

Veron Chen (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 4 September 2019 10:14 AM
To: SUR; assignments
Subject: FW: [EXTERNAL] YN5078Z DOA: 08.08.2019

CS/ASM19014457/Gvd3

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Wednesday, 4 September, 2019 10:12 AM
To: CST <cst@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [EXTERNAL] YN5078Z DOA: 08.08.2019

Hi Jerry,

Any update for this claim? As customer make noise ady. Please advise asap.

Thank you.

On Mon, Sep 2, 2019 at 9:10 PM CST <cst@axa.com.sg> wrote:

Dear Jacyne

Thank you for your email and apologize for the late reply.

We have forward your request to our claim officer and they will response to you soon.

Please contact us again if you need any further assistance.

Jerry He Zheng Xian
Specialist, Customer care
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Tel : 1800 880 4888
Fax : (+65) 6880 5501
www.axa.com.sg

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----- Original Message -----

From: automim.claim@gmail.com
Sent: 26/08/2019
To: cst@axa.com.sg
Subject:[EXTERNAL] YN5078Z DOA: 08.08.2019

Hi Krystal,

As per our conversation, please advise what is the lowest bid price of repair for this vehicle. We can repair if able to match it.

Thank you.

Regards,
Jacyne

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AIM

tel: 91198371

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tel: 91198371