

ASS. REC. BY:

REF: CS/AGI19014451/Kyd3/n2

Special Instruction:

Surveyor: Kalvin

ASSIGNMENT (Office)

From (Person): My Petilla

of AGI

Date/Time: 16/8/19 @ 5:26pm

Estimated Cost:

Bill to:

GD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHC 358H

Insured: SKH 7564X

at Workshop m/s Com fort Delgro

Tel: 62148355

of 59 Feyery Drive

Policy No:

Claim No: C10003761/JM

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 75/8/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:33am @ 19/8/19

Person Contacted: Mr. Hm

Vehicle IN / OUT

Date/Time	Action/Instruction	Vehicle
	SHC 358H - NS/INC10616387/Dri	20A: 17/8/2010
	SKH 7564X - X.	

ASS. REC. BY: Kaluh

REF: AGI

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 19/8/19

Veh No: SHC 358H Yr Regn: 13 Sep 2017

Estimated Cost: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / ~~Truck~~ / Prime Mover /

OD  TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To: Inspect Vehicle No: SHC 358H

Make: Toyota Prins c.c. 1798

at Workshop m/s Comfortdelgro

Colour: Yellow A/C: Insured / Std / NI / NA

of 59 Layang Drive

Sp. Reading: 256485 T/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_

Eng/No: \_\_\_\_\_

Policy No. \_\_\_\_\_

C/No: 57PKB3F4 403563369

Claims No. \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Steering: Insured / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Insured / Jammed / Leaked / Burnt or

Make of Veh: \_\_\_\_\_

Modi: Nil / S/Rim / STD / Rim or

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 195/65R15  
R: \_\_\_\_\_

Bal. or Market Value: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Janat.

IDAC Accident Rport: \_\_\_\_\_ Consistent? : Yes or No

Front 2 mm R/Bal. 2 mm

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

L/Bal. 2 mm L/Bal. 2 mm

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

D.O.A. 15/8/19 D.O.I. 19/8/19

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

'Survey held at CPHE (Logan)

CA / REV / REP. / 24 HRS 100

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or See

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>30/8/19</u>	<u>Contracted PIP # 7275-83 / 400p. (Red 3010-93, 2910) 100</u>

Date/Time, File Pass to?  : Preli. Report

Days Of Repair: 4

1)  : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to? 30/8 - typist

Add Fee:  : Site Insp (\$)

Survey Fee:	350
Transportation:	
S+RS \$1	
Photos	
Others	
TOTAL	

Report Format: TP

Lump Sum / L.B.F: (\$) 775.83

: Interview (\$)

: Tech. Invs (\$)

: Weekend (\$)

## Nivitha (LKK Auto)

---

**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Friday, 16 August 2019 5:26 PM  
**To:** Lim Kwok Eng; Claims; Derrick Quok; Admin-D (LKKAuto); sur@lkkauto.com  
**Cc:** Ng Nyuk Phin; Roger How Keen Meng; Julie Mangubat  
**Subject:** RE: TPPD Survey: Claim ref:C10003761/JM || OI- SKH7564X (White) TP- SHC358H || Est:\$9895.63 || ComfortDelgo  
**Attachments:** 0039\_001.pdf

Hi Team,

We would like to arrange TP Survey for SHC358H. Kindly refer to attached file for reference.

Please confirm.

Regards,

**Ivy Ratilla**  
Executive, Claims Admin

T +65 6540 2185  
F +65 6725 0853  
E [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore  
239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may

be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

---

**From:** Lim Kwok Eng <limke@cdge.com.sg>

**Sent:** Friday, 16 August 2019 5:16 PM

**To:** Claims <claims@budgetdirect.com.sg>

**Cc:** Ng Nyuk Phin <ngnp@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>

**Subject:** SHC358H with your insured SKH7564X

To Officer In Charge

Pls arrange surveyor, refer attachments

Best Regards

Lim Kwok Eng

Taxi Crash Repairs / ComfortDelgro Engineering Pte Ltd

Tel. 6214-8355 / 6214-8156

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

# ENGINEERING

Our Ref : 305325287

Date : 16/8/19

Time of Fax : \_\_\_\_\_

Via Fax : Smart

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshop

→ Auto & General Ins.

Your Insured : SKH7564X

Date of Acc : 15/8/19

Attn : Motor Claims Dept.

\* Fpages

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO SHC358H

Loyang  
59 Loyang Drive  
Singapore 508969

- 1 The client has engaged us to repair the vehicle and submit claims against the other party/parties involved in the accident.
- 2 In accordance to the motor claims framework, we hereby request your presence At 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.
- 3 Enclosed, please find :
  - I) Our initial estimate of repairs of the damaged vehicle.
  - II) Accident report made by our client.
- 4 I would appreciate it if you could call us to arrange for the survey of the vehicle

→ Lim Kwok Eng, Tel no. 62148355 or Hp no. 98240811  
Jumani Bin Masudin Tel no. 62148315 or Hp no. 96355305  
Lim Tien Siong Tel no. 62148398, or Hp no. 96358546  
Chiang Liat Choon Tel no. 62148314 or Hp no. 92966006  
Fauzy Bin Mokhtar Tel no: 62148319 or Hp no : 81259176  
Larry Ng Tel: 6214 8316

- 5 If we do not hear from you within the next 48 hours, we shall deem it that you have waived your rights to survey our client's vehicle and we shall proceed to engage Independent surveyor without further reference to you. We henceforth reserve our rights to claim for loss of use and loss of rental during any delayed period of this survey arrangement.
- 6 This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.
- 7 Thank you.

Yours faithfully



for Vice President  
Crash Repairs & Claims Recovery

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/08/2019 13:41
Date Of Accident	15/08/2019 17:40
Exact Location Of Accident	ECP TWDS CITY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC358H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CITYCAB PTE LTD
Co Reg No	199502839G
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088937MFSH
Cover Note Number	

### Driver

Name of Driver	SIM HOCK CHUAN
NRIC No	S1729539Z
Date Of Birth	27/08/1965
Occupation	OUTDOOR
Date Of Driving Pass	14/12/1993
Driving Experience	25 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94221417
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	BLK 345 YISHUN AVENUE 11 #11-177
Postcode	760345
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : -
	GENDER: : MALE

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

PLS REFER TO ATTACHED

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKH7564X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ROY SANJIB
NRIC/Passport Number	G5110642W
Contact Number	
Address	
Postcode	
Insurance Company Name	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Nature Of Damage	FRT

No. Of Passenger (Including Driver)

# Sketch Plan Pg. 1

## IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAB PTE LTD  
CO. REG. NO. 199502F39G

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

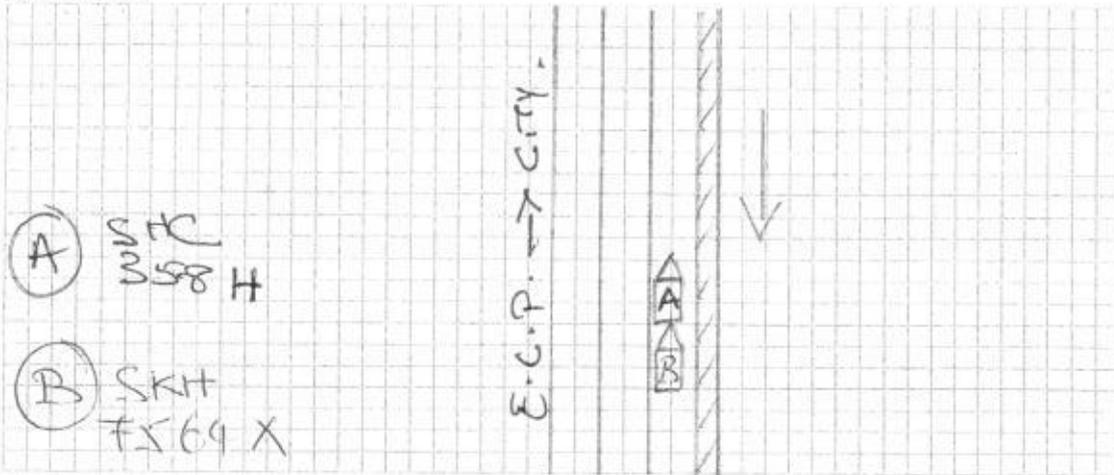
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SIAPAC SketchPlan Form\_05



Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On. 15 Aug 2019 @ 17:40 hr I  
 VEH A was driving along the above  
 location straight vehicle instant  
 E brake and stop I VEH A also  
 slow down and stop suddenly VEH B  
 from the rear hit VEH A Rear at the  
 point of accident VEH A Penny  
 a male P.A. was injured

DECLARATION

I/We declare the foregoing particulars are true in every respect.

CITYCAB PTE LTD  
 CO. REG. NO. 199502F39G

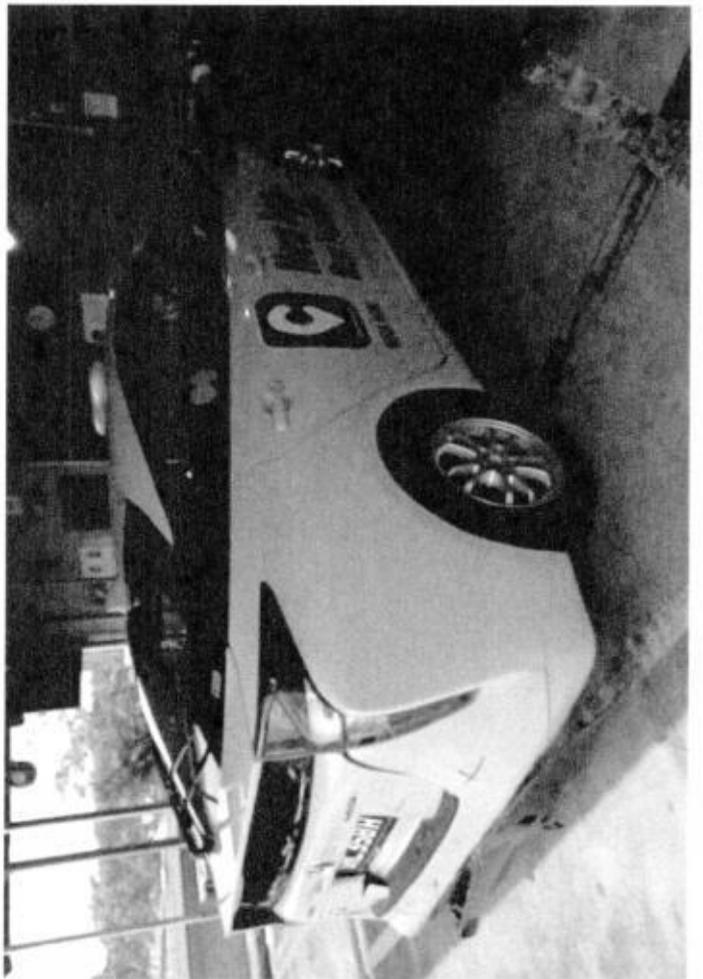
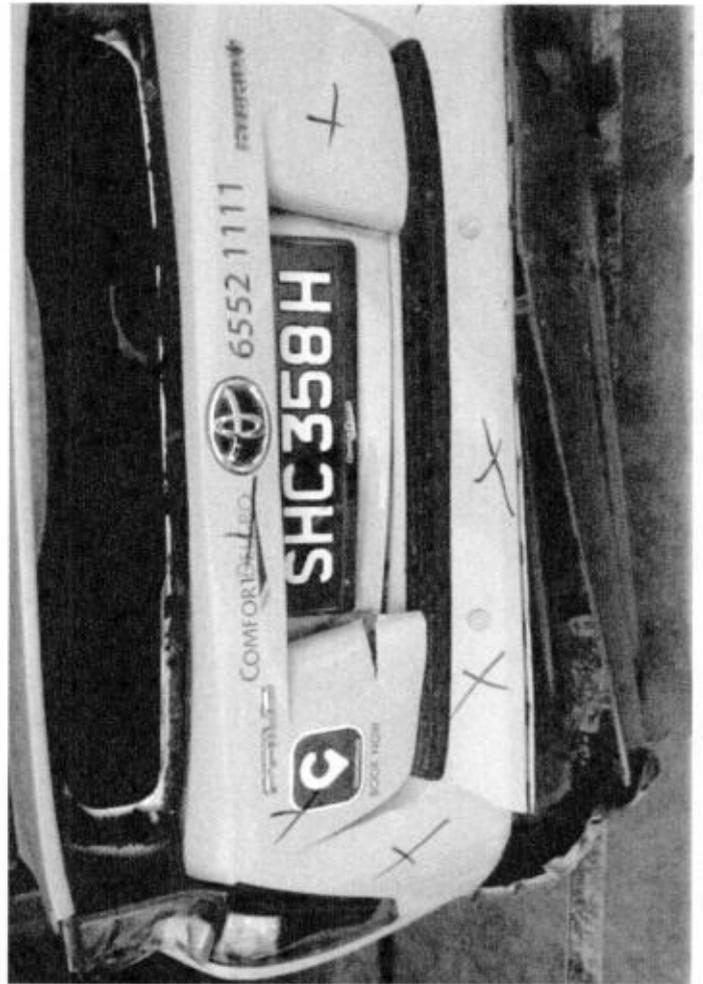
Policyholder's Signature  
 Date & Time:

*[Signature]*

Driver's Signature  
 (if driver is not the policyholder)  
 Date & Time:

*[Signature]* 16/8

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:







CITY CAB PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHC 358H

16/8/2019 16:51

MAKE :

MODEL : TOYOTA PRIUS

*Like*  
*Auto & General*

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR TRUNK LID COVER — <i>Beukhd</i>			\$ 1,126.60
REAR TRUNK LID LOCK X <i>su</i>			\$ 457.90
REAR TRUNK LID RUBBER X <i>su</i>			\$ 365.20
REAR TRUNK LID GLASS (BLACK COLOR) — <i>shkhd</i>			\$ 733.50
GARNISH SUB-ASSY, BACK DOOR, OUTSIDE — <i>ca</i>			\$ 889.70
REAR TRUNK LID LOGO (PRIUS) — <i>nc</i>			\$ 52.90
REAR TRUNK LID LOGO (HYBRID) — <i>nc</i>			\$ 52.90
REAR TRUNK LID LOGO (TOYOTA STAR) — <i>nc</i>			\$ 47.00
REAR BUMPER — <i>Defect</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT — <i>Beu</i>			\$ 318.80
REAR BUMPER UNDER COVER — <i>ca</i>			\$ 552.60
REAR BUMPER SIDE RETAINER X <i>su</i>			\$ 112.70
REAR BUMPER TOWING COVER — <i>ca</i>			\$ 82.70
REAR BUMPER CLIPS — <i>nc</i>			\$ 22.00
TAIL LAMP ASSY (UPPER) (LH/RH) X <i>su</i>		\$ 557.90	\$ 1,115.80
TAIL LAMP ASSY (LOWER) (LH/RH) LH <i>su</i> RH X <i>su</i>		\$ 548.40	\$ 1,096.80
REAR END PANEL X <i>repa</i>			\$ 602.10
REAR END PANEL GARNISH X <i>su</i>			\$ 165.80
REAR WINDSCREEN GLASS WITH MOULDING — <i>nc</i>			\$ 1,778.30
<i>Rear Floor Cover — \$220.50</i>			
<i>Rear Floor Cover under no.2 — \$301.00</i>			
SUB TOTAL			\$ 10,031.90
LESS 25%			\$ 2,507.98
DISCOUNTED TOTAL			\$ 7,523.93
REAR NO. PLATE WITH TRIM COVER — <i>Def</i>			\$ 100.00
REAR TRUNK LID APPS STICKER — <i>nc</i>			\$ 40.00
REAR TRUNK LID COMFORT & TEL NO. STICKER — <i>shkhd</i>			\$ 60.00
REAR BUMPER REVERSE SENSOR			\$ 135.70
REAR BUMPER RUBBER MAT — <i>nc</i>			\$ 50.00
REAR WINDSCREEN SEALANT — <i>nc</i>			\$ 46.00
			\$ 431.70
LABOUR CHARGE			
Panel Beating <i>Ka lui 1 CKK</i>			\$ 800.00
Spray Painting Charge <i>19/8/19</i>			\$ 900.00
Wiring Charge <i>400g</i>			\$ 50.00
Tuff Kote <i>P/P</i>			\$ 50.00
Towing Fees <i>Before Paint photo.</i>			\$ 60.00
Remove/Refix Reverse Sensor			\$ 80.00
TOTAL LABOUR			\$ 1,940.00
ESTIMATE TOTAL		10,286.76	\$ 9,895.63

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.





## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

### Job Requisition

1. Date: <u>15/8/19</u> Time Received: <u>1840</u>	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>Sim Hock CHUAN</u> Contact No.: <u>9382 7437</u> Vehicle No.: <u>9HC 358H</u> Make/Model/Colour: <u>PRUS Toyota</u> Email: _____	5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	6. Parts Replaced/Remarks: _____ _____

7. Location: <u>1210 EAST CARR PARKWAY CARPARK</u>	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi
9. Preferred Workshop: <input type="checkbox"/> Braddell <input type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____	

10. Odometer Reading: _____ Fuel Level: <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E	11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	<p># : Cracked X : Dented          / : Scatched O : Missing</p>
<b>Job Attended</b>		

12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS TOWING	Signature of Customer _____
Name of Driver: <u>YIN 397661101K</u>	
Vehicle No.: <u>1840</u>	
Time Dispatch: <u>1910</u>	
Time of Arrival: <u>1940</u>	
Time Completed: _____	

### Cash Invoice Details (if applicable)

13. Cash Invoice No.: \_\_\_\_\_

### Customer Acknowledgement

- I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

15/8/19 Date 1840 Time [Signature] Signature of Customer

14. WORKSHOP

_____ Name of Attending Staff/Guard	_____ Date & Time of Arrival	_____ Signature of Attending Staff/Guard
--	---------------------------------	---

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 29.08.2019  
Time: 11:38:15  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS : CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305325287  
REGN NO : SHC 358H  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 13.09.2017  
DATE/TIME IN : 15.08.2019 17:40  
ACCIDENT DATE : 15.08.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2256-G	PRIG4 PANEL SUB-ASSY BACK	1	L	1,126.60	25.00	844.95
0002	04-01-0302-2257-G	PRIG4 GLASS BACK WINDOW F	1	L	733.50	25.00	550.12
0003	04-01-0302-2258-G	PRIG4 GLASS BACK DOOR	1	L	1,778.30	25.00	1,333.72
0004	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	L	47.00	25.00	35.25
0005	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	L	52.90	25.00	39.67
0006	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	L	52.90	25.00	39.67
0007	28-01-0302-0010-A	PRIVC REAR BOOT 65521111	1	N	30.00	2.50-	30.00
0008	28-01-9999-2026-A	APP LOGO REAR BONNET CCPL	1	N	40.00	0.25	40.00
0009	28-01-0302-2016-A	PRIVC REAR BONNET COMFORT	1	N	30.00	0.03-	30.00
0010	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	L	458.60	25.00	343.95
0011	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	L	552.60	25.00	414.45
0012	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	L	318.80	25.00	239.10
0013	09-01-0302-2005-A	PRIG4 REVERSE SENSOR ASSY	1	N	135.70	2.50-	135.70

## COMFORTDELGRO ENGINEERING PTE LTD

Date: 29.08.2019

## REPAIR ESTIMATE

Time: 11:38:15

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010070  
 ADDRESS : CITYCAB PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65551188

JOB NO : 305325287  
 REGN NO : SHC 358H  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID  
 DATE OF REGN : 13.09.2017  
 DATE/TIME IN : 15.08.2019 17:4  
 ACCIDENT DATE : 15.08.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

0014	04-01-0302-2286-G	PRIG4 COVER REAR BUMPER-T	1 L	82.70	25.00	62.02
0015	04-01-0302-2267-G	PRIVC BUMPER PIECE	10 L	22.00	25.00	16.50
0016	04-01-0302-0796-G	PRIG4 LENS AND BODY REAR	1 L	548.40	25.00	411.30
0017	04-01-0302-1150-A	PRIG4 BUMPER PROTECTOR MA	1 N	50.00	2.50-	50.00
0018	FNPS	NO PLATE(S)	1 N	25.00	0.25	25.00
0019	04-01-0302-2346-G	PRIG4 GARNISH SUB ASSY BA	1 L	889.70	25.00	667.27
0020	04-01-0302-2422-G	PRIG4 COVER FLOOR UNDER N	1 L	301.00	25.00	225.75
0021	04-01-0302-2347-G	PRIG4 COVER REAR FLOOR	1 L	220.50	25.00	165.37
0022	05-01-0199-0032-A	(ALL)WINDSCREEN AHESIVE-3	2 N	46.00	2.50-	46.00

SUB-TOTAL : 5,745.79

JOB NATURE

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010070  
 ADDRESS : CITYCAB PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65551188

JOB NO : 305325287  
 REGN NO : SHC 358H  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID  
 DATE OF REGN : 13.09.2017  
 DATE/TIME IN : 15.08.2019 17:4  
 ACCIDENT DATE : 15.08.2019

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0000 23-01	TOWING FEE			60.00		
0001 L	PANEL BEATING			600.00		
0002 23-502	SPRAYPAINT ON AFFECTED AREA			800.00		
0003 17-01	CHECK ALL LIGHTING			20.00		
0004 20-00	TUFF COAT ON AFFECTED PARTS.			20.00		
0005 L	REAR BUMPER REVERSE SENSOR			30.00		
SUB-TOTAL :						1,530.00
TOTAL :						7,275.79

AUTHORISED : YES / NO

MVA NAME & SIGNATURE  
 DATE :

SURVEYOR NAME & SIGNATURE  
 DATE :

Our Job Ref No 305325287  
Date 29.08.19

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK Fax :  
Attn : Mr KALVIN ANG  
Vehicle Reg No. SHC358H CCPL 15.08.19

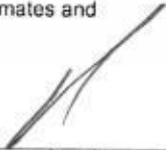
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AUTO & GENERAL SKH7564X
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$5,745.83
  - (b) Labour Charges \$1,530.00
  - Total for Part-By-Part Repair Cost \$7,275.83**
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
**Final Lumpsum Repair cost**

3. Estimated normal period for repairs: 4 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature:   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature:   
Name : Calvin  
Date : 30/8/19

#### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AUTO & GENERAL INSURANCE (S) PL		Ref : CS/AGI19014451/K1vd3n2	
(BUDGET DIRECT INSURANCE) 190 CLEMENCEAU AVENUE #03-01 SINGAPORE SHOPPING CENTRESINGAPORE 239924		Date : 04-09-2019	
Code : AGI			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKH 7564X	Veh. Inspected	SHC 358H
Policy No.		Coverage (\$)	0.00
Claim No.	C10003761/JM	Excess (\$)	0.00
Assign From	IVY RATILLA	Assign Date	16/08/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU403563369	Colour	YELLOW
Odometer	256485	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	7 mm
L/H Front Tyre	195/65 R15	DAVANTI	7 mm
R/H Rear Tyre	195/65 R15	DAVANTI	7 mm
L/H Rear Tyre	195/65 R15	DAVANTI	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	15/08/2019	Inspection Date	19/08/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 358H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR TRUNK LID COVER	BUCKLED	1,126.60	1,126.60
1	REAR TRUNK LID LOCK	SERVICEABLE	457.90	-
1	REAR TRUNK LID RUBBER	SERVICEABLE	365.20	-
1	REAR TRUNK LID GLASS (BLACK COLOR)	SHATTERED	733.50	733.50
1	GARNISH SUB-ASSY, BACK DOOR, OUTSIDE	CRACKED	889.70	889.70
1	REAR TRUNK LID LOGO (PRIUS)	NECESSARY	52.90	52.90
1	REAR TRUNK LID LOGO (HYBRID)	NECESSARY	52.90	52.90
1	REAR TRUNK LID LOGO (TOYOTA STAR)	NECESSARY	47.00	47.00
1	REAR BUMPER	DEFORMED	458.60	458.60
1	REAR BUMPER RE-INFORCEMENT	BENT	318.80	318.80
1	REAR BUMPER UNDER COVER	CRACKED	552.60	552.60
1	REAR BUMPER SIDE RETAINER	SERVICEABLE	112.70	-
1	REAR BUMPER TOWING COVER	CRACKED	82.70	82.70
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
2	TAIL LAMP ASSY (UPPER)(LH/RH) @\$557.90	SERVICEABLE	1,115.80	-
2	TAIL LAMP ASSY (LOWER)(LH/RH) @\$548.40	N/S CRACKED / O/S SERVICEABLE	1,096.80	548.40
1	REAR END PANEL	TO REPAIR SEE LABOUR	602.10	-
1	REAR END PANEL GARNISH	SERVICEABLE	165.80	-
1	REAR WINDSCREEN GLASS WITH MOULDING	NECESSARY	1,778.30	1,778.30
1	REAR FLOOR COVER (ADDITIONAL)	CRACKED	220.50	220.50
1	FLOOR COVER UNDER NO 2 (ADDITIONAL)	CRACKED	301.00	301.00
	LESS 25% DISCOUNT		-2,638.34	-1,796.37
			7,915.06	5,389.13
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR NO PLATE WITH TRIM COVER (SN)	DENTED	100.00	25.00
1	REAR TRUNK LID APPS STICKER (SN)	NECESSARY	40.00	40.00
1	REAR TRUNK LID COMFORT & TEL NO STICKER (SN)	NECESSARY	60.00	60.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	46.00	46.00
			431.70	356.70



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		800.00	600.00
	SPRAY PAINTING CHARGE.		900.00	800.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	TOWING FEES.		60.00	60.00
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			1,940.00	1,530.00
	<b>GRAND TOTAL</b>		<b>10,286.76</b>	<b>7,275.83</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>7,275.83</b>

Report Ref No. CS/AGI19014451/K1vd3n2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**ADRIAN LING WAI PING**

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.