

INSURANCE

INS. CASE OWNER:

Kitty. | CC 4 ASM 4/AXA1901 4456 ; Ugrb3

a3

LKK: IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT 19/1/19

Date / Time:

19/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SEQ 4808R

Claim No. :

SAMUZKET / 131939

Name of Insured :

TEO KANG YEOW

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A. :

W/LA

Place of Accident :

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L- YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

FBK 87NR



INSRS: WSP: Tel: Liability: RMKS:

BMM



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

| Date/Time | STAGE                             | DATE/PIC                            |
|-----------|-----------------------------------|-------------------------------------|
| 13/09     | Non-Reporting ltr (1st)           | 02/10/2019                          |
| 8/10      | Non-Reporting ltr (2nd)           |                                     |
|           | Non-Reporting ltr (Final)         |                                     |
|           | Notification ltr (if non-pickup)  |                                     |
|           | Call OI                           |                                     |
|           | After call ltr to OI              |                                     |
|           | Documentation Check List: Handler | Typist                              |
|           | Notification ltr (if non-pickup)  | <input type="checkbox"/>            |
|           | After call ltr to OI              | <input checked="" type="checkbox"/> |
|           | Authorisation To Act              | <input type="checkbox"/>            |
|           | Release Voucher                   | <input checked="" type="checkbox"/> |
|           | Final Repair Bill                 | <input type="checkbox"/>            |
|           | Car Rental Invoice                | <input checked="" type="checkbox"/> |
|           | Towing Invoice                    | <input checked="" type="checkbox"/> |
|           | LTA / GIA                         | <input type="checkbox"/>            |
|           | Medical Bill                      | <input checked="" type="checkbox"/> |
|           | PIR                               | <input checked="" type="checkbox"/> |
|           | Mandate/Reject Instruction        | <input checked="" type="checkbox"/> |
|           | LOD                               | <input checked="" type="checkbox"/> |
|           | Payment Breakdown Form            | <input type="checkbox"/>            |
|           | Post-Repair Photos                | <input checked="" type="checkbox"/> |
|           | Others                            | <input checked="" type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Marcus

Repair Cost: 45 \$5 640.00 ( 3 days) Reduction: 4900.00, % 70 Email: Call:

FINAL SETTLEMENT Date/Time: 28/1/2020 Confirm with: Raymond Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 29- If NO or B 28, Ass. Lia:

Repair Cost: (W/ATT) \$5 689.80

Loss of Rental (LOR): \$5 ( days) LOR + LOU: \$5 80.00 (5 30 x 3 days)

Loss of Use (LOU): \$5 (5 x days) LOR only [ ] LOU only [ ] LOR + LOU [ ] LOR + LO [ ] [Tick only one]

Loss of Income (LOI): \$5 (5 x days) GIATA Search: \$5 2.00

Medical: \$5 Disbursement: \$5 (e.g. Tow/Independent) Legal Cost: \$5

Total: \$5 746.80 Global Sum \$5: 1) Claim status: Normal/Reject/Private Settle

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 746.80 Name 1: Han Hock Hin Co. Pte Ltd

Payee 2: (Strike if N.A.) \$5 Name 2: Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 31/1/2020

X GIA





**BAN HOCK HIN**  
Co., Pte Ltd

Co. Reg. No: 197002288F

MOTORCYCLE ACCESSORIES / SERVICE CENTRE  
MODIFICATIONS / SPRAY PAINTING AND BODY WORK / METAL  
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

**QUOTATION**

Customer :

NO. : 34597

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

DATE : 13/08/2019  
CLAIM NO. : 11408  
POLICY NO. : AVFMSB0000591904  
FROM : RAYMOND

*Not Approved  
date  
d/s 640  
3 dr  
take photo After repair 19/8/19*

VEHICLE NO : FBK8381R  
MAKE/MODEL : YAM / YBR125

(Page 1 of 2)

| S/N | Description   | Action  | Qty  | Unit Price | Amount      |
|-----|---|---------|------|------------|-------------|
| 1   | ALIGNMENT BODY<br>P/N: 29561  |         | 1.00 | \$350.00   | 17 350.00 X |
| 2   | BAR HANDLE<br>P/N: 42062  | REPLACE | 1.00 | \$69.00    | 17 69.00 X  |
| 3   | COVER TAIL RH (BLACK)<br>P/N: 50004   | REPLACE | 1.00 | \$88.00    | 17 88.00 X  |
| 4   | CRASH BAR<br>P/N: 35878   | REPLACE | 1.00 | \$195.00   | 321 195.00  |
| 5   | FOOTREST FRONT<br>P/N: 50005  | REPLACE | 1.00 | \$54.00    | 7.1 54.00   |
| 6   | FORK FRONT ASSY LH<br>P/N: 45155  | REPLACE | 1.00 | \$350.00   | 17 350.00 X |
| 7   | FORK FRONT ASSY RH<br>P/N: 45154  | REPLACE | 1.00 | \$350.00   | 17 350.00 X |
| 8   | HANDLE SEAT<br>P/N: 42567   | REPLACE | 1.00 | \$98.00    | 512 98.00   |
| 9   | LABOUR<br>P/N: 06766<br>- FOR DISMANTLING AND ASSEMBLING OF PARTS<br>QUOTED | α       | 1.00 | \$198.00   | 180 198.00  |
| 10  | LAMP SIGNAL REAR RH<br>P/N: 44191   | REPLACE | 1.00 | \$16.00    | 512 16.00   |
| 11  | LEVER BRAKE<br>P/N: 26343   | REPLACE | 1.00 | \$19.00    | 512 19.00   |
| 12  | MIRROR LH<br>P/N: 58099   | REPLACE | 1.00 | \$35.00    | 17 35.00 X  |
| 13  | MIRROR RH<br>P/N: 58187   | REPLACE | 1.00 | \$35.00    | 647 35.00   |



bigSAFE<sub>3</sub>



| S/N         | Description  | Action  | Qty  | Unit Price | Amount     |
|-------------|--|---------|------|------------|------------|
| 14          | PROTECTOR EXHAUST<br>P/N: 50024                              | REPLACE | 1.00 | \$119.00   | 119.00     |
| 15          | PROTECTOR EXHAUST CAP<br>P/N: 50006                          | REPLACE | 1.00 | \$56.00    | 56.00      |
| 16          | RUBBER FOOTREST FRONT<br>P/N: 26136                          | REPLACE | 2.00 | \$14.00    | 28.00      |
| 17          | STICKER NUMBER PLATE FRONT (BLACK)<br>STRAIGHT<br>P/N: 32921 | REPLACE | 1.00 | \$18.00    | 18.00      |
| 18          | TRANSPORT CHARGES<br>P/N: 07169                              |         | 1.00 | \$35.00    | 35.00      |
| 19          | VISOR<br>P/N: 43130  | REPLACE | 1.00 | \$30.00    | 30.00      |
| SUB TOTAL   |  |         |      |            | \$2,141.00 |
| GST @ 7 %   |  |         |      |            | \$149.87   |
| GRAND TOTAL |  |         |      |            | \$2,290.87 |

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of  
BAN HOCK HIN CO PTE LTD



RAYMOND

Acknowledge & Accepted By

*p-650*  
*THH \$810*

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

LKK Auth Consultants hence notify the Receiver of the following:

- To ensure full and fair value pricing
- To ensure fair and equal during survey
- Fair and equal access to information
- This is on a "Without Prejudice" basis
- No financial institutions shall need
- Supplementary reports must be reviewed and subject to their approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



*bizSAFE<sub>3</sub>*





**QUOTATION**

Customer :

NO. : 34597

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

*Not Actual  
date  
d/s  
3 dr.  
take the After rep 19/8/19*

DATE : 13/08/2019  
CLAIM NO. : 11408  
POLICY NO. : AVFMSB0000591904  
FROM : RAYMOND

VEHICLE NO. : FBK8381R  
MAKE/MODEL : YAM / YBR125

(Page 1 of 2)

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| 4   | CRASH BAR<br>P/N: 35878   | REPLACE | 1.00 | \$195.00   | But 195.00  |
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| 6   | FORK FRONT ASSY LH<br>P/N: 45155  | REPLACE | 1.00 | \$350.00   | 11 350.00 X |
| 7   | FORK FRONT ASSY RH<br>P/N: 45154  | REPLACE | 1.00 | \$350.00   | 11 350.00 X |
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| 10  | LAMP SIGNAL REAR RH<br>P/N: 44191   | REPLACE | 1.00 | \$16.00    | 512 16.00   |
| 11  | LEVER BRAKE<br>P/N: 26343   | REPLACE | 1.00 | \$19.00    | 512 19.00   |
| 12  | MIRROR LH<br>P/N: 58099   | REPLACE | 1.00 | \$35.00    | 11 35.00 X  |
| 13  | MIRROR RH<br>P/N: 58187   | REPLACE | 1.00 | \$35.00    | 617 35.00   |



bizSAFE<sub>3</sub>



| S/N | Description  | Action  | Qty    | Unit Price | Amount       |
|-----|--|---------|--------|------------|--------------|
| 14  | PROTECTOR EXHAUST<br>P/N: 50024                              | REPLACE | 1.00   | \$119.00   | SCC 119.00 ✓ |
| 15  | PROTECTOR EXHAUST CAP<br>P/N: 50006                          | REPLACE | 1.00   | \$56.00    | SCC 56.00 ✓  |
| 16  | RUBBER FOOTREST FRONT<br>P/N: 26136                          | REPLACE | 2.00   | \$14.00    | 70.00 ✓      |
| 17  | STICKER NUMBER PLATE FRONT (BLACK)<br>STRAIGHT<br>P/N: 32921 | REPLACE | ✓ 1.00 | \$18.00    | 18.00 ✓      |
| 18  | TRANSPORT CHARGES<br>P/N: 07169                              |         | ✖ 1.00 | \$35.00    | 35.00 ✓      |
| 19  | VISOR<br>P/N: 43130  | REPLACE | 1.00   | \$30.00    | 30.00 ✓      |

|                    |                   |
|--------------------|-------------------|
| SUB TOTAL          | \$2,141.00        |
| GST @ 7 %          | \$149.87          |
| <b>GRAND TOTAL</b> | <b>\$2,290.87</b> |

**50% deposit required before ordering of parts.**

Validity: 30 days

For & on Behalf of  
**BAN HOCK HIN CO PTE LTD**

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey defects after spray painting
- To resurvey the work performed during resurvey
- Parts prices are subject to confirmation
- Date of resurvey is on a "Without Prejudice" basis
- No further modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Reparer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars     |                    |
|-------------------------------|--------------------|
| Owner ID Type:                | Company            |
| Owner ID:                     | 288K               |
| Vehicle Details               |                    |
| Vehicle No.:                  | FBK8381R           |
| Vehicle to be Exported:       | No                 |
| Intended Deregistration Date: | 20 Aug 2019        |
| Vehicle Make:                 | YAMAHA             |
| Vehicle Model:                | YBR125             |
| Primary Colour:               | Black              |
| Manufacturing Year:           | 2015               |
| Engine No.:                   | E3F5E040813        |
| Chassis No.:                  | LBPRES101000055822 |
| Maximum Power Output:         | -                  |
| Open Market Value:            | \$1,945.00         |
| Original Registration Date:   | 17 Feb 2016        |
| First Registration Date:      | 17 Feb 2016        |
| Transfer Count:               | 0                  |
| Actual ARF Paid:              | \$292.00           |
| Intended PARF Rebate Details  |                    |
| PARF Eligibility:             | No                 |
| PARF Eligibility Expiry Date: | -                  |
| PARF Rebate Amount:           | \$0.00             |
| Intended COE Rebate Details   |                    |
| COE Expiry Date:              | 16 Feb 2026        |
| COE Category:                 | D - Motorcycle     |
| COE Period(Years):            | 10                 |
| QP Paid:                      | \$6,503.00         |
| COE Rebate Amount:            | \$4,222.00         |
| <b>Total Rebate Amount:</b>   | <b>\$4,222.00</b>  |

The information contained herein is correct as at 20 Aug 2019

OK

[>Back to OneMotoring](#)**Enquire Transfer Fee**

| <b>Vehicle Details</b>   |  |                             |                                   |
|--|--|-----------------------------|-----------------------------------|
| Vehicle No.:   | FBK8381R                                   |                             |                                   |
| Vehicle Type:  | P00 - Passenger Motorcycle/Autocycle/Moped |                             |                                   |
| Vehicle Attachment 1:  | No Attachment                              |                             |                                   |
| Vehicle Scheme:  | Normal                                     |                             |                                   |
| Vehicle Make:  | YAMAHA                                     |                             |                                   |
| Vehicle Model:   | YBR125                                     |                             |                                   |
| Chassis No.:   | LBPRE101000055822                          |                             |                                   |
| Propellant:  | Petrol                                     |                             |                                   |
| Engine No.:  | E3F5E040813                                |                             |                                   |
| Engine Capacity:   | 124 cc                                     |                             |                                   |
| Maximum Power Output:  | -  |                             |                                   |
| Maximum Laden Weight:  | 320 kg                                     |                             |                                   |
| Unladen Weight:  | 114 kg                                     |                             |                                   |
| Year Of Manufacture:   | 2015                                       |                             |                                   |
| Original Registration Date:  | 17 Feb 2016                                |                             |                                   |
| Lifespan Expiry Date:  | -  |                             |                                   |
| COE Category:  | D - Motorcycle                             |                             |                                   |
| Quota Premium:   | \$6,503.00                                 |                             |                                   |
| COE Expiry Date:   | 16 Feb 2026                                |                             |                                   |
| Road Tax Expiry Date:  | 16 Feb 2020                                |                             |                                   |
| Inspection Due Date:   | 16 Feb 2020                                |                             |                                   |
| Intended Transfer Date:  | 19 Aug 2019                                |                             |                                   |
| CO2 Emission:  | -  |                             |                                   |
| CO Emission:   | -  |                             |                                   |
| HC Emission:   | -  |                             |                                   |
| NOx Emission:  | -  |                             |                                   |
| PM Emission:   | -  |                             |                                   |
| Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.                        |  |                             |                                   |
| Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred. |  |                             |                                   |
| <b>Amount Payable</b>  |  |                             |                                   |
|  | <b>Amount Before GST<br/>(S\$)</b>         | <b>GST Amount<br/>(S\$)</b> | <b>Amount After GST<br/>(S\$)</b> |
| Transfer Fee:  | 25.00                                      | -                           | 25.00                             |
| <b>Total Amount Payable:</b>   |  |                             | <b>25.00</b>                      |

You may print this page for reference.

OK

Print

## ◀ Service Request Details

Claim

S9M01XET

Reference

None 

Loss Date

July 24, 2019

Report Date

Aug 19, 2019 9:16:13 AM

Request Date

August 19, 2019

Due Date

August 19, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*p. Raymond*

*T: 9.43a.m*

*V: lu*

*E: ✓*

### Actions

Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

Incident Vehicle Registration #

FBK8381R

Model  
YBR125

### Service Address

---

...

### Primary Contact/Insured

---

TEO KANG YEOW  
37-02 SUNTEC TOWER, 7 TEMASEK BOULEVARD, 038987, Singapore

AFFINITYGENERAL@GMAIL.COM

### Claim Handler

---

TEO Kitty  
6568804602  
kitty.teo@axa.com.sg

Additional Instructions  
NOT REPORTED

Messages   Invoices   History   Documents   Assessment   Metrics   Notes

---

Document Type

Document SubType

[+ Upload Documents](#)

|               |  |
|---------------|--|
| NAME          |  TP PRI FROM WORKSHOP WITH GIA AND ESTIMATE.msg |
| TYPE          | Letters and Correspondence   |
| SUB-TYPE      | Workshop   |
| AUTHOR        | DHAKAL Raghav  |
| DATE UPLOADED | August 19, 2019  |

---

## Catherine Chong (LKK Auto)

---

**From:** Raymond <raymond@bhh.com.sg>  
**Sent:** Saturday, 17 August, 2019 2:59 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] Accident Involving FBK8381R & SKQ4808R on 24/07/2019  
**Attachments:** 11408\_Claim File.pdf

**Categories:** Raghav

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



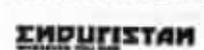
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No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) | [facebook.com/bhhsg](https://www.facebook.com/bhhsg)

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 August, 2019

**TEO KANG YEOW  
37-02 SUNTEC TOWER,  
7 TEMASEK BOULEVARD,  
Singapore 038987**

Dear Sir,

**OUR REF : CC4/ASM19014456/Ugb3  
YOUR REF : SKQ 4808R  
ACCIDENT INVOLVING SKQ 4808R & FBK 8381R ON 24/07/2019 ALONG/AT  
ANG MO KIO AVE 8**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely,  
Cecilia Chong  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

02 September 2019

1<sup>st</sup> Reminder

TEO KANG YEOW  
#37-02 SUNTEC TOWER  
7 TEMASEK BOULEVARD  
SINGAPORE 038987

Dear Madam,

**OUR REF** : CC4/ASM19014456/Ugb3 // S9M01XET

**YOUR REF** : SKQ 4808R

**ACCIDENT INVOLVING SKQ 4808R & FBK 8381R ON 24/07/2019 ALONG/AT ANG MO KIO AVE 8**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 10 September 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **FBK 8381R** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **10 September 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler  
Tel: 6749 4274  
Fax: 6741 4108  
Email: CeciliaChong@lkkauto.com

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

Teo Kang Yeow Cliff  
2, Sinaran Drive #17-05  
Singapore 307467

**Private and confidential**

8 September 2019

Dear Sirs,

Accident involving my vehicle no. SKQ4808R on 24 July 2019 with FBK8381R (other vehicle no.) along Ang Mo Kio Ave 8.

I, Teo Kang Yeow Cliff, NRIC no. S8315717H, the owner of the vehicle number SKQ 4808R, Mercedes Benz C180 Avantgarde (R17 LED SR) (the "Car"), am aware of the accident of my vehicle on abovementioned date while car was driven by Chen Xiuling, NRIC no. S8217005G. I hereby, authorise her to make the report.

Yours faithfully

A handwritten signature in black ink, consisting of several loops and a final downward stroke, positioned above a horizontal line.

Teo Kang Yeow Cliff



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/10/2019

### Survey Details:

|                     |                         |
|---------------------|-------------------------|
| Date of loss        | 24-Jul-19               |
| Date of appointment | 19-Aug-19               |
| Date of survey      | 19-Aug-19               |
| Location of survey  | BAN HOCK HIN CO.PTE LTD |

### Vehicle Details:

|                      |               |
|----------------------|---------------|
| Claim Type:          | Third party   |
| Vehicle number       | FBK 8381R     |
| Make and Model       | YAMAHA YBR125 |
| Date of registration | 17/2/2016     |
| Excess               |               |
| Market Value         | \$6,500       |
| Parf Rebate          | \$4,222       |
| Nett Loss            | \$2,278       |

### Repair details:

|                  |    |          |
|------------------|----|----------|
| Initial Estimate | \$ | 2,141.00 |
|------------------|----|----------|

### Proposed/Revised repair cost:

|                                  |           |               |
|----------------------------------|-----------|---------------|
| Parts                            | \$        | 630.00        |
| Check items (estimate)           | \$        | -             |
| Labour                           | \$        | 180.00        |
| <b>Total</b>                     | <b>\$</b> | <b>810.00</b> |
| <b>Lump Sum(if applicable)</b>   | <b>\$</b> | <b>640.00</b> |
| <b>Number of days for repair</b> |           | <b>3</b>      |



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

**Mandate:**

| Liability(TP)         |           | 100%          |              |
|-----------------------|-----------|---------------|--------------|
| Proposed repair cost  | \$        | 684.80        | W/GST        |
| Loss of use           | \$        | 60.00         | 3days x \$20 |
| Loss of rental        | \$        | -             |              |
| Loss of income        | \$        | -             |              |
| LTA search fees       | \$        | 2.00          |              |
| Others                | \$        | -             |              |
| <b>Proposed Total</b> | <b>\$</b> | <b>746.80</b> |              |



## <MANDATE IA> - S9M01XET {ACCIDENT INVOLVING SKQ 4808R (OI) AND FBK 8381R (TP) ON 24/07/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$746.80 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



Customer :

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

**TAX INVOICE**

GST Reg No. : M2-0010542-7

Invoice No. : **LECR20037460-I11408**  
Invoice Date : 19/10/2019  
Payment Due Date : 18/11/2019

CLAIM NO. : 11408  
POLICY NO. : AVFMSB0000591904  
VEHICLE NO. : FBK8381R  
MAKE/MODEL : YAM / YBR125

| S/N | Description        | Amount          |
|-----|--------------------|-----------------|
| 1   | LUMPSUM REPAIR     | \$640.00        |
|     | SUB TOTAL          | \$640.00        |
|     | GST @ 7 %          | \$44.80         |
|     | <b>GRAND TOTAL</b> | <b>\$684.80</b> |

Validity: 30 days

For & on Behalf of  
**BAN HOCK HIN CO PTE LTD**

Printed by : RAYMOND



 **Re:<MANDATE IA> - S9M01XET {ACCIDENT INVOLVING SKQ 4808R (OI) AND FBK 8381R (TP) ON 24/07/2019}**

Type

 Question

Message

Hi Mandate approved.

[Reply](#)



22 OCT 2019

Your Ref : SKQ4808R  
Our Ref : TP/11408/FBK8381R/SKQ4808R

BY FAX & HAND

AXA Insurance Singapore Pte Ltd  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

**ATTN: Motor Claims Dept**

Dear Sir/Madam,

**Accident Involving FBK8381R & SKQ4808R on 24/07/2019**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

|                                     |                  |
|-------------------------------------|------------------|
| 1. Cost of Repair (Inc 7% GST)      | \$ 684.80        |
| 2. Loss of Use (3 days x \$20)      | \$ 60.00         |
| 3. GIA Vehicle Insurance Search Fee | \$ 2.00          |
| <b>TOTAL</b>                        | <b>\$ 746.80</b> |

We attached the Tax Invoice and GIA Search for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

**BAN HOCK HIN CO PTE LTD**

Raymond Tan  
Manager/Insurance Dept  
Tel : 6281 6520 ext. 220  
Fax : 6284 2969  
Email : [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19014456/Uga3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KITTY

Date : 05-02-2020



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

|              |           |                |            |
|--------------|-----------|----------------|------------|
| Insured Veh. | SKQ 4808R | Veh. Inspected | FBK 8381R  |
| Policy No.   | GA162753  | Coverage (\$)  | 0.00       |
| Claim No.    | S9M01XET  | Excess (\$)    | 0.00       |
| Assign From  |           | Assign Date    | 19/08/2019 |

### 2. Vehicle Particulars & Condition

|              |                    |              |            |
|--------------|--------------------|--------------|------------|
| Make & Model | YAMAHA YBR125      | c.c          | 124        |
| Engine No.   | HIDDEN             | Year of Reg. | 2016       |
| Chassis No.  | LBPRES101000055822 | Colour       | BLACK      |
| Odometer     | 79183              | Steering     | IN ORDER   |
| Brakes       | IN ORDER           | Modification | SPORTS RIM |
| General      | GOOD               |              |            |

### 3. Conditions of Tyres

|                | Size    | Make     | Balance |
|----------------|---------|----------|---------|
| R/H Front Tyre | 2.75-18 | MICHELIN | 6 mm    |
| L/H Front Tyre |         |          | mm      |
| R/H Rear Tyre  | 3.00-18 | MICHELIN | 6 mm    |
| L/H Rear Tyre  |         |          | mm      |

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION & O/S BODY.  
DAMAGES SEE DETAILS.

### 5. General Information

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 24/07/2019  | Inspection Date | 19/08/2019 |
| Survey held at | BAN HOCK HIN CO.PTE LTD<br>NO 6 DEFU LANE 4<br>SINGAPORE 539410 |                 |            |

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

|                                     |                       |
|-------------------------------------|-----------------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | <b>3 Working Days</b> |
|-------------------------------------|-----------------------|



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBK 8381R

| Qty                         | Description of Parts   | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |  |                      |                           |                   |
| 1                           | ALIGNMENT BODY (CONSISTENT)  | NOT NECESSARY        | 350.00                    | -                 |
| 1                           | BAR HANDLE (CONSISTENT)  | NOT NECESSARY        | 69.00                     | -                 |
| 1                           | COVER TAIL RH (BLACK) (CONSISTENT)   | TO REPAIR SEE LABOUR | 88.00                     | -                 |
| 1                           | CRASH BAR (CONSISTENT)   | BENT                 | 195.00                    | 195.00            |
| 1                           | FOOTREST FRONT (CONSISTENT)  | TORN                 | 54.00                     | 54.00             |
| 1                           | FORK FRONT ASSY LH (CONSISTENT)  | NOT NECESSARY        | 350.00                    | -                 |
| 1                           | FORK FRONT ASSY RH (CONSISTENT)  | NOT NECESSARY        | 350.00                    | -                 |
| 1                           | HANDLE SEAT (CONSISTENT)   | SCRATCHED            | 98.00                     | 98.00             |
| 1                           | LAMP SIGNAL REAR RH (CONSISTENT)   | SCRATCHED            | 16.00                     | 16.00             |
| 1                           | LEVER BRAKE (CONSISTENT)   | SCRATCHED            | 19.00                     | 19.00             |
| 1                           | MIRROR LH (CONSISTENT)   | NOT NECESSARY        | 35.00                     | -                 |
| 1                           | MIRROR RH (CONSISTENT)   | CUT                  | 35.00                     | 35.00             |
| 1                           | PROTECTOR EXHAUST (CONSISTENT)   | SCRATCHED            | 119.00                    | 119.00            |
| 1                           | PROTECTOR EXHAUST CAP (CONSISTENT)   | SCRATCHED            | 56.00                     | 56.00             |
| 2                           | RUBBER FOOTREST FRONT @\$14.00 (CONSISTENT)  | TORN                 | 28.00                     | 28.00             |
| 1                           | VISOR (CONSISTENT)   | CRACKED              | 30.00                     | 30.00             |
|                             | LESS 10% DISCOUNT  |                      | -                         | -65.00            |
|                             |  |                      | 1,892.00                  | 585.00            |
| <b>SPECIAL NETT ITEMS</b>   |  |                      |                           |                   |
| 1                           | STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT (SN) (CONSISTENT)  | NECESSARY            | 18.00                     | 10.00             |
|                             |  |                      | 18.00                     | 10.00             |
| <b>LABOUR</b>               |  |                      |                           |                   |
|                             | TRANSPORT CHARGES:   |                      | 35.00                     | 35.00             |
|                             | LABOUR-FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.INCLUSIVE OF THE REPAIR OF COVER TAIL RH (BLACK) . |                      | 196.00                    | 180.00            |
|                             |  |                      | 231.00                    | 215.00            |
| <b>GRAND TOTAL</b>          |  |                      | <b>2,141.00</b>           | <b>810.00</b>     |

Report Ref No. CC4/ASM19014456/Uga3q2



|   |  |  |        |
|---|--|--|--------|
| RECOMMENDED COST OF LUMP SUM REPAIRS<br>(TO ITS PRE-ACCIDENT CONDITION) |  |  | 640.00 |
|---|--|--|--------|

Report Ref No. CC4/ASM19014456/Uga3q2

CHUA KANG SENG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

### Service Request Details

|              |  |
|--------------|--|
| Claim        | SPW01XET                                 |
| Reference    | CC4GSM19014456/Ujpbu2                    |
| Loss Date    | 24 July 2019                             |
| Report Date  | 19 Aug 2019 9:16:13 AM                   |
| Request Date | 19 August 2019                           |
| Due Date:    |  |
| Vendor Name  | LKX AUTO CONSULTANTS PTE LTD (TP)        |
| Type of Loss | Third Party Vehicle Damage               |
| Services     | Pending verification - Direct Settlement |

**Actions**

Next Step: Wait for Approve Invoice

Add Invoice

|                                 |             |
|---------------------------------|-------------|
| <b>Vehicle Information</b>      |             |
| Accident Vehicle Registration # | FBK3381R    |
| Make                            | TPVD YAMAHA |
| Model                           | YBR125      |
| Service Address                 |             |

...

**Primary Contact/Insured**

TEO KANG YEOW  
 37-02 SUNTEC TOWER, 7 TEMASEK BOULEVARD,  
 038987, Singapore

AFFINITYGENERAL@GMAIL.COM

**Claim Handler**

TEO Kitty  
 6568804602  
 kitty.teo@axa.com.sg

Additional Instructions NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type

+ Upload Documents

| NAME  | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|------|----------|--------|---------------|
| <span style="border: 1px solid #ccc; padding: 2px;">+ Accident Statement</span> |      |          |        |               |
| Reports & Statement   |      |          |        |               |
| Menemen   |      |          |        |               |

| NAME   | TYPE                          | SUB-TYPE                            | AUTHOR                               | DATE<br>UPLOADED    |
|--|-------------------------------|-------------------------------------|--------------------------------------|---------------------|
| LKKAInvoice3 (3).pdf                             | Invoice                       | Surveyor/ Assessor<br>expense       | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 10 February<br>2020 |
| LKXInspection (2).pdf                            | Forms / Claims<br>Documents   | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 10 February<br>2020 |
| LKXAdjustment1a (3).pdf                          | Forms / Claims<br>Documents   | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 10 February<br>2020 |
| GIA SEARCH.pdf                                   | Forms / Claims<br>Documents   | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 10 February<br>2020 |
| PAYMENT BREAKDOWN_EXPRESS SETTLEMENT<br>FORM.pdf | Forms / Claims<br>Documents   | Satisfaction / Discharge<br>Voucher | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 10 February<br>2020 |
| LETTER TO OI.pdf                                 | Letters and<br>Correspondence | Policy Holders / Insured            | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 10 February<br>2020 |
| FTRKB1R TP GIA.PDF                               | Reports & Statement           | GIA Report                          | TEO Killy                            | 29 October<br>2019  |
| LOD AND OTHER DOCUMENTS.pdf                      | Reports & Statement           | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 26 October<br>2019  |
| TP FINAL EST LIST.pdf                            | Reports & Statement           | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 26 October<br>2019  |
| PARF COE REBATE.pdf                              | Reports & Statement           | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 26 October<br>2019  |
| MANDATE IA DD 26.10.2019.pdf                     | Reports & Statement           | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 26 October<br>2019  |
| LKX RE SURVEY PHOTO.pdf                          | Reports & Statement           | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 26 October<br>2019  |
| LKX SURVEY PHOTO.pdf                             | Reports & Statement           | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 26 October<br>2019  |
| 1st Reminder Letter.pdf                          | Letters and<br>Correspondence | Others                              | LKX-AUTO CONSULTANTS PTE<br>LTD (TP) | 2 September<br>2019 |

Claim Portal

| NAME   | TYPE                       | SUB-TYPE | AUTHOR                            | DATE UPLOADED  |
|--|----------------------------|----------|-----------------------------------|----------------|
| TP-IA 8391.pdf                                 | Reports & Statement        | Others   | LUX AUTO CONSULTANTS PTE LTD (TP) | 20 August 2019 |
| TP PRE FROM WORKSHOP WITH CIA AND ESTIMATE.msg | Letters and Correspondence | Workshop | DHAKAL Rajhav                     | 19 August 2019 |