

CS/FCI19014495/Drd3

n2

Surveyor: Bryen

ASSIGNMENT (Office)

CWS

From (Person): Karen Tan

of

FCI

Date/Time: 2:45pm @ 19/8/19

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8HC 2748C

Insured:

8HC 39262

at Workshop m/s

Chunni Motor

Tel:

6542 5119

of

AMK Autopoint # 01-05/06

Policy No:

Claim No:

D1900533/MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 15/08/2019

CA / REV / REP. / REV 24 HRS

COS

H.O.D. Endorsement:

Date/Time:

2:47pm @ 19/8/19

Person Contacted:

Jynn

Vehicle: IN/OUT

Date/Time	Action/Instruction	Estimated
	8HC 2748C-CS/FCI16018806/Krbm2	20A: 2/10/16
	8HC 39262-CC4/17017356/Klhb3y2	20A: 5/9/17
21/8/19	Email preli revised to FCI	

REF:

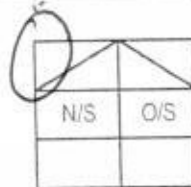
ASSIGNMENT

COT2 March 2027

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 86 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHC 2748 C Yr Regn: 2019 March
 Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1798Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 45069 T/Radio: Insured / Std / NI / NAEng/No: 2ZR2C04539C/No: JTDKB3FU303079709Gen. Cond: (Good) Fair / Poor / BurntSteering: (In order) Jammed / Leaked / Burnt orBrake: (In order) Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R 15R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Goodyear

Front

Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 15/08/2019 D.O.I. 20/08/2019Survey held at Chunni AMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

First Report SHC 3926 Z19/09/19 jump 2/S 8100/- with 8 days of rev (Real 12,446.64, 61%)

Date/Time. File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time. File Return to?

2) 19/9 - typistReport Format : awsLump Sum / I.B.I. (\$) 8100/2Days Of Repair: 8Resurvey No. of Trip: 2Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

OSP

20/9/15

10x15 = 150

170 + 150

50

50 + 50

132

602



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19005331MFSH

Our ref: CS/FCI19014445/Dvd3

Date: 21/8/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO SHC 2748C

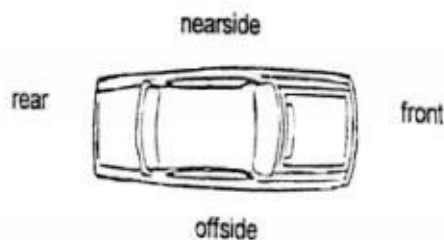
We thank you for your instruction on 19/8/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/8/2019 at the premises of M/s CHUNNI MOTOR WORK PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$20,546.64
Revised Estimate Amount	: S\$10,239.60
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the n/s front portion



Comments/Present Status:

Yours faithfully,

Bryan Ang
Automotive Assessor / Investigator

MOTOR SURVEY ASSIGNMENT

Date	16-08-2019	Our Ref No. D19005331MFSH
Accident Date	15-08-2019	Claim Type. Third Party
Insured Vehicle	SHC3926Z	Third Party Vehicle. SHC2748C
Survey Location	AMK AUTOPOINT, SOON HOCK MOTOR, #01-05/06	
Contact Person.	LYNN OR IRENE - 65421726	
Contact No.	65425119/ 0	Fax No. 65426039
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CHUNNI MOTOR WORK PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 21 August 2019 4:09 PM
To: 'CWS Motor Claims'
Cc: 'Karen Tan'; SUR
Subject: RE: SURVEY ASSESSMENT - D19005331MFSH/1-SHC 2748C
Attachments: SHC 2748C PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHC 2748C
Date of survey: 20/8/2019
Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 19 August 2019 3:01 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19005331MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Monday, 19 August 2019 2:45 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19005331MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE

FIRST CAPITAL

VEHICLE NO: SHC 2748C

DATE : 16.08.2019

MAKE :

TEL NO : 6542 5119

MODEL : TOYOTA PRIUS

FAX NO : 6542 6039

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
LAMP ASSY, FOG, LH <i>mandy crnk</i>			\$ 920.00	✓
FRONT BUMPER COVER <i>distorted / mandy broken</i>			\$ 499.90	✓
FRONT BUMPER CLIPS <i>nee</i>			\$ 22.00	✓
FRONT BUMPER SIDE RETAINER <i>broken N/S O/S NW</i>		\$ 77.00	\$ 154.00	✓
UNIT ASSY, HEADLAMP, LH (LED) <i>broken</i>			\$ 3,455.00	✓
HEAD LAMP PANEL (LH) <i>NW</i>			\$ 240.10	X
TOP PANEL CENTRE <i>NW</i>			\$ 364.90	X
TOP PANEL, LH <i>NW</i>			\$ 145.90	X
BRACKET, HEADLAMP MOUNTING, LH <i>NW</i>			\$ 25.50	X
FENDER SUB-ASSY, FRONT LH <i>Distorted</i>			\$ 945.30	✓
FRONT HOUSING ASSY, LH <i>NW</i>			\$ 958.30	X
FRONT FENDER SHIELD, LH <i>distorted</i>			\$ 196.60	✓
FRONT FENDER SHIELD CLIP <i>nee</i>			\$ 3.80	✓
FRONT FENDER HYBRID EMBLEM, LH <i>nee</i>			\$ 53.50	✓
BRACKET, FRONT SIDE PANEL, LH <i>NW</i>			\$ 44.50	X
EXTENSION, FRONT FENDER, LH <i>NW</i>			\$ 47.20	X
PROTECTOR, FRONT FENDER, UPPER, LH <i>NW</i>			\$ 46.10	X
GUSSET, FRONT FENDER APRON, LOWER LH <i>NW</i>			\$ 34.90	X
MEMBER, FRONT APRON TO COWL SIDE, UPPER LH <i>NW</i>			\$ 138.40	X
MEMBER, FRONT APRON TO COWL SIDE, LOWER FRONT LH <i>NW</i>			\$ 82.30	X
MIRROR ASSY, OUTER REAR VIEW, LH <i>NW</i>			\$ 1,390.10	X
FRONT WHEEL RIM (LH) <i>2. 2. distorted</i>			\$ 1,555.10	✓
FRONT WHEEL HUB CAP (LH) <i>cut</i>			\$ 177.70	✓
FRONT WHEEL HUB BEARING (LH) <i>2. Down</i>			\$ 560.10	✓
FRONT SHOCK ABSORBER (LH) <i>2. distorted</i>			\$ 401.80	✓
ABSORBER TOP MOUNTING, LH <i>NW</i>			\$ 196.20	X
FRONT SUSPENSION LOWER ARM (LH) <i>2. distorted</i>			\$ 637.50	✓
FRONT DRIVE SHAFT (LH) <i>not distorted</i>			\$ 1,310.10	X
RACK & PINION ASSY <i>NW</i>			\$ 1,634.90	X
BAR, STABILIZER <i>2. NW</i>			\$ 360.00	✓
LINK ASSY, FRONT STABILIZER, LH <i>2. NW</i>			\$ 199.00	✓
KNUCKLE, STEERING, LH <i>2. distorted</i>			\$ 562.30	✓
END SUB-ASSY, TIE ROD, LH <i>2. distorted</i>			\$ 158.10	✓
ENGINE CROSS MEMBER <i>NW</i>			\$ 2,531.70	X
SENSOR, AIR BAG, FRONT RH <i>NW</i>			\$ 310.50	X
SUB TOTAL			\$ 20,363.30	
LESS 20% <i>25%</i>			\$ 4,072.66	
DISCOUNTED TOTAL			\$ 16,290.64	

11535.80

8651.85

SHC 2748C

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
FRONT TYRE (LH) <i>SVC</i>			\$ 216.00
LABOUR CHARGE			
Panel Beating			\$ 1,600.00
Spray Painting Charge			\$ 900.00
Wiring Charge			\$ 50.00
Tuff Kore			\$ 50.00
Towing Charge			\$ 90.00
Remove/Refix Undercarriage (FRT)			\$ 200.00
FRT Wheel Alignment			\$ 120.00
Remove/Refix Aircon & Refill Gas			\$ 150.00
Re-set Frt ABS System			\$ 200.00
Re-set Frt Power Window System			\$ 200.00
Diagnosis & Resetting To Erase Fault Code			\$ 480.00
TOTAL LABOUR			\$ 4,040.00
ESTIMATE TOTAL			\$ 20,546.64

NETT X

1530.00

10181.85

458100/-

20/08/2019 @ 0930am
 Not Available
 2/3 same 8 days.

you

LKK Auto

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

NAME
ADDRESS

Home Tel.:

VIN:

Registration: SHC 2748 C

Technician:

Mileage: 45069

Time Printed 20.8.19 10:41 AM

TOYOTA PRIUS

Front : Left

Actual	BEFORE	Specified Range
-0°22'		-1°20' 0°10'
6°06'		2°25' 3°55'
-2°16'		-0°06' 0°06'
19°48'		11°50' 13°20'
19°26'		10°30' 13°30'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
-1°07'		-1°20' 0°10'
6°04'		2°25' 3°55'
-0°03'		-0°06' 0°06'
16°08'		11°50' 13°20'
15°01'		10°30' 13°30'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	BEFORE	Specified Range
0°45'		-0°45' 0°45'
0°02'		-0°45' 0°45'
3°39'		-0°45' 0°45'
-2°18'		-0°12' 0°12'

Rear : Left

Actual	BEFORE	Specified Range
-1°28'		-2°00' -1°00'
-0°03'		0°02' 0°17'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°42'		-2°00' -1°00'
-0°07'		0°02' 0°17'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	BEFORE	Specified Range
0°14'		-0°30' 0°30'
-0°10'		0°03' 0°33'
0°02'		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19014445/Dvd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 20-09-2019	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 3926Z	Veh. Inspected	SHC 2748C
Policy No.		Coverage (\$)	0.00
Claim No.	D19005331MFSH	Excess (\$)	0.00
Assign From	KARENT	Assign Date	19/08/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	JTDKB3FU303079709	Colour	BLUE
Odometer	45069	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	5 mm
L/H Front Tyre	195/65 R15	GOODYEAR	5 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	5 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	15/08/2019	Inspection Date	20/08/2019
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2748C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	LAMP ASSY,FOG,LH	MOUNTING CRACKED	920.00	920.00
1	FRONT BUMPER COVER	DISTORTED / MOUNTING BROKEN	499.90	499.90
10	FRONT BUMPER CLIPS	NECESSARY	22.00	22.00
2	FRONT BUMPER SIDE RETAINER @\$77.00	N/S BROKEN / O/S NOT NECESSARY	154.00	77.00
1	UNIT ASSY,HEADLAMP,LH (LED)	BROKEN	3,455.00	3,455.00
1	HEAD LAMP PANEL (LH)	NOT NECESSARY	240.10	-
1	TOP PANEL CENTRE	NOT NECESSARY	364.90	-
1	TOP PANEL,LH	NOT NECESSARY	145.90	-
1	BRACKET,HEADLAMP MOUNTING,LH	NOT NECESSARY	25.50	-
1	FENDER SUB-ASSY,FRONT LH	DENTED	945.30	945.30
1	FRONT HOUSING ASSY,LH	NOT NECESSARY	958.30	-
1	FRONT FENDER SHIELD,LH	DEFORMED	196.60	196.60
1	FRONT FENDER SHIELD CLIP	NECESSARY	3.80	3.80
1	FRONT FENDER HYBRID EMBLEM,LH	NECESSARY	53.50	53.50
1	BRACKET,FRONT SIDE PANEL LH	NOT NECESSARY	44.50	-
1	EXTENSION,FRONT FENDER LH	NOT NECESSARY	47.20	-
1	PROTECTOR,FRONT FENDER,UPPER LH	NOT NECESSARY	46.10	-
1	GUSSET,FRONT FENDER APRON,LOWER LH	NOT NECESSARY	34.90	-
1	MEMBER,FRONT APRON TO COWL SIDE,UPPER LH	NOT NECESSARY	138.40	-
1	MEMBER,FRONT APRON TO COWL SIDE,LOWER FRONT LH	NOT NECESSARY	82.30	-
1	MIRROR ASSY,OUTER REAR VIEW,LH	NOT NECESSARY	1,390.10	-
1	FRONT WHEEL RIM (LH)	DISTORTED	1,555.10	1,555.10
1	FRONT WHEEL HUB CAP (LH)	CUT	177.70	177.70
1	FRONT WHEEL HUB BEARING (LH)	DAMAGED	560.10	560.10
1	FRONT SHOCK ABSORBER (LH)	DISTORTED	401.80	401.80
1	ABSORBER TOP MOUNTING,LH	NOT NECESSARY	196.20	-
1	FRONT SUSPENSION LOWER ARM (LH)	DISTORTED	637.50	637.50

Report Ref No. CS/FCI19014445/Dvd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT DRIVE SHAFT (LH)	DISTORTED	1,310.10	1,310.10
1	RACK & PINION ASSY	NOT NECESSARY	1,634.90	-
1	BAR,STABILIZER	NOT NECESSARY	360.00	-
1	LINK ASS,FRONT STABILIZER,LH	NOT NECESSARY	199.00	-
1	KNUCKLE,STEERING,LH	DISTORTED	562.30	562.30
1	END SUB-ASSY,TIE ROD,LH	DISTORTED	158.10	158.10
1	ENGINE CROEE MEMBER	NOT NECESSARY	2,531.70	-
1	SENSOR,AIR BAG,FRONT RH	NOT NECESSARY	310.50	-
	LESS 20% DISCOUNT		-4,072.66	-
	LESS 25% DISCOUNT		-	-2,883.95
			16,290.64	8,651.85
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT TYRE (LH)(SN)	SERVICEABLE	216.00	-
			216.00	-
	<u>LABOUR</u>			
	PANEL BEATING.		1,600.00	600.00
	SPRAY PAINTING CHARGE.		900.00	500.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	40.00
	TOWING CHARGE.	NOT NECESSARY	90.00	-
	REMOVE/REFIX UNDERCARRIAGE (FRT).		200.00	150.00
	FRT WHEEL ALIGNMENT.		120.00	60.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
	DIAGNOSIS & RESETTING TO ERASE FAULT CODE. }		480.00	150.00
	RE-SET FRT ABS SYSTEM. }		200.00	-
	RE-SET FRT POWER WINDOW SYSTEM. }		200.00	-
	-		-	-
	-		-	-
	-		-	-
			4,040.00	1,530.00
	GRAND TOTAL		20,546.64	10,181.85

Report Ref No. CS/FCI19014445/Dvd3n2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			8,100.00
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Report Ref No. CS/FCI19014445/Dvd3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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