INSTITUTE INSTIT	Jus	CC 4 KSM	4462,621	63 / LIKE	
Surveyor:	baluin.	DOE 19	MENT Date	/Time : M( )	(a.
Pre-assign / CCU / Insured Vehicle No.	sm4 2		V	59mozx82	
Name of insured insured Tel No. Excess Sec II :SS	CUI TIAT	HP: D.O.A. 16 8 14	Policy No. :  Make / Model :  Place of Accident :	BWW	
Is driver the owner?  If NO. Driver Nam  Driver Tel 8	ne / Age :	Nature of Accident : (VAL: YES / NO )	Of GIA REPORT: Y Insured Liability:	ES / NO : TP GIA REP	
SHB 2699	R				
INSRS: WSP: ED 61 Tel: Liability: Ut	Tel-	ity:	INSRS: WSP: Tel: Liability: RMKS:	WS Tel	
Dese/Time	HE VORTE - A		STA	GE	DATE/PIC
28/8/19 -	the prese of	เอาที่เกลสานที่สาน 190+-	Non- Not- Not- Call	V-1	2010/19
11/19/19	Fledsui	to rune Ps to	Docs Nati	call lit to OI: mentation Check List: I feation lit (if non-pickap)	tandler dypist
31/10/19-	tile pass	to USP to C	Lose - Auth Rele Final	erisation To Act see Voucher Repair Bill Rental Invision	
			LTA	ing lavoice / GIA : ical Bill	
			Mul LOI Pays	ment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time:	Sent By:	Post	Repair Photos:	
FINALIZATION Repair Cost	Date/Time:	Confirm with: days) Reductions	Cor	nfirm by:	Cat
FINAL SETTLEMENT Final Liability: Repair Cost: WG51	85 961.29	/ Aschsed) BOLA S/N No. : 1		O B 28, Ass. Liu:	
Loss of Rental (LAR): Loss of Use (LOU): Loss of Income (LOI):	55 200.005 5V	4 days) × 125.1 x — days) x — days)	(1)	Molo	r
LOR only LOU only GIA/LTA Search Medical: Disbursement	55 7.49 55 - 55 -	LOR + LO Tick only (e.g. Tow/ Independ	1) C em ) 2) R	Taim status: No (1978)	
Legal Cost Total:	85 1660.54	Global Sum SS: 1660 -	3) S	urvey fee: \$3.	11 W
FINAL PAYMENT	Date/Time:	Confirm with:	Em		
Payee 1: Payee 2: (Strike if N.A.)	ss (6 (0.00	Name 2:	Igru Enginees	ing the itel	aV.
Payee 3: (Strike if N.A.)	55	Name 3:			

ASSI	GNMENT
From: Date: 19/8/19	Veh No: SHB 2699 K VI Regn 240ct 1218
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tai / Prime Mover /
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SHB 2699R	Make: Myw Jo Zonij co 1580 Colour Wellow A/C: Insuradi/Std/NI/NA Sp.Reading 1484.7 T/Radio: Insuradi/Std/NI/NA
at Workshop mis COM Fort Del aro	Colour Vella A/C: Insurad/Std/NI/NA
of 59 laying Drive	Sp.Reading /148 4-7 T/Radio: Insuged / Std / NI / NA
Insured	Eng/No:
Policy No.	C/No: KAUCSSICVIGN114981
Claims No.	Gen. Cond: Good / For / Poor / Burnt
Sum lissured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder/ Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STB A/Rim or
120	Tyre Size F: 195/65 h.r
(Policy Condition)	R: -,
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO OF Jovanti
Bal, or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 7 mm R/Bal. 7 mm
GIA / PR Seen Consistent?: Yes or No	L/Bal. + mm L/Bal. + mm
Est Repairs: 2 . days Res.: Yes or No	D.O.A. 16/8/19 D.O.I. 19/8/11
Lum Sum: 70. % 3 Val.: Yes or No	'Survey held at COGE (19-5)
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	n/s Frost
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	. 19
1/18 \$ 852. 40 (Red #	2910.64/ 2670)
111 4 3 5 10 155 14	
DeletTime, File Pass to? : Preli. Report	Days Of Repair:
i) : Final Report	Resurvey No. of Trip: Survey Fee:
Dute/Time, File Return to?	Transportations
Add Fee	
	: Interview (\$ ) Phono
Report Formst:	Tech Inve (8 ) (See
Lump Swn / LBJ: (1-	:Weellend 15

### ComfortDelGro Engineering Pte Ltd COMFORTDELGRO nine + 65 9383 6080 Facaimile + 65 6280 9786 ENGINEERING Date/Time: 16:08:2019 15:36 Page: 1 ember of COMFORDELGRO JC NO. 305325285 JOB CARD Sales Order: TP(CFSO)1 REGN NO SHB2699R MILEAGE CITYCAB PTE LTD FUEL MAKE: HYUNDAI 7010070 1/2 383 SIN MING DRIVE 16.08.2019 13:20 MODEL Singapore SINGAPORE 575717 IONIQ(G2) 65551188 YR OF MANUA. 10. 2018 TARGET DATE (O) (P) CHASSIS COREC851CVKU114985 COMPLETION DATE/TIME: COUNT CARD NO. JOB DESCRIPTION Accident Date: 16.08.2019 - SMG 210 NATURE: 3P 16.08.19 LABOR CODE S/NO ECKED & PASSED OUT BY CUSTOMER'S SIGNATURE SERVICE ADVISOR Exit Pass swiedgement Slip

Vehicle No.:

SHB2699R

a No.:

LIMTS

SHB2699R

Our Job Ref No :

305325285

Date

21/08/19

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156

#### FINALIZATION FORM

2. Loss of Income Paid

LTA Search Fee
 Medical Fees (on behalf

of driver, if applicable)

Survey Fees

6 Overrun

To	1 -		LKK			Fax:	
Attn	è		KALVIN ANG				
Vehic	de Re	g No. : S	HB2699R		Date	of Accident :	16-Aug-19
The s	survey	and estimate	s of the repairs of the	above-me	ntioned	d vehicle are a	s follows:-
1.	The	repair job sha	Il bill to:	AXA		***	SMG2107Y
2.	The	finalized amo	unt shall be:				
	(a)	Spare Parts	after List discount				\$298.40
	(b)	Labour Cha	irges				\$600.00
		Total for P	art-By-Part Repair (	Cost			\$898.40
	(c.)	Total for Lu	Repair (if applicable) mpsum repair cost a osum Repair cost		20%		
3.	Estir	mated normal	period for repairs: _	2	wo	rking days.	
4.		shall treat the in 7 working		Correct and	Conf	irmed if there	is no reply from you
5.	Thar	nk you for you	r assistance.			e confirm the e alized amount	estimates and
	1	nature:	LING	_	187	gnature	KALVIN
	Tel		62148398		Da	ite :	22/6/19
	Fax		65468156			-	
For C	Officia	I Use Only					
		Item	Amount	Atta	ment ched or No	Confirm By (Signature)	Remarks
1. R	ental F	Rate P/Day		YE	S		

Remarks:	Final	Amont	Subject	1.	Insurana	Appoul

\$7.49

NO

Date: 20.08.2019 Time: 17:45:02

Page: 1

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO REGN NO MILEAGE : 305325285 : SHB2699R : 0000000000

MAKE MODEL

: HYUNDAI : IONIQ(G2)

DATE OF REGN DATE/TIME IN

: 24.10.2018 : 16.08.2019 13:20

ACCIDENT DATE : 16.08.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-3813-G FRT FENDER BLUE DRIVE LH 1 26.60 20.00 21.28

0002 03-01-0104-2061-G FRT WHEEL CAP LH 1 346.40 20.00 277.12

SUB-TOTAL : 298.40

JOB NATURE

0000 PB PANEL BEATING

200.00

0001 SP SPRAYPAINT CHARGE

400.00

SUB-TOTAL: 600.00

TOTAL : 898.40

AUTHORISED : YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

ate: 16.08-2019

Time: 16:06:42

Page: 1 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO REGN NO

305325285 : SHB2699R

: 0000000000

MILEAGE MAKE

: HYUNDAI : IONIQ(G2)

MODEL DATE OF REGN

: 24.10.2018

DATE/TIME IN

: 16.08.2019 13:20

ACCIDENT DATE : 16.08.2019

#### JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2534-G FRT BUMPER

1 418.30 20.00 334.64

0002 04-01-0104-2871-G FRT BUMPER SIDE SUPT LH 1 35.00 20.00 28.00

0003 04-01-0104-3818-G FRT BUMPER SIDE BRKT LH 1 28.00 20.00 22.40

0004 04-01-0104-2815-G HEADLAMP LH 1 1,198.80 20.00 959.04 ×

0005 04-01-0104-4891-G DAY RUNNING LIGHT LH 1 642.50 20.00 514.00 ×

0006 04-01-0104-0574-G FRT FENDER LH 1 490.70 20.00 392.56

0007 04-01-0104-3813-G FRT FENDER BLUE DRIVE LH 1 26.60 20.00 21.28

0008 03-01-0104-2061-G FRT WHEEL CAP LH

1 346.40 20.00 277.12

SUB-TOTAL : 2,549.04

JOB NATURE

0000 PB

PANEL BEATING

0001 SP

SPRAYPAINT CHARGE

0002 17-01

CHECK ALL LIGHTING

Time: 16:06:42

Page: 2 | -

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO REGN NO 305325285 SHB2699R

MILEAGE

0000000000

MAKE

HYUNDAI

MODEL DATE OF REGN IONIQ(G2) 24.10.2018

DATE/TIME IN

: 16.08.2019 13:2

ACCIDENT DATE

: 16.08.2019

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

0003 20-00

TUFF COAT ON AFFECTED PARTS.

0004 L

WHEEL ALIGNMENT

120,00 %

SUB-TOTAL : 1,260.00

TOTAL

: 3,809.04

AUTHORISED: YES / NO SURVEYOR NAME & SIGNATURE

MVA NAME & SIGNATURE

DATE:

DATE:

Kalur Il (CK) 2 Pgs
PPP
Athe Proxylh

THE RESUREY - mudder basis

> and the second постандное Соправу

Date: 16.08.2019 Time: 16:06:42

Page: 1

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

305325285

REGN NO

: SHB2699R

MILEAGE

: 0000000000

MAKE

: HYUNDAI

MODEL DATE OF REGN

: IONIQ(G2) : 24.10.2018

DATE/TIME IN

: 16.08.2019 13:20

ACCIDENT DATE : 16.08,2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2534-G FRT BUMPER 1 418.30 20.00 334.64

0002 04-01-0104-2871-G FRT BUMPER SIDE SUPT LH 1 35.00 20.00 28.00

0003 04-01-0104-3818-G FRT BUMPER SIDE BRKT LH 1 28.00 20.00 22.40

0004 04-01-0104-2815-G HEADLAMP LH 1 1,198.80 20.00 959.04 ×

0005 04-01-0104-4891-G DAY RUNNING LIGHT LH 1 642.50 20.00 514.00 ×

0006 04-01-0104-0574-G FRT FENDER LH 1 490.70 20.00 392.56

0007 04-01-0104-3813-G FRT FENDER BLUE DRIVE LH 1 26.60 20.00 21.28

0008 03-01-0104-2061-G FRT WHEEL CAP LH 1 346.40 20.00 277.12

FA Bumper Grille LH XI 1X

JOB NATURE

0000 PB

PANEL BEATING

0001 SP SPRAYPAINT CHARGE

0002 17-01

CHECK ALL LIGHTING

REPAIR ESTIMATE

Date: 16.08.2019

Time: 16:06:42

Page: 2 -

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

REGN NO

305325285 SHB2699R

MILEAGE

0000000000

MAKE

HYUNDAI

MODEL DATE OF REGN : IONIQ(G2) : 24.10.2018

DATE/TIME IN

: 16.08.2019 13:2

ACCIDENT DATE

: 16.08.2019

#### JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0003 20-00

TUFF COAT ON AFFECTED PARTS.

40.00 5

0004 L

WHEEL ALIGNMENT

120,00 ×

SUB-TOTAL : 1,260.00

TOTAL : 3,809.04

AUTHORISED : YES / NO SURVEYOR NAME & SIGNATURE

MVA NAME & SIGNATURE

DATE:

DATE:

Kaburillan 19/8/12 1105L 2 Pgs PIP Alle Paralla

Mon: -

https://vp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/?serviceRequestNumber=131921

P. Jumadi T. 904a.m V. Ih



## Service Request Details

Claim

S9M01XB2

Reference

None 💣

Loss Date

August 16, 2019

Report Date

Aug 19, 2019 8:58:00 AM

Request Date

August 19, 2019

Due Date

August 19, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

Vehicle Information

Incident Vehicle Registration #

SHB2699R

LKK AUTO CONSULTANTS PTE LTD (TP) -

Model

IONIQ

#### Service Address

#### Primary Contact/Insured

**CUI TIANTIAN** 

31 Jurong West St 41, #08-23, 649412. Singapore

81604664

TINA03686@GMAIL.COM

#### Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type	v	Doc	cument SubType			
		.▼		*		
+ Upload Doc	uments					
NAME			EMAIL FROM WO	RKSHOP FOR TE	REG.msg	
TYPE		Le	etters and Correspo	ndence		
SUB-TYPE		0	Others			
AUTHOR		N	IIKAM Santosh Pand	durang		
DATE UPLOAD	ED	A	ugust 19, 2019			
NAME		L	SMG2107Y INSD (	GIA.PDF		
TYPE		D/	eports & Statement			

Reports & Statement

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu

AUTHUR

NIKAM Santosh Pandurang

DATE UPLOADED

August 19, 2019

## COMFORTULLURG

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

Our Ref	3053252	85	Via Fax	Email.	
Date	160819	(fri)	Your Insured	SMG	2107Y
Time of Fa	х	- 41 0	Date of Acc	: 1608	19
Attn: Motor	Claims Department	AXA			
Dear Sirs					

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH B 2699 R

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident.

in accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.\*

Enclosed, please find:

Our initial estimate of repairs of the damaged vehicle;

ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

<ul> <li>Lim Kwok Eng</li> </ul>	Tel: 6214 8316 or HP: 9824 0811	) -
<ul> <li>Jumani Bin Masudin</li> </ul>	Tel: 6214 8315 or HP: 9635 5305	1.5
Lim Tien Slong	Tel: 6214 8398 or HP: 9635 8546	Fax no. 6546 8156
<ul> <li>Chiang List Choon</li> </ul>	-Tel: 6214 8314 or HP: 9296 6006	7
<ul> <li>Larry Ng Nyuk Phin</li> </ul>	Tel: 6214 8315 or HP: 9230 2824	ě.
<ul> <li>Fauzy Bin Mokhtar</li> </ul>	Tel: 6214 8319 or HP: 8125 9176	)

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

Um Tien Stong

for Vice President Crash Repairs & Claims Recovery

Menu



# <TP - Mandate IA> - S9M01XB2 [ACCIDENT INVOLVING SMG 2107Y(OI) & SHB 2699R(TP) ON 16/08/2019]

Type

Question

#### Message

Liability: 100%. Insured changed lane and collided with third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. TP-IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 27 Sept 2019

Reply

#### Hsiao Tong (LKKAuto)

From:

William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent:

Wednesday, 9 October 2019 10:13 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your Ref: CC19080362/ SHB2699R/ WT(st) \*Our Ref: CC4/ASM19014462/K1pb3

[ACCIDENT INVOLVING SMG 2107Y(AXA) AND SHB 2699R ON 16/08/2019]

#### Without Prejudice.

Dear Hsiao Tong

We accept your offer. Kindly forward your D.V. .

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 9 October 2019 9:51 AM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: RE: Your Ref: CC19080362/ SHB2699R/ WT(st) \*Our Ref: CC4/ASM19014462/K1pb3 [ACCIDENT INVOLVING

SMG 2107Y(AXA) AND SHB 2699R ON 16/08/2019]

Without Prejudice (save as to costs)

Dear Mr William,

We refer to the above matter.

May we wrap up the matter at a global sum of \$1,660.00(all-in)?

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 1 October 2019 12:36 PM

To: 'williamtan@cdge.com.sg' <williamtan@cdge.com.sg>; 'catherinekoh@cdge.com.sg'

<catherinekoh@cdge.com.sg>

Subject: Your Ref: CC19080362/ SHB2699R/ WT(st) \*Our Ref: CC4/ASM19014462/K1pb3 [ACCIDENT INVOLVING SMG 2107Y(AXA) AND SHB 2699R ON 16/08/2019]

Your Ref: CC19080362/ SHB2699R/ WT(st)

Our Ref: CC4/ASM19014462/K1pb3

Without Prejudice

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SMG 2107Y(AXA) AND SHB 2699R ON 16/08/2019

We refer to the above matter.

We propose settlement at a global sum of \$1,580.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDeiGro Corporation. Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein small constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary

ConvortDelGro Engineering Pte Ltd [Registration No. 199506045W]

-	Det	1
Our	Kei	- 9

CC19080362/ SHB2699R /WT(st)

Your Ref :

Date

27-Aug-19

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pts Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facamille +65 6280 9755

> > www.cdge.com.sg

THE PROPERTY OF THE PROPERTY.

Workshops

Braddell

205 Braddell Road Singapore 579701

> 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Senoko 24 Senoko Loop Singapore 758156

Sungel Kadut 7 Sungel Kadut Way Singapore 728791

Yishun 501 Yishun Industrial Park A Singapore 768732

AXA Insurance Pte Ltd 8 Shenton Way #24-01, AXA Tower

Singapore 068811

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB2699R YOUR INSURED SMG2107Y
AND OTHER ON 16.08.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No:

SHB2699R which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMG2107Y we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

4.03	Al Official Scientific	en en	961.29
1	Cost of Repair	\$	901.29
2	5 days Loss of Rental @ \$ 125.19 per day	\$	625.95
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	
6	Towing Fees	\$	

HIRER'S CLAIM

We enclose herewith the following documents to support the claims: -

a) Original repair bill and photocopies of photographs

SMG2107Y

b) LTA search slip/s of :c) GIA / Police report/s of :

SHB2699R

d) Letter of authority from owner / hirer / operator

( X ) Photocopie/s of Accident Scene Photo/s

() PIR

Sub Total: \$

1,594.73

pcs.

( ) Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Ameniter of







III) WHY DMSAS SHITT

A member of ComfortDelcro

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

20) Stratout Food Singspore 579701 Marries + 65 6383 6090 Facebrie + 65 6200 9755

Workshope

58 Leyang Orne Gregopore S08948 bil Serako Loop Singapore 758156 383 Set May Dine Bergapore 5/5/717 7 Sangel Kastal May Singapore 7/5/74 45 Pandar Road Singapore 6/5/5/76 501 Victur Industrial Park A Singapore 7/6/76

COMPANY RKG. NO.: 199506048W

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

CONTACT NO: 63387288

Description: 3P 16.08.19

VKHCLR NO SH82699R 1NV, NO/DATK 91462194 22,08,2019

MAKE

JOB NO. 305325285

MODRI. TONIQ(G2) ODOMKTKR RKADING

24,10,2018

DATK/TIMK IN 16.08.2019 13:20

CHASSIS CODE

KMHC851CVKU114985

S/No Part No.

Qty Unit Price WDisc

Net.

PART REQUISITION

0001 04-01-0104-3813

03-01-0104-2061

FRT FENDER BLUE DRIVE LH

1 26.60

20.00 21.28

20.00

AT.

277 - 12

SUB-TOTAL

298.40

JOB NATURE

SP

0001 PB

0002

0002

PANEL BRATING

200.00

346.40

200.00

SPRAYPAINT CHARGE

FRT WHERE CAP LH

400.00

400.00

SUB-TOTAL

600.00

COMMENS MANY TO THE PARTY OF TH

DESCRIPTION OF THE PERSON NAMED IN

COMMENTS AND REAL PROPERTY.

ComfortDelGro Engineering Pte Ltd
A member of COMFORDELGRO

Head Office: 205 Braddell Road Singapore 579701 ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010010 91462194 961.29

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

306 Bracksoft Road Singapore 576781 Marrino + 65 6383 6280 Facalitino + 65 6280 6756

58 Loyang Drive Singapore 506905 383 Sin Mag Drive Singapore 575717 45 Pandan Road Singapore 675291 24 Service Luop Singapore 758155 7 Surger Robet Way Singapore 728791 501 Yerum Industral Park & Singapore 758730 300 Un Food & Singapore 409641

COMPANY RRG, NO.: 199506048W

801.0010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

CONTACT NO: 63387288

VEHCLE NO SHB2699R

INV. NO/DATE 91462194 22.08.2019

MAKE HYUNDAT

JOB NO. 305325285

MODKE IONIQ(G2)

ODOMRTER READING

DATE OF REG 24,10,2018

DATK/TIME IN 16.08,2019 13:20

CHASSIS CODE KMHC851CVKU114985

Items total

898.40

Add GST @

7.000 %

62.89

Invoice amount

961.29

Issued by

KATHERINETAN 22.08.2019 13:49:43

Repair type : CFSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMPORTUGED

Head Office: 205 Braddell Road Singapore 579701

BANK/CHQ No. ACCOUNT No. INVOICE No. **AMOUNT** 961.29 8010010 91462194

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 28 August 2019 12:01 PM

To:

TINA03686@GMAILCOM

Subject:

ACCIDENT INVOLVING SMG 2107Y(AXA) AND SHB 2699R ALONG/AT MOULMEIN

ROAD ON 16/08/2019

28 Aug 2019

#### Ms CUI TIANTIAN

Dear Sir/ Mdm

OUR REF

: CC4/ASM19014462/K1pb3 // S9M01XB2

YOUR REF : SMG2107Y

ACCIDENT INVOLVING SMG 2107Y(AXA) AND SHB 2699R ALONG/AT MOULMEIN ROAD ON 16/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHB 2699R against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allow to driver the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to <a href="mailto:cst@axa.com.sg">cst@axa.com.sg</a> or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHB2699R , SMG2107Y

ALONG

BALESTIER RD >> CTE(CITY

ON 16-Aug-19 10:30

I / We

LIM MEE TEE

(Hirer) NRIC No.: SXXXX414B

and/or

(Relief) NRIC No.: SXXXX414B

Someto

Taxi Number

SHB2699R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

16-Aug-2019

Name of Hirer

LIM MEE TEE

Hirer NRIC

SXXXX414B

Signature :

Address

205 BISHAN STREET 23 #09-425

570205

Contact No.

93807671



Vehicle No:

#### AXA THIRD PARTY DIRECT SETTLEMENT

(Insd veh)

SMG 2107Y

	SHB 2	2699R	(TP veh)	Model: HYUNDAI	ONIQ	
Date of Accident/Time:	16/08	2019				
Repair Estimate		:5	4,075.67			
Final Repair Cost		:5				
Loss of Use		15			days at 5	per day
Rental (if any)		15			days at 5	per day
LTA / GIA Search Fee		:5				
Others:		:\$				
		: \$				
Final Settlement 5um (Glo	obal Sum)	: 5	1,660.00			
Payee Name : COMFORT	DELGRO EN	GINEE	RING PTE LTD			
Is Third Party Workshop (	IA Registere	d?	[X] YES [ ] NO	(Kindly indicate below	N)	
A) For Non G	IA Registered	Work	shop: Agreed	Liability	(%)	
B) For GIA R	egistered Wo	rkshop	BOLA A	pplicable: Yes/ <del>No</del> BC	OLA Scenario No: 1	5
BOLA List	lity: 100	(%)	Assesse	d Liability (*)	(%)	
*Assesses	Liability to b	e filled	only for chain collisions and f	or cases where BOLA a	loes not apply.	
Remarks:						

#### NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Date

SHEDVANG DRIVE SINGAPORE SIZENE

) AWK

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Date: COMFORTUGIGRO ENGINEERING FTE LTO 59 LOYANG DRIVE

SINGAPORE SINSAN

Please forward your cheque made payable to.

"The contents of this document apply to vehicle damages only

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Our Ref: CC19080362

Date: 22 August 2019



#### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

16/08/2019 @ 10:30 hrs

ALONG

BALESTIER RD >> CTE(CITY)

INVOLVING

SMG2107Y

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHB2699R (the "Taxi"). The Taxi was hired to LIM MEE TEE IC NO SXXXX414B a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	MILEAGE	HOURS OPERATED (TIN	ATED (TIM	DATE	NAME OF DRIVER	MII FAGE BEADING	MILEAGE	HOURS OPE	HOURS OPERATED (TIME)
MILEAGE READING	(KM)	FROM	0	H				FROM	TO
7 7 7	122	1730	00.10	9 4 1	ash	99601	791 8	1330	730 0003
000	329	0110	\$ P.00	18/8	Y.m.L.	14784	2 175	2400	07.570
30	173	5/8	5/1	15/8	LIM	14806	7 224	753	
44824	253	1730	03.00	15/8	Yome	14830	0 233	210	07.40
07+	215	253	1.0	8/9/	KIM	148407	7 106		
24897	185	1330	610	16/8/13	7 , 0 0		SWB 2699R	1320	1.
00994	255	2020	8413	50/8/05	4 Heidans Lay	3	forming les	ì	1385
1 8 8 6 7	201	2105	080	8 8 8					
47070	201	808	820						
4756	261	21/5	0360						
7605	STE	75.3	-573						

D

Enquire Vehicle Insurance Details

Venicle No. Incident Date Time Search:

Search Status Toxorance

Disprince Company Name.

SMG2107Y

16 Aug 2019 / 10:30:00

Successful

A12

AXA INSURANCE PTE LTD

Previous

SHB 2699R

OK



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Automo	bile
AXA INSURANCE PT	E LTD	Ref : CC4/ASM190144	462/K1pb3q2
8 SHENTON WAY #24 AXA TOWERSINGAP ATTN:JAS		Date: 29-10-2019 Code: ASM	
li e	Policy Particula	ars :- THIRD PARTY CLAIM	
Insured Veh.	SMG 2107Y	Veh. Inspected	SHB 2699R
Policy No.	CN025512	Coverage (\$)	0.00
Claim No.	S9M01XB2	Excess (\$)	0.00
Assign From		Assign Date	19/08/2019
	Vehicle Pa	articulars & Condition	No.
Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KMHC851CVKU114985	Colour	YELLOW
Odometer	148407	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	7 mm
L/H Front Tyre	195/65 R15	DAVANTI	7 mm
R/H Rear Tyre	195/65 R15	DAVANTI	7 mm
L/H Rear Tyre	195/65 R15	DAVANTI	7 mm
		ption of Damages	
	STAINED DAMAGES AT THE	N/S FRONT PORTION.	
DAMAGES SEE D		and before atten	
Accident Date	16/08/2019	eral Information	19/08/2019
Survey held at	COMFORTDELGRO ENGIN	Inspection Date	18/00/2019
Survey neid at	59 LOYANG DRIVE SINGAPORE 508969	EERING FIE LID	
ia.	and the second	Remarks	
		WITHOUT PREJUDICE" BASIS , WE HAVE NOT AUTHORISE	
5b.	Estima	ate Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Days	



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 2699R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			1
1	FRT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	418.30	
1	FRT BUMPER SIDE SUPT LH (CONSISTENT)	SERVICEABLE	35.00	
1	FRT BUMPER SIDE BRKT LH (CONSISTENT)	SERVICEABLE	28.00	
1	HEADLAMP LH (CONSISTENT)	SERVICEABLE	1,198.80	
1	DAY RUNNING LIGHT LH (CONSISTENT)	SERVICEABLE	642.50	
1	FRT FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	490.70	-
1	FRT FENDER BLUE DRIVE LH (CONSISTENT)	NECESSARY	26.60	26.60
1	FRT WHEEL CAP LH (CONSISTENT)	GRAZED	346.40	346.40
	LESS 20% DISCOUNT		-637.26	-74.60
			2,549.04	298.40
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRT BUMPER AND FRT FENDER LH.		560.00	200.00
	SPRAYPAINT CHARGE.		500.00	400.00
	CHECK ALL LIGHTING.	NOT NECESSARY	40.00	25
	TUFF COAT ON AFFECTED PARTS.	NOT NECESSARY	40.00	2.0
	WHEEL ALIGNMENT.	NOT NECESSARY	120.00	
			1,260.00	600.00
- 3	GRAND TOTAL		3,809.04	898.40
	RECOMMENDED COST OF REPAIRS			898.40

Report Ref No. CC4/ASM19014462/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

mark.

Automotive Assessor

HO LEONG CHUAN

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

\*

10/30/2019

MESSAGES

CLAIMS

Service Request Details

SPMODSEZ

Wait for: Approve involve Althouse Next Step Actions CC4/ASM19014462/K1pb3q2 19 Aug 2019 8:58:00 AM

16 August 2019

toes Date

Reference

19 August 2019.

Request Date

Due Date

Report Date

TPVD HYUNDAI

Make

DINO

Model

Service Address

SH02699R

Incident Weltide

Registration &

Vehicle Information

Primary Contact/Insured

LKK AUTO CONSULTANTS PTE

Vendor Name

(TD (TP)

Pending verification - Direct Settlement

Services

Third Party Wehlcle Damage

Type of Loss

CUI TIANTIAN 31 Junos West St 41, 806-23, 649412, Singapore fi1604664 TINAD3686@GMAIL.COM

Claim Handler TAN Jas 6568804844

Jas tan@axa.com.sg

Additional transctions

Motes Metrics Assessment History Documents Document Sutifype Involces Document Type Messages

◆ Uprist December

prepion Littleweice1 (7) pdf

LICK AUTO CONSULTANTS PTE LTD (TP) Surveyor/ Assessor expense

30 October 2019

DATE

AUTHOR

SUBTYPE

TARK

NAME

https://vp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/?serviceRequestNumber=131921&tab=invoices

HAME	344	SUB-TYPE	AUTHOR	DATE
RENTAL RECEIPT and	Forms / Claim Documents	Others	LISK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
RENTAL MILEAGE pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE. LTD (TP)	30 October 2019
LTA SEARCHLINI	Forms / Claim Documents	Others	LISK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
Lickinspections (6) pull	Forms / Claim Documents	Others	LISK AUTO CONSULTANTS PTE LTD (TP)	30 Octaber 2019
LXXAugustment1a (RLadf	Forms / Claim Documents	Others	LIKK AUTO CONSULTANTS PTE. LTD (TP)	30 October 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORMant	Forms / Claim Documents	Satisfaction / Discharge Voucher	LICK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
AUTHORISATION TO ACT FORMpdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONGULTANTS PTE LTD (FP)	30 October 2019
LKK Survey Plutins.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
LAX Resurvey Photos golf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
Letter to Ol, piff	Letters and Correspondence	Policy Holders / Hisared	LIXIX AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
TP_ESTRATEMARKED.put	Reports & Statement	Estimate / Quetation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
TP-1A 2699 get	Reports & Statement	Others	LKK AUTO COMBULTANTS FTE LTD (TP)	20 August 2019
■ TP CDGE-EMAIL FROM WORKSHOP FOR TP RES.mmg	Letters and Correspondence	Others	MKAM Santesh Pandurang	19 August 2019
SMG2107Y NGD GA,PDF	Reports 6. Statement	GA Report	HIRONA Santoch Pandurang	19 August 2019

Claim Portal

Claim Portal

10/30/2019