

Veron Chen (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 9 September 2019 2:23 PM
To: Admin-D (LKKAuto)
Subject: FW: [EXTERNAL] Re: YN5078Z DOA: 08.08.2019

CS/ASM19014457/Gvd3

-----Original Message-----

From: CST <cst@axa.com.sg>
Sent: Saturday, 7 September, 2019 4:08 PM
To: automim.claim@gmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] Re: YN5078Z DOA: 08.08.2019

Dear Jacyne

Thank you for your reply.

Our claim officer and surveyor is still in the mist of checking.

In view vehicle damages is bad and causing by fire, they will required more time to justify the damages and confirming the value of the vehicle.

We will forward to our claim officer and have the case escalated.

Hope these information helps and please contact us again if you need any further assistance.

Jerry He Zheng Xian
Specialist, Customer care
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Tel : 1800 880 4888 Fax : (+65) 6880 5501 www.axa.com.sg

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----- Original Message -----

From: automim.claim@gmail.com
Sent: 04/09/2019
To: cst@axa.com.sg
Subject:[EXTERNAL] Re: YN5078Z DOA: 08.08.2019

Hi Jerry,

Any update for this claim? As customer make noise ady. Please advise asap.

Thank you.

On Mon, Sep 2, 2019 at 9:10 PM CST <cst@axa.com.sg> wrote:

> Dear Jacyne

>

> Thank you for your email and apologize for the late reply.

>

> We have forward your request to our claim officer and they will

> response

> to you soon.

>

> Please contact us again if you need any further assistance.

>

> Jerry He Zheng Xian

> Specialist, Customer care

> AXA Insurance Pte Ltd

> 8 Shenton Way, #24-01 AXA Tower, Singapore 068811

> Tel : 1800 880 4888

> Fax : (+65) 6880 5501

> https://urldefense.proofpoint.com/v2/url?u=http-3A__www.axa.com.sg&d=D

> [w1BaQ&c=Z96x8jGkxccf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=yb8y5gaF24K6](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.axa.com.sg&d=D&w1BaQ&c=Z96x8jGkxccf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=yb8y5gaF24K6)

> [doMuyAfvtcKN0dcfkf7mHgktjomW3XA&s=IE_RM27jCwc-8alqe7eX3zqUpo6D-co681by](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.axa.com.sg&d=D&doMuyAfvtcKN0dcfkf7mHgktjomW3XA&s=IE_RM27jCwc-8alqe7eX3zqUpo6D-co681by)

> [ndRu_v0&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.axa.com.sg&d=D&ndRu_v0&e=)

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> ----- Original Message -----

> From: automim.claim@gmail.com

> Sent: 26/08/2019

> To: cst@axa.com.sg

> Subject:[EXTERNAL] YN5078Z DOA: 08.08.2019

>

> Hi Krystal,

>

> As per our conversation, please advise what is the lowest bid price of
> repair for this vehicle. We can repair if able to match it.

>

> Thank you.

>

> Regards,

> Jacyne

>

> --

> *AIM*

> tel: 91198371

>

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> Jerry He Zheng Xian

> Specialist, Customer care

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> wIBaQ&c=Z96x8jGkxpcf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=yb8y5gaF24K6
> doMuyAfvtcKN0dcfkf7mHgktjomW3XA&s=IE_RM27jCwc-8alqe7eX3zqUpo6D-co681by
> ndRu_v0&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.axa.com.sg&d=DwIBaQ&c=Z96x8jGkxpcf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=yb8y5gaF24K6doMuyAfvtcKN0dcfkf7mHgktjomW3XA&s=IE_RM27jCwc-8alqe7eX3zqUpo6D-co681byndRu_v0&e=)

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AIM

tel: 91198371

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