was at scene and conveyed both rider and pillion to the hospital. Traffic police was at scene and advised me to lodge a traffic accident report.

Sketch Plan #4 Pg. 1



SINGAPORE  
POLICE FORCE



T/20190809/2136

3 of 3

Report No. T/20190809/2136

Police Station Of Origin:  
Ang Mo Kio North N.P.C  
51 Ang Mo Kio Avenue 9 SINGAPORE  
569784  
Tel No: 1800-4849999

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 1 LEE CHING HAO NICHOLAS

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

09/08/2019 23:00

Officer In Charge Of Case:

TP / GIT /

Sr Staff Sgt NG BEIFENG

Contact No.: 65476415

Classification Of Case:

Authentication Stamp

NP168

LCRF PTE LTD  
CARROS CENTER  
60 JALAN LAM HUAT #04-01 S(737869)  
Main +65 62524991

Ms MSIG Insurance (Singapore) Pte Ltd

Date 16/8/2019

Attn : MOTOR CLAIMS DEPT

**ESTIMATE**

VEHICLE NO. : SLR9794X

CHASSIS NO : GM41105408

MAKE / MODEL : Honda Grace 1.5 Hybrid DX Auto

DATE OF ACCIDENT : 09/08/2019

YOUR INSURED VEHICLE NUMBER : FBE8992J

MILEAGE : 198529km

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PARTS DESCRIPTION		QTY	UNIT PRICE	LIST PRICE
1	F/L fender / Blue.	1PC	\$470.60	\$470.60
2	F/L fender inner liner / ee	1PC	\$196.60	\$196.60
3	F/L door / BT	1PC	\$875.10	\$875.10
Type / Rim / BT.				
SPECIAL NETT				
1	Fender clips / MC.	1 SET		\$80.00
LABOUR CHARGES				
1	To labour charge for removing F/L fender and F/L door out to facilitate repairs and replacement of damaged parts			\$800.00
2	To respray F/L fender, F/L door and LH rocker panel			\$800.00
3	Remove and transfer F/L door mechanism			\$100.00
LABOUR TOTAL S\$:				\$1,700.00
TOTAL S\$:				\$3,013.84
7% GST				\$210.97
GRAND TOTAL S\$:				\$3,224.81

LIST TOTAL S\$: \$1,542.30  
20.00% DISCOUNT S\$: \$308.46  
\$1,233.84

Special Nett Total S\$: \$80.00

450.

200 + 400

600

60

4 Days.

Gino Qiang - 82880282  
(LKK)

20/8/19.

part by part.

before paint photos.

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 24 October 2019 3:03 PM  
**To:** siaktong@lioncityrentals.com.sg; SUR  
**Cc:** lcrarc@lioncityrentals.com.sg  
**Subject:** RE: SLR 9794X -DOA: 9/8/2019

Dear Sir,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 15 October 2019 12:05 PM  
**To:** siaktong@lioncityrentals.com.sg; SUR <sur@lkkauto.com>  
**Cc:** lcrarc@lioncityrentals.com.sg  
**Subject:** RE: SLR 9794X -DOA: 9/8/2019

Dear Sir,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 7 October 2019 4:38 PM  
**To:** siaktong@lioncityrentals.com.sg; SUR <sur@lkkauto.com>  
**Cc:** lcrarc@lioncityrentals.com.sg  
**Subject:** RE: SLR 9794X -DOA: 9/8/2019

Dear Sir,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Monday, 30 September 2019 4:38 PM

**To:** [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)

**Subject:** RE: SLR 9794X -DOA: 9/8/2019

Dear Sir,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 10 September 2019 9:04 AM

**To:** [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)

**Subject:** RE: SLR 9794X -DOA: 9/8/2019

Dear Sir,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler



**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 3 September 2019 1:39 PM

**To:** [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)

**Subject:** SLR 9794X -DOA: 9/8/2019

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Best Regards,

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**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Aug 2019		19 Aug 2019 16:19 <a href="#">Edit Adj Rpt</a>	<b>S\$2,423.84</b> <a href="#">Edit Estimates</a>	<b>S\$2,423.84</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	SHARVIN RAJENDRAN, ID: S9746168F								
Main Claimant:	LIONCITY RENTALS PTE LTD, Co. Reg. No.: 20150621K								
Vehicle Reg. No.:	SLR9794X	Date of Loss:	09/08/2019 00:00 - :59 [23 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/19-001020	Policy/Cover Note No.:	MSD/VM/19-502792-WTT (TP, Fire & Theft) Coverage: 30/07/2019 - 29/07/2020						
Vehicle Reg. No. (Insured):	FBE8992J	Policy No. (Claimant):							
		Excess:							
Repairer:	Lion City Rentals Pte Ltd (HQ) 60 Jalan Lam Huat, #04-01 Carros Centre, 737869 Kranji - Tel: 92988888 / 97884060								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/09/2019]								
Adj Asg. Remarks:	on WP. Liab: Dispute(NR). Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: S. T. Sim @ 6252 4991.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLR9794X (MSC/V/19-001020)**  
**[FBE8992J]**

TP

**LIONCITY RENTALS PTE LTD**
























**Aug 9 2019 12:00AM**

**[SHARVIN RAJENDRAN]**

**Lion City Rentals Pte Ltd**

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/08/19 13:49	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
2	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
3	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
4	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
5	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
6	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
7	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
8	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
9	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
10	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
11	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
12	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
13	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
14	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
15	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
16	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
17	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
18	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
19	07/11/19 15:38	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	16/08/19 16:45	PRI	 Load PDF	
2	19/08/19 11:43	Agree on SJE	 Load PDF	
3	22/08/19 15:12	Status of Driving Licence	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19014502/GVF3E2

Date: 08/11/2019

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/MT/19-502792-WTT
Claimant Vehicle No :	SLR9794X	Insured Vehicle No :	FBE8992J
Date of Loss:	09/08/2019	Nature of Claim:	TP
		Claim No:	MSC/V/19-001020

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLR9794X	Engine No:	LEB5255418
Make & Model:	HONDA GRACE HYBRID, 1.5 DX (A)	Chassis No:	GM41105408
Reg. Date:	31/08/2017 (Man. Year: 2016)	Odometer:	198529 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Firenza 5 mm	Rear Left Side:	Firenza 5 mm
Front Right Side:	Firenza 5 mm	Rear Right Side:	Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,313.84	1,313.84	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,700.00	1,110.00	590.00	34.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,013.84</b>	<b>2,423.84</b>	<b>590.00</b>	<b>19.58</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>210.97</b>	<b>169.67</b>	<b>41.30</b>	<b>19.58</b>
<b>Nett Amount (S\$)</b>	<b>3,224.81</b>	<b>2,593.51</b>	<b>631.30</b>	<b>19.58</b>

## INSPECTION

Date of Assignment:	19/08/2019	
Date Inspected:	20/08/2019 Inspected At:	Lion City Rentals Pte Ltd (HQ) 60 Jalan Lam Huat, #04-01 Carros Centre Singapore 737869
Estimated Period of Repair:	4.0 days	

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 08 Nov 2019)
<b>Parts:</b>	143	HONDA GRACE HYBRID 1.5 DX (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLR9794X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*F/L FENDER	Buckled	470.60 FL	*470.60 FL
2	1		*F/L FENDER INNER LINER	Deformed	196.60 FL	*196.60 FL
3	1		*F/L DOOR	Bent	875.10 FL	*875.10 FL
4	1		*TYRE (NPA)	Punctured	0.00 FL	*- FL
5	1		*RIM (NPA)	Bent	0.00 FL	*- FL
6	1		*SET FENDER CLIPS	Necessary	80.00 FS	*80.00 FS
					<b>Sub Total (S\$)</b>	<b>1,622.30</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>308.46</b>
					<b>Total Parts (S\$)</b>	<b>1,313.84</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO LABOUR CHARGE FOR REMOVING F/L FENDER AND F/L DOOR OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	800.00	450.00
2	REMOVE AND TRANSFER F/L DOOR MECHANISM	New	100.00	60.00
3	TO RESPRAY F/L FENDER, F/L DOOR AND LH ROCKER PANEL	New	800.00	600.00
Gross Labour Cost (\$\$)			<b>1,700.00</b>	<b>1,110.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >