# REF: (C3/A16/90/4407/7/V d3/12

STAMMAL ASSIGNMENT SJM/008 K. Yr Regn. 2017 NOV Veh No. Date: From Type: M.Car/ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Estimated Cost Truck / Trailer or OD TP/WS/TPRES/ODRES/EVA/INV/MV Make: To Inspect Vehicle No: Insured / Std / NI / NA Colour at Workshop m/s T/Radio: Insured / Std / NI / NA Sp.Reading Eng/No: Insured: WAY 222 F45JA 023388 Haw 8356-02 C/No: Policy No. Gen. Cond: Good / Fair / Poor / Burnt Claims No. Steering: Inorder / Jammed / Leaked / Burnt or Excess: Sum Insured: Inorder / Jammed / Leaked / Burnt or (Client's Record) Nil / S/Rim / STD A/Rim or Madi: Make of Veh: 205/60R16 Tyre Size: (Policy Condition) BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PR / SUMI / N/S O/S Remark: The veh had commenced its TOYO / YOKO or repair at the time of inspection. Rear Front Bal. or Market Value: R/Bal. mm R/Bal mm Consistent?: Yes or No IDAC Accident Rport: L/Bal. mm L/Bal. mm Consistent?: Yes or No GIA / PR Seen: Res.: Yes or No days Est. Repairs: Vheminn 3 Val.: Yes or No Survey held at Lum Sum: N/S / U/C / Rooftop or Des. of Damages: Frt / Rear / O/S CA / REV / REP. / 24 HRS Vehicle: IN / OUT The U/C / Chassis frame / Body Structure affected due to collision Person Contacted: Date: Action / Instruction Date / Time merimen 19/8/19 Revert via Rece approved from Andy by merimen 26/8/9 Tony C/A 27/8/19 said vehicle not repair yet Final fig \$ 4041.00 (Red 11,794.80, 749) Condimed by email 3 Days Of Repair: Date/Time, File Pass to? : Preli. Report Survey Fee: Resurvey No. of Trip: Final Report Transportation Date/Time, File Return to? Add Fee: Site Insp (\$ S +RS\_SI Interview (\$ Photos Tech. Invs (\$ Others Report Format: Weekend (\$ Lump Sum / I.B.I: (\$

TOTAL

(hiving))

Muimen	Date	133,122		K. Yr Regin. 2017 Nov
Estimated Cost				, Lony, sand
OD TELWSTERES	S / OD RES / EVA / INV / MV		Truck / Trailer or	1295
To Inspect Vehicle No.			Make And A4	A/C: Insured / Std / NI / NA
at Workshop nvis			Calour Guey	A/G: Insured / Std / NI / NA T/Radio: Insured / Std / NI / NA
of			Sp.Reading	1/Radio: Insured / Stu / Ni / NA
Insured			Eng/No:	Z F45J14 023588
Policy No.			The state of the s	
Claims No.			Gen. Cond: Good / Fair / Poor / B	
Sum Insured:	Excess:	tha	Steering: Inorder / Jammed / Lea	
(Client's Record)			Brake: Inorder / Jammed / Lea	
Make of Veh:			Modi: Nil / S/Rim / STD A/Rin	
		· ·	Tyre Size: F:	205/60R16
(Policy Condition)	30.7G		R:	. N -
Remark: The veh had	commenced its	N/S 0/S	BS / DUN / EXNOVA / GY / FS / L	IZA / MIC / OHTSU (PHR / SUMI /
	e time of inspection.		TOYO / YOKO or	
Bal. or Market Value:	9115	K	Front	Rear
	Consistent? : Yes		R/Bal. 6 mm	R/Bal. C mm
IDAC Accident Report:	Consistent?: Yes		L/Bal. mm	UBal. mm
GIA / PR Seen:	days Res.: Yes		D.O.A. 31/5/19	DOI 19/8/1901045
Est Repairs	% 3 Val. Yes		Survey held at	non Alexandre
Lum Sum:	20		Des, of Damages : Frt / Rear /	
CA / REY / RE	P. / 24 HRS	Vehicle: IN / OUT	Fet	1 2
Date:	Person Contacted:	98-19/2	The U/C / Chassis frame /	Body Structure affected due to collision
	tion / Instruction	-0	1011	3. 11.
SII	tion/Instruction M 100812 - C81/A10  west via merim	11700075	1/albs2	ODA: 8/1/16
19/8/19 Re	evert via merim	RN		
			Days Of Repair:	
Date/Time, File Pass to?	: Preli, Report			Survey Fee:
1)	: Final Report		Resurvey No. of Trip:	Transportation
Date/Tune, File Return to	17.	Add Fe	e: Site Insp (\$	) _0 +R5, _St
2)			Interview (\$	). Photon
On and Frances		E.	Tech lovs (\$	) Ofters
Report Format :		TV:	Weekend (\$	
Lump Sum / LB	11. (4)	1.		TOTAL

## View Received Message

This mail is associated with:

\*SJM1008K (5120980660SG)

OD May 31 2019 11:20PM [TRAN QUAN] Premium Automobiles Pte Ltd

Print Message Delete Message Reply Reply All Mark as Unread

AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 05/03/2020 13:41 PM. From LKK\_HQ To

Subject

Alert - Adj Mandate Approved (\$\$4041.20) - SJM1008K - Claim Handler: Azlan, Syazairdina

Approved:4041.20:To commence OD repairs. To confirm all check items and re-seek mandate after dismantling. Clear photos to be provided for all paid out parts and labour.

**DOCUMENTS SUMMARY** 

There are no documents.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AI0 78	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120  Azlan, Syazairdina		From:	51 Pa	K Auto Consultants Pte Ltd Ubi Ave 1 #01-25 Iya Ubi Industrial Park Ingapore 408933			
Attn:	Az			Date:	04	Mar 2020			
			Prelim	inary Adv	/ice	1			
Vehic	le No		: SJM1008K		Acci	dent Date	: 31/05/2019		
Make	in in the second		: AUDI A4		Polic	cy No.	: 1700083569-02		
Assig	nmer	nt Date	: 19/08/2019		Exce	ess	: S\$0.00		
Date	of Ins	spection	: 19/08/2019	Est. Duration of Repair			: 3.00		
Inspe	ction	At	: PREMIUM AUTOMOBILES PT 55 UBI ROAD 1 SINGAPORE 408699	E LTD (UBI)					
Point	of In	npact / G	eneral Description of Damages	<u> </u>					
The v	rehicle	e sustain	ed impact / damages front o/s po	rtion and par	ts cla	aimed are consisten	t to the accident.		
			Repairer's Estimate (Gross)		S\$	15,836.00			
			Revised Amount		S\$	4,041.20			
			Check Items (Estimated)		S\$	0.00			
			Total		S\$	4,041.20			
			Lump Sum Repair		S\$				
			Total Loss Consideration						
			New for Old Value	15	S\$				
			Pre-Accident Value		S\$	115,000.00			
			COE / PARF Rebate		S\$	68,369.00			
			Salvage Value		S\$	00,000.00			
			Margin for Repair		S\$	46,631.00			
			•		324	***************************************			
Rem	arks								
( X	T		e is repairable at our adjusted ar us have your authorisation.	mount. We h	ave	also confirmed exce	ess and policy coverage		
(	) т	he vehic	e is uneconomical to be repaired.	, you are adv	ised	to invite tender for	the wreck.		
(	) c	Other com	nments :						

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 27 August 2019 2:40 PM

To:

Claims Dept; SUR

Cc:

(nora.khai@premiumauto.com.sg)

Subject:

RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Vehicle excess \$0.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 27 August 2019 8:50 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com> Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle SJM 1008K (Excess TBA-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 22 August 2019 3:58 PM

To: Claims Dept < claims@premiumauto.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Thursday, 22 August 2019 3:42 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: 'Claims Dept' < claims@premiumauto.com.sg>
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 20 August 2019 3:00 PM

To: Claims Dept; SUR

Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Tuesday, 20 August 2019 2:34 PM

To: SUR < sur@lkkauto.com>

Cc: 'Claims Dept' < claims@premiumauto.com.sg>

Subject: SJM 1008 K - OD CLAIM

Dear all,

Kindly assist follow up on OD claim-AIG.

Survey had carry out on yesterday.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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# View Received Message

This mail is associated with :

\*SJM1008K (5120980660SG)

OD May 31 2019 11:20PM [TRAN QUAN] Premium Automobiles Pte Ltd

Reply	Reply All Mark as Unread Print Message Delete Message Forward	
From	AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/08/2019 10:47 AM.	
То	LKK_HQ	
cc	Victor_KohCK	
Subject	Re: POLICY EXCESS	

Dear Veron,

Please be informed that full excess waiver is applicable for this case and the final excess amount is \$0.

Thanks and regards,

Syaza Irdina Azlan

<-- Original Message -->

From: LKK\_HQ
To: syazairdina.azlan@aig.com; AIG\_SG; Victor\_KohCK
Sent On: 27/08/2019 08:45 AM
Subject: POLICY EXCESS

Dear Sir/Madam,

Please provides policy excess.

Best Regards, Veron Chen

#### **DOCUMENTS SUMMARY**

There are no documents.

# View Received Message

This mail is associated with:

\*SJM1008K (5120980660SG)

OD May 31 2019 11:20PM [TRAN QUAN] Premium Automobiles Pte Ltd

Reply	Reply All Mark as Unread Print Message Delete Message Forward	
From	AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 26/08/2019 17:45 PM.	
T-	TKK HO	
Subject	Alert - Adj Mandate Maintained - SJM1008K - Claim Handler: Azlan, Syazairdina	

Maintained:To commence OD repairs. To confirm all check items and re-seek mandate after dismantling. Clear photos to be provided for all paid out parts and labour,

#### **DOCUMENTS SUMMARY**

There are no documents.

From:

Fong, Andy-SY < Andy-SY.Fong@aig.com>

Sent:

Tuesday, 27 August 2019 8:43 AM

To:

Veron Chen (LKKAuto)

Cc:

Koh, Victor-CK; Chan, Yoke Shi

Subject:

Re: RE: PENDING MANDATE APPROVAL

Yes maintain as i reckon \$8,000 will suffice. Please proceed with repair commencement

On 27 Aug 2019, at 8:39 AM, Veron Chen (LKKAuto) < veronchen@lkkauto.com > wrote:

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Mandate still under maintain.

<image001.jpg>

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY < Andy-SY.Fong@aig.com>

Sent: Monday, 26 August 2019 5:55 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: Koh, Victor-CK < Victor-CK.Koh@aig.com >; Chan, Yoke Shi < yokeshi.chan@aig.com >

Subject: RE: PENDING MANDATE APPROVAL

Mandate for SJM1008K set.

Please hold for SGN8618J as we are pending further policy coverage review.

Thanks

Andy

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, August 26, 2019 5:37 PM

To: Koh, Victor-CK Cc: Fong, Andy-SY

Subject: [EXTERNAL] PENDING MANDATE APPROVAL

Dear Victor,

Kindly assist for mandate approval

SJM 1008K

#### 2. SGN 8618J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Fong, Andy-SY <Andy-SY.Fong@aig.com>

Sent:

Monday, 26 August 2019 5:55 PM

To:

Veron Chen (LKKAuto)

Cc:

Koh, Victor-CK; Chan, Yoke Shi

Subject:

RE: PENDING MANDATE APPROVAL

Mandate for SJM1008K set.

Please hold for SGN8618J as we are pending further policy coverage review.

Thanks Andy

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, August 26, 2019 5:37 PM

To: Koh, Victor-CK Cc: Fong, Andy-SY

Subject: [EXTERNAL] PENDING MANDATE APPROVAL

Dear Victor,

Kindly assist for mandate approval

1. SJM 1008K

SGN 8618J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0736/2019/KK

Date : 11-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no. : SJM 1008 K

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tran Quan
Address : 36 Wilby Road
#10-24

-10-24

Hi Taufikh

3 days - ok - jb - 3 Mar 20

Model Code : Audi A4 SEDAN 1.4 TFSI

 Model / Year
 : Nov-22

 Engine No
 : CVN 045345

Chassis No : WAUZZZF45JA023388

Mileage Date In

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 31-May-19

Place of Accident : The Tessarina Condo Carpark

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SJM 1008 K

S/N	Nature of Jobs			Estimated Charges	Surveyor's Recommendation	
1	To remove and transfer front wire haeness for headlight, horns , outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$	360.00
2	To dismantle and renew front bumper and rhs headlight. Re -organise crash management components. Reinstall all parts removed.		\$	1,400.00	\$	500.00
3	To respray front bumper.		\$	900.00	\$	550.00
4	To carry out diagnostic check.	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$	2,852.00	\$	1,602.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

## Material List for Accident Vehicle Regn No. SJM 1008 K

		Damage Parts & Prices			
S/N	Parts Description		S/Nett		Remarks
1	FRONT BUMPER	\$		\$	1,556.80
2	FRONT BUMPER FIXING PARTS	\$	258.00		
3	FRONT BUMPER GRILLE - CENTER	\$	178.00		
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	\$	191.00		
5	FRONT BUMPER AIR GUIDE - RH	\$	56.00		
6	RADIATOR GRILLE	\$	1,053.00	\$	842.40
7	FRONT BUMPER AIR GUIDE GRILLE - RH	\$	123.00		
8	FRONT BUMPER CARRIER	\$	733.00		
9	FOAM FILLER PIECE	\$	113.00		
10	FRONT BUMPER COVER	\$	116.00		
11	FRONT BUMPER GUIDE SECTION - RH	\$	34.00		
12	SIGN "COUTION"	S	13.00		
13	AIR CONDITIONER STICKER	S	7.00		
14	FRONT BUMPER BRACKET LOCK CARRIER	\$	125.00		
15	FRONT BUMPER BRACKET - LH	\$	26.00		
16	FRONT BUMPER BRACKET - RH	S	26.00		
17	FRONT LOW TONE HORN FANFARE - RH	\$	262.00		
18	FRONT HORN MOUNT BRACKET - RH	\$	26.00		
19	LED HEADLIGHT - RH	\$	7,087.00		
20	LIFT CYLINDER - RH	S	192.00		
	SUB-TOTAL SPARE PARTS	: \$	12,565.00	\$	2,399.20

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No SJM 1008 K

			Damage Parts & Prices			
S/N	Parts Description		S/Nett			
		c/f		\$	2,399.20	
21	RADIATOR AIR GUIDE OUTER - RH	s	33.00			
22	RADIATOR AIR GUIDE INNER - RH	\$	46.00			
23	FRONT NO PLATE	\$	40.00	\$	40.00	
24	SUNDRIES	\$	300.00			
	TOTAL SPARE PARTS	\$	12,984.00	\$	2,439.20	
	TOTAL LABOUR CHARGES	\$	2,852.00	\$	1,602.00	
	GRAND TOTAL	\$	15,836.00	\$	4,041.20	

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

. ,

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 5 March 2020 2:30 PM

To:

'Boo seng yak'; Taufikh (LKKAuto); SUR; Carrine Leong; Chang Chee Sing;

jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION - SJM1008K - OD AIG - SURVEYED 19 AUG 20

Dear Mr Boo.

Confirm repair cost of \$4041.20 before GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 3 March 2020 4:22 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR

<sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing

<claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SJM1008K - OD AIG - SURVEYED 19 AUG 20

Hi Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$4041.20 @ 3 days of repairs.

Your early closure is appreciated.

Best regards - jb