

(AMQ/01)

INS. CASE OWNER:

LEE HING YAO

CC<sup>3</sup>

/AIG1901 4431, Rkb2/

LKK:

IDAC:

Surveyor:

KASUL

DOI:

ASSIGNMENT  
26/08/19

Date / Time:

11/8/19

Registered in Meritins:

11/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKN 25349

Claim No.:

937004140156

Name of Insured:

MAR KOONNG WENG

Policy No.:

20034238

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :\$:

D.O.A.:

16/8/19

Place of Accident:

PIE THOS THAS

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

MAR KHAMNGIE

OI GIA REPORT: YES / NO :

TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability: %

Final ? Yes / No

NIL

SKN 25349

SKN 25349

SOF 8114



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP: performance  
Tel:  
Liability:  
RMKS: TP

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE:	
	After call ltr to OE:	21/08/19-UK
	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OE:	<input checked="" type="checkbox"/>
	Authorization To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: PK \$5 2,574.55 3 days) Reduction: 46 % Email  Call

FINAL SETTLEMENT Date/Time: 26/09/19 Confirm with: CATOLANG Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 If NO or B 28, Ass. Lia: 0% (0 URM-C.C.; 0102WB)

Repair Cost: (w/ GST) \$5 2,754.77

Loss of Rental (LOR): \$5 ( days)

Loss of Use (LOU): \$5 180.00 x 3 days

Loss of Income (LOI): \$5 (5 x days)

LOR only  LOU only  LOR + LOI  LOR + LOI  [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 2,936.77 Global Sum \$5: -

FINAL PAYMENT Date/Time: Confirm with: Confirm by:

Payee 1: \$5 2,936.77 Name 1: PERFORMANCE MOTORS LIMITED

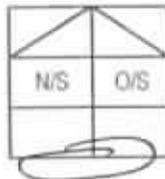
Payee 2: (Strike if N.A.) \$5 - Name 2: -

Payee 3: (Strike if N.A.) \$5 - Name 3: -

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 26/8/19  
 Estimated Cost: \_\_\_\_\_  
 OD: TP / LWS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SDF 811Y  
 at Workshop mis: performance  
 of: 303 Alexander Road  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: Chua

(Policy Condition)  
 Remark: **The veh had commenced its repair at the time of inspection.**  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 3 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS 1up  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT



Veh No: SDF 811Y Yr Regn: 2018 / MAY  
 Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: S.M.W X1 DRIVE 18I c.c. 1499  
 Colour: RED A/C: Insured / Std / NI / NA  
 Sp. Reading: 23299 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WBA JG12090 EH 21078  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Mod: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 225/50R18  
 R: A.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 16/08/19 D.O.I. 26/08/19  
 Survey held at: PERFORMANCE  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>rlp 2,574.55</u>
	<u>CRTD: 2,231.75/46%</u>

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_  
 Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 S - RS - SF \_\_\_\_\_  
 Photos \_\_\_\_\_  
 Other \_\_\_\_\_  
 TOTAL \_\_\_\_\_

Add Fee:  : Site Insp (\$) \_\_\_\_\_  
 : Interview (\$) \_\_\_\_\_  
 : Tech. Invs (\$) \_\_\_\_\_  
 : Weekend (\$) \_\_\_\_\_

Report Format: \_\_\_\_\_  
 Lump Sum / L&R (\$) \_\_\_\_\_

CC3/A/G/19014431/R1h63

26/8/2019  
Survey & repair



BMW Dealer

**Performance Motors Limited**

A BMW Group Motor Company  
Ch. Reg. No. 187401559W GST Reg. No M2-0020081-X  
Toll-Free Number: 1800-2255369

303, Alexandra Road  
BMW Group Performance Centre  
Singapore 119941  
Fax: 64767772

280, Kampong Arang Road  
East Coast Centre  
Singapore 438186  
Fax: 63449777

313, Alexandra Road  
BMW Group Business Centre  
Singapore 119944  
Fax: 64796621 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

19 AUG 2019

**ESTIMATE**

Estimate No. : b1 52365	Page No. : 1 of 4
Date Estimated : 19/08/2019	
Prepared By : Chua Kee Sin	

- ESTIMATE REPAIR FOR - LIM KWANG JOO 38 TOH TUCK ROAD #05-04 Singapore 596716	- ACCOUNT - 40000 Cash Sales - Service Singapore
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDF811Y	EG21078	03/05/2018	X1 sDrive18i	0

DESCRIPTION	QTY	PRIC	VALUE
Replace rear bumper panel			850 <del>1275.00</del>
Spray painting rear bumper			938 <del>1,038.00</del>
To check electrical wiring systems and lightings at the rear section for proper function.			150 <del>177.00</del>
Sundries. <i>W</i>			40? 150.00
Total Labour 1:			2,640.00
Total Parts :			2,152.80
Total			4,792.80

**LKK Auto Consultant: hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Witness Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No: \_\_\_\_\_ Claim No: \_\_\_\_\_

Date Time: 26/08/19 @ 12:40 Excess \$:

Surveyor's Name: RASUL Sign: \_\_\_\_\_

Surveyor's Tel: 90016368 Authorised Yes / No: \_\_\_\_\_

Authorised Date: \_\_\_\_\_ Time: \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No: \_\_\_\_\_ P.M. Yes / No: \_\_\_\_\_

Surveyor's E-mail: \_\_\_\_\_

No. of Working Days Recommended: 3 days

Labour 1	:	2,640.00
Parts	:	2,152.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	335.50
<b>Grand Total</b>	:	<b>5,128.30</b>

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*  
\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

4,806.30

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0020021-X



## Supplementary

Estimate No. : **b1 52365**  
Date Estimated : **19/08/2019**  
Prepared By : **Chua Kee Sin**

**- ESTIMATE REPAIR FOR -**  
**LIM KWANG JOO**  
**38 TOH TUCK ROAD**  
**#05-04**

**Singapore 596716**

**- ACCOUNT - 121**  
**AIG Asia Pacific Insurance Pte. Ltd.**  
**78 Shenton Way**  
**#08-16 Chartis Building**  
**Singapore 079120**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDF811Y</b>	<b>EG21078</b>	<b>03/05/2018</b>	<b>X1 sDrive18i</b>	<b>0</b>

DESCRIPTION	ACCOUNT:		DISC. %	NETT
	ORIGINAL PRICE			

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# EXPANDING RIVET BLACK <i>see /</i>	1.35	10	0	13.50
#				
#				

# SUPPLEMENTARY ITEMS

Total Labour :	
Total Parts :	13.50
Total Repair Costs less Excess:	13.50



## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2252269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747772

289, Kampong Arang Road  
West Coast Centre  
Singapore 438180  
Fax: 63445771

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

19 AUG 2019

## ESTIMATE

Estimate No. : b1 52365  
Date Estimated : 19/08/2019  
Prepared By : Chua Kee Sin

Page No. : 1 of 4

## - ESTIMATE REPAIR FOR -

LIM KWANG JOO  
38 TOH TUCK ROAD  
#05-04

Singapore 596716

## - ACCOUNT - 40000

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDF811Y	EG21078	03/05/2018	X1 sDrive18i	0

## DESCRIPTION

Replace rear bumper panel

Spray painting rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

LKK Auto Consultant, hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total Labour 1: 2,640.00

## VALUE

850 ~~1275.00~~938 ~~1,038.00~~150 ~~177.00~~

? 150.00

## DESCRIPTION

HEX BOLT ?

RR BUMPER CARRIER ?

REAR TRIM UNDERRIDE PROTECTION (X L) ~~see~~REAR BUMPER MIDDLE TRIM PANEL (PDC) ~~see~~REAR BUMPER TRIM BOTTOM (LINES) ~~see~~

REAR BUMPER TOWING EYE COVER X

ULTRASONIC SENSOR BLACK ?

DECOUPLING RING PDC TORQUE CONVERTER ?

## QTY PRIC

14 1.45

1 493.85

1 105.40

1 265.65

1 216.00

1 36.60

4 248.70

4 5.05

## VALUE

20.30

493.85

105.40

265.65

216.00

36.60

994.80

20.20

Total Parts : 2,152.80

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date/Time: 26/08/19 @ 12:40 Excess \$:

Surveyor's Name: RASUL Sign: \_\_\_\_\_

Surveyor's Tel: 90016268 Authorised: Yes / No

Authorised Date: \_\_\_\_\_ Time: \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail: \_\_\_\_\_

No. of Working Days Recommended: 3 days

Labour 1 : 2,640.00

Parts : 2,152.80

Labour 2 : 0.00

Excess : 0.00

Total GST @ 7% : 335.50

Grand Total : 5,128.30

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401889M GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2255288)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kembangan Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : **b1 52365**  
Date Estimated : **19/08/2019**  
Prepared By : **Chua Kee Sin**

Page No. : **2 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDF811Y</b>	<b>EG21078</b>	<b>03/05/2018</b>	<b>X1 sDrive18i</b>	<b>0</b>

### Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 119941  
Fax: 64747770280, Sempang Arau Road  
East Coast Centre  
Singapore 478100  
Fax: 63449773116, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796001 (AfterSales)  
64796024 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 52365**  
Date Estimated : **19/08/2019**  
Prepared By : **Chua Kee Sin**Page No. : **3 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDF811Y</b>	<b>EG21078</b>	<b>03/05/2018</b>	<b>X1 sDrive18i</b>	<b>0</b>

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - to the Vendor's business partners for the purpose of carrying out product promotions;
  - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64743770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64756601 (AfterSales)  
64756624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 52365**  
Date Estimated : **19/08/2019**  
Prepared By : **Chua Kee Sin**Page No. : **4 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDF811Y</b>	<b>EG21078</b>	<b>03/05/2018</b>	<b>X1 sDrive18i</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
  - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
  - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors LimitedAddress:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941Email address:  
dataprotection@pmi.com.sg



**MOTOR ACCIDENT INTERVIEW FORM**

NAME (DRIVER) : Ms. Xiangjie  
VEHICLE NUMBER : SKN2535G  
DATE/TIME OF ACCIDENT : 16/08/2014 17:23  
PLACE OF ACCIDENT : P16 towards Tuak, before lamp post 321  
THIRD PARTY VEHICLE (IF ANY) : SLD 2382X

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Started at Changi Airport T3. Intended destination is Block 150 Tampines Road

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Chain collision

WERE YOU OR YOUR PASSENGERS INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No injured. Was not taken to traffic police

[Signature]  
Name: Ms. Xiangjie

**I Affirmed The Above Information Is Given To My Best Knowledge.**

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building 18 Swenton Way #07-18 Singapore 079120  
Tel: 6473 3300

# Status of Driving Licence

## Qualified Driving Licence

**Qualified Driving Licence Number**

S8813120G

**Status of Qualified Driving Licence**

Valid

**Class(es) of Qualified Driving Licence**

3A

**Expiry Date**

Lifetime unless revoked, suspended or disqualified

## Provisional Driving Licence

**Provisional Driving Licence Number**

S8813120G

**Status of Provisional Driving Licence**

No Licence

**Class(es) of Provisional Driving Licence**

**Expiry Date**

-

## Print Received Message

This mail is associated with :

\*SDF811Y (9379941451SG)  
[SKN2535G]  
TP  
LIM KWANG JOO  
Aug 16 2019 5:00PM  
[MAK CHOONG WENG]  
Performance Motors Limited

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 26/09/2019 10:29 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2936.77) - SDF811Y - Claim Handler: Lee, Ming-Yao

Approved:2936.77:Please settle at best

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008  
(PAYMENT BREAKDOWN)**

Vehicle No:	SDF 8114	Model:	
Date of Accident:	16.8.2014		

Global Sum Settlement	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate			\$ 512830
Final Repair Cost			\$ 2754.77
Loss of Use			\$ 180.00
Rental (if any)			\$ 3 days at \$ 60 per day
LTA / GIA Search Fee			\$ 2.00
Others:			\$
			\$
Final Settlement Sum			\$ 2936.77

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No  
BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Ltd	\$	2754.77
2)	Performance Motors Ltd	\$	2.00
3)	Lim Kwang Joo	\$	180.00

Signed by appointed surveyor \_\_\_\_\_

Date \_\_\_\_\_

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;  
Survey Report; Medical Report/ Bill (if any))



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19014431/hb3

21 AUGUST 2019

MAK CHOONG WENG  
BLOCK 180 LOMPANG ROAD  
#16-11  
SINGAPORE 670180

By Post & By Email

Dear Sir/Madam,

**ACCIDENT INVOLVING SKN 2535G / SDF 811Y / OTHERS ON 16/08/2019 ALONG PIE TOWARDS TUAS**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

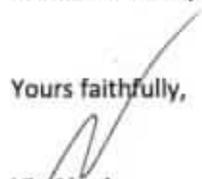
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[MaI.chunrong@gmail.com](mailto:MaI.chunrong@gmail.com)  
(Email)

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 21 August, 2019 11:48 AM  
**To:** Mai.chunrong@gmail.com  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: SKN 2535G\_ACCIDENT INVOLVING SKN 2535G / SDF 811Y / OTHERS ON 16/08/2019 ALONG PIE TOWARDS TUAS



---

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG19014431/hb3**

21 AUGUST 2019

**MAK CHOONG WENG  
BLOCK 180 LOMPANG ROAD  
#16-11  
SINGAPORE 670180**

**By Post & By Email**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKN 2535G / SDF 811Y / OTHERS ON 16/08/2019 ALONG PIE TOWARDS TUAS**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Lim Kwany Joo (the third party claimant) of 38 Teh Tuck Road #05-04 S(596716) (address), owner of SDF811Y (vehicle no.) hereby authorize Performance Motors Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SDF811Y that was damaged pursuant to the accident which occurred on 16.8.2019 (date) along P12 towards Tuas near Eunos Exit (location) involving vehicle no/s SFN 25256 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of 08 (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$275477 (Repair Cost), S\$ 180 (Loss of ~~rental~~/use), S\$ 2 (Disbursement), for vehicle no. SDF811Y that was damaged pursuant to the accident which occurred on 16.8.19 (date) along PIE Towards Tuas Near Ewps Exit (location) involving vehicle no/s SKH 2535G. This is pursuant to the inspection conducted on 26.8.19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lim Kwang Joo ("the third party claimant") of vehicle no. SDF811Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDF811Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of 09 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770380, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796401 (AfterSales)  
64796424 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1390502

Date IN : 26/08/2019

Cust. Svc. Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2145052 / WSB

Invoice Date : 04/09/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

## - CUSTOMER INFORMATION -

Mr LIM KWANG JOO  
38 TOH TUCK ROAD  
#05-04

Singapore 596716

## - INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDF811Y	EG21078	03/05/2018	X1 SDRIVE18I	23299

## - - - - LABOUR 1 - - - -

	NETT
To make good the rear bumper and replace damaged parts including to remove and install body parts in order to carry out painting job.	850.00
To respray rear bumper.	934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries.	40.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 16.8.2019. 3RD PARTY CAR : SKN2535G.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO CONSULTANTS PTE LTD ON 26.8.2019 AT 12.40 PM. AUTHORISED REPAIR BY MR VIC ALPEH FROM LKK ON 21.8.2019 VIA E-MAIL.	
PROPOSE LOSS OF USE = \$60X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **1,974.00**

## - - - - PARTS - - - -

	Qty	Retail Price	NETT
REAR TRIM UNDERRIDE PROTECTION (X L	1	105.40	105.40
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1	265.65	265.65
REAR BUMPER TRIM BOTTOM (LINES)	1	216.00	216.00
EXPANDING RIVET BLACK	10	1.35	13.50

Total Parts : **600.55**

**Performance Motors Limited**

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-a



307, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159541  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

380, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

319, Alexandra Road  
Sime Darby Business Centre  
Singapore 159544  
Tel. 63190528 (AfterSales)  
63190533/330 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : **B1 1390502**

Date IN : **26/08/2019**

Cust. Svc. Advisor: **Chua Kee Sin**

Page No. : **2 of 2**

Invoice Number : **2145052 / WSB**

Invoice Date : **04/09/2019**

Payment Terms : **30 Days From Invoice**

Invoice By : **Sharon Heng**

Labour Charges	: 1,934.00	Total Labour & Parts Charges	: S\$ 2,574.55
Parts Charges	: 600.55	Less Insurance Excess	: S\$ 0.00
Lubricant/Misc	: 40.00	Invoice Total Amount Exclude GST	: S\$ 2,574.55
		GST @ 7%	: S\$ 180.22
		Invoice Total Amount Include GST	: S\$ 2,754.77

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 2,754.77

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-133453

Date of Request: 19/08/2019

Your Ref No:

Online Purchase

Performance Motors Limited  
 303 Alexandra Road  
 Sime Darby Performance Centre  
 Singapore 159941

Dear Sir/Madam,

Enquiry Date 19/08/2019  
 Enquiry By Melanie Setiawati  
 TP Vehicle No. SKN2535G  
 Accident Date 16/08/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKN2535G	AIG Asia Pacific Insurance Pte. Ltd.	28/05/2019-27/05/2020	65-6419-3000

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-133453

Date of Request: 19/08/2019

Your Ref No:

Online Purchase

Performance Motors Limited  
 303 Alexandra Road  
 Sime Darby Performance Centre  
 Singapore 159941

Dear Sir/Madam,

Enquiry Date 19/08/2019  
 Enquiry By Melanie Setiawati  
 TP Vehicle No. SKN2535G  
 Accident Date 16/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Aug 2019 <a href="#">Edit Reg</a>		26 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,574.55</b> <a href="#">Edit Estimates</a>	<b>S\$2,574.55</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>MAK CHOONG WENG</b> , ID: S1188166A								
Main Claimant:	<b>LIM KWANG JOO</b> , ID: S1269450D								
Vehicle Reg. No.:	<b>SDF811Y</b>	Date of Loss:	16/08/2019 17:00 - :59 [15 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 9379941451SG</b>	Policy/Cover Note No.:	2100374238 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKN2535G</b>	Policy No. (Claimant):	8-V0022067-MVA						
	Excess:								
Repairer:	<b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>QBE Insurance (Singapore) Pte Ltd (HQ)</b> - Tel: 62246633								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 28/08/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (26/09/2019): Alert - Adj Mandate Approved (S\$2936.77) - SDF811Y - Claim Handler: Lee, Ming-Ya...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SDF811Y (93799414515G)  
 [SKN2535G]  
 TP  
 LIM KWANG JOO  
 Aug 16 2019 5:00PM  
 [MAK CHOONG WENG]  
 Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
<b>Letters/Correspondences</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit			
<b>Assessment Reports</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	16/09/19 16:15	Adjuster Immediate Advice											Load HTM			
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	16/09/19 16:05	Odometer Reading											Load JPG <input checked="" type="checkbox"/>			
2	16/09/19 16:05	Chassis Number											Load JPG <input checked="" type="checkbox"/>			
3	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
4	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
5	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
6	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
7	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
8	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
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20	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
21	16/09/19 16:06	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	19/08/19 16:08	TP EST & GIA REPORT											Load PDF			
2	21/08/19 11:49	EMAIL TO OI											Load PDF			
3	21/08/19 11:49	LETTER TO OI											Load PDF			
4	28/08/19 08:47	TP ESTIMATE- MARKED											Load PDF			
5	16/09/19 16:07	TP LOD											Load PDF			
6	27/09/19 09:29	WORKSHOP INVOICE											Load PDF			
7	27/09/19 09:29	AUTHORISATION TO ACT FORM											Load PDF			
8	27/09/19 09:29	Release Voucher											Load PDF			
9	27/09/19 09:29	GIA SEARCH											Load PDF			
10	27/09/19 09:29	LOD											Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	20/08/19 11:23	OI GIA REPORT											Load PDF			

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SKN2535G (Insd veh)	<b>Model:</b>	BMW X1 1.5 SDRIVE 18I (A)
	SDF811Y (TP veh)		
<b>Date of Accident:</b>	16/08/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	5,142.74	
Final Repair Cost	: \$	2,754.77	
Loss of Use	: \$	180.00	3.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,936.77	
<b>Is Third Party Workshop GIA Registered?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____ (%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	: \$	2,936.77
2)		: \$	
3)		: \$	

\_\_\_\_\_  
 JOANNE LEE KHANG MIN  
 LKK Auto Consultants Pte Ltd

27 Sep  
 2019  
 \_\_\_\_\_  
 Date

**Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))**

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19014431/R1HB3Q2

Date: 27/09/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100374238
<b>Claimant</b>	<b>Insured Vehicle No :</b>	SDF811Y SKN2535G
<b>Vehicle No :</b>	<b>Nature of Claim:</b>	16/08/2019 TP
<b>Date of Loss:</b>	<b>Claim No:</b>	9379941451SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDF811Y	Engine No:	F257H697B38B15A
Make & Model:	BMW X1, 1.5 SDRIVE 18I (A)	Chassis No:	WBAJG12090EG21078
Reg. Date:	03/05/2018 (Man. Year: 2018)	Odometer:	23299 km
Colour:	Red		
Engine Capacity:	1499 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	225/50 R18	Rear Tyre Size:	225/50 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,316.30	640.55	1,675.75	72.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,934.00	556.00	22.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,806.30</b>	<b>2,574.55</b>	<b>2,231.75</b>	<b>46.43</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>336.44</b>	<b>180.22</b>	<b>156.22</b>	<b>46.43</b>
<b>Nett Amount (S\$)</b>	<b>5,142.74</b>	<b>2,754.77</b>	<b>2,387.97</b>	<b>46.43</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		180.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>2,936.77</b>		

#### INSPECTION

Date of Assignment:	26/08/2019	
Date Inspected:	26/08/2019 Inspected At:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941
Estimated Period of Repair:	3.0 days	

**Adjuster:** MOHD RASUL

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*40.00 FS
2	14		*HEX BOLT	Not Necessary	20.30 FS	*- FS
3	1		*RR BUMPER CARRIER	Serviceable	493.85 FS	*- FS
4	1		*REAR TRIM UNDERRIDE PROTECTION (X L)	Scratched	105.40 FS	*105.40 FS
5	1		*REAR BUMPER MIDDLE TRIM PANEL (PDC)	Scratched	265.65 FS	*265.65 FS
6	1		*REAR BUMPER TRIM BOTTOM (LINES)	Scratched	216.00 FS	*216.00 FS
7	1		*REAR BUMPER TOWING EYE COVER	Serviceable	36.60 FS	*- FS
8	4		*ULTRASONIC SENSOR BLACK	Serviceable	994.80 FS	*- FS
9	4		*DECOUPING RING PDC TORQUE CONVERTER	Serviceable	20.20 FS	*- FS
10	10		*EXPANDING RIVET BLACK	Necessary	13.50 FS	*13.50 FS
<b>Total Parts (\$\$)</b>					<b>2,316.30</b>	<b>640.55</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REPLACE REAR BUMPER PANEL	New	1,275.00	850.00
2	SPRAY PAINTING REAR BUMPER	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
			<hr/>	
			<b>Gross Labour Cost (S\$)</b>	<b>2,490.00</b>
				<b>1,934.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >