

REF: AXA

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP WS TP RES OD RES EVA INV MV
 To inspect Vehicle No: _____
 at Workshop m/s **AIM**
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: **800**
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: ~~\$35k~~ **35k**
 IDAC Accident Rpt.: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **10** days Res: Yes or No
 Lum Sum: **20** % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: **YN5078Z** Yr Regn: **17 Apr 2014**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or **FEB21**
 Make: **Mit Canter** CC **2998**
 Colour: **white** A/C: Insured / Std / NI / NA
 Sp. Reading: **-** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **FEB21EA 00275**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **195/85 R15**
 R: **11**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front R/Bal: **5** mm Rear R/Bal: **5/5** mm
 L/Bal: **5** mm L/Bal: **5/5** mm
 D.O.A. _____ D.O.L. **19-08-19**
 Survey held at **w/s** **3:40pm**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Burnt
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

Fire case - No estimate.
 20/8/19 @ 307pm Stacey said they will do e-tender
 20/8/19 @ 309pm Informed Jacyne AXA will do E-tender
 23/9/19 @ 1203pm GUO Qiang informed Kelvin repair limit \$28000/-
 23/9/19 @ 250pm Kelvin agree LS not exceeding \$28000/-
 23/9/19 Revert via SMART claim
 23/9/19 Rece approved from Stacey by SMART claim
 23/9/19 Informed Jacyne c/A on LS repair ex \$800 by email

Date/Time, File Pass to? : Preli. Report
 : Final Report

Days Of Repair: **10**
 Resurvey No. of Trip: **2**

Date/Time, File Return to?
 2) 20/10 - typist

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Survey Fee:	300
Transportation:	
5-RS:	
Photos:	
Other SCDF:	\$170.00
TOTAL	300

Report Format: **SMART claim**
 Lump Sum / I.B.I: (\$ **26,000/-**)

500/19

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 23 September 2019 5:49 PM
To: AIM PTE LTD; SUR
Subject: RE: [EXTERNAL] Authorization for repair- YN5078Z // OD Claim 08.08.2019

Dear Jacyne,

As instructed by our client , please proceed to repair the **insured vehicle YN 5078Z at Lump Sum Repair Not Exceeding S28,000/- (Excess S800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Monday, 23 September 2019 5:29 PM
To: AIM PTE LTD <automim.claim@gmail.com>
Cc: eileen.pang@allink.com.sg; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: [EXTERNAL] Authorization for repair- YN5078Z // OD Claim 08.08.2019

Hi Jacyne

Instruction given to LKK.

Please liaise with LKK. Thanks.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email:stacey.ng@axa.com.sg
Customer Care No. 1800 8804888



Please consider the environment before printing this message

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From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Monday, September 23, 2019 12:35 PM

To: NG Stacey <stacey.ng@axa.com.sg>

Cc: eileen_pang@allink.com.sg; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>

Subject: [EXTERNAL] Authorization for repair- YN5078Z // OD Claim 08.08.2019

Hi Stacey,

We had liaised with LKK and agree to the repair amount. Please authorize if we can proceed to repair.

Thank you.

Regards,
Jacyne

Automobile Integrated Management Pte Ltd

tel: 91198371

-----Disclaimer-----

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◀ Re:IA SUBMITTED FOR YN 5078Z

Type

🔔 Question

Message

PLS PROCEED WITH OD AUTHORISATION

Reply

Primary Contact/Insured

PN-I SERVICES PTE LTD
21 BUKIT BATOK CRESCENT, #24-73 WCEGA TOWER, 658065, Singapore
65674755
HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions
FIRE - OD CLAIM

2

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

9/23/19 5:25 PM

FROM

NG Stacey

SUBJECT

Re:IA SUBMITTED FOR YN 5078Z

BODY

PLS PROCEED WITH OD AUTHORISATION



TYPE



SENT

9/23/19 3:11 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (OD)

SUBJECT

IA SUBMITTED FOR YN 5078Z

BODY

Dear Stacey, Please be informed that IA submitted....



TYPE



New Message

Type *

 Message

Subject *

Message *

Dear Stacey,
Please be informed that IA submitted. We have Not Authorize repair. Repairer agree Lump Sum repair Not Exceeding \$28,000/-. Kindly let us have your approval please.Thanks Veron Chen



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (66) 62563561 FAX : (66) 62564335

Immediate Advice

To : AXA Insurance Pte Ltd

Date:23/9/2019

Survey details

Date of loss	8/8/2019
Date of appointment	16/8/2019
Date of survey	19/8/2019
Location of survey	AIM PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	YN 5078Z
Make and Model	MITSUBISHI CANTER FEB21
Date of registration	17/4/2014
Excess	\$800.00
Market Value	\$35,000.00
Parf Rebate	\$5,508.00
Nett Loss	\$29,492.00

Repair details

Initial Estimate	\$65,485.32
------------------	-------------

Proposed/Revised repair cost:

Parts	\$32,524.62
*Check items (Estimated)	\$10,003.28
Labour	\$1,600.00
Total	\$44,127.90
Lump Sum (Estimated)	\$35,300.00

Number of days of repair	10 DAYS (EST)
--------------------------	---------------

Remarks:

The vehicle caught fire.

Damages Consistent
Repair Cost Economical

Repairer agree Lump Sum Repair not exceeding
\$28,000/-

◀ REPAIR - 19/9/19 Stacey

Type

📍 Question

Message

Hi Veron as spoken yesterday, repair to be done at AUTOMOBILE INTEGRATED MANAGEMENT PTE LTD. Please assist to liaise with workshop to request estimate

Reply

⏪ Re:OD REPAIR

Type

📍 Question

Message

sorry, the appointed workshop is ASM.

Reply

Veron Chen (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 12 September 2019 8:10 AM
To: SUR
Subject: FW: S9M01X83/NPS - YN5078Z (FIRE CASE) - TENDER AWARD EMAIL(REPAIR)

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Wednesday, 11 September 2019 5:54 PM
To: admin@vinsautogroup.com.sg
Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: S9M01X83/NPS - YN5078Z (FIRE CASE) - TENDER AWARD EMAIL(REPAIR)

Hi Vins,

We refer to the above vehicle.

The repair of the above vehicle has been awarded to you in Merimen. Please proceed to tow out the vehicle from Automobile Integrated Management. The surveyor in charge is LKK Auto who is copied in this email.

Thank you.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800 8804888



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New Message

Type *

Message

Subject *

SURVEY VEHICLE YN 5078Z

Message *

Dear Stacey,
Please be informed that we have inspected the vehicle YN 5078Z on 19/8/2019 .We are pending estimate from repairer.Vehicle pending investigation.Best Regards,Veron Chen

Cancel

Send

 **Service Request Details**

Claim

S9M01X83

Reference

None 

Loss Date

August 8, 2019

Report Date

Aug 16, 2019 1:38:00 PM

Request Date

August 16, 2019

Due Date

August 23, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Fire

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

YN5078Z

PRODUCT

CANTER FEB21ER4SDEB

Service Address

...

Primary Contact/Insured

PN-I SERVICES PTE LTD

21 BUKIT BATOK CRESCENT, #24-73 WCEGA TOWER, 658065, Singapore

65674755

HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

FIRE - OD CLAIM

6

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

8/16/19 2:41 PM

FROM

NG Stacey

SUBJECT

OD FIRE INVESTIGATION/SURVEY

BODY

Hi LKK, Insured vehicle caught fire while parked....



DHAKAL Raghav

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Friday, August 16, 2019 12:25 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] NOA- YN5078Z // Claim OD 08.08.2019
Attachments: Notice of acct YN5078Z.pdf

Categories: Raghav

Hi,

Please find attached to advise further.

Thank you.

Regards,
Jacyne

--
AIM
tel: 91198371

► Mitsubishi Canter Used Vehicle List (18 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Mitsubishi Fuso Canter FEB21 (Diesel)	\$43,800	\$10,020 /yr	02-Jan-2014	2,998 cc	-	QiFei Auto Pte Ltd	Available
Ideal For Logistic. Specialised Modified High Cargo Box. Comes With Newly Installed Tailgate By Reputable Brand. Very Demand In The Market Right Now. Save Time To Install Box And Tailgate. This Unit H...							
Office No. - 69083777 Quek - 87870925 Zheng - 98890309							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$39,800	\$8,910 /yr	06-Feb-2014	2,998 cc	-	Skylink Auto Pte Ltd	Available
Very Well Maintained With Servicing And Wear And Tear Change. New Paint Work With Strong Healthy Engine. Perfect For Carrying Goods Under Wet Or Dry Weather. Comes With Full Canopy. Class 3, No VPC Nee...							
Office No. - 62665858 Jack - 96686090 Martin - 84990818 Jerry - 92989163 Victor - 98198540							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$34,800	\$7,570 /yr	25-Mar-2014	2,998 cc	-	ABWIN (1994) Pte Ltd	Available
With One Previous Owner, This 2014 Mitsubishi Canter FEB21 Is The Best In The Market. Low Mileage. New Cushion. Auto Transmission To Drive At Ease. 100% Loan Available With High Trade In. Call Our Fri...							
Office No. - - JK Ang - 98379594 Oliver - 97774174							
Mitsubishi Fuso Canter FEA01 (Diesel)	\$38,500	\$8,340 /yr	31-Mar-2014	2,998 cc	109,817 km	Think One Automobile & Trading	Available
-							
Office No. - 65553300 Kho - 92313300 Wong - 96884305 Sheila - 93911969							
Mitsubishi Fuso Canter FEB71 (Diesel)	\$43,800	\$9,490 /yr	31-Mar-2014	2,998 cc	20,000 km	Bell Auto Pte Ltd	Available
Class 3 Driving License, 14 Feet GVW 6,700KG Solid Wooden Body, Low Mileage, Powerful And Reliable Engine, High Loan Available, Call For Viewing!							
Office No. - 67457076 Yang - 82336292 Eric Lim - 91084406							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$34,800	\$7,480 /yr	14-Apr-2014	2,998 cc	-	ABWIN (1994) Pte Ltd	Available
100% Loan Available. Low Interest Rate. Easy Approval. No VPC Needed. Class 3 To Drive. 1 Owner Only, High Box With 2 Side Sliding Door. New Paint. Servicing Done. Call Now For More Info And Test Driv...							
Office No. - - Tiong - 96819799							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$36,800	\$7,670 /yr	05-Jun-2014	2,998 cc	-	Car (5) Pte Ltd	Available
Monthly At \$620 Only! 1 Owner Mitsubishi 14Ft. Truck With High Cargo Box. Payload Of 2500kg, Class 3 License To Drive And No VPC Needed. We Will Be Providing Fresh Paintwork Without Top-Up. Smooth Run...							
Office No. - 63863322 Siong - 98415759 Roy Tan - 97424455							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$42,500	\$8,770 /yr	23-Jun-2014	2,998 cc	-	Hon Brothers Motor	Available
In House Finance Available.							
Office No. - 67788862 Chong - 88003223 Ivan Ho - 97200193 Sam Tan - 97421147 Hong - 90460337							
Mitsubishi Fuso Canter FEB71 (Diesel)	\$42,800	\$8,830 /yr	24-Jun-2014	2,998 cc	-	SG Motor Link Pte Ltd	Available
One Owner Only, Low Mileage, Class 3 Can Drive, Vehicle In Very Good Condition. Able To Carry Until 4.2 Ton. Call Us Now. ♦							
Office No. - 62508527 Ben Pang - 91122958 Jess - 91147113 Nikki - 83146959							

Mitsubishi Fuso Canter FEB71 (Diesel)	\$44,800	\$9,160 /yr	09-Jul-2014	2,998 cc	-	Bell Auto Pte Ltd	Available
15FT Lorry High Deck With Wooden Body Comes With Aluminium Checker Plate On Platform, GVW 6700KG, Class 3 Driving License, High Loan Available, Call Now For Inquiry!							
Office No. - 67457076 Yong - 82336292 Eric Lim - 91084406							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$36,800	\$7,500 /yr	15-Jul-2014	2,998 cc	67,759 km	Everest Auto	Available
One And Only Automatic Transmission In The Market. Cheapest In The Market. Flexible High Loan And Bank Loan Available! High Trade In Value Available! Call Us Now For A Test Drive.							
Office No. -- Leo - 98450937 Owen Tan - 81134548							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$38,800	\$7,880 /yr	22-Jul-2014	2,998 cc	-	Think One Automobile & Trading	Available
-							
Office No. - 64673300 Kelvin - 96720298 Sophia - 90707950 Yow Tat - 91561581							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$36,800	\$7,470 /yr	22-Jul-2014	2,998 cc	-	COE Auto Trading	Available
Manual Unit. 1 Owner. Solid Canopy With Rear Open Door & Sliding Canvas Worth \$4000. Perfect For Carrying Goods Under Wet Or Dry Weather. Well-Maintained By Previous Owner. Original Interior. COE \$43k...							
Office No. - 64589833 / 64571902 Mr Liauw - 96718933 Kenneth - 98229833							
Mitsubishi Fuso Canter FECX1 (Diesel)	\$48,800	\$9,790 /yr	12-Aug-2014	2,998 cc	-	Car (S) Pte Ltd	Available
20ft Truck With Sliding Canopy! Tonnage 4810KG! Can Ferry 38 Pax Behind! A Total Of 1 Driver 2 Passengers In Front And 38 Behind! High Loan/Full Cash Are Welcome, No Gimmicks Allowed! Extremely Good C...							
Office No. - 63863322 Ray - 81281193 William Low - 91776311							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$39,800	\$7,810 /yr	22-Sep-2014	2,998 cc	-	Car (S) Pte Ltd	Available
This Will Be A Good Buy, Good Deal! Vehicle In Extremely Tip Top Condition. Only 1 Owner Previously, Contact Us To Understand Why We Say So. Only Require Class 3 License To Drive, VPC ARE NOT REQUIRE!...							
Office No. - 63863322 Seng - 87222869 Dex - 98688825 Roger - 97764550 Siong - 98415759							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$39,800	\$7,790 /yr	26-Sep-2014	2,998 cc	-	ABWIN (1994) Pte Ltd	Available
With Box. Tow Sliding Door. Very Good Condition. New Paint. Servicing Done. Price Negotiable. Call Now For More Info And Test Drive.							
Office No. - 68416666 Tony - 90065775 Kee Chang - 92220358 Ah Hwee - 86663444 Zac - 93855930							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$39,900	\$7,800 /yr	29-Sep-2014	2,998 cc	-	SB Motoring Pte Ltd	Available
-							
Office No. - 67476028 Andy Ng - 91739289 Margaret Yeo - 96560793							
Mitsubishi Fuso Canter FEB21 (Diesel)	\$38,900	\$7,400 /yr	20-Nov-2014	2,998 cc	144,432 km		Available
-							
Office No. - - Don - 98521455							

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/08/2019 16:57
Date Of Accident	08/08/2019 23:00
Exact Location Of Accident	OPEN SPACE BETWEEN BLK 372 & BLK 374 BUKIT GOMBAK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN5078Z
Insured/Policyholder	
Name Of Registered Owner	PN-I SERVICES PTE LTD
Co Reg No	201326828W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-97683777

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FUSO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P1920074
Cover Note Number	

Driver

Name of Driver	CHEW BENG ANN
NRIC No	S1631705E
Date Of Birth	30/07/1964
Occupation	OUTDOOR
Date Of Driving Pass	02/11/1984
Driving Experience	34 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90686909
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 175 BUKIT BATOK WEST AVE 8 #04-287
Postcode	650175
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	EUNOS NPP
Police Station Address	ROAD: 629 BEDOK RESERVOIR ROAD #01-1620 , POSTCODE: 470629 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT: G/20190814/2142

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time: 14/2/19

Driver's Signature
(If driver is not the policyholder)
Date & Time: 14/2/19

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I parked my vehicle on open space between
Bukit Gombak B1k 373 and B1k 374 on the
8th Aug 2019 from 1045pm. Suddenly at 11:00 pm
my vehicle number YN5078Z start to catch
fire.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time: 14/8/19




Driver's Signature
(If driver is not the policyholder)
Date & Time: 14/8/19



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



G/20190814/2142

1 of 2

POLICE REPORT (NP299)

Report No. G/20190814/2142

Police Station Of Origin
Eunos NPP
629 Bedok Reservoir Road #01-1620
SINGAPORE 470629
Tel No: 1800-4439999

Date/Time Report Made 14/08/2019 17:12	Vide Report No. J/20190808/0184	Station Diary No. 8		
Name Of Informant CHEW BENG ANN	Address APT BLK 175 BUKIT BATOK WEST AVENUE 8 #04-287 SINGAPORE 650175			
ID Type / ID No. NRIC NO / S1631705E	Contact No. Home/Office	Mobile 90686909		
Nationality SINGAPORE CITIZEN	Email Address			
Occupation DRIVER FOR PNI SERVICES PTE LTD	Sex Male	Age 55	Date of Birth 30/07/1964	Race Chinese
Institution/School Name	Language English			
Date/Time Of Incident 08/08/2019 22:00	Location Of Incident 372 BUKIT BATOK STREET 31 HDB-BUKIT BATOK SINGAPORE 650372 Open space between block 372 and 374 Bukit batok street 31			

Brief details.

On 8th of August 2019 at about 2245hrs, I had parked my company lorry bearing registration plate number YN5078Z at an open space between Block 372 and Block 374 Bukit Batok Street 31. I was there to help out in a 7th month event. Subsequently, after I parked my lorry and helped out with the event, around 15 minutes later, I was alerted by member of public that the back of my lorry is on fire. Police and

Signature Of Officer Recording The Report: G / Sgt 2 AHMAD BIN HASHIM	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 14/08/2019 17:12
Officer In-Charge Of Case: J DIV IO NOOR IZWAN Contact No.: 67910000	Classification Of Case:

Authentication Stamp



**SINGAPORE
POLICE FORCE**



G/20190814/2142

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20190814/2142

SCDF came to scene to put out the fire. The back of my lorry was badly damaged due to the fire. There are no injuries. I am lodging this report for my own insurance purpose. That's all.

Signature Of Officer Recording The Report: G / Sgt 2 AHMAD BIN HASHIM 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 14/08/2019 17:12
Officer In-Charge Of Case: J DIV IO NOOR IZWAN Contact No.: 67910000	Classification Of Case:

Authentication Stamp



AXA INSURANCE PTE LTD
 9 Brenton Way, #24-01
 AXA Tower, Singapore 068511
 Customer Centre #05-21
 Tel: 500 8504885 Fax:
 Website: www.axa.com.sg
 GST Registration Number: 100003812M
 customer.care@axa.com.sg



CERTIFICATE OF INSURANCE

*Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 183) *Motor Vehicles (Third-Party Risks and Compensation) Rules, 1950 *Road Transport Act, 1987 (Malaysia) *Motor Vehicles (Third-Party Risks) Rules, 1953 (Malaysia)

CERTIFICATE NO. : VCA/P1920074 Account No. : 04437
 Coverage : Comprehensive
 Sum Insured : Market Value At The Time Of Loss
 Name of Policy Holder : PH-I SERVICES PTE LTD
 Vehicle Registration No. : YN5078Z
 Period of Insurance : From 17/04/2019 To 16/04/2020 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

Any person who is driving on the Policyholder's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

- (a) Use in connection with the Policyholder's business
 (b) Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business
 (c) Use for social, domestic and pleasure purposes
 This Policy does not cover
 (a) Use for hire or reward or for racing, pace-making, reliability trial or speed-testing
 (b) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

(05)

EXCESS :

Sect I - Any Authorized Driver : SGD 800.00
 Windscreen Excess : SGD 160.00

(Please refer to your policy for Additional Excess)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 183) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 183) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD


 Authorized Signatory

Issued by - SGOMDHA on 16/04/2019

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 183).

The Premium Warranty Clause requires the premium to be paid in full within a specific period falling which there would be no liability under the policy, unless certificate, covernote and endorsement etc.

ALLINK INSURANCE AGENCY
 Blk 153 Bukit Batok Street 11
 #02-290 Singapore 650153
 Tel: 8567 4722
 Fax: 8567 4480

ESTIMATE

Our Ref: AC2019025/OD/YN5078Z-08.08.2019

Vehicle number: YN5078Z

Vehicle Made & Model: MINIBUS

<u>Items</u>	<u>Qty</u>	<u>List Items</u>	<u>Amount \$</u>
1	2	Rear taillamps - L/R @ 291.33	582.66
2	1	Rear spare wheel carrier	341.66
3	2	Rear shock absorbers - L/R @ 221.50	443.00
4	2	Rear wheel guards - L/R @ 381.50	763.00
5	1 set	Rear wire harness	1,455.91
6	4	Rear brake hoses @ 89.50	358.00
7	1 set	Rear handbrake cable	261.45
8	1	Rear gear box mounting	181.95
9	1	Rear diesel tank	1,210.50
10	1	Rear diesel tank float	214.95
11	1	Rear diesel tank hose	142.65
12	1	Rear diesel tank filter	182.60
13	1	Rear diesel pump assy	1,150.50
14	1	Rear clutch pump	255.30
15	1	Rear windscreen glass	260.93
16	1	Rear windscreen rubber	180.91
17	2	Rear cabin mountings - L/R @ 271.50	543.00
18	2	Rear cabin safety locks - L/R @ 245.50	491.00
19	1	Rear cabin lock carrier	180.95
20	1	Air cleaner box assy	661.59
21	1	Air cleaner box hose	280.43
22	1	Air cleaner resonator	215.30
23	1	Air cleaner intake duct	441.50
24	1	Alternator assy	1,381.11
25	1	Alternator belt	142.60
26	1	Air con compressor	1,055.90
27	1	Air con discharge pipe	441.60
28	1	Air con suction pipe	421.50
29	1	Radiator assy	1,899.63
30	1	Radiator top hose	89.62
31	1	Radiator bottom hose	91.50
32	1	Radiator fan cowling	231.45
33	1	Radiator fan blade	191.65
34	1	Radiator fan clutch	580.95
35	1	Radiator sub tank	160.95
36	1	Starter assy	1,095.50
37	2	Engine mountings - L/R @ 189.65	379.30

38	1 set	Engine wire harness assy	2,251.43
39	1	E.C.U control unit	3,551.92
40	1	S.R.5 control unit	1,081.43
41	2	Battery cables @ 291.50	583.00
42	2	Front door glass outer mouldings - L/R @ 142.63	285.26
43	2	Front door glass run channels - L/R @ 180.92	361.84
44	2	Front door outer handles - L/R @ 126.20	252.40
45	2	Front door glass - L/R @ 280.91	561.82
46	2	Front door w/strips - L/R @ 141.20	282.40
47	2	Front door outer garnishes - L/R @ 263.21	526.42
48	2	Front wheel guards - L/R @ 286.92	572.84
Sub-total			29,273.76
Less 25%			7,318.44
Total List			21,955.32

Special Nett Items

49	1 set	Rear canopy box assy	12,000.00
50	2	Rear chassis wooden planks - L/R @ 480	960.00
51	1	Rear no. plate	40.00
52	1	Rear licence lamp	80.00
53	1 set	Rear reverse sensor	250.00
54	4	Rear tyres - L/R @ 280	1,120.00
55	2	Rear spare tyres @ 280	560.00
56	2	Rear spare wheels @ 180	360.00
57	1 set	Hydraulic & electrical liftgate assy set	18,500.00
58	2	Front tyres - L/R @ 280	560.00
59	1	Front speed gear box assy - USED	2,500.00
60	2	Battery @ 350	700.00
Total Special Nett			37,630.00

Vehicle number: YN5078Z

Vehicle Made & Model: mitsubishi FUSO

Labour charges

61	To check F/R electrical wiring / replacing wire harness	400.00
62	Towing charges	300.00
63	To remove, reinstall & realign rear canopy	800.00
64	To remove, reinstall & realign liftgate	650.00
65	To diagnos, erase fault memory after repair	450.00
66	To respray undercoating	150.00
67	To remove, refix A/C condenser & refill A/C gas	180.00
68	To remove, refix engine parts	450.00
69	To remove, refix diesel tank	120.00
70	To respray painting and etc	1,200.00
71	Panel beating, cut, weld remove & replacing above parts	1,200.00
	Total Labour	5,900.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL \$

65,485.32

***Hidden, inaccessible damage parts shall be submitted through supplementary**

ESTIMATE

Our Ref: AC2019025/OD/YNS078Z-08.08.2019

Vehicle number: YNS078Z

Vehicle Made & Model: MITSUBISHI FUSO

Items	Qty	List Items	Amount \$
1	2	Rear taillamps - L/R @ 291.33	582.66
2	1	Rear spare wheel carrier	341.66
3	2	Rear shock absorbers - L/R @ 221.50	443.00
4	2	Rear wheel guards - L/R @ 381.50	763.00
5	1 set	Rear wire harness	1,455.91
6	4	Rear brake hoses @ 89.50	358.00
7	1 set	Rear handbrake cable	261.45
8	1	Rear gear box mounting	181.95
9	1	Rear diesel tank	1,210.50
10	1	Rear diesel tank float	214.95
11	1	Rear diesel tank hose	142.65
12	1	Rear diesel tank filter	182.60
13	1	Rear diesel pump assy	1,150.50
14	1	Rear clutch pump	255.30
15	1	Rear windscreen glass	260.93
16	1	Rear windscreen rubber	180.91
17	2	Rear cabin mountings - L/R @ 271.50	543.00
18	2	Rear cabin safety locks - L/R @ 245.50	491.00
19	1	Rear cabin lock carrier	180.95
20	1	Air cleaner box assy	661.59
21	1	Air cleaner box hose	280.43
22	1	Air cleaner resonator	215.30
23	1	Air cleaner intake duct	441.50
24	1	Alternator assy	1,381.11
25	1	Alternator belt	142.60
26	1	Air con compressor	1,055.90
27	1	Air con discharge pipe	441.60
28	1	Air con suction pipe	421.50
29	1	Radiator assy	1,899.63
30	1	Radiator top hose	89.62
31	1	Radiator bottom hose	91.50
32	1	Radiator fan cowling	231.45
33	1	Radiator fan blade	191.65
34	1	Radiator fan clutch	580.95
35	1	Radiator sub tank	160.95
36	1	Starter assy	1,095.50
37	2	Engine mountings - L/R @ 189.65	379.30

38	1 set	Engine wire harness assy	X		2,251.43
39	1	E.C.U control unit	X		3,551.92
40	1	S.R.S control unit	X		1,081.43
41	2	Battery cables @ 291.50	X		583.00
42	2	Front door glass outer mouldings - L/R @ 142.63	X	} NN	285.26
43	2	Front door glass run channels - L/R @ 180.92	X		361.84
44	2	Front door outer handles - L/R @ 126.20	X		252.40
45	2	Front door glass - L/R @ 280.91	X		561.82
46	2	Front door w/strips - L/R @ 141.20	X		282.40
47	2	Front door outer garnishes - L/R @ 263.21	X		526.42
48	2	Front wheel guards - L/R @ 286.92	X		572.84
Sub-total					<u>29,273.76</u>
Less 25%					<u>7,318.44</u>
Total List					<u>21,955.32</u>

3492.03

2619.02

Special Nett Items					
49	1 set	Rear canopy box assy	w/wooden Burnt		12,000.00
50	2	Rear chassis wooden planks - L/R @ 480	Burnt.		960.00
51	1	Rear no. plate	X NN		40.00
52	1	Rear licence lamp	? NN		80.00
53	1 set	Rear reverse sensor	LHX NN		250.00
54	4	Rear tyres - L/R @ 280	RH - Burnt. X2		1,120.00
55	2	Rear spare tyres @ 280	IPC - Burnt		560.00
56	2	Rear spare wheels @ 180	X NN - Burnt		360.00
57	1 set	Hydraulic & electrical liftgate assy set	Burnt.	14800	18,500.00
58	2	Front tyres - L/R @ 280	X		560.00
59	1	Front speed gear box assy - USED	X NN		2,500.00
60	2	Battery @ 350	X		700.00
Total Special Nett					<u>37,630.00</u>

28060

Vehicle number: YN5078Z

Vehicle Made & Model: mitsubishi fuso

Labour charges

61	To check F/R electrical wiring / replacing wire harness	400.00	1000 200
62	Towing charges (Don't indicate condition)	300.00	?
63	To remove, reinstall & realign rear canopy	800.00	200
64	To remove, reinstall & realign liftgate	650.00	100 200
65	To diagnos, erase fault memory after repair	450.00	X NN
66	To respray undercoating	150.00	X
67	To remove, refix A/C condenser & refill A/C gas	180.00	X NN
68	To remove, refix engine parts	450.00	X NN
69	To remove, refix diesel tank	120.00	X NN
70	To respray painting and etc	1,200.00	?
71	Panel beating, cut, weld remove & replacing above parts	1,200.00	600
Total Labour		5,900.00	600 800

2060

ESTIMATE PARTS AND LABOUR GRAND TOTAL \$

65,485.32

*Hidden, inaccessible damage parts shall be submitted through supplementary

Handwritten: 26/9/19 10 Days.

Handwritten: lumpsum repair.

Handwritten: After repair photos.

Handwritten: Guo Qiang - 82880282

Handwritten: 32679.02

Handwritten: 20%: 26K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SINGAPORE CIVIL DEFENCE FORCE

FIRE REPORT

1. GENERAL INFORMATION			
INCIDENT NO. : /20190808/0929	LOCATION OF FIRE:		
FIRE REPORTED ON : 08 August 2019	Open space near Block 374		
TIME OF CALL : 23:19:24 hrs	Bukit Batok Street 31		
STATION COVERAGE : Bukit Batok Fire Station	Singapore 650374		
2. INCIDENT INFORMATION			
FIRE INVOLVED: A ceiling light at the cargo compartment of a Mitsubishi Fuso Canter lorry (YN5078Z).			
METHOD OF EXTINGUISHMENT: By SCDF crew using a hose reel jet and a 38mm hose line jet from fire appliance.			
PROBABLE CAUSE OF FIRE: Accidental (Electrical origin at the ceiling light)			
DAMAGE SUSTAINED: As a result of the fire, the ceiling light was damaged. The contents of the cargo compartment comprising a personal mobility device (PMD), two hand push trolleys, several printer toner cartridges and other items were also damaged. The ceiling, a sliding door, walls and liftgate, as well as other parts of the lorry, sustained heat and smoke damage. The tentage adjacent to the lorry sustained heat damage.			
3. FATALITY/INJURY INFORMATION			
NAME	PIN/FIN	ADDRESS	DEAD/INJURIES SUSTAINED
NIL	NIL	NIL	NIL
REPORT CERTIFIED TRUE AND CORRECT BY:			
CINDY HAN for COMMISSIONER SINGAPORE CIVIL DEFENCE FORCE			

This is a computer generated Fire Report. No signature is required.

Veron Chen (LKKAuto)

From: SCDF Payment Acknowledgement <donotreply@scdf.gov.sg>
Sent: Tuesday, 20 August 2019 4:27 PM
To: SUR
Subject: Order Confirmation

CyberSource®
the power of payment

Receipt

Date: 08-20-2019
Order Number:
FR2019082003631

Billing Information

LKK AUTO CONSULTANTS PTE LTD
Chen Veron
51 UBI AVE 1 #01-25 PAYA UBI INDUSTRIAL PARK
SINGAPORE
SG
408933

sur@lkkauto.com
62563561

Payment Details

Visa
xxxxxxxxxxxx9189

Order Total

Total amount SGD 170.00

Please keep a copy of this receipt for your records



Fire Report Application

Your request for the Fire Report has been confirmed and the amount of SGD170.00 will be deducted from your account. You will receive the report within 8 working days upon completion of investigations. Please quote the following transaction number when making enquiries.

Download Tax Invoice/Receipt

Transaction Number: FR2019082003631

Date/Time: 20/08/2019 16:23

INCIDENT DETAILS

Date and Time	08/08/2019 23:00
Location of Fire	OPEN SPACE BETWEEN BLK 372 & BLK 374 BUKIT GOMBAK
Fire Involved	YN5078Z

REQUESTOR DETAILS

Requestor Type	Insurance Companies		
Requestor ID Type	Singapore Pink	Requestor ID	S7028214C
Name of Applicant	Veron Chen		
Company Name	LKK AUTO CONSULTANTS PTE LTD		
Company UEN			
Company Reference Number	CS/ASM19014457/Gvd3		

CONTACT DETAILS

Mode of Collection	Email					
Main Contact No.	62563561	Office No.	62563561			
Handphone No.		Fax No.	62564315			
Email Address	sur@lkkauto.com					
Address	Block No.	51	Floor No.	01	Unit No.	25
	Street Name	Ubi Ave 1				
	Building Name	Paya Ubi Industrial Park	Postal Code	408933		

PAYMENT DETAILS

Payment Mode	Credit/Debit Card
EP Reference No.	5662896000206035503228
PSi Reference No.	c12bb261-23db-4dba-93aa-8a1fb25dd818
Total Fees	SGD170.00

Veron Chen (LKKAuto)

From: June YAP (SCDF) <June_YAP@scdf.gov.sg>
Sent: Wednesday, 28 August 2019 9:19 AM
To: SUR
Cc: Cindy HAN (SCDF)
Subject: New Fire Report Application - FR2019082003631
Attachments: PRR_20190808-0929.pdf

Dear Sir/Madam,

Our reference: [/20190808/0929](#)

1. Thank you for your request and payment of \$170.00 via credit/debit card. I enclose the fire report.
2. If you have any enquiries regarding the report, please liaise with CPT Cindy Han. Her email address is cindy_han@scdf.gov.sg and she can be contacted at telephone no. 6848 3341.
3. Thank you.

June Yap

Fire Investigator
Fire Investigation and Forensics Unit
Singapore Civil Defence Force
DID: (65) 6848 3341 | FAX: (65) 6848 3368



Singapore Civil Defence Force **W** SCDF.gov.sg **FB** fb.com/SCDFpage **IG** Instagram.com/mySCDF

WARNING: Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error.

Transaction Number: FR2019082003631

INCIDENT DETAILS			
Date and Time	08/08/2019 23:00		
Location of Fire	OPEN SPACE BETWEEN BLK 372 & BLK 374 BUKIT GOMBAK		
Fire Involved	YN5078Z		
REQUESTOR DETAILS			
Requestor Type	Insurance Companies		
Requestor ID Type	Singapore Pink	Requestor ID	S7028214C
Name of Applicant	Veron Chen		

INCIDENT DETAILS						
Company Name	LKK AUTO CONSULTANTS PTE LTD					
Company UEN						
Company Reference Number	CS/ASM19014457/Gvd3					
CONTACT DETAILS						
Mode of Collection	Email					
Main Contact No.	62563561	Office No.	62563561			
Handphone No.		Fax No.	62564315			
Email Address	sur@lkkauto.com					
Address	Block No.	51	Floor No.	01	Unit No.	25
	Street Name	Ubi Ave 1				
	Building Name	Paya Ubi Industrial Park	Postal Code	408933		
PAYMENT DETAILS						
Payment Mode	Credit/Debit Card					
EP Reference No.	5662896000206035503228					
PSi Reference No.	c12bb261-23db-4dba-93aa-8a1fb25dd818					
Total Fees	SGD170.00					

Veron Chen (LKKAUTO)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Monday, 3 February 2020 3:36 PM
To: Veron Chen (LKKAUTO); Guo Qiang (LKKAUTO)
Cc: SUR
Subject: Re: Estimate- YN5078Z // OD Claim 08.08.2019

Dear Guoqiang

We refer to parts offered \$3492.03, and noticed that there are some items which we have replaced but are not offered to us.

Please include items 7, 10, 11, 12, 13 & 38 of the estimate. X No photos.

In additions, there are supplementary items which we have replaced as follows:

1. Rear brake sensor LH \$500 X
 2. Rear brake sensor RH \$550 X
- } No photos.

As for labour charges, we are requesting for reasonable amount which are as follow:

- Item 61 - we counter offer at \$300 - 200
- Item 62 - we counter offer at \$300 - Invoice
- Item 64 - we counter offer at \$300 - 200
- Item 70 - we counter offer at \$800 - ✓

Please consider and advise.

Thank you.

Sheryl

On Fri, 24 Jan 2020, 09:10 Veron Chen (LKKAUTO), <veronchen@lkkauto.com> wrote:

Dear Jacyne,

Offer Lump Sum \$22,750 before excess \$800 @ 10 working days.

PARTS-\$3492.03 (less 25%)=\$2619.02

SN-\$24,260.00

LABOUR-\$1600

TOTAL-\$28,479.02 (less 20%)=\$22,783.22

Please check and confirm

Veron Chen (LKKAUTO)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Wednesday, 19 February 2020 5:15 PM
To: Veron Chen (LKKAUTO)
Cc: Guo Qiang (LKKAUTO); SUR
Subject: Re: Estimate- YN5078Z // OD Claim 08.08.2019
Attachments: YN5078Z REPAIR BILL.pdf; 19022020171228-0001.pdf; 19022020171214-0001.pdf; Letter of demand YN5078Z.pdf

Hi Veron,

Please proceed with attached relevant documents.

Thank you.

Regards,
Jacynne

Automobile Integrated Management Pte Ltd (aim)
Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972
W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933
Tel: 91198371

On Tue, Feb 18, 2020 at 11:39 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Jacynne,

Kindly forward us invoice and discharge voucher.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Tuesday, 18 February 2020 10:04 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: Estimate- YN5078Z // OD Claim 08.08.2019

Hi Veron,

We accepted the offer, please proceed. LOD send to you? Please advise.

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Tue, Feb 18, 2020 at 9:23 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sherly,

Re-offer Lump Sum \$26,000/- before excess \$800 @ 10 working days.

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 February 2020 12:54 PM
To: AIM PTE LTD <automim.claim@gmail.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Estimate- YN5078Z // OD Claim 08.08.2019

Dear Sheryl,

Our surveyor's has review the file.

We refer to parts offered \$3492.03, and noticed that there are some items which we have replaced but are not offered to us.

Please include items 7, 10, 11, 12, 13 & 38 of the estimate.

Items No damaged

In additions, there are supplementary items which we have replaced as follows:

1. Rear brake sensor LH \$500
2. Rear brake sensor RH \$550

Items No damaged

As for labour charges, we are requesting for reasonable amount which are as follow:

Item 61 - we counter offer at \$300-Revised to \$200

Item 62 - we counter offer at \$300-Please provide invoice

Item 64 - we counter offer at \$300-Revised to \$200

Item 70 - we counter offer at \$800-Revised to Item 71 \$800

Please check.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Monday, 3 February 2020 3:36 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: Estimate- YN5078Z // OD Claim 08.08.2019

Dear Guoqiang

We refer to parts offered \$3492.03, and noticed that there are some items which we have replaced but are not offered to us.

Please include items 7, 10, 11, 12, 13 & 38 of the estimate.

In additions, there are supplementary items which we have replaced as follows:

1. Rear brake sensor LH \$500
2. Rear brake sensor RH \$550

As for labour charges, we are requesting for reasonable amount which are as follow:

Item 61 - we counter offer at \$300

Item 62 - we counter offer at \$300

Item 64 - we counter offer at \$300

Item 70 - we counter offer at \$800

Please consider and advise.

Thank you.

Sheryl

On Fri, 24 Jan 2020, 09:10 Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Jacyne,

Offer Lump Sum \$22,750 before excess \$800 @ 10 working days.

PARTS-\$3492.03 (less 25%)=\$2619.02

SN-\$24,260.00

LABOUR-\$1600

TOTAL-\$28,479.02 (less 20%)=\$22,783.22

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Tuesday, 14 January 2020 4:17 PM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: Estimate- YN5078Z // OD Claim 08.08.2019

Hi Guo Qiang,

Any update for this claim? Please get back to us as soon as possible.

Thank you

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371



On Wed, Dec 11, 2019 at 3:18 PM AIM PTE LTD <automim.claim@gmail.com> wrote:

Hi Guo Qiang,

Please list the breakdown of the calculations as per conversation with Kelvin earlier.

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

tel: 91198371

On Wed, Dec 11, 2019 at 9:59 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Jacyne,

Offer Lump Sum \$18,750 before excess \$800 @ 10 working days.

PARTS-\$3492.03 (less 25%)=\$2619.02

SN-\$19,260

LABOUR-\$1600

TOTAL-\$23,479.02 (less 20%)=\$18,783.22

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Thursday, 14 November 2019 4:11 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: Re: Estimate- YN5078Z // OD Claim 08.08.2019

Hi Veron,

Any update for the finalize amount for this case?

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

tel: 91198371

On Tue, Nov 12, 2019 at 12:33 PM AIM PTE LTD <automim.claim@gmail.com> wrote:

Hi Veron,

Please advise the finalize amount for this case.

Thank you.

Regards,

Jacyne

Automobile Integrated Management Pte Ltd (aim)

tel: 91198371

On Mon, Sep 23, 2019 at 11:38 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Jacyne,

Attach surveyor's marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Monday, 23 September 2019 9:50 AM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: Fwd: Estimate- YN5078Z // OD Claim 08.08.2019

Hi Guo Qiang,

Please find attached estimate of YN5078Z.

Thank you.

Regards,

Jacyne



Automobile Integrated Management Pte Ltd

tel: 91198371



Automobile Integrated Management Pte Ltd

GST Registration No. : 201605297G
Company Registration No. 201605297G

Tax Invoice

INVOICE TO
AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
068811

INVOICE NO. AC2019025/OD
DATE 19/02/2020
DUE DATE 19/02/2020
TERMS Due on receipt

VEHICLE NO.
YN5078Z

DESCRIPTION	QTY	RATE	AMOUNT
LUMP SUM REPAIR COST			26,000.00
LESS OWN DAMAGE EXCESS			-800.00
SUBTOTAL			25,200.00
GST TOTAL			1,764.00
TOTAL			26,964.00
BALANCE DUE			S\$26,964.00

GST SUMMARY

RATE	GST	NET
GST @ 7%	1,764.00	25,200.00

Payment mode:

- * Bank transfer to OCBC current 712821057001
- * Paynow, UEN. 201605297G
- * Cheque to be issued to Automobile Integrated Management Pte Ltd

Workshop Address: 23 Kaki Bukit Ave 4 #04-01 (South Wing) Singapore 415933
Mailing Address: 28 Sin Ming Lane #07-147 Midview City Singapore 573972
Email: automim.acct@gmail.com
Tel: 91198371 / 91198372



Automobile Integrated Management Pte Ltd
Co. & G.S.T. Reg no. 201605297G
Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972
Workshop: 23 Kaki Bukit Ave 5 #04-01 (South Wing) Singapore 415993
Email: automim.claim@gmail.com Tel: 9119 8371

SATISFACTION NOTE

I/We PN-I Services Pte Ltd hereby declare and confirm that I/we have received from the aforesaid Workshop my/our vehicle YN50782 which has been repaired to my/our satisfaction and is now in good running order.

Date 19/02/2020

Signature / Company stamp



Automobile Integrated Management Pte Ltd
Co. & G.S.T. Reg no. 201605297G
Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972
Workshop: 23 Kaki Bukit Ave 5 #04-01 (South Wing) Singapore 415933
Email: automim.claim@gmail.com Tel: 9119 8371

By Email

Our ref: AC2019025/OD/YN5078Z-08.08.2019

19 February 2020

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811
Attention: Claim Officer in charge

Dear Sir / Madam,

**CLAIMANT – PN-I SERVICES PTE LTD
ACCIDENT INVOLVING YN5078Z ALONG OPEN SPACE BETWEEN BLK 372 & 374 BUKIT
GOMBAK ON 8 AUGUST 2019**

We are appointed by PN-I Services Pte Ltd to repair their vehicle YN5078Z. The claimant has requested and authorized us to assist them in presenting their claims in connection with the above-said accident. We are submitting these claim for your consideration:

1. Cost of Repair	S\$ 26964.00
2. Loss of use (10 days x \$150 per day)	S\$ 1500.00
Total Claims:	<u>S\$ 28464.00</u>

We enclosed herewith the following document:

- (a) Original Final Repair Bill
- (b) Letter of Authorization

We look forward to the settlement of the said claim. Please note that it is a condition of any settlement reached that it shall be without prejudice to and shall not affect any other claims arising from this accident.

Thank you.

Yours faithfully,
Automobile Integrated Management Pte Ltd

