

## Jia Le (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Monday, 16 September 2019 4:20 PM  
**To:** Admin A; CS A Team  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** OUR REF:BUS/08/19/7015 - ACCIDENT ON 15/08/19 INVOLVING SMB270Y AND SLC2289M ALONG Junction of Woodlands Rd towards Slip road of KJE  
**Attachments:** LTA BUS 08 19 7015.pdf; SAS BUS 08 19 7015.pdf; INV BUS 08 19 7015.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB270Y. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$7,450.00
Loss of Use	\$1,650.00 ( 6 days x \$275.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$9,107.00</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19014472/Eda3

27 AUGUST 2019

**KIM TAE JUNG**  
61 HUME AVENUE  
#04-03  
SINGAPORE 598741

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC 2289M & SMB 270Y ALONG/AT WOODLANDS ROAD  
ON 15/08/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMB 270Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was making a right turn at the junction when accident happened. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

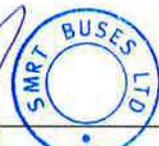
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 270Y** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 270Y** that was damaged pursuant to the accident which occurred on **15/08/2019** (date) along **JUNCTION OF WOODLANDS RD TOWARDS SLIP ROAD OF KJE** (location) involving vehicle no/s **SLC 2289M** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 08 (day) of June (month) 2020 (year)

  
  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS9,000.00** (Global Sum) for vehicle no. **SMB 270Y** that was damaged pursuant to the accident which occurred on **15/08/2019** (date) along **JUNCTION OF WOODLANDS RD TOWARDS SLIP ROAD OF KJE** (location) involving vehicle no/s **SLC 2289M**.

This is pursuant to the inspection conducted on **16/08/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SMB 270Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 270Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of June (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV190900043  
 Date : 03.09.2019  
 Vehicle No. : SMB270Y  
 Your Ref No. : BUS/08/19/7015  
 Our Ref No. : 24102865  
 Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
 STREET 62  
 6 ANG MO KIO  
 SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 7,450.00
<b>GRAND TOTAL</b>					<b>\$ 7,450.00</b>

Remark :

Make/Model : MAN A22  
 Accident Date : 15.08.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
 No receipt will be issued unless requested.



Authorized Signature  
 for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 15 Aug 2019 / 15:10:58

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SLC2289M

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH  
BINTE ABDUL HALIL

Business Transaction Reference No.: 20190815151058340000

Search Date / Time: 15 Aug 2019 08:45:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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