

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/09/2019 16:40
Date Of Accident	24/07/2019 11:50
Exact Location Of Accident	ALONG AMK AVE 8
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKQ4808R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEO KANG YEOW CLIFF
NRIC No	S8315717H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91860662
Alternative Phone No	OTHERS-91860662

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180-1.6 AVANTGARDE (R17 LED) (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA162753
Cover Note Number	01/12/2018 - 30/11/2019

### Driver

Name of Driver	CHEN XIULING
NRIC No	S8217005G
Date Of Birth	14/06/1982
Occupation	INDOOR
Date Of Driving Pass	08/02/2005
Driving Experience	14 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91860662
Fax Number	
Contact Number	OTHERS-91860662
EEmail Address	BUBBLEQBUBBS@GMAIL.COM

Address	167 POH HUAT ROAD WEST #02-19
Postcode	546695
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ANGELINE TONGDY GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO POLICE DIVISIONAL HQ (F DIVISION)
Police Station Address	<b>ROAD:</b> 51 ANG MO KIO AVENUE 9 , <b>POSTCODE:</b> 569929 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-2180000 - <b>FAX NO:</b> 64814246
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER TO THE POLICE REPORT & SKETCH PLAN BY DRIVER

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH TRAFFIC POLICE
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBK8381R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	

Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name	UNKNOWN
Approximate Age	
Injuries Sustain	ABRASION
Injured person in which vehicle?	FBK8381R
Were seat belts worn?	NO
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

Sketch Plan Pg. 1

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:







**SINGAPORE  
POLICE FORCE**



F/20190725/7024

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**POLICE REPORT (NP299)**

**CONTINUATION OF REPORT**

Report No. F/20190725/7024

Motorcar signaled to change lane from 1st to 2nd. Driver checked blind spot, motorbike was in front of motorcar which had past motorcar. Driver proceed to perform lane change. Motorbike was believed to have slowed down significantly such that the left front corner of the motorcar grazed the right back corner of the motorbike. Motorbike lost its balance, toppled, and rider fell down.

There was a BMW motorcar that stopped just behind the motorbike, however, the car does not have a car cam and the driver said he didnt see anything and not sure what has just happened other than noticing the fallen bike and proceed to stop. BMW driver waited for the Traffic police officer to arrive hoping to help, but TP officer had asked him to move off.

Motorcar immediately proceed to shift to the corner of bus stop and stopped. Rider was under the shade at the bus stop when driver rushed to him. Ambulance was called upon immediately so the rider can be checked on. Driver went to check on the rider and ensure he is conscious and well. Rider called his boss and also the police via 999. Rider did not communicate much with driver, although driver asked rider to sit down and rest and offered water. Rider did not reply in proper sentences.

Ambulance arrived promptly and quickly treated the rider. Ambulance was waiting for traffic police to arrive before leaving to hospital. Within another 10 mins, traffic police arrived and started interviewing the rider, and maybe gave the signal to allow the ambulance to proceed to the hospital.

Traffic police told driver to wait while they do their paper work. During this time, Macdonald's supervisor arrived and spoke to Traffic Police in detail before he collected the Macdelivery backpack and left. Another

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 25/07/2019 11:02
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



**SINGAPORE  
POLICE FORCE**



F/20190725/7024

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**POLICE REPORT (NP299)**

**CONTINUATION OF REPORT**

Report No. F/20190725/7024

Malaysian motorbike rode and stopped in the middle of the scene and spoke for 10 mins with one of the TP officers, not too sure who this person is and how is he involved in this case. Also, another Singapore Car (White Mitsubishi Lancer) parked along the side of the road in front of the involved Motorcar, came down and spoke with the TP officers, again, am not sure who is this person. These 3 persons that came and talked to the TP officers, they spoke in Malay language which driver couldn't understand.

Finally, TP officer came to driver to ask for NRIC, and asked what happened. Which then driver explained to him (see 1st para above), in a few words, nothing more as TP officer did not ask anything regarding what the driver said. Officer proceed to ask driver to lodge a police report online or go to police station (within 5 days) and also did not go into detail on which website, etc.

Subjects Involved			
Victim			
Person Name	CHEN XIULING		
ID Type	NRIC NO	ID No	S8217005G
Gender	Female	Age	37
Race	Chinese	Language	English
Occupation	Auditor (accounting)	Address Type	
Address	167 POH HUAT ROAD WEST #02-19 SINGAPORE 546695	Mobile No	91860662
Is Informant A Victim?	Yes		

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 25/07/2019 11:02
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



**SINGAPORE  
POLICE FORCE**



F/20190725/7024

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**POLICE REPORT (NP299)**

**CONTINUATION OF REPORT**

Report No. F/20190725/7024

Person Name	CHEN XIULING (Informant)

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 25/07/2019 11:02
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



redefining / insurance

AXA Insurance Pte Ltd  
 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 (65) 6880 4740  
 customer.care@axa.com.sg  
 www.axa.com.sg

TEO KANG YEOW CLIFF  
 37-02 SUNTEC TOWER 7 TEMASEK  
 BOULEVARD  
 SINGAPORE 038987

**Renewal**

date  
**22/11/2018**

your servicing distributor  
**YEW PING LAMBERT HO / 05125**

your servicing distributor contact

## Policy Schedule

### Your SmartDrive Comprehensive Flexi

#### Your policy snapshot

Policyholder name	TEO KANG YEOW CLIFF	Policy number	VA1 / GA162753
Cover	Comprehensive	FIN / NRIC	S8315717H
Period of Insurance	from 01/12/2018 to 30/11/2019 (both dates inclusive)		

#### Premium breakdown

Gross Premium after 40% NCD	SGD 1,585.49
7% GST	SGD 110.98
<b>Final Premium</b>	<b>SGD 1,696.47</b>

#### Your benefits highlights

(refer to Policy Wording for full terms and conditions)

#### SmartDrive Comprehensive Flexi Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Reimbursement of 110% of your car's market value in the event of total loss due to flood (without Basic Own Damage Excess)

#### Add-on Benefits

- Personal accident benefit of up to \$ 50,000.00 for you and your named drivers
- Car Accessories up to \$2,000
- Courtesy car Standard in Singapore up to ten (10) days

#### Vehicle details

Make & Model of Vehicle	MERCEDES C180	Year of manufacture	2014
Vehicle registration number	SKQ4808R	Type of Use	Private use
Body type	SALOON	Engine capacity (c.c.)	1595
Seating capacity (excl driver)	4	Engine number	27491030262006
Off-Peak car	No	Chassis number	WDD2050402R018165

Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)
Limitation to use	As per Certificate of Insurance
Finance Loan Company	Nil

#### Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess	SGD 500.00
Windscreen Excess	SGD 100.00



STRICTLY FOR WORKSHOP USAGE  
USE FOR ACCIDENT REPORTING ONLY

91860662

pk

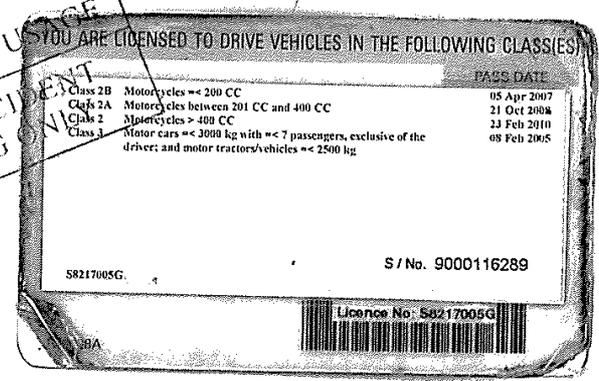
Injury - under.

Carve - 18.

Next.

(1) Angelina Tongaly

STRICTLY FOR WORKSHOP USAGE  
USE FOR ACCIDENT REPORTING ONLY



**Sketch Plan Pg. 9**

Teo Kang Yeow Cliff  
2, Sinaran Drive #17-05  
Singapore 307467

**Private and confidential**

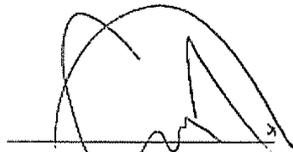
8 September 2019

Dear Sirs,

Accident involving my vehicle no. SKQ4808R on 24 July 2019 with FBK8381R (other vehicle no.) along Ang Mo Kio Ave 8.

I, Teo Kang Yeow Cliff, NRIC no. S8315717H, the owner of the vehicle number SKQ 4808R, Mercedes Benz C180 Avantgarde (R17 LED SR) (the "Car"), am aware of the accident of my vehicle on abovementioned date while car was driven by Chen Xiuling, NRIC no. S8217005G. I hereby, authorise her to make the report.

Yours faithfully

A handwritten signature in black ink, consisting of several overlapping loops and a final flourish, positioned above a horizontal line.

Teo Kang Yeow Cliff

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



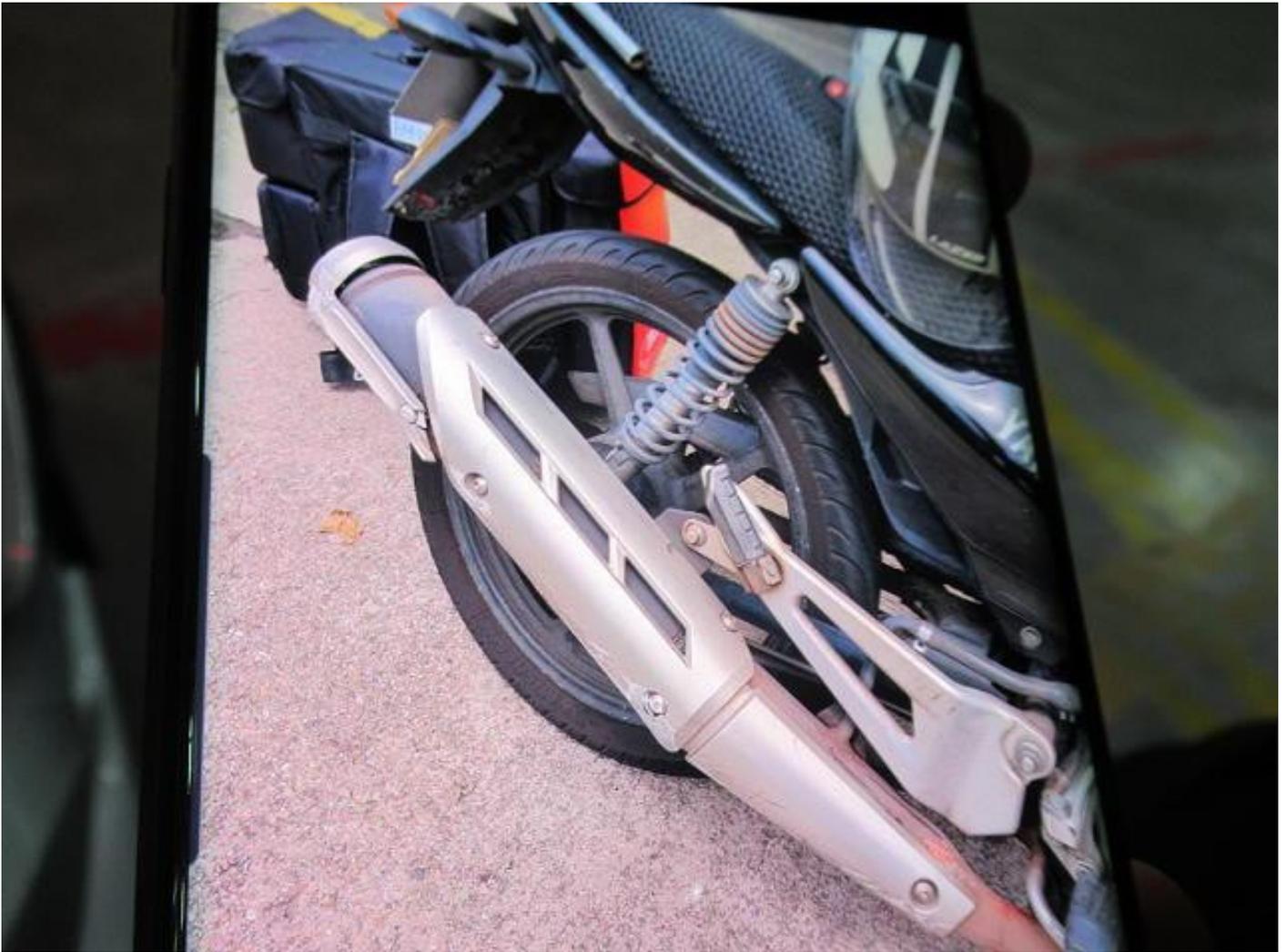
Accident Photo



Accident Photo



Accident Photo



Accident Photo

